

Ryan White Program Service Utilization Data Fiscal Year 28 (3/1/2018 thru 2/28/2019)

(June 12, 2018)

Review of Utilization Data from the
Service Delivery Information System (SDIS)
Generated on June 5, 2018

Prepared by Behavioral Science Research Corporation



Summary of Findings

- The Ryan White Program (RWP) spent a total of \$21.9 million in FY 2018/19, a 6.4% decrease over the \$23.4 million spent in FY 2017/18.
 - The largest proportion was spent on Outpatient/ Ambulatory Health Services (OAHS, \$9.1 million) followed by Medical Case Management/Peer Education Support Network (MCM/PESN, \$5.3 million) and Oral Health Care (OHC, \$2.8 million).
 - Among support services, the largest proportion was spent on Substance Abuse Services (Residential) (\$1.8 million) and Food Bank (\$1.4 million).
- A total of 9,578 clients were served by the Program in FY 2018/19, a 3.1% decrease over FY 2017/18.
 - Almost all RWP clients received MCM/PESN services (8,496) while just over half (5,447) received OAHS thru the RWP and one-third (3,381) received OHC.



Ryan White Program Service Expenditures & Clients Served

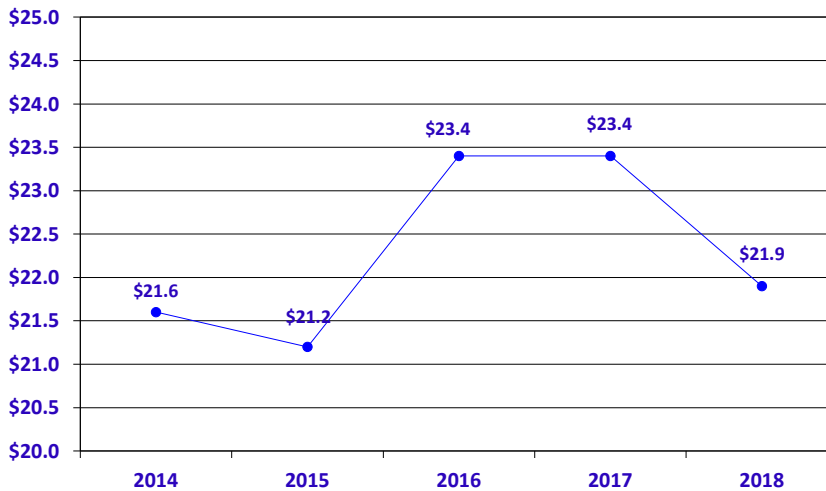
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	<u>2014</u>	<u>2015</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>
Total Expenditures	\$21,614,852	\$21,181,296	\$23,436,979	\$23,425,356	\$21,934,627
Total Unduplicated Clients	9,655	9,671	10,156	9,883	9,578
Average Cost/Client	\$2,239	\$2,190	\$2,308	\$2,370	\$2,290

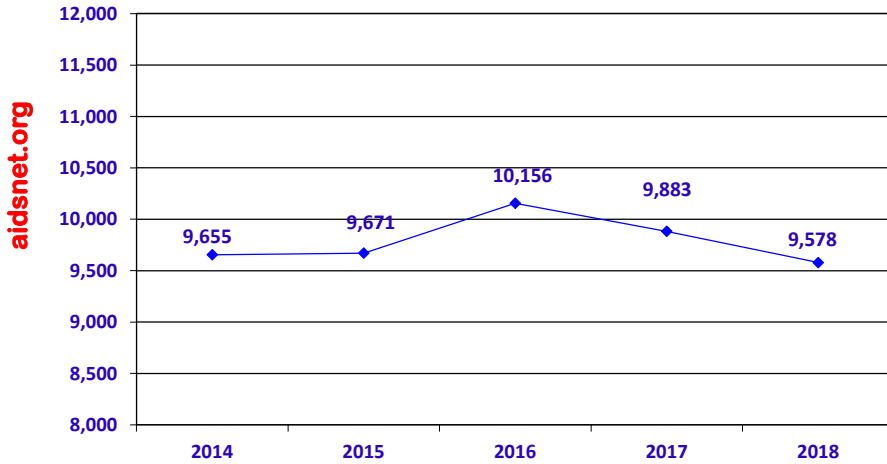


Total Expenditures between 2014 and 2018

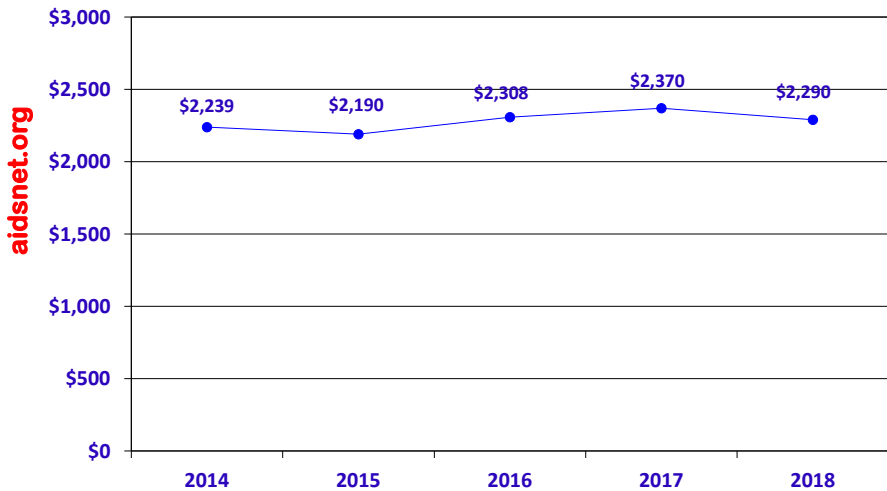
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Total Number of Unduplicated Clients between 2014 and 2018



Average Cost Per Client between 2014 and 2018



Total Number of Unduplicated Clients Served by Service Category

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SERVICE CATEGORY	<u>2014</u>	<u>2015</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>
MCM/PESN	8,613	8,700	9,009	8,656	8,496
Outpatient/Ambulatory Hlth Svcs	5,948	5,410	5,278	5,021	5,447
Oral Health Care	3,754	3,567	3,966	3,500	3,381
Health Ins Premium & Cost Sharing Assist	921	1,243	1,331	1,415	1,307
AIDS Pharmaceutical Assistance (Local)	2,022	1,534	1,352	1,162	697
Mental Health Services	563	517	366	349	327
Substance Abuse Outpatient Services	93	59	83	120	115
Food Bank	632	784	769	709	701
Medical Transportation Services	824	722	703	733	638
Substance Abuse Services (Residential)	229	235	207	214	169
Other Professional Svcs - Legal Services	128	131	119	100	76
Outreach Services	1,244	1,060	1,208	965	624



