



Thank you for joining today's  
**Community Coalition  
Roundtable Luncheon**

***Zoom Attendees!***

Please chat your name to have your attendance recorded.

***In-Person Attendees!***

Please sign in to have your attendance recorded.

Reference documents for today's meeting are on  
online at <http://aidsnet.org/meeting-documents/>





# Community Coalition Roundtable Luncheon

Monday, February 28, 2022

12:00 PM – 2:00 PM

Behavioral Science Research Corp.  
2121 Ponce de Leon Blvd, Suite 240  
Coral Gables, FL 33134  
and via Zoom

## AGENDA

<b>I. Call to Order/Introductions</b>	<b>Alecia Tramel</b>
II. Introductions (In-Person Attendees)	All
III. Roll Call (Zoom Attendees)	Staff
IV. Housekeeping	Alecia Tramel
I. Floor Open to the Public	Lamar McMullen
II. Review/Approve Agenda	All
III. Review/Approve Minutes of January 31, 2022	All
IV. Reports	
▪ Partnership Report	Alecia Tramel
▪ Membership	Alecia Tramel
V. Standing Business	
▪ Meeting Times and Locations (April-June)	All
▪ Roundtable Feedback Review and Revision	Staff
VI. New Business	
▪ Member Expense Reports	Staff
▪ Roundtable Discussion: Client Satisfaction Survey	All
VII. Announcements	All
▪ Miami Speakers Bureau	
VIII. Next Roundtable: March 28, 2022 at Behavioral Science Research	Lamar McMullen
IX. Adjournment	Alecia Tramel

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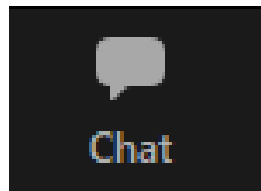
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# Partnership Meeting Housekeeping

## Hybrid Meetings

*In-Person at BSR and via Zoom*

Updated December 29, 2021



# Disclaimer & Code of Conduct

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- This meeting – including audio, Zoom video and Chat Box input – is being recorded and will become part of the public record.



- Members serve the interest of the Miami-Dade HIV/AIDS community as a whole.
- Members do not serve private or personal interests, and shall endeavor to treat all persons, issues and business in a fair and equitable manner.
- Members shall refrain from side-bar conversations in accordance with Florida Government in the Sunshine laws.

# Resource Persons

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- Behavioral Science Research Corp. staff are the Resource Persons for this meeting.
  - ❖ *Will BSR staff please identify themselves?*
  - ❖ *Please see staff after the meeting if you are interested in membership or if you have a question that wasn't covered during the meeting.*

# General Reminders – In Person Attendees

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- Masks are requested to be worn at meetings.
- Place cell phones on mute or vibrate.
  - ❖ *If you must take a call, please excuse yourself from the meeting.*
- Only voting members should be seated at the meeting table.
  - ❖ *You may move your chair if concerned about social distancing.*
- Please ensure you entered your car tag number on the sign-in sheet to have your parking validated.

# Tips for Best Sound Quality – In Person Attendees

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- Identify yourself by name before speaking.
- When speaking, project your voice towards the camera or move closer to the camera.

# General Reminders – Zoom Attendees

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- Members are required to be on camera.
- Please remain on mute until called on by the Chair.
- Place cell phones on mute and turn off external devices (TVs, radios)
- Use the Chat Box to:
  - Record your name for the Roll Call
  - Make or second a motion (members only)
  - Vote in opposition to a motion (members only)
  - Ask a question
  - Ask to be recognized by the Chair to speak

# Attendance

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- All members are expected to arrive on time and remain throughout the entire meeting.
  - ❖ *If you expect to arrive late or leave early, please notify staff in advance of the meeting as this may impact quorum.*
- In-Person Attendees must **SIGN IN** to be counted as present.
- Zoom Attendees must **CHAT YOUR NAME** to be counted as present.

# Meeting Participation

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- All speakers must be recognized by the Chair.
  - ❖ *Raise your hand or chat to be recognized or added to the queue.*
  - ❖ *The Chair will call on speakers in order of the queue.*
- Discussion should be limited to the current Agenda topic or motion.
- Speakers should not repeat points previously addressed.
- Any attendee may be permitted to address the board as time allows and at the discretion of the Chair.
  
- Important!
  - *Please raise your hand or chat if you need clarification about any terminology or acronyms used throughout the meeting.*

# Resources

- Today's presentation and supporting documents are online at <http://aidsnet.org/meeting-documents/>.



- Follow the Partnership on Facebook and Instagram!

*Thank you for attending today's meeting!*





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## **Floor Open to the Public**

“Pursuant to Florida Sunshine Law, I want to provide the public with a reasonable opportunity to be heard on any item on our agenda today. If there is anyone who wishes to be heard, I invite you to speak now. Each person will be given three minutes to speak. Please begin by stating your name and address for the record before you talk about your concerns.

“BSR has a dedicated line for statements to be read into the record. No statements were received.”



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address for statements to be read into the record. No statements were received via the telephone line or email.”

There were no comments; the floor was then closed.

- **Review Agenda**

The committee reviewed the agenda. There were no changes.

**Motion to approve the agenda as presented.**

**Moved: Travis Neff**

**Seconded: Sandra Jones**

**Motion: Passed**

- **Review the Minutes of November 29, 2021**

Members reviewed the November 29, 2021 meeting minutes. There were no changes.

**Motion to approve the November 29, 2021 meeting minutes as presented.**

**Moved: Alecia Tramel**

**Seconded: Lamar McMullen**

**Motion: Passed**

- **Membership**

Members were given a folder with the Membership Report; Member Recruitment Campaign; and application for the Community Coalition and the Miami-Dade HIV/AIDS Partnership. Members were asked to review all the materials prior to the next meeting and, if possible, bring a new applicant with a completed application.

