



**Clinical Quality Management Committee (CQMC)
Zoom Virtual Meeting
May 21, 2021**

Members	Agency
Eddy Diaz	AHF
Kepler Verduga	AHF
Moniet Creebsburg	AHF
Rhonda Wright	Borinquen
Barbara Kubilus	BSR
Jimmy Hernandez	BSR
Robert Ladner	BSR
Hardeep Singh	CAN
Nataliya Johnson	CAN
Monte Brown	Care 4 U
Vanessa Mills	Care 4 U
Ariel Williams	Care Resource
Manny Pico	Care Resource
Rafael Jimenez	Care Resource
Robert Chavez	Care Resource
Tabitha Hunter	CHI
Rose Marcial	Empower U
David Goldberg	FDOH
Javier Romero	FDOH
Ana Nieto	MDC-RWP

Members	Agency
Carla Valle-Schwenk	MDC-RWP
Nelly Rodriguez	MDC-RWP
Theresa Smith	MDC-RWP
Laura Van Sant	SFAN
Naeem Tenant	SFAN
Patria Avila	Simply Healthcare
Ashton Sanchez	UM CAP
Jasmine O’Neale- Lewis	UM CAP
Karen Hilton	UM CAP
BSR Staff	
Dr. Robert Ladner	
Barbara Kubilus	
Jimmy Hernandez	
Sandra Sergi	

Note that documents referenced in these minutes were accessible to members and the public prior to (and during) the meeting, at <http://aidsnet.org/cqm-documents/>

I. Call to Order/Roll Call

Jose Ortega, CQMC Chair, called the meeting to order at 9:33 a.m.

II. Housekeeping/Zoom Rules

Susy Martinez reviewed the Zoom Meeting Rules presentation (copy on file) which reviewed the meeting rules for the virtual format.

III. Roll Call

Members noted their presence by indicating "Here" or "Present" in the chat box.

IV. Review Agenda & Minutes

The committee reviewed today's agenda and the meeting minutes from April 16, 2021. No changes were made.

V. Care Resource Quality Improvement Initiative Update

Robert Chavez

Robert Chavez presented Care Resource's Quality Improvement Initiative Update (copy on file). The problem identified was that MCM clients at the Little Havana Site had a retention-in care rate of **74.7%** (M3 client retained in medical care).

Their **aim** is by the end of August 2021, to increase the percentage of active Care Resource Little Havana MCM clients who receive medical care and that will be scheduled for a medical visit within six months of previous visit a CD4, or VL test within 6 months of previous test result. They designated one MCM to pilot test the initiative prior to standardizing the process across sites.

Mr. Chavez reviewed the root cause analysis (Fish Bone Diagram) which was developed to identify the root cause of their poor patient retention in medical care. Their change idea is to increase the frequency of retention in care measures by aggressively tracking client's compliance with medical appointments and addressing the client's barrier/s to care.

VI. Clinical Quality Management (CQM) Report Card Revisions

Dr. Robert Ladner reviewed the indicators on the Clinical Quality Management (CQM) Report Card and associated handout (copy on file).

Oral Health Care (OHC) CQM Report Card Recommendations:

Denominator in D1. *MCM clients in care who received at least one dental service.*

Remove D2- *OHC clients who received Both OHC education*

Remove D3-*OHC clients who received Either OHC education services*

Add-Percent of MCM clients who received at least one (1) Clinical Oral exam or any OHC service within the treatment year.

*Carla Valle-Schwenk reported the oral healthcare providers may use **D0140** Emergencies **D9110**-Palliative Emergency treatment of dental pain.*

VII. Clinical Quality Management (CQM) Report Card Cycle 4

Dr. Robert Ladner reviewed the CQM Report Card for Cycle 4 (copy on file). There was a total of 8,400 total active RWP clients for Cycle 4 (March 2020 through February 2021). The following changes were made to the indicators and their operational definition:

C3-Total clients Retained in Medical Care now includes medical visit copay

C4 Adjusted In medical care-Total RWP clients whose first medical visit was prior to 9/1/2020.

C4a Adjusted clients RiMC-Percent of clients retained in medical care whose first medical visit was prior to 9/1/2020.

VIII. Action Items Repetition

Ms. Martinez summarized the action items:

- ✓ BSR will invite OHC providers to the next CQMC meeting.
- ✓ Medical Care Subcommittee meeting members to review adding new OHC codes (D0140 and D9110)
- ✓ BSR will send summary of revisions to attendees.
- ✓ BSR will provide the status of the HIV Care Continuum Report at the next meeting.

IX. Announcements

Dr. Ladner introduced Barbara Kubilus, to CQM Committee members and guests as the new BSR Associate Director.

X. Next Meeting

The next meeting is scheduled for Friday, June 25, 2021 via Zoom.