



Ryan White Program Performance Improvement Advisory Team
Minutes of July 15, 2016
Behavioral Science Research
2121 Ponce de Leon Blvd., Suite #250
Coral Gables, FL 33134

Attendees:	Organization
Maldonado, Nelson	AHF
Honore, Schadrac	AHF
Montana Garcia, Anderson	AHF
Richardson, Cassandra	AHF
Dalce, Trusse	Borinquen Health Ctr.
Francis, Rosemonde	Borinquen Health Ctr.
Soncan, Dida	Borinquen Health Ctr.
Barroso, George	Care Resource
Gomez-Lopez, A	Care Resource
Rivero, Marcos	Care Resource
Fiol, Sacha	Empower U, Inc.
Ortega, Jose	MBCHC
Popkin, Judy	NQC
Valle-Schwenk, Carla	OMB-DC
Solan-Pegler, Nicolette	OMB-DC
Tennant, Naeem	SFAN
Hilton, Karen	University of Miami
Noisette, Nathalie	University of Miami
O’Lewis, Jasmin	University of Miami
Ross, Samantha	University of Miami
Jeffrey, Debra	Village South

Staff:	
Brock-Getz, Petra	BSR
Jones-Gonzalez, Peggy	BSR
Martinez, Susy	BSR
Sastre, Francisco	BSR
Sergi, Sandra	BSR

1. George Barroso called the meeting to order at 9:38 a.m.
2. Introductions were made.
3. Members reviewed the minutes of May 20, 2016; no changes were made.

4. Standing Business

- **Ryan White Program Update-**
 - Carla Valle-Schwenk reported all but one contract for the fiscal year 2016 was executed.
 - Nicolette Solan-Pegler, new Compliance Officer will begin site visits.
 - Amendments need to be completed before or by August 19th. Once award letter is received, the County is requesting providers send responses as soon as possible.
 - Annual progress reports received from providers. The County is in the process of reviewing accomplishments and challenges faced by the RWP to include in report to Federal Government which is due at the end of month.
 - The first Affordable Care Act 2017 open enrollment process planning meeting recently occurred and process of enrollment/improvement was discussed.
 - The Integrated HIV Prevention & Care Comprehensive Plan is due to HRSA at the end of September.
 - A letter will be sent next week identifying flat rate reimbursement's for oral health providers.

- **Outreach Update-**
 - Susy Martinez reported on Outreach Performance Outcomes Analysis, quarter March-May, 2016; 246 clients were contacted by outreach. Ninety five (95) clients were new to care of which 61 were linked into care. One hundred fifty one (151) clients were lost to care of which thirty four (34) clients were linked into care. Total percentage is 22.52% average linked to care falling below the 50% recommended minimum linkage rate. Identified barriers include: housing, mental health, lack of transportation, work schedule, changes in eligibility.
 - Susy Martinez reported on Outreach Review (OREV) and Outreach Consultation (OCON) utilization by Outreach Supervisor. Quarter 1 three (3) supervisors had zero (0) recorded hours. Outreach Consultation same three agencies identified zero (0) recorded hours. Carla is requesting BSR survey agencies that failed to meet the 10 hour minimum recommendation on reasons for not meeting the standards and surveying outreach supervisors who are meeting the minimum to gather best practice models.
 - Susy Martinez reported on the Outreach Training that occurred on June 15th. Debbie Cestaro-Seifer from AETC presented on Motivational Interviewing.

- **Medical Case Management Update-**
 - Sandra Sergi reported on Review (REV) and Consultation (CON) Utilization by MCM Supervisor for Quarter 1 (March-May, 2016). Four (4) MCM supervisors did not meet the minimum requirement of 10 hours. Sandra spoke to Supervisors that failed to meet both standards and will continue to follow up with them. County will follow up by mailing out noncompliance letter to agencies that fail to meet the standard.
 - Sandra Sergi provided an update on Basic Case Management Training. Speaker from Dept. of Children and Family, Josette Swartz, presented on Medicaid benefits. Next training to take place in October 2016.
 - Sandra Sergi provided an update on e-learning. All issues that have been reported by MCMs seemed to have been resolved. A follow-up conference

call with programmers will occur this coming Monday. MCMs will have the ability to take the practice tests through the end of August and will have the proficiency exam available in September 2016.

- Karen Hilton, U of M expressed concern with standards of billing for Optical care. Certified referrals are to reflect specific instructions for of optical service to be provided. County is requesting for BSR to obtain from Medical Care Sub Committee list of specific services provided through Optometrist/Ophthalmologist . List to be e mailed to Providers and MCM's.
- **Record Reviews Update-**
 - Targeted record reviews will be conducted at four (4) MCM provider agencies who have unsuppressed viral loads. BSR in the process of collecting data for the Quarterly Report cards. Based on the outcome or grades of the MCM agency report cards, BSR will schedule record reviews.

5. Old Business-

- **Update on Integrated HIV Prevention and Care Comprehensive Plan**
 - Francisco Sastre reported on the Integrated HIV Prevention & Care Comprehensive Plan. The plan will be presented at the next Partnership meeting (August 2016) for approval and the final submission is due September 30, 2016.
- **ACA Update-**
 - Francisco Sastre provided an update on ACA enrollment. In 2015, enrollment into ACA program was a total of 1085. In 2016, total enrollment was 1192, an increase of 10%.
 - ADAP reported 501 clients are enrolled of which only 286 were confirmed and received GAP cards.
 - For the ACA Part A program, 691 enrolled and all received GAP cards.
 - Carla Valle-Schwenk stated \$3.5 million dollars is predicted to be spent on ACA premiums only during the FY. This is on 691 ACA Part A clients.
 - Francisco Sastre reported 80 percent of clients enrolled in the ACA have a suppressed viral load.
- **Acuity Update-**
 - Peggy Jones-Gonzalez provided an update on the Acuity Scale used by providers in other states (Iowa, Virginia,Texas). Iowa's acuity scale is a brief scale with one page used following an assessment to determine the level of care. The Acuity Scale allowed clients to be distributed evenly among MCM's. This placed less stress on MCM's and allowed quality care to their clients.
 - The Acuity Scale used in Los Angeles EMA (Copy on file) is incorporated into the client assessment; the SDIS populates a score based on the answers from the assessment. Further information to be provided at the next PIAT meeting.

6. New Business-

- **Viral Load Lab Results Requirement**
 - Francisco Sastre reported on the proposed viral load lab requirement process for the RWP. As a result of the high number of missing or out of

date viral load results in SDIS, viral load lab results will be required at time of re-enrollment in the RWP (every 6 month's). A grace period for new clients enrolling into the Ryan White system will be provided. MCMs will not be able to bill until viral load lab results are entered in the SDIS system.

- Carla Valle-Schwenk reported the Out of Network (OON) referral has been revised. OON client will be required to provide current VL lab results (within 6 months) to Ryan White Program at the time of registration. Dissemination of the referral is currently pending.

7. Announcements-

- Next meeting September 16, 2016 at 9:30a.m.