- **Partnership Member Application Review**

Staff received two applications for Partnership membership: 1) Alecia Tramel for the *Non-Elected Community Leader/Not an HIV Provider* seat; and 2) John Frazier for a *Representative of the Affected Community, not affiliated or employed by a Ryan White Program Part A funded service provider and receiving one or more Ryan White Program Part A services* seat. Both candidates were present, introduced themselves and stated their interest in joining the planning council.

Members completed Applicant Score Sheets for each candidate, staff tallied the results, and both candidates were put forward for recommendation:

**Motion to recommend to the Mayor of Miami-Dade County the appointment to the Miami-Dade HIV/AIDS Partnership of Alecia Tramel in the Non-Elected Community Leader, Not an HIV Provider seat.**

**Moved: Luigi Ferrer**

**Seconded: Sandra Jones**

**Motion: Passed**

**Motion to recommend to the Mayor of Miami-Dade County the appointment to the Miami-Dade HIV/AIDS Partnership of James Frazier for the seat: Representative of the Affected Community, not affiliated or employed by a Ryan White Program Part A funded service provider and receiving one or more Ryan White Program Part A services.**

**Moved: Alecia Tramel**

**Seconded: Lamar McMullen**

**Motion: Passed**

- **Election of Officers**

Per the Partnership Bylaws, elections of Chair and Vice Chair are to take place in January of each year. Due to meeting cancellations, the schedule was delayed one month. Members put forward their names as nominees: Alecia Tramel for Chair and Lamar McMullen for Vice Chair. After some discussion, no other

nominees were named. Members voted on the slate of candidates:

**Motion to elect Alecia Tramel as Community Coalition Chair and Lamar McMullen as Community Coalition Vice Chair.**

**Moved: Luigi Ferrer**

**Seconded: Alberto Perez Bermudez**

**Motion: Passed**

The new officers were welcomed with special thanks to outgoing Chair Sannita Vaughn.

## **II. Roundtable**

### ▪ **Review of Committee Feedback on Roundtable Items**

Staff advised that most committees have not met to review the Roundtable Feedback; this item was tabled.

### ▪ **Special Presentation: Language Matters When Ending the Epidemic: Redefining the New Norms**

Ms. Vaughn, Ms. Tramel, Mr. McMullen, and Alesia McPhaul presented *Language Matters When Ending the Epidemic: Redefining the New Norms*, and led a question, answer, and feedback session. The presentation covered perception, words, and language related to HIV and people with HIV; why language we use around HIV matters; stigmatizing language and how to rephrase conversations around HIV; and the importance of People First language. The presenters urged participants to speak up whenever they hear misinformation or stigmatizing language, and to understand their surroundings and their audience to be able to convey empowering language in an inclusive way.

### ▪ **General Discussion**

A question was raised regarding incentives to bring in new members. Staff advised cash or gift card incentives are not effective to increase membership because once a person becomes a member, they can no longer receive incentives.

Members asked about how materials could be made available in Spanish and Creole to include a larger audience.

### ▪ **Announcements**

Several National Black HIV/AIDS Awareness Day events were announced hosted by Pridelines, Empower U, Inc., and Positive People Network. Several food distribution events were promoted through the Partnership's social media accounts.

Positive People Network and the Florida Department of Health in Miami-Dade County announced job openings. People with HIV are given priority and are encouraged to apply to all positions.

Positive People Network is looking for members for their Community Advisory Board.

### ▪ **Next Roundtable**

Members were asked to consider going back to alternating lunch and dinner meetings in off-site locations. Staff noted that holding meetings at off-site locations is challenging due to COVID-19 restrictions at provider agencies and the A/V set up required to conduct meetings in-person and via Zoom. Members were asked to advise staff of possible alternate locations.

Staff advised the United Way Ansin Building is no longer financially viable as a meeting site, and the Miami-Dade Public Library does not allow food in the meeting room.



- **Adjournment**

Ms. Vaughn called for a motion to adjourn.

**Motion to adjourn.**

**Moved: Sandra Jones**

**Seconded: Alberto Perez Bermudez**

**Motion: Passed**

The roundtable adjourned at 1:35 p.m.

DRAFT



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## Partnership Report to Committees February 15, 2022 Meeting

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Supporting documents related to motions in this report are available online at [aidsnet.org/meeting-documents/](https://aidsnet.org/meeting-documents/), or from staff at Behavioral Science Research Corp. (BSR). For more information, please contact [hiv-aidsinfo@behavioralscience.com](mailto:hiv-aidsinfo@behavioralscience.com).

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The Partnership heard reports and approved the following motions:

### Community Coalition

1. Motion to recommend to the Mayor of Miami-Dade County the appointment to the Miami-Dade HIV/AIDS Partnership of Alecia Tramel for the Non-Elected Community Leader/Not an HIV Provider seat.
- 

### Care and Treatment

2. Motion to recommend addition of Florida ADAP Formulary medications (September 2021) to the Ryan White Prescription Drugs Formulary, with:
  - a. Adding a notation to naltrexone indicating it is only the oral formulation; and
  - b. Not adding #8, sofosbuvir/velpatasvir, and #9, sofosbuvir/velpatasvir/ voxilaprevir to the formulary.
3. Motion to:
  - a. Accept changes to the Miami-Dade County Ryan White Program Minimum Primary Medical Care Standards;
  - b. Accept the changes to the Oral Health Care service description, as presented in;
  - c. Accept the Mental Health service description;
  - d. Accept the Substance Abuse service description; and
  - e. Accept the changes to the Oral Health service standards.
4. Motion to include pregnancy as an allowable medical condition, and add obstetrics to the *genitourinary/gynecology* specialty on the RWP Allowable Medical Conditions List.
5. Motion to accept the Medical Case Management, Including Treatment Adherence service description as presented, with minor revision:
  - a. Keep, “at least every 6 months”;
  - b. Remove language on closures;
  - c. Remove Provide System statement;
  - d. Remove green highlighted language, “in conjunction with the client’s re-certification,” on page 55; and
  - e. Include language “as may be amended via formal written notification from the Recipient.”