Total Expenditures by Core Service Category

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CORE SERVICE CATEGORY	<u>2014</u>	<u>2015</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>
Outpatient/Ambulatory Health Services	\$8,060,123	\$6,635,024	\$6,158,906	\$6,847,772	\$9,112,521
MCM/PESN	\$4,715,670	\$4,467,261	\$4,605,160	\$4,165,958	\$5,308,840
Oral Health Care	\$2,527,953	\$2,507,114	\$3,051,083	\$2,443,947	\$2,841,838
Health Ins Premium & Cost Sharing Assistance	\$1,553,913	\$2,958,812	\$4,568,931	\$5,348,849	\$502,536
Mental Health Services	\$138,318	\$105,440	\$104,260	\$112,346	\$133,790
AIDS Pharmaceutical Assistance (Local)	\$814,486	\$781,336	\$782,605	\$441,202	\$86,210
Substance Abuse Outpatient Services	\$110,648	\$90,372	\$112,180	\$110,357	\$55,390



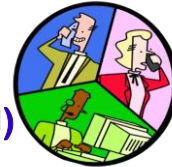
Total Expenditures by Support Service Category

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SUPPORT SERVICE CATEGORY	2014	2015	2016	2017	2018
Substance Abuse Services (Residential)	\$2,292,150	\$2,096,575	\$2,285,180	\$2,276,435	\$1,854,140
Food Bank	\$712,842	\$899,766	\$1,079,971	\$1,032,226	\$1,451,528
Other Professional Services - Legal Services	\$188,094	\$144,580	\$138,731	\$161,815	\$140,599
Medical Transportation	\$151,943	\$137,988	\$171,387	\$146,988	\$139,855
Outreach Services	\$348,715	\$357,028	\$378,586	\$337,463	\$307,380



Medical Case Management (MCM) (including Treatment Adherence) & Peer Education Support Network (PESN)



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- The majority of RWP clients (80%) received MCM services in FY 2018/19. The number served was a 3.5% increase over the number served in FY 2017/18.
- Just under one-quarter of all RWP expenditures (\$4.6 million) was spent on MCM in FY 2018/19 – the highest proportion in more than five years.
- Just under 75% of all RWP clients received PESN services in FY 2018/19 with just under \$700,000 spent on the category.
- In terms of specific MCM/PESN services, MCMs were most likely to spend time and resources on client face-to-face encounters and case documentation.



Medical Case Management

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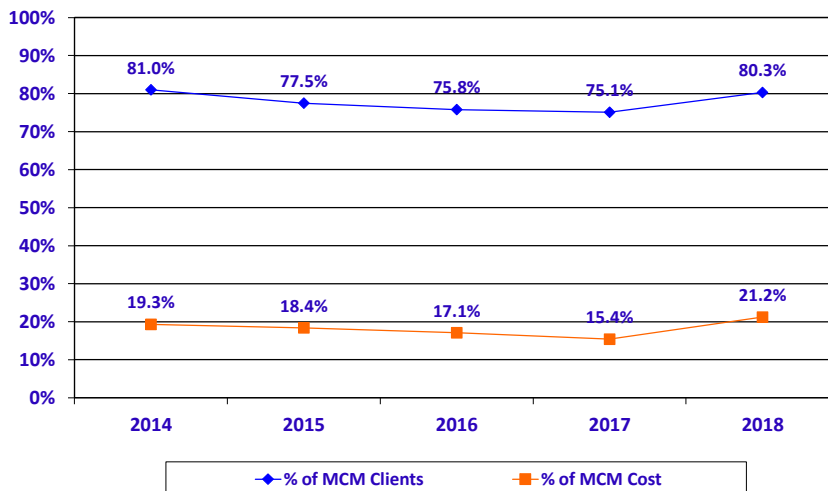
	<u>2014</u>	<u>2015</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>
Total Clients	7,817	7,493	7,701	7,424	7,688
% of All RW Clients	81.0%	77.5%	75.8%	75.1%	80.3%
Total Cost	\$4,181,434	\$3,890,241	\$3,997,460	\$3,602,212	\$4,639,480
% of Total Costs	19.3%	18.4%	17.1%	15.4%	21.2%

Average Cost/Client	\$535	\$519	\$519	\$485	\$604
Median Cost/Client	\$471	\$450	\$451	\$404	\$542
Max. Cost/Client	\$3,042	\$4,133	\$3,490	\$3,395	\$3,511



Percent of Clients Served and Percent Spent on Medical Case Management

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Medical Case Management by Gender and Ethnicity

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Gender and Ethnicity	Percent Receiving MCM	Percent of All Ryan White Program Clients
Hispanic Male	54.4%	50.7%
Hispanic Female	6.5%	6.6%
Black Male	14.4%	15.5%
Black Female	8.6%	9.7%
Haitian Male	4.2%	4.9%
Haitian Female	4.5%	5.8%
White Male	6.5%	6.1%
White Female	0.8%	0.8%



Peer Education Support Network

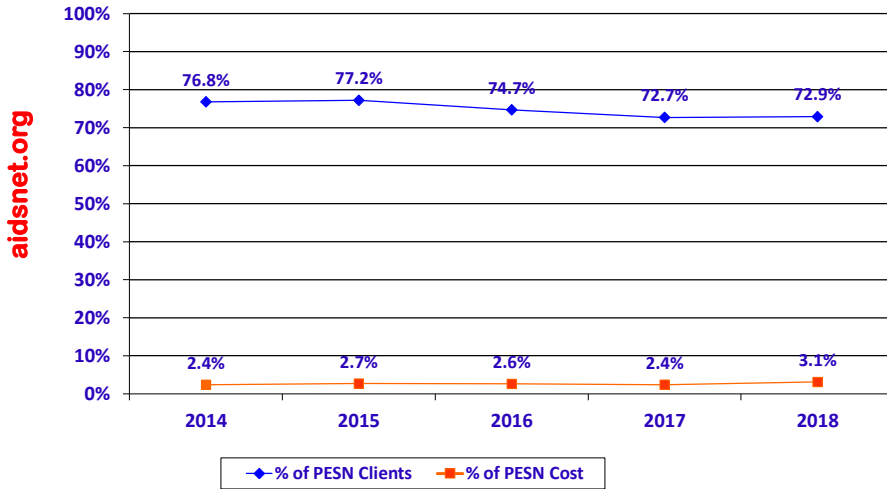
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	<u>2014</u>	<u>2015</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>
Total Clients	7,416	7,464	7,591	7,183	6,981
% of All RW Clients	76.8%	77.2%	74.7%	72.7%	72.9%
Total Cost	\$523,544	\$577,385	\$616,132	\$566,862	\$669,361
% of Total Costs	2.4%	2.7%	2.6%	2.4%	3.1%

