



Quality Management Program  
Ryan White Program – Miami-Dade County

# Performance Improvement Advisory Team

Agenda

November 16, 2016

9:30 AM – 11:30 AM

1. **Call to order/introductions** Jasmin O’Lewis
2. **Review of July 15, 2016 Minutes** All
3. **Standing Business**
  - Ryan White Program Update Carla Valle-Schwenk
  - Outreach Update
    - OREV & OCON Utilization Peggy Gonzalez
    - Medical Case Management Update Sandra Sergi
    - REV & CON Utilization
    - MCM Trainings
    - Outcome of e-learning
  - Record Reviews Update Francisco Sastre
  - New Ryan White Clients Petra Brock-Getz
4. **Old business**
  - Update on Integrated HIV Prevention and Care Comprehensive Plan Francisco Sastre/  
Carla Valle-Schwenk
  - ACA Enrollment Process Update Francisco Sastre
  - Viral Load Lab Results Requirement Francisco Sastre
5. **New Business**
  - MCM Service Definitions All
  - MCM Survey Mireille Levy
  - Ryan White 2016 Client Satisfaction Survey Petra Brock-Getz
6. **Announcements**
  - Next meeting January 20, 2017