6. Motion to accept the changes to the Health Insurance and Medical Transportation service descriptions.

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Details on future meetings are online at <http://aidsnet.org/calendar/> (Partnership Website) and <https://www8.miamidade.gov/global/calendar/global.page> (County Website).

Please RSVP: Scan the QR Code to RSVP to upcoming meetings, or contact us at (305) 445-1076, or [cbontempo@behavioralscience.com](mailto:cbontempo@behavioralscience.com), [marlen@behavioralscience.com](mailto:marlen@behavioralscience.com).

**February 2022**





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(305) 445-1076 x106 or [cbontempo@behavioralscience.com](mailto:cbontempo@behavioralscience.com).



# Membership Report

February 25, 2022

## The Miami-Dade HIV/AIDS Partnership

*The official Ryan White Program Planning Council in Miami-Dade County and Advisory Board for HIV/AIDS to the Miami-Dade County Mayor and Board of County Commissioners*

### Opportunities for People with HIV

*People with HIV who receive one or more Ryan White Program Part A services and who are not affiliated or employed by a Ryan White Program Part A funded service provider are invited to join the Partnership as a Representative of the Affected Community.*

**9 available seats | 1 application pending**

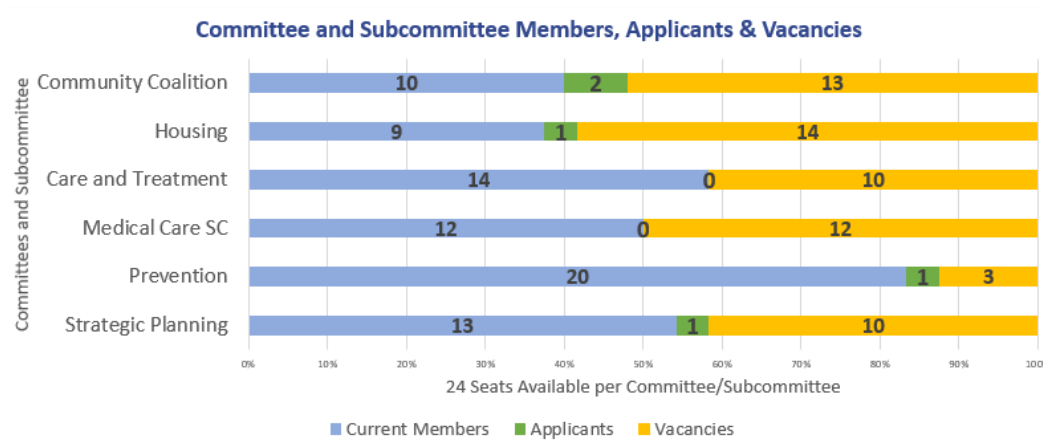
### General Membership Opportunities

*These Partnership positions are open to people with HIV, service providers, and community stakeholders who have reputations of integrity and community service, and possess the knowledge, skills and expertise relevant to these positions:*

- Representative Co-infected with Hepatitis B or C
- Hospital or Health Care Planning Agency Representative
- Other Federal HIV Program Grantee Representative (SAMHSA)
- Federally Recognized Indian Tribe Representative
- Mental Health Provider Representative
- Miami-Dade County Public Schools Representative

Non-Elected Community Leader, not an HIV Provider - **1 application recommended to Mayor**

## Partnership Committees



*Committees are now accepting applications for new members.*

***People with HIV are encouraged to apply.***



Scan the QR code with your phone's camera for membership applications!

# MEMBERSHIP

## Are you a Member?

**Thank you for your service to people with HIV!**  
Be sure to bring a Ryan White client to your next meeting!

## Do You Qualify for Membership?



*If you answer "Yes" to these questions, you could qualify for membership!*

Are you a resident of Miami-Dade County?

Are you a registered voter in Miami-Dade County?

*Note: Some seats for people with HIV are exempt from this requirement.*

Can you volunteer three to five hours per month for Partnership activities?

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## Committee Activities

Work with a dedicated team of volunteers on these and more Partnership activities to better serve people with HIV in Miami-Dade County!

*People with HIV are encouraged to join!*

- ⌘ Allocate more than \$27 million in Ryan White Program funds with the **Care and Treatment Committee**
- ⌘ Develop an Annual Report on the State of HIV and the Ryan White Program in Miami-Dade County with the **Strategic Planning Committee**
- ⌘ Recruit and train new Partnership members with the **Community Coalition**
- ⌘ Work with the City of Miami Housing Opportunities for Persons with AIDS Program to address housing challenges for people with HIV/AIDS with the **Housing Committee**
- ⌘ Oversee updates and changes to medical treatment guidelines for the Ryan White Part/MAI Program with the **Medical Care Subcommittee**
- ⌘ Set priorities for Ryan White Program HIV health and support services in Miami-Dade County with the **Care and Treatment Committee**
- ⌘ Share a meal and testimonials at Roundtable Luncheons with the **Community Coalition**
- ⌘ Develop and monitor the official HIV Prevention and Care Integrated Plan with the **Strategic Planning Committee & Prevention Committee**
- ⌘ Develop your leadership skills and be a committee leader with the **Executive Committee**
- ⌘ Oversee updates and changes to the Ryan White Prescription Drug Formulary with the **Medical Care Subcommittee**
- ⌘ Develop and monitor local Ending the HIV Epidemic activities with the Florida Department of Health in Miami-Dade County with the **Prevention Committee & Strategic Planning Committee**
- ⌘ Be in the know about the latest HIV activities of the Prevention Mobilization Workgroups with the **Prevention Committee**

Visit [aidsnet.org/membership](http://aidsnet.org/membership) for the complete list of applications and details on Partnership and committee membership opportunities. Contact us at [hiv-aidsinfo@behavioralscience.com](mailto:hiv-aidsinfo@behavioralscience.com) or 305-445-1076 for assistance.