Average Cost/Client	\$71	\$77	\$81	\$79	\$96
Median Cost/Client	\$49	\$51	\$54	\$52	\$65
Max. Cost/Client	\$1,397	\$1,448	\$1,443	\$1,248	\$1,436



Percent of Clients Served and Percent Spent on Peer Education Support Network



Peer Education Support Network by Gender and Ethnicity

Gender and Ethnicity	Percent Receiving MCM/PESN	Percent of All Ryan White Program Clients
Hispanic Male	54.8%	50.7%
Hispanic Female	6.7%	6.6%
Black Male	13.6%	15.5%
Black Female	7.7%	9.7%
Haitian Male	4.7%	4.9%
Haitian Female	5.5%	5.8%
White Male	6.4%	6.1%
White Female	0.7%	0.8%



Top 10 MCM/PESN Services By Expenditures

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	Clients	Total EXHD
MCM - Face-to-Face Encounter	6,847	\$1,588,728
MCM – Documentation	7,324	\$1,242,043
MCM – Plan of Care Activities	6,729	\$805,880
MCM - Adherence Counseling	6,825	\$389,287
ACA Health Insurance Marketplace	2,777	\$247,091
PESN – Documentation	5,932	\$233,969
MCM – Telephone	4,685	\$217,073
PESN – Collateral	5,056	\$158,805
PESN - Face-to-Face Encounter	3,120	\$102,887
PESN – Telephone Encounter w/ Client/Rep	4,067	\$76,635



Top 10 MCM/PESN Services By Clients Served

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	Clients	Total EXHD
MCM – Documentation	7,324	\$1,242,043
MCM - Face-to-Face Encounter	6,847	\$1,588,728
MCM - Adherence Counseling	6,825	\$389,287
MCM – Plan of Care Activities	6,729	\$805,880
PESN – Documentation	5,932	\$233,969
PESN – Collateral	5,056	\$158,805
MCM - Telephone	4,685	\$217,073
PESN - Telephone Encounter with Client/Rep.	4,067	\$76,635
PESN - Face-to-Face Encounter	3,120	\$102,887
PESN - Adherence Counseling	2,982	\$72,313



Outpatient/Ambulatory Health Services (OAHS)



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- In FY 2018/19, the largest proportion of RWP dollars (41.5%) were spent on OAHS – \$9.1 million – the largest proportion in more than five years and 33% more than in FY2017/18.
- More than half of all RWP clients (5,447) received OAHS thru the RWP, an 8% increase over FY2017/18.
- Top OAHS by expenditure included a 25-minute patient office visit, a 15-minute patient office visit, and HIV testing.
- Top OAHS by clients served included HIV-testing, blood tests, and T-cell tests.



Outpatient/Ambulatory Health Services

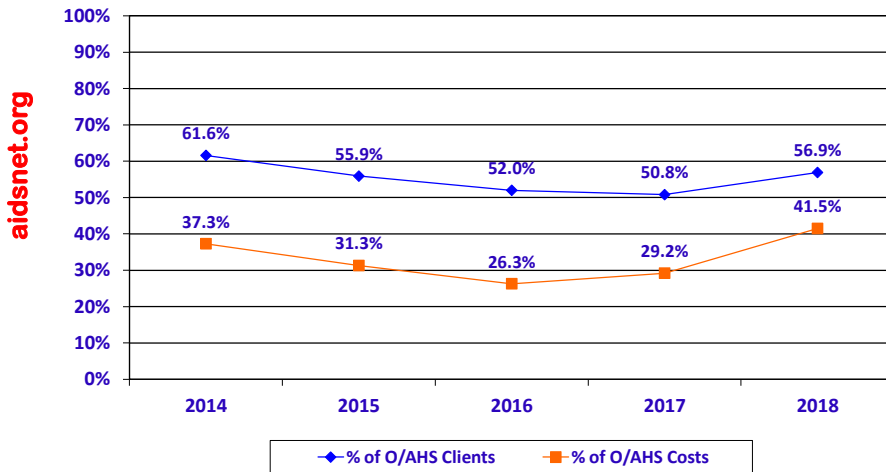
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	<u>2014</u>	<u>2015</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>
Total Clients	5,948	5,410	5,278	5,021	5,447
% of All RW Clients	61.6%	55.9%	52.0%	50.8%	56.9%
Total Cost	\$8,060,123	\$6,635,024	\$6,158,906	\$6,847,772	\$9,112,521
% of Total Costs	37.3%	31.3%	26.3%	29.2%	41.5%

Average Cost/Client	\$1,355	\$1,226	\$1,167	\$1,364	\$1,673
Median Cost/Client	\$1,014	\$915	\$889	\$1,036	\$1,378
Max. Cost/Client	\$18,671	\$10,344	\$11,156	\$52,534	\$17,910



Percent of Clients Served and Percent Spent on Outpatient/Ambulatory Health Services



Top 10 Outpatient/Ambulatory Health Services By Expenditures

	Clients	Total EXHD
99214: Level 4 Established Patient Office Visit. Must include 2 of 3 key components or 25 minutes spent face-to-face with Pt.	3,399	\$1,874,898
99213: Level 3 Established Patient Office Visit. Must include 2 of 3 key components or 15 minutes spent face-to-face with Pt.	2,758	\$935,772
87536: HIV-1 Test	4,147	\$897,423
86360: T-cell Test that evaluates helper and suppressor cell immune status	3,843	\$444,299
87491: STI Test for Chlamydia	3,295	\$349,890
87591: STI Test for Gonorrhea and Chlamydia	3,297	\$349,846
87901: Genotype Resistance Test	675	\$226,302
99204: Level 4 New Patient Office Visit. Must include all 3 key components or 45 minutes spent face-to-face with Pt.	525	\$223,118
99203: Level 3 New Patient Office Visit. Must include all 3 key components or 30 minutes spent face-to-face with Pt.	760	\$199,334
86359: T Cells Count	2,082	\$179,613

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Top 10 Outpatient/Ambulatory Health Services By Clients Served

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	Clients	Total EXHD
87536: HIV-1 Test	4,147	\$897,423
80053: Comprehensive Metabolic Panel (Blood Test)	4,075	\$107,541
86360: T-cell Test that evaluates helper and suppressor cell immune status	3,843	\$444,299
36415: Blood Collection	3,649	\$25,242
99214: Level 4 Established Patient Office Visit. Must include 2 of 3 key components or 25 minutes spent face-to-face with Pt.	3,399	\$1,874,898
87591: STI Test for Gonorrhea and Chlamydia	3,297	\$349,846
87491: STI Test for Chlamydia	3,295	\$349,890
80061: Lipid Panel (Cholesterol Test)	3,246	\$86,650
86592: STI Test for Syphilis	3,085	\$30,629
85025: Blood count; complete CBC, automated	2,787	\$49,360



