



Quality Management Program  
Ryan White Program – Miami-Dade County

# Performance Improvement Advisory Team

## Agenda

January 20, 2017

9:30 AM – 11:30 AM

1. **Call to order/introductions** George Barroso
2. **Review of November 16, 2016 Minutes** All
3. **Standing Business**
  - Ryan White Program Update Carla Valle-Schwenk
  - Outreach Update
    - OREV & OCON Utilization Susana Martinez
    - Outreach Performance Outcomes
  - Medical Case Management Update Sandra Sergi
    - REV & CON Utilization
    - MCM Trainings
  - Record Reviews Update Francisco Sastre
  - New Ryan White Clients Petra Brock-Getz
4. **Old business**
  - Update on Integrated HIV Prevention and Care Comprehensive Plan Francisco Sastre/  
Carla Valle-Schwenk
  - Update on ACA Enrollment Process
    - Number of clients enrolled Francisco Sastre
  - Viral Load Lab Results Requirement Update Francisco Sastre
5. **New Business**
  - MCM Encounter Codes All
  - Newly Identified Client Process All
  - Ryan White 2016 Client Satisfaction Survey Petra Brock-Getz
    - Level of satisfaction by agency
6. **Announcements**
  - Next meeting March 17, 2017