# Community Coalition Roundtable Luncheon

Monday, February 28, 2022

12:00 PM – 2:00 PM

Behavioral Science Research Corp.  
2121 Ponce de Leon Blvd, Suite 240  
Coral Gables, FL 33134  
and via Zoom

## AGENDA

- |       |  |                |
|-------|--|----------------|
| I.    | Call to Order/Introductions                                    | Alecia Tramel  |
| II.   | Introductions (In-Person Attendees)                            | All            |
| III.  | Roll Call (Zoom Attendees)                                     | Staff          |
| IV.   | Housekeeping   | Alecia Tramel  |
| I.    | Floor Open to the Public                                       | Lamar McMullen |
| II.   | Review/Approve Agenda  | All            |
| III.  | Review/Approve Minutes of January 31, 2022                     | All            |
| IV.   | Reports  |                |
|       | ▪ Partnership Report   | Alecia Tramel  |
|       | ▪ Membership   | Alecia Tramel  |
| V.    | <b>Standing Business</b>                                       |                |
|       | ▪ <b>Meeting Times and Locations (April-June)</b>              | <b>All</b>     |
|       | ▪ Roundtable Feedback Review and Revision                      | Staff          |
| VI.   | New Business   |                |
|       | ▪ Member Expense Reports                                       | Staff          |
|       | ▪ Roundtable Discussion: Client Satisfaction Survey            | All            |
| VII.  | Announcements  | All            |
|       | ▪ Miami Speakers Bureau  |                |
| VIII. | Next Roundtable: March 28, 2022 at Behavioral Science Research | Lamar McMullen |
| IX.   | Adjournment  | Alecia Tramel  |



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# April 2022

## Ryan White Part A/MAI Program and Miami-Dade HIV/AIDS Partnership Calendar

S	Monday	Tuesday	Wednesday	Thursday	Friday	S
	<p>To request material in accessible format, a sign language interpreter, CART (Communication Access Real-time Translation) services, and/or any other accommodation to participate in this or any other Miami-Dade HIV/AIDS Partnership meeting, please contact Marlen Meizoso or Christina Bontempo at (305) 445-1076 or send an e-mail to <a href="mailto:hiv-aidsinfo@behavioralscience.com">hiv-aidsinfo@behavioralscience.com</a> at least five (5) calendar days in advance to initiate your request. TTY users may also call 711 (Florida Relay Services).</p>	<p>All events listed on this calendar are open to the public. Miami-Dade HIV/AIDS Partnership meetings are held in-person and via Zoom, pursuant to MDC Mayor's Emergency Order regarding COVID-19. <b>Partnership meeting access via Zoom is subject to change.</b> Clinical Quality Management (CQM) Committee and Minority AIDS Initiative/CQM meetings are held via Zoom.</p>  <p><b>PLEASE RSVP</b> Scan the QR Code with your phone's camera or contact us at <a href="mailto:cbontempo@behavioralscience.com">cbontempo@behavioralscience.com</a>, <a href="mailto:marlen@behavioralscience.com">marlen@behavioralscience.com</a> or (305) 445-1076. <b>RSVP is required to receive Zoom log-in.</b></p>			1	2
3	4	5	6	7	8	9
<div style="border: 1px solid blue; border-radius: 15px; padding: 10px; width: fit-content; margin: 0 auto;"> <p><b>Print It</b> 📄 <b>Post It</b> 📌 <b>Pass It Around</b> 🗣️</p> </div>					<p><b>**NEW DATE**</b> Miami-Dade HIV/AIDS Partnership <b>Care &amp; Treatment Committee</b> <b>10:00 AM – 12:00 PM</b> Miami-Dade County Main Library 101 West Flagler Street, Auditorium, Miami, FL 33130</p>	
10	11	12	13	14	15	16
<p><b>National Youth HIV/AIDS Awareness Day</b></p>	<p><b>Joint Integrated Plan Review Team (Strategic Planning Committee and Prevention Committee)</b> <b>10:00 AM – 12:00 PM</b> Miami-Dade County Main Library 101 West Flagler Street Auditorium, Miami, FL 33130</p>		<p><b>Get on Board! Virtual Training Series Station 2: AIDSNET: The Partnership &amp; CQM Website – Tips and Updates</b> <b>12:00 PM – 1:00 PM</b> Via Zoom: Meeting ID: 856 7145 2874 Passcode: 377470</p> 		<p><b>Clinical Quality Management Committee</b> <b>9:30 AM – 11:30 AM</b> Zoom Meeting</p>	
17	18	19	20	21	22	23
<p><b>Easter</b></p>	<p><b>National Transgender HIV Testing Day</b> <b>Miami-Dade HIV/AIDS Partnership</b> <b>10:00 AM – 12:00 PM</b> Miami-Dade County Main Library 101 West Flagler Street Auditorium, Miami, FL 33130</p>			<p><b>Miami-Dade HIV/AIDS Partnership Housing Committee</b> <b>2:00 PM – 4:00 PM</b> Miami-Dade County Main Library 101 West Flagler Street Auditorium, Miami, FL 33130</p>	<p><b>Miami-Dade HIV/AIDS Partnership Medical Care Subcommittee</b> <b>9:30 AM – 11:30 AM</b> Behavioral Science Research Corp., 2121 Ponce de Leon Boulevard, Suite 240, Coral Gables, FL 33134</p>	
24	25	26	27	28	29	30
	<p><b>Miami-Dade HIV/AIDS Partnership Community Coalition Roundtable Luncheon</b> <b>12:00 PM – 2:00 PM</b> Behavioral Science Research Corporation, 2121 Ponce de Leon Boulevard, Suite 240, Coral Gables, FL 33134</p>	<p><b>Minority AIDS Initiative Clinical Quality Management Team</b> <b>9:30 AM – 11:30 AM</b> Zoom Meeting</p>	<p><b>Miami-Dade HIV/AIDS Partnership Executive Committee</b> <b>10:00 AM – 12:00 PM</b> Behavioral Science Research Corp., 2121 Ponce de Leon Boulevard, Suite 240, Coral Gables, FL 33134</p>			