Outpatient/Ambulatory Health Services by Gender and Ethnicity

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Gender and Ethnicity	Percent Receiving O/AHS	Percent of All Ryan White Program Clients
Hispanic Male	49.4%	50.7%
Hispanic Female	7.7%	6.6%
Black Male	15.5%	15.5%
Black Female	8.5%	9.7%
Haitian Male	5.4%	4.9%
Haitian Female	6.8%	5.8%
White Male	5.8%	6.1%
White Female	0.8%	0.8%



Health Insurance Premium & Cost Sharing Assistance (HIP/CSA)



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- Due to ADAP assuming responsibility for ACA marketplace insurance premium payments for over 500 Part A clients in FY 2018/2019, the dollars spent on this service category by the RWP dropped drastically from \$5.4 million in FY 2017/18 to just over \$500,000 in FY 2018/19.
- The number of RWP clients served remained relatively stable at 1,307. This was because the RWP continued to cover co-payments/deductibles for medication, office visits and lab/diagnostic tests.
- The service was more likely to be used by Hispanic males than either Black males or Black females.



Health Insurance Premium & Cost Sharing Assistance

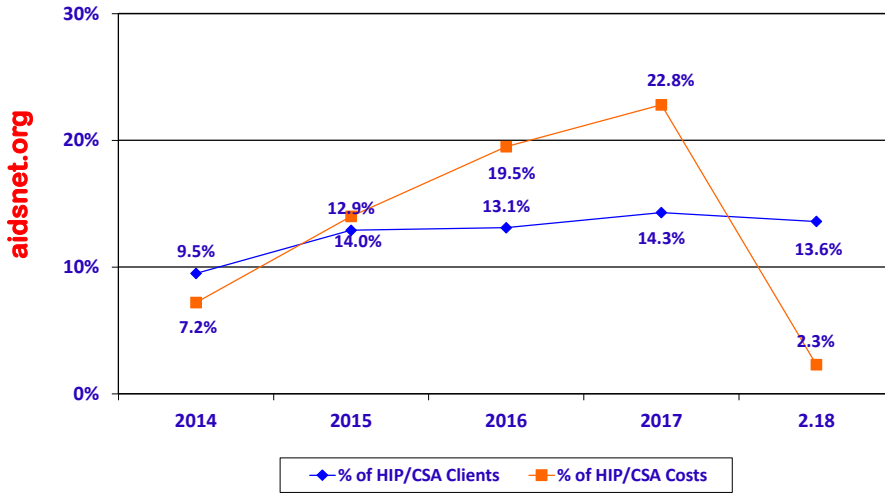
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	<u>2014</u>	<u>2015</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>
Total Clients	921	1,243	1,331	1,415	1,307
% of All RW Clients	9.5%	12.9%	13.1%	14.3%	13.6%
Total Cost	\$1,553,913	\$2,958,812	\$4,568,931	\$5,348,849	\$502,536
% of Total Costs	7.2%	14.0%	19.5%	22.8%	2.3%

Average Cost/Client	\$1,687	\$2,380	\$3,433	\$3,780	\$385
Median Cost/Client	\$984	\$1,574	\$2,720	\$2,558	\$204
Max. Cost/Client	\$22,918	\$11,876	\$11,743	\$12,752	\$9,545



Percent of Clients Served and Percent Spent on HIP/CSA



Types of HIP/CSA Services

	Clients	Total EXHD
Medication Co-Payments (RW)	150	\$149,005
Office Visit Co-Payments (ACA Wrap Around)	689	\$114,691
Medication Co-Payments (ACA)	182	\$96,435
Medication Co-Payments (ACA Wrap Around)	290	\$70,388
Office Visit Co-Payments (RW/ACA)	284	\$49,291
ACA Premiums (Monthly)	14	\$35,155
Insurance Deductibles (RW)	40	\$31,203
Lab/Diagnostic Test Co-Payments (ACA Wrap Around)	87	\$27,056
Insurance Deductibles (ACA Wrap Around)	27	\$15,769
Labs/Diagnostic Test Co-Payments (RW/ACA)	37	\$10,015
Insurance Deductibles (ACA)	16	\$6,583
Co-Payments (ADAP Premium Plus)	6	\$2,334



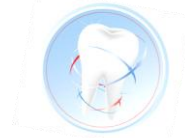
HIP/CSA by Gender and Ethnicity

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Gender and Ethnicity	Percent Receiving HIP/CSA	Percent of All Ryan White Program Clients
Hispanic Male	71.2%	50.7%
Hispanic Female	5.2%	6.6%
Black Male	5.6%	15.5%
Black Female	3.4%	9.7%
Haitian Male	3.5%	4.9%
Haitian Female	3.5%	5.8%
White Male	7.2%	6.1%
White Female	0.5%	0.8%



Oral Health Care (OHC)



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- Utilization of OHC has remained relatively stable over the last five years with one-third (35%) of all RWP clients using the service.
- Just over 10% of all RWP expenditures -- \$2.8 million -- was spent on OHC with an average of \$849 spent per client served.
- Top dental services by expenditure included fillings and cleanings while top services by number of clients served oral examinations, panoramic x-rays, cleanings, and oral hygiene instructions.



Oral Health Care

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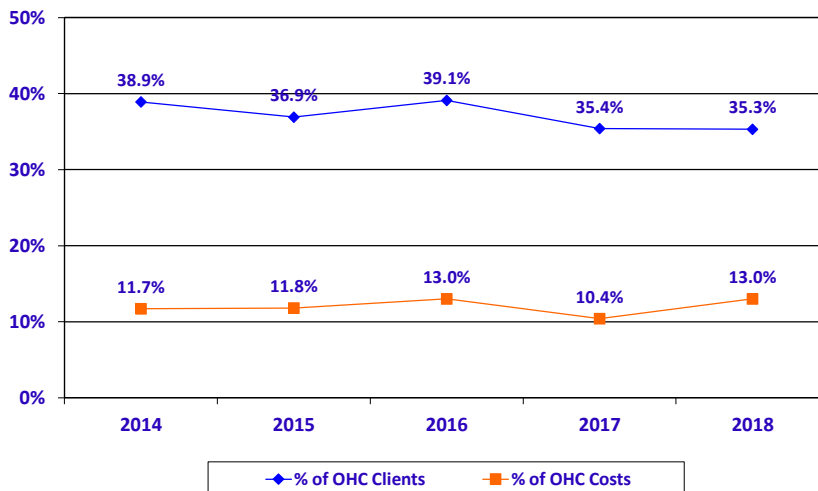
	<u>2014</u>	<u>2015</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>
Total Clients	3,754	3,567	3,966	3,500	3,381
% of All RW Clients	38.9%	36.9%	39.1%	35.4%	35.3%
Total Cost	\$2,527,953	\$2,507,114	\$3,051,083	\$2,443,947	\$2,841,838
% of Total Costs	11.7%	11.8%	13.0%	10.4%	13.0%

