

# **Ryan White Program Medical Case Manager Basic Training**

**Date: June 22, 2016**

**Frankie Shannon Rolle  
Neighborhood Center  
3750 S. Dixie Highway, Room 105  
Miami, FL 33133**

**I. Introductions**

**II. Community Action & Human Services  
Dept. - County Social Services Overview -  
Helen Miguel, Center Director  
Miami-Dade Community Action and Human  
Services Dept.—Family and Community  
Services Division**

**III. Medicaid Overview  
Josette Swartz, Senior Training Specialist**

*Break*

**IV. Ryan White Program - The Basics of Ryan  
White Medical Case Management**

**VI. Evaluations**