Version 02/08/22 Information on this calendar is subject to change.

# May 2022



## Ryan White Part A/MAI Program and Miami-Dade HIV/AIDS Partnership Calendar

S	Monday	Tuesday	Wednesday	Thursday	Friday	S			
1	2	3	4	5	6	7			
<p>To request material in accessible format, a sign language interpreter, CART (Communication Access Real-time Translation) services, and/or any other accommodation to participate in this or any other Miami-Dade HIV/AIDS Partnership meeting, please contact Marlen Meizoso or Christina Bontempo at (305) 445-1076 or send an e-mail to <a href="mailto:hiv-aidsinfo@behavioralscience.com">hiv-aidsinfo@behavioralscience.com</a> at least five (5) calendar days in advance to initiate your request. TTY users may also call 711 (Florida Relay Services).</p>				<p>5 Miami-Dade HIV/AIDS Partnership <b>Care &amp; Treatment Committee</b> 10:00 AM – 12:00 PM Miami-Dade County Main Library 101 West Flagler Street, Auditorium, Miami, FL 33130</p>					
8	<p>9 Miami-Dade HIV/AIDS Partnership <b>Joint Team Meeting: Strategic Planning Committee and Prevention Committee</b> 10:00 AM – 12:00 PM Miami-Dade County Main Library 101 West Flagler Street Auditorium, Miami, FL 33130</p>	10	<p>11 Miami-Dade HIV/AIDS Partnership's <b>New Member Orientation &amp; Training</b> 2:00 PM – 5:00 PM Via Zoom Meeting ID: 853 4220 7463 Passcode: 297889</p>	12	13	14			
15	<p>16 <b>Miami-Dade HIV/AIDS Partnership</b> 10:00 AM – 12:00 PM Miami-Dade County Main Library 101 West Flagler Street Auditorium, Miami, FL 33130</p>	17	<p>18  <b>National HIV Vaccine Awareness Day</b></p>	<p>19  <b>National Asian &amp; Pacific Islander HIV/AIDS Awareness Day</b></p> <p>Miami-Dade HIV/AIDS Partnership <b>Housing Committee</b> 2:00 PM – 4:00 PM Miami-Dade County Main Library 101 West Flagler Street Auditorium, Miami, FL 33130</p>	<p>20 <b>Clinical Quality Management Committee</b> 9:30 AM – 11:30 AM Zoom Meeting</p>	21			
<p><b>Print It</b>  <b>Post It</b>  <b>Pass It Around</b> </p>			22	<p>23 Miami-Dade HIV/AIDS Partnership <b>Community Coalition Roundtable Luncheon</b> 12:00 PM – 2:00 PM Behavioral Science Research Corporation, 2121 Ponce de Leon Boulevard, Suite 240, Coral Gables, FL 33134</p>	24	<p>25 <b>Ryan White Program Medical Case Manager Supervisor Training</b> 10:00 AM – 4:00 PM Zoom Meeting</p> <p>Miami-Dade HIV/AIDS Partnership <b>Executive Committee</b> **To Meet if Needed**</p>	26	<p>27 Miami-Dade HIV/AIDS Partnership <b>Medical Care Subcommittee</b> 9:30 AM – 11:30 AM Behavioral Science Research Corp., 2121 Ponce de Leon Boulevard, Suite 240, Coral Gables, FL 33134</p>	28
29	<p>30 <b>Memorial Day</b> (BSR Offices Closed)</p>	<p>31 <b>Minority AIDS Initiative Clinical Quality Management Team</b> 9:30 AM – 11:30 AM Zoom Meeting</p>	<p>All events listed on this calendar are open to the public. Miami-Dade HIV/AIDS Partnership meetings are held in-person and via Zoom, pursuant to MDC Mayor's Emergency Order regarding COVID-19. <b>Partnership meeting access via Zoom is subject to change.</b> Clinical Quality Management (CQM) Committee and Minority AIDS Initiative/CQM meetings are held via Zoom.</p> <p><b>PLEASE RSVP</b> Scan the QR Code with your phone's camera or contact us at <a href="mailto:cbontempo@behavioralscience.com">cbontempo@behavioralscience.com</a>, <a href="mailto:marlen@behavioralscience.com">marlen@behavioralscience.com</a> or (305) 445-1076. <b>RSVP is required to receive Zoom log-in.</b></p>						

Version 01/17/22 Information on this calendar is subject to change.