Average Cost/Client	\$673	\$703	\$769	\$698	\$849
Median Cost/Client	\$390	\$381	\$429	\$403	\$518
Max. Cost/Client	\$5,000	\$5,000	\$5,600	\$15,931	\$6,500



Percent of Clients Served and Percent Spent on Oral Health Care

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Top 10 Oral Health Care Services By Expenditures

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	Clients	Total EXHD
D2391: Resin-Based Composite Restorations – filling or reconstruction to one area on premolars or molars	857	\$238,254
D4341: Cleaning of the crown & root surfaces to remove plaque & calculus on 4+ teeth per quadrant	431	\$226,158
D2392: Resin-Based Composite Restorations – filling or reconstruction to two areas on premolars or molars	669	\$174,540
D2751: Crown-a porcelain cap placed on damaged teeth	151	\$147,673
D1110: Prophylaxis - Adult	1,112	\$109,294
D7210: extraction, erupted tooth requiring removal of bone and/or sectioning of tooth, and including elevation of mucoperiosteal flap if indicated	279	\$107,802
D4910: Periodontal Maintenance Procedures – used in the presence of a disease state	592	\$106,855
D0330: Panoramic scan of both the upper & lower jaw	1,121	\$98,562
D2740: Crown – Porcelain/Ceramic Substrate	82	\$93,495
D5214: Partial denture of the lower jaw	61	\$77,892



Top 10 Oral Health Care Services By Clients Served

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	Clients	Total EXHD
D0120: Periodic Oral Examination - Established Patient	1,274	\$49,642
D0330: Panoramic scan of both the upper & lower jaw	1,121	\$98,562
D1110: Prophylaxis – removal of plaque, tartar & stains	1,112	\$109,294
D1330: Oral Hygiene Instruction	1,076	\$48,540
D2391: Resin-Based Composite Restorations – filling or reconstruction to one area on premolars or molars	857	\$238,254
D1050: Comprehensive Oral Evaluation – New/Established Pt	840	\$54,922
D0274: X-rays of back teeth	832	\$40,818
D0220: Intraoral - periapical first radiographic image	705	\$18,344
D2392: Resin-Based Composite Restorations – filling or reconstruction to two areas on premolars or molars	669	\$174,540
D0210: X-ray of the whole mouth	622	\$61,462



Oral Health Care by Gender and Ethnicity

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Gender and Ethnicity	Percent Receiving Oral Health Care	Percent of All Ryan White Program Clients
Hispanic Male	56.4%	50.7%
Hispanic Female	6.8%	6.6%
Black Male	11.4%	15.5%
Black Female	8.0%	9.7%
Haitian Male	4.6%	4.9%
Haitian Female	6.1%	5.8%
White Male	6.0%	6.1%
White Female	0.7%	0.8%



AIDS Pharmaceutical Assistance (Local) (APA)



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- The expansion of the ADAP formulary to include non ARVs in FY 2017/18, had a notable impact on the utilization of the RWP's APA in FY 2018/19.
 - The number of RWP clients receiving pharmaceuticals from the RWP dropped 40% , from 1,162 in FY 2017/18 to 697 in FY 2018/19.
 - The dollars spent dropped 80.5% from \$441,202 to \$86,210.
- The most frequently dispensed pharmaceuticals both in terms of dollars spent and clients served were Doxycycline (an antibiotic) and the testosterone injection Enanthate/ Cypionate.
- Both Hispanic males and White males were more likely to receive pharmaceuticals thru the RWP than other gender/ethnic groups.



AIDS Pharmaceutical Assistance

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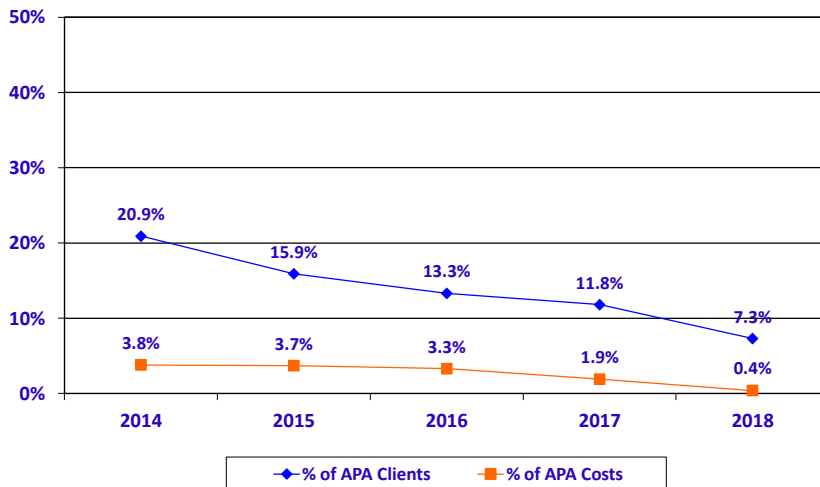
	<u>2014</u>	<u>2015</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>
Total Clients	2,022	1,534	1,352	1,162	697
% of All RW Clients	20.9%	15.9%	13.3%	11.8%	7.3%
Total Cost	\$814,486	\$781,336	\$782,605	\$441,202	\$86,210
% of Total Costs	3.8%	3.7%	3.3%	1.9%	0.4%

Average Cost/Client	\$403	\$509	\$579	\$380	\$124
Median Cost/Client	\$73	\$79	\$95	\$75	\$35
Max. Cost/Client	\$17,486	\$13,379	\$18,280	\$12,082	\$2,747



Percent of Clients Served and Percent Spent on AIDS Pharmaceutical Assistance

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Top 10 Prescribed Pharmaceutical Drugs By Expenditures

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	Clients	Total EXHD
RX1201 – Testosterone Injection Enanthate/Cypionate	78	\$11,096
RX0514 – Doxycycline (oral) (Bacterial treatment)	130	\$9,000
RX0926 – Temazepam (Insomnia)	34	\$7,763
RX1917 – Clobetasol Ointment (Skin Conditions)	11	\$4,336
RX0206 - Insulin Glargine Injection (Diabetes Med.)	10	\$3,900
RX0925 – Clonazepam (Anticonvulsant)	29	\$3,830
RX0513 – Tetracycline (Bacterial treatment)	8	\$3,322
A4253 – Blood Glucose Diabetes Strip Test	21	\$3,250
RX0922 – Quetiapine (Anti-Psychotic Drug)	13	\$2,711
RX1402 – Brimonidine (for glaucoma)	4	\$2,441



