



Quality Management Program  
Ryan White Program – Miami-Dade County

# Performance Improvement Advisory Team

**Agenda**  
**July 15, 2016**  
**9:30 AM – 11:30 AM**

- 1. Call to order/introductions** George Barroso
- 2. Review of May 20<sup>th</sup>, 2016 Minutes** All
- 3. Standing Business**
  - Ryan White Program Update Carla Valle-Schwenk
  - Outreach Update Susy Martinez
    - Outreach Performance Outcomes Analysis
    - Outreach Training
  - Medical Case Management Update Sandra Sergi
    - REV & CON Utilization
    - Update on e-learning
  - Record Reviews Update Francisco Sastre
- 4. Old business**
  - Update on Integrated HIV Prevention and Care Comprehensive Plan Francisco Sastre  
Carla Valle-Schwenk
  - ACA Update Francisco Sastre
  - Acuity Update All
- 5. New Business**
  - Viral Load Lab Results Requirement Francisco Sastre
  - Ryan White 2016 Client Satisfaction Survey Petra Brock-Getz
  - ACA Feedback George Barroso
- 6. Announcements**
  - Next meeting September 16, 2016