# June 2022

## Ryan White Part A/MAI Program and Miami-Dade HIV/AIDS Partnership Calendar

S	Monday	Tuesday	Wednesday	Thursday	Friday	S
	 <p>To request material in accessible format, a sign language interpreter, CART (Communication Access Real-time Translation) services, and/or any other accommodation to participate in this or any other Miami-Dade HIV/AIDS Partnership meeting, please contact Marlen Meizoso or Christina Bontempo at (305) 445-1076 or send an e-mail to <a href="mailto:hiv-aidsinfo@behavioralscience.com">hiv-aidsinfo@behavioralscience.com</a> at least five (5) calendar days in advance to initiate your request. TTY users may also call 711 (Florida Relay Services).</p>		1	2 Miami-Dade HIV/AIDS Partnership <b>Care &amp; Treatment Committee</b> 10:00 AM – 12:00 PM Miami-Dade County Main Library 101 West Flagler Street, Auditorium, Miami, FL 33130	3	4
5 HIV Long-Term Survivor's Day	6	7	8 Caribbean American HIV/AIDS Awareness Day  Get on Board! Virtual Training Series Station 6: Understanding the Ryan White Program from Part A through Part F 12:00 PM – 1:00 PM Via Zoom: Meeting ID: 898 3937 0658 Passcode: 159914 	9	10 <div style="border: 1px solid blue; border-radius: 15px; padding: 5px; text-align: center;"> <b>Print It</b> 📄 <b>Post It</b> 📌  <b>Pass It Around</b> 🗣️         </div>	11
12	13 Miami-Dade HIV/AIDS Partnership <b>Joint Team Meeting: Strategic Planning Committee and Prevention Committee</b> 10:00 AM – 1:00 PM Miami-Dade County Main Library 101 West Flagler Street Auditorium, Miami, FL 33130	14	15	16 Miami-Dade HIV/AIDS Partnership <b>Housing Committee</b> 2:00 PM – 4:00 PM Miami-Dade County Main Library 101 West Flagler Street Auditorium, Miami, FL 33130	17 <b>Clinical Quality Management Committee</b> 9:30 AM – 11:30 AM Zoom Meeting	18
19 Juneteenth	20 Miami-Dade HIV/AIDS Partnership 10:00 AM – 12:00 PM Miami-Dade County Main Library 101 West Flagler Street Auditorium, Miami, FL 33130	21	22	23	24 Miami-Dade HIV/AIDS Partnership <b>Medical Care Subcommittee</b> 9:30 AM – 11:30 AM Behavioral Science Research Corp., 2121 Ponce de Leon Boulevard, Suite 240, Coral Gables, FL 33134	25
26	27 National HIV Testing Day  Miami-Dade HIV/AIDS Partnership <b>Community Coalition Roundtable Luncheon</b> 12:00 PM – 2:00 PM Behavioral Science Research Corporation, 2121 Ponce de Leon Boulevard, Suite 240, Coral Gables, FL 33134	28 Minority AIDS Initiative Clinical Quality Management Team 9:30 AM – 11:30 AM Zoom Meeting	29 Miami-Dade HIV/AIDS Partnership <b>Executive Committee</b> 10:00 AM – 12:00 PM Behavioral Science Research Corp., 2121 Ponce de Leon Boulevard, Suite 240, Coral Gables, FL 33134	30 All events listed on this calendar are open to the public. Miami-Dade HIV/AIDS Partnership meetings are held in-person and via Zoom, pursuant to MDC Mayor's Emergency Order regarding COVID-19. <b>Partnership meeting access via Zoom is subject to change.</b> Clinical Quality Management (CQM) Committee and Minority AIDS Initiative/CQM meetings are held via Zoom.  <b>PLEASE RSVP</b> Scan the QR Code with your phone's camera or contact us at <a href="mailto:cbontempo@behavioralscience.com">cbontempo@behavioralscience.com</a> , <a href="mailto:marlen@behavioralscience.com">marlen@behavioralscience.com</a> or (305) 445-1076. <b>RSVP is required to receive Zoom log-in.</b>		



# Community Coalition Roundtable Luncheon

Monday, February 28, 2022

12:00 PM – 2:00 PM

Behavioral Science Research Corp.  
2121 Ponce de Leon Blvd, Suite 240  
Coral Gables, FL 33134  
and via Zoom

## AGENDA

- |       |  |                |
|-------|--|----------------|
| I.    | Call to Order/Introductions                                    | Alecia Tramel  |
| II.   | Introductions (In-Person Attendees)                            | All            |
| III.  | Roll Call (Zoom Attendees)                                     | Staff          |
| IV.   | Housekeeping   | Alecia Tramel  |
| I.    | Floor Open to the Public                                       | Lamar McMullen |
| II.   | Review/Approve Agenda  | All            |
| III.  | Review/Approve Minutes of January 31, 2022                     | All            |
| IV.   | Reports  |                |
|       | ▪ Partnership Report   | Alecia Tramel  |
|       | ▪ Membership   | Alecia Tramel  |
| V.    | <b>Standing Business</b>                                       |                |
|       | ▪ Meeting Times and Locations (April-June)                     | All            |
|       | ▪ <b>Roundtable Feedback Review and Revision</b>               | <b>Staff</b>   |
| VI.   | New Business   |                |
|       | ▪ Member Expense Reports                                       | Staff          |
|       | ▪ Roundtable Discussion: Client Satisfaction Survey            | All            |
| VII.  | Announcements  | All            |
|       | ▪ Miami Speakers Bureau  |                |
| VIII. | Next Roundtable: March 28, 2022 at Behavioral Science Research | Lamar McMullen |
| IX.   | Adjournment  | Alecia Tramel  |

*Please mute or turn off all cellular devices.*

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## Community Coalition Roundtable Issues for Feedback

Partnership committees, Behavioral Science Research Corporation (BSR), and the Miami-Dade County Office of Management and Budget Grants Coordination/Ryan White Program (OMB), are being asked to address relevant items and provide feedback to the Community Coalition in response to input from July and August Community Coalition Roundtables. Responses from each assigned committee, BSR, or OMB, will be reported back to the Community Coalition as they become available.