Top 10 Prescribed Pharmaceutical Drugs By Clients Served

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	Clients	Total EXHD
RX0514 – Doxycycline (oral) (Bacterial treatment)	130	\$9,000
RX1201 – Testosterone Injection Enanthate/Cypionate	78	\$11,096
RX0507 – Penicillin (VK, Benzathine, Aqueous)	76	\$996
A4206 - Syringe w/Needle Sterile 1 CC Each	45	\$1,412
RX1108 – Polyethylene Glycol 3350 & Electrolytes (Colon Cleaner)	45	\$714
RX0528 – Clotrimazole/Betamethasone (Skin Infections)	44	\$1,561
RX0505 – Amoxicillin (Antibiotic)	42	\$557
RX0506 – Amoxicillin/Clavulanate (Antibiotic)	39	\$1,303
RX1916 – Triamcinolone Cream (Skin Conditions)	35	\$695
RX0926 – Temazepam (Insomnia)	34	\$7,763



AIDS Pharmaceutical Assistance by Gender and Ethnicity

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Gender and Ethnicity	Percent Receiving AIDS Pharmaceutical Assistance	Percent of All Ryan White Program Clients
Hispanic Male	60.5%	50.7%
Hispanic Female	5.4%	6.6%
Black Male	11.8%	15.5%
Black Female	6.9%	9.7%
Haitian Male	4.1%	4.9%
Haitian Female	3.1%	5.8%
White Male	8.0%	6.1%
White Female	0.3%	0.8%



Mental Health Services (MHS)



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- The number of clients receiving MHS through the RWP remained about the same between FYs 2017/18 (349) and 2018/19 (327). At the same time, the dollars spent increase 20% from \$112,346 to \$133,790.
- Most of the cost in this service category were due to clients receiving level II individual mental health counseling.
- Black females along with White males and White females were more likely to make use of this service while both Haitian males and Haitian females were less likely to do so.



Mental Health Services

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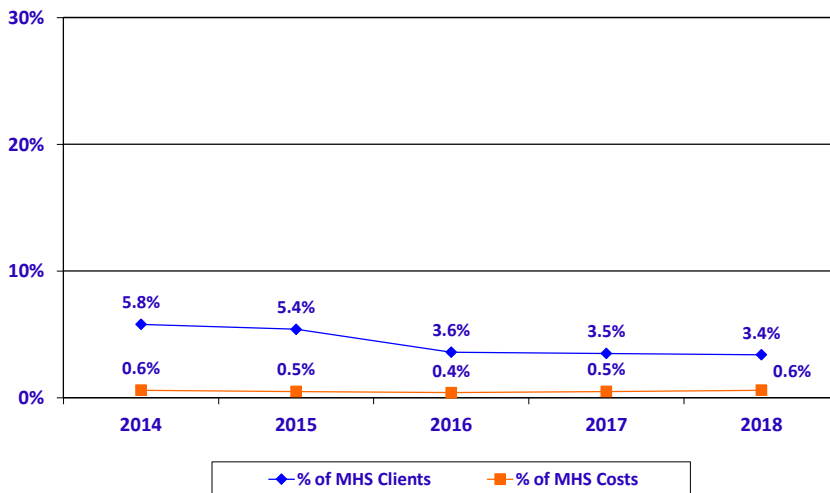
	<u>2014</u>	<u>2015</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>
Total Clients	563	517	366	349	327
% of All RW Clients	5.8%	5.4%	3.6%	3.5%	3.4%
Total Cost	\$138,318	\$105,440	\$104,260	\$112,346	\$133,790
% of Total Costs	0.6%	0.5%	0.4%	0.5%	0.6%

Average Cost/Client	\$246	\$204	\$285	\$322	\$409
Median Cost/Client	\$98	\$98	\$98	\$130	\$130
Max. Cost/Client	\$3,543	\$4,323	\$3,088	\$2,763	\$4,128



Percent of Clients Served and Percent Spent on Mental Health Services

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Types of Mental Health Services

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	Clients	Total EXHD
MH2 - Individual Mental Health Counseling Level II	292	\$127,042
MH1 - Individual Mental Health Counseling Level I	26	\$4,258
MH2 - Group Mental Health Counseling Level II	13	\$2,100
MH2 - TTRA Mental Health	4	\$228
TTRA Mental Health	2	\$162



Mental Health Services by Gender and Ethnicity

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Gender and Ethnicity	Percent Receiving Mental Health Svcs	Percent of All Ryan White Program Clients
Hispanic Male	50.9%	50.7%
Hispanic Female	5.3%	6.6%
Black Male	15.2%	15.5%
Black Female	12.1%	9.7%
Haitian Male	2.8%	4.9%
Haitian Female	2.2%	5.8%
White Male	9.6%	6.1%
White Female	1.9%	0.8%



Substance Abuse Outpatient Services



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- The number of clients receiving Outpatient Substance Abuse Services (SAS) remained relatively stable between FYs 2017/18 (120) and 2018/19 (115).
- At the same time, the dollars spent decreased by half from \$110,357 to \$55,390.
- Two-thirds (63%) of this service category’s expenditures were due to Level I individual SAS counseling followed by Level II group counseling.
- Both Black males and Black females, along with White females, were more likely to utilize this service compared to the other gender/ethnic groups.



Substance Abuse Outpatient Services

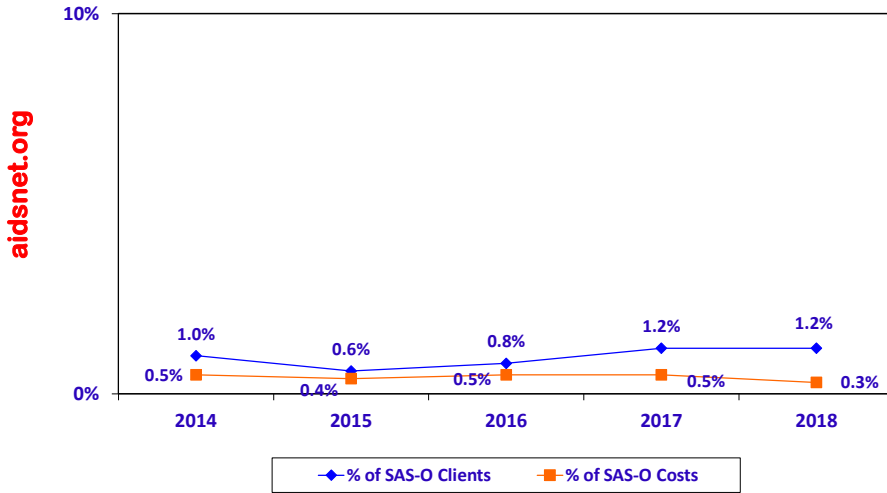
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	<u>2014</u>	<u>2015</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>
Total Clients	93	59	83	120	115
% of All RW Clients	1.0%	0.6%	0.8%	1.2%	1.2%
Total Cost	\$110,648	\$90,372	\$112,180	\$110,357	\$55,390
% of Total Costs	0.5%	0.4%	0.5%	0.5%	0.3%

