



Quality Management Program
Ryan White Program – Miami-Dade County

Performance Improvement Advisory Team

Agenda

November 16, 2016

9:30 AM – 11:30 AM

1. **Call to order/introductions** Jasmin O’Lewis
2. **Review of July 15, 2016 Minutes** All
3. **Standing Business**
 - Ryan White Program Update Carla Valle-Schwenk
 - Outreach Update
 - OREV & OCON Utilization Peggy Gonzalez
 - Medical Case Management Update Sandra Sergi
 - REV & CON Utilization
 - MCM Trainings
 - Outcome of e-learning
 - Record Reviews Update Francisco Sastre
 - New Ryan White Clients Petra Brock-Getz
4. **Old business**
 - Update on Integrated HIV Prevention and Care Comprehensive Plan Francisco Sastre/
Carla Valle-Schwenk
 - ACA Enrollment Process Update Francisco Sastre
 - Viral Load Lab Results Requirement Francisco Sastre
5. **New Business**
 - MCM Service Definitions All
 - MCM Survey Mireille Levy
 - Ryan White 2016 Client Satisfaction Survey Petra Brock-Getz
6. **Announcements**
 - Next meeting January 20, 2017