Affordable Care Act Insurance		
Date of Roundtable	Issues Raised	Assigned for Feedback
08/30/21	Access to insurance is not the same as access to care. Distrust of insurance companies or having care managed through insurance companies depersonalizes the doctor-patient relationship.	BSR/Partnership Staff* OMB/Recipient**
08/30/21	Affordable Care Act (ACA) plans are not equipped to serve people with HIV because not all providers are knowledgeable about HIV-specific care and treatment.	BSR/Partnership Staff OMB/Recipient
08/30/21	Affordable Care Act (ACA) clients are being referred to specialty care for basic labs and medications.	BSR/Partnership Staff OMB/Recipient
07/26/21	HMOs are complicated to navigate; therefore, clients may not be getting specialty care (barrier to care).	BSR/Partnership Staff OMB/Recipient
08/30/21	Finding specialty care is difficult both with insurance and within the Ryan White Program care system.	BSR/Partnership Staff OMB/Recipient

Discrimination/Cultural Humility Issues		
Date of Roundtable	Issues Raised	Assigned for Feedback
07/26/21	Providers would benefit from cultural sensitivity training.	BSR/Partnership Staff OMB/Recipient
08/30/21	Lack of professional training and or applying tools of cultural competency leads to distrust of service providers. Agency staff and care providers need to acknowledge racial discrimination existing in the service system.	BSR/Partnership Staff OMB/Recipient
07/26/21	Messaging needs to be diverse to reach the diverse cultural landscape of Miami-Dade County.	Community Coalition BSR/Partnership Staff

\* BSR: Behavioral Science Research Corporation

\*\* OMB: Miami-Dade County Office of Management and Budget Grants Coordination/Ryan White Program

<b>Medical Care Issues</b>		
<b>Date of Roundtable</b>	<b>Issues Raised</b>	<b>Assigned for Feedback</b>
08/30/21	Access to cancer screenings should be routine.	BSR/Partnership Staff OMB/Recipient
08/30/21	Getting appointments in a timely manner is difficult.	BSR/Partnership Staff
08/30/21	Medical care providers need more basic knowledge of mental health and addiction treatment.	BSR/Partnership Staff OMB/Recipient
07/26/21	Providers would benefit from training on trauma-informed care and patient-centered care.	BSR/Partnership Staff
07/26/21	Physicians are not listening to the needs of clients.	BSR/Partnership Staff
07/26/21	More mobile health units would be helpful to make healthcare more accessible.	Strategic Planning Committee Prevention Committee OMB/Recipient
08/30/21	Medical care providers and agencies should think of “clients” as “participants” or “partners” in health care.	BSR/Partnership Staff

<b>Housing Issues</b>		
<b>Date of Roundtable</b>	<b>Issues Raised</b>	<b>Assigned for Feedback</b>
08/30/21	Unstable housing impacts African-American clients disproportionately.	Housing Committee Strategic Planning Committee Prevention Committee OMB/Recipient
08/30/21	Some landlords will not except HOPWA funding or housing assistance funding.	Housing Committee Strategic Planning Committee Prevention Committee OMB/Recipient
08/30/21	Unstable or no housing leads to deprioritizing healthcare and becoming lost to care.	Housing Committee Strategic Planning Committee Prevention Committee OMB/Recipient

\* BSR: Behavioral Science Research Corporation

\*\* OMB: Miami-Dade County Office of Management and Budget Grants Coordination/Ryan White Program



<b>Client Informational Needs</b>		
<b>Date of Roundtable</b>	<b>Issues Raised</b>	<b>Assigned for Feedback</b>
08/30/21	Patients need basic training in financial literacy.	Community Coalition
07/26/21	Focus on offering training on topics of interest to clients; staff to coordinate with local representatives such as Janssen and Clear Health Alliance, whose representatives were present at the roundtable.	Community Coalition

<b>Interface Between Clients and Medical Case Managers/Peers</b>		
<b>Date of Roundtable</b>	<b>Issues Raised</b>	<b>Assigned for Feedback</b>
08/30/21	Case management experience (and training) makes a difference in care and navigating the system.	Community Coalition BSR/Clinical Quality Management
08/30/21	Clients feel as though they are going through the program intake just to be counted, they feel like a number, not a person.	BSR/Clinical Quality Management
08/30/21	People with HIV, who are best suited to understanding other people with HIV, feel their passion and compassion is being exploited. More paid job opportunities and training for people with HIV is needed to work as Peer Educators, consultants, and subject matter experts. People with HIV are currently working as volunteers; more opportunities are needed to transition these volunteer roles into paid staff roles.	BSR/Clinical Quality Management OMB/Recipient
08/30/21	Can Peer Educators be included in medical case management training? What kind of training is required for Peer Educators?	BSR/Clinical Quality Management OMB/Recipient
08/30/21	There is no longer that “one place” (one-stop-shop) where patients can go for care. When stable relationships are not built, it leads to distrust and confusion.	Community Coalition BSR/Partnership Staff OMB/Recipient
08/30/21	Clients may cross the border from Miami-Dade to Broward County depending on available services and available housing, which creates a disjointed care plan and being lost to care.	Community Coalition BSR/Partnership Staff

\* BSR: Behavioral Science Research Corporation

\*\* OMB: Miami-Dade County Office of Management and Budget Grants Coordination/Ryan White Program

<b>Other Issues</b>		
<b>Date of Roundtable</b>	<b>Issues Raised</b>	<b>Assigned for Feedback</b>
08/30/21	It is very easy to give up hope after being released from jail or prison. What is the status of the very much needed Jail Linkage Coordinator?	Care & Treatment Committee BSR/Partnership Staff
07/26/21	The Florida Department of Health (FDOH) – Miami-Dade County announced the TransSocial Initiative; more research is needed to address barriers to care and issues for trans women.	BSR/Clinical Quality Management BSR/Partnership Staff OMB/Recipient
07/26/21	Improve the visibility of membership opportunities through marketing campaigns, empowering messages, and testimonials.	Community Coalition BSR/Partnership Staff
07/26/21	Community Promises (a FHDO initiative); Love, Care and Others; Empower U/Positive People, are other groups where people with HIV can be involved in the community.	Community Coalition BSR/Partnership Staff