Average Cost/Client	\$1,190	\$1,532	\$1,352	\$920	\$482
Median Cost/Client	\$630	\$630	\$540	\$287	\$180
Max. Cost/Client	\$5,676	\$5,721	\$9,669	\$7,362	\$4,920



Percent of Clients Served and Percent Spent on Substance Abuse Outpatient Services



Types of Substance Abuse Outpatient Services

	Clients	Total EXHD
SA - IS1- Individual Counseling Level I	62	\$34,710
SA - GS2 - Group Counseling Level II	56	\$17,280
SA - GS1 - Group Counseling Level I	21	\$3,400

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Substance Abuse Outpatient Services by Gender and Ethnicity

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Gender and Ethnicity	Percent Receiving SAS - Outpatient	Percent of All Ryan White Program Clients
Hispanic Male	27.2%	50.7%
Hispanic Female	0.9%	6.6%
Black Male	33.3%	15.5%
Black Female	28.1%	9.7%
Haitian Male	0.0%	4.9%
Haitian Female	1.8%	5.8%
White Male	6.1%	6.1%
White Female	2.6%	0.8%



Substance Abuse Services (Residential)



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- The number of clients receiving Residential Substance Abuse Services (SAS) dropped 21% between FY 2017/18 (214) and FY 2018/19 (169).
- At the same time, the dollars spent decreased 19% from \$2.3 million to \$1.8 million.
- Black males, along with both White males and White females, were more likely to utilize this service compared to the other gender/ethnic groups.



Substance Abuse Services (Residential)

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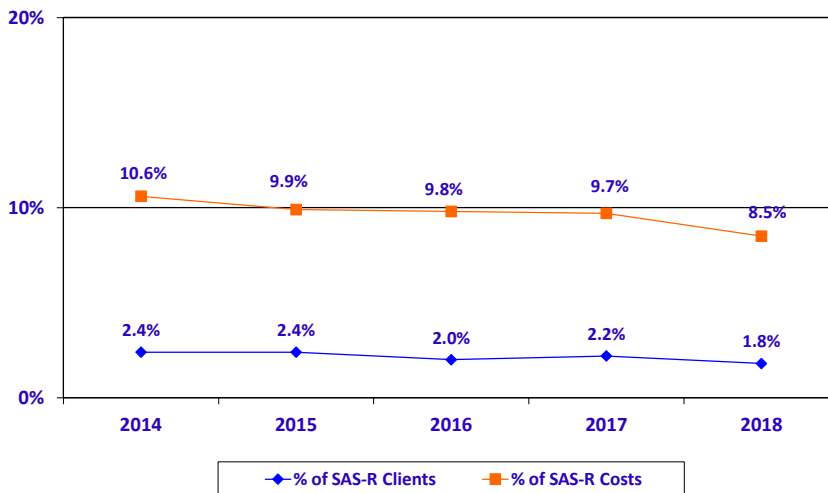
	<u>2014</u>	<u>2015</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>
Total Clients	229	235	207	214	169
% of All RW Clients	2.4%	2.4%	2.0%	2.2%	1.8%
Total Cost	\$2,292,150	\$2,096,575	\$2,285,180	\$2,276,435	\$1,854,140
% of Total Costs	10.6%	9.9%	9.8%	9.7%	8.5%

Average Cost/Client	\$10,009	\$8,922	\$11,040	\$10,638	\$10,971
Median Cost/Client	\$9,750	\$8,400	\$9,720	\$9,720	\$10,620
Max. Cost/Client	\$25,050	\$18,000	\$30,780	\$36,720	\$27,540



Percent of Clients Served and Percent Spent on Substance Abuse Services (Residential)

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Substance Abuse Services (Residential) by Gender and Ethnicity

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Gender and Ethnicity	Percent Receiving SAS - Residential	Percent of All Ryan White Program Clients
Hispanic Male	29.6%	50.7%
Hispanic Female	3.7%	6.6%
Black Male	33.3%	15.5%
Black Female	13.6%	9.7%
Haitian Male	0.6%	4.9%
Haitian Female	1.2%	5.8%
White Male	11.7%	6.1%
White Female	6.2%	0.8%



Food Bank



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- Due to an increase in the number of allowable Food Bank occurrences per RWP client and value of groceries in FY 2016/17, the dollars spent on the service increased 40% from \$1.0 million in FY 2017/18 to \$1.45 million in FY 2018/19.
- At the same time, the total number of clients served remained about the same – 709 in FY 2017/18 vs. 701 in FY 2018/19 .
- As a result of more dollars being spent on the same number of clients, the average dollars spent per person served increased from \$1,456 to \$2,071.



Food Bank

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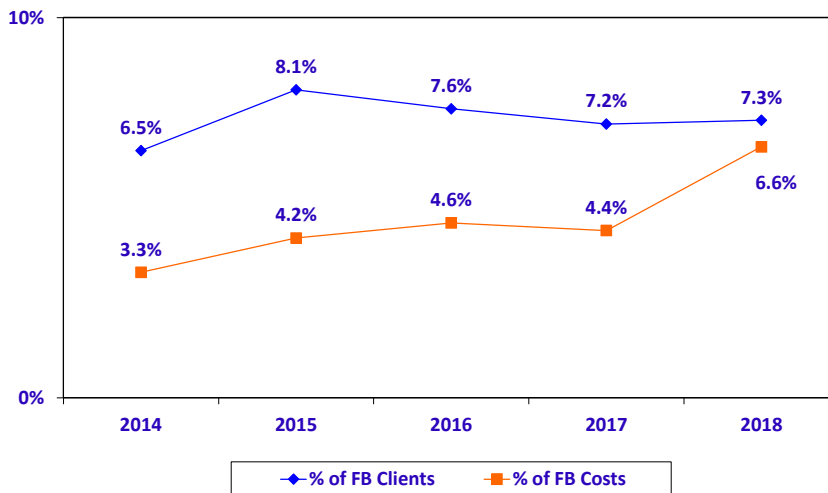
	<u>2014</u>	<u>2015</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>
Total Clients	632	784	769	709	701
% of All RW Clients	6.5%	8.1%	7.6%	7.2%	7.3%
Total Cost	\$712,842	\$899,766	\$1,079,971	\$1,032,226	\$1,451,528
% of Total Costs	3.3%	4.2%	4.6%	4.4%	6.6%

