

Ryan White Program Medical Case Manager Supervisor Training

Design Thinking

Getting Your Head Outside The Box

Presented by Jane Petrick, Ph.d.

Tuesday, February 16th, 2016

United Way, Ansin Building, Conference Room A
3250 SW 3rd Avenue, Miami, FL 33129

9:00 a.m. – 5:00 p.m.

AGENDA

Design Thinking is a tool for reinvention, a tool that has helped numerous people develop new systems, solve problems, and achieve goals.

- I. Getting Our Heads Out The Box and Into Our ...Wallets???
- II. Design Thinking: What It Is and Why It Is Important
- III. The Five Steps of Design Thinking
- Lunch
- IV. The Core Values of Design Thinking
- V. Design Thinking and The "Why" Interview Approach
- VI. Design Thinking and You: Redesigning the MCM Monthly Training

Lunch sponsored by ViiV Healthcare