\* BSR: Behavioral Science Research Corporation

\*\* OMB: Miami-Dade County Office of Management and Budget Grants Coordination/Ryan White Program





# Community Coalition Roundtable Luncheon

Monday, February 28, 2022

12:00 PM – 2:00 PM

Behavioral Science Research Corp.  
2121 Ponce de Leon Blvd, Suite 240  
Coral Gables, FL 33134  
and via Zoom

## AGENDA

- |            |  |                |
|------------|--|----------------|
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| II.        | Introductions (In-Person Attendees)                            | All            |
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| IV.        | Housekeeping   | Alecia Tramel  |
| I.         | Floor Open to the Public                                       | Lamar McMullen |
| II.        | Review/Approve Agenda  | All            |
| III.       | Review/Approve Minutes of January 31, 2022                     | All            |
| IV.        | Reports  |                |
|            | ▪ Partnership Report   | Alecia Tramel  |
|            | ▪ Membership   | Alecia Tramel  |
| V.         | Standing Business  |                |
|            | ▪ Meeting Times and Locations (April-June)                     | All            |
|            | ▪ Roundtable Feedback Review and Revision                      | Staff          |
| <b>VI.</b> | <b>New Business</b>  |                |
|            | ▪ <b>Member Expense Reports</b>                                | <b>Staff</b>   |
|            | ▪ Roundtable Discussion: Client Satisfaction Survey            | All            |
| VII.       | Announcements  | All            |
|            | ▪ Miami Speakers Bureau  |                |
| VIII.      | Next Roundtable: March 28, 2022 at Behavioral Science Research | Lamar McMullen |
| IX.        | Adjournment  | Alecia Tramel  |

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For more information about the Community Coalition, please contact Christina Bontempo,  
(305) 445-1076 x106 or [cbontempo@behavioralscience.com](mailto:cbontempo@behavioralscience.com).



## 2022 Expense Report Form

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### Eligibility

- Persons with HIV who are members of the Partnership, its committees, subcommittees, and workgroups are eligible to be reimbursed for expenses related to their participation.
- Partnership and committee members who are directly affected by HIV/AIDS may be eligible if they demonstrate financial need. Contact Staff for details.

### Allowable Expenses

- Mileage reimbursement for the member's driving his or her automobile to and from Partnership, committee, subcommittee, and workgroup meetings, and approved events at which the member is acting as a designated representative of the Partnership.
  - **NOTE:** Mileage is based on IRS rate for use of privately owned vehicles and calculated as shortest door-to-door distance using Google Maps.
- Toll charges, as documented by SunPass receipt.
- Bus, rail, or shuttle expenses, as documented by receipt.
- Ride-share (Uber, Lyft), or taxi expenses, as documented by receipt.
  - **NOTE:** Rideshare reimbursement is calculated as shortest door-to-door distance using Google Maps, NOT cost of service. Mileage is based on IRS rate for use of privately owned vehicles.
- Parking expenses, as documented by receipt.
  - **NOTE:** As of January 2021, for meetings at the Miami-Dade County Main Library, 101 West Flagler St., Miami, FL 33130:
    - Garage parking at the Cultural Center will be validated after each meeting.
    - Street or other garage parking will not be reimbursed unless the Cultural Center garage is full.

### Expenses Requiring Prior Written Approval

Please contact Staff for details on eligibility for reimbursement of these expenses.

- Lost wages; printing expenses; or babysitting fees.
- Out-of-town conference attendance (registration fees, meals, travel, lodging) for members approved as official representatives of the Partnership.

### Obtaining Reimbursement

- Complete and return the Expense Report Form on the back. Please note:
  - Forms must be submitted no more than four (4) months after the expense was incurred.
  - Allow fifteen (15) business days for processing.
  - Checks will be mailed to the address listed on the Expense Report Form.
  - Checks that have not been cashed within six (6) months of being issued will be voided.
  - After 6 months, staff is not required to replace uncashed, misplaced, or lost checks.

For more information or assistance, contact Staff at [hiv-aidsinfo@behavioralscience.com](mailto:hiv-aidsinfo@behavioralscience.com) or 305-445-1076.





# Community Coalition Roundtable Luncheon

Monday, February 28, 2022

12:00 PM – 2:00 PM

Behavioral Science Research Corp.  
2121 Ponce de Leon Blvd, Suite 240  
Coral Gables, FL 33134  
and via Zoom

## AGENDA

- |            |  |                |
|------------|--|----------------|
| I.         | Call to Order/Introductions                                    | Alecia Tramel  |
| II.        | Introductions (In-Person Attendees)                            | All            |
| III.       | Roll Call (Zoom Attendees)                                     | Staff          |
| IV.        | Housekeeping   | Alecia Tramel  |
| I.         | Floor Open to the Public                                       | Lamar McMullen |
| II.        | Review/Approve Agenda  | All            |
| III.       | Review/Approve Minutes of January 31, 2022                     | All            |
| IV.        | Reports  |                |
|            | ▪ Partnership Report   | Alecia Tramel  |
|            | ▪ Membership   | Alecia Tramel  |
| V.         | Standing Business  |                |
|            | ▪ Meeting Times and Locations (April-June)                     | All            |
|            | ▪ Roundtable Feedback Review and Revision                      | Staff          |
| <b>VI.</b> | <b>New Business</b>  |                |
|            | ▪ Member Expense Reports                                       | Staff          |
|            | ▪ Roundtable Discussion: Client Satisfaction Survey            | <b>