Average Cost/Client	\$1,128	\$1,148	\$1,404	\$1,456	\$2,071
Median Cost/Client	\$1,036	\$999	\$1,228	\$1,251	\$1,347
Max. Cost/Client	\$2,516	\$2,368	\$3,219	\$3,463	\$4,810



Percent of Clients Served and Percent Spent on Food Bank

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Food Bank by Gender and Ethnicity

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Gender and Ethnicity	Percent Receiving Food Bank Services	Percent of All Ryan White Program Clients
Hispanic Male	51.2%	50.7%
Hispanic Female	6.0%	6.6%
Black Male	18.2%	15.5%
Black Female	12.8%	9.7%
Haitian Male	2.9%	4.9%
Haitian Female	3.9%	5.8%
White Male	4.7%	6.1%
White Female	0.4%	0.8%



Medical Transportation



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- The number of clients receiving medical transportation (vouchers) declined 13% from 733 in FY 2017/18 to 638 in FY 2018/19.
- Similarly, the dollars spent dropped 13% from \$161,815 to \$139,855, levels similar to those found in FY 2016/17.
- Both Black males and Haitian females were more likely to utilize this service compared to the other gender/ethnic groups.



Medical Transportation

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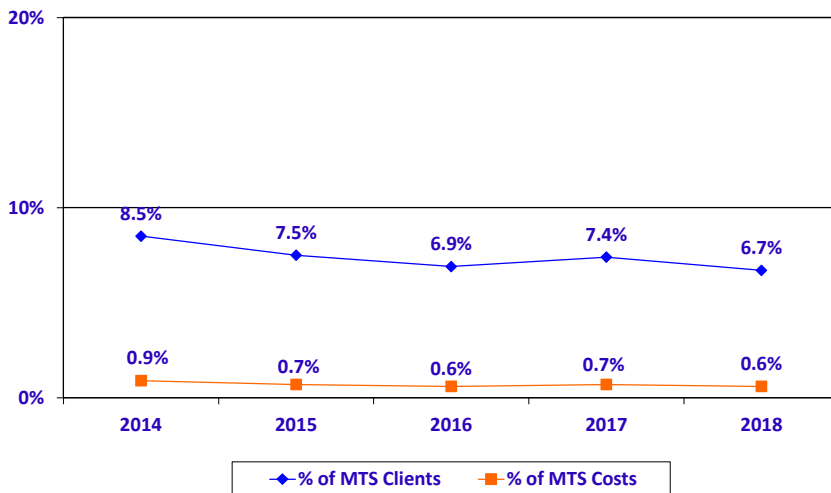
	<u>2014</u>	<u>2015</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>
Total Clients	824	722	703	733	638
% of All RW Clients	8.5%	7.5%	6.9%	7.4%	6.7%
Total Cost	\$188,094	\$144,580	\$138,731	\$161,815	\$139,855
% of Total Costs	0.9%	0.7%	0.6%	0.7%	0.6%

Average Cost/Client	\$228	\$200	\$197	\$221	\$219
Median Cost/Client	\$126	\$126	\$125	\$133	\$126
Max. Cost/Client	\$756	\$797	\$797	\$797	\$797



Percent of Clients Served and Percent Spent on Medical Transportation

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Medical Transportation by Gender and Ethnicity

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Gender and Ethnicity	Percent Receiving Medical Transport.	Percent of All Ryan White Program Clients
Hispanic Male	35.5%	50.7%
Hispanic Female	7.2%	6.6%
Black Male	24.5%	15.5%
Black Female	12.3%	9.7%
Haitian Male	5.1%	4.9%
Haitian Female	10.7%	5.8%
White Male	3.7%	6.1%
White Female	1.0%	0.8%



Other Professional Services Legal Services



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- The number of clients utilizing legal services continued to drop in FY 2018/19 compared to the previous four fiscal years.
- Similarly, the total dollars spent on the category was less than in previous fiscal years.
- White males were more likely to utilize this service compared to the other gender/ethnic groups.



Legal Services

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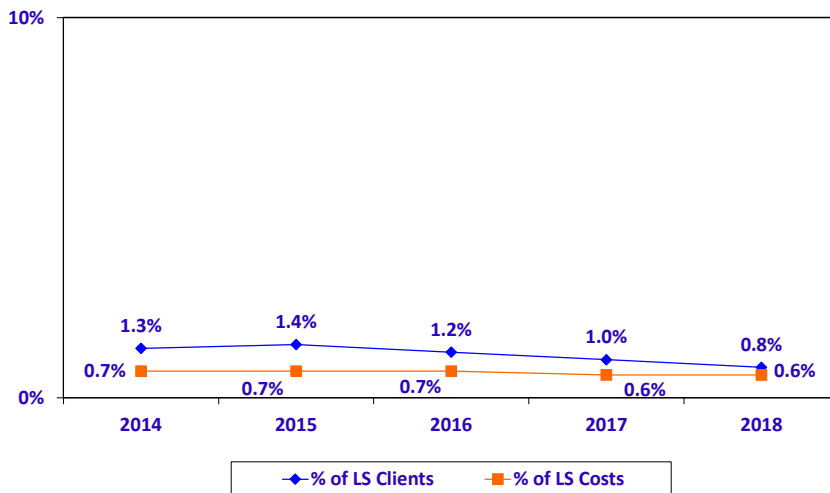
	<u>2014</u>	<u>2015</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>
Total Clients	128	131	119	100	76
% of All RW Clients	1.3%	1.4%	1.2%	1.0%	0.8%
Total Cost	\$151,943	\$137,988	\$171,387	\$146,988	\$140,599
% of Total Costs	0.7%	0.7%	0.7%	0.6%	0.6%

Average Cost/Client	\$1,187	\$1,053	\$1,440	\$1,470	\$1,850
Median Cost/Client	\$765	\$657	\$909	\$653	\$1,211
Max. Cost/Client	\$5,670	\$6,584	\$11,268	\$14,808	\$14,526



Percent of Clients Served and Percent Spent on Legal Services

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Legal Services by Gender and Ethnicity

aidsnet.org

Gender and Ethnicity	Percent Receiving Legal Services	Percent of All Ryan White Program Clients
Hispanic Male	50.0%	50.7%
Hispanic Female	6.6%	6.6%
Black Male	17.1%	15.5%
Black Female	9.2%	9.7%
Haitian Male	1.3%	4.9%
Haitian Female	1.3%	5.8%
White Male	13.2%	6.1%
White Female	1.3%	0.8%



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Thank you for your attention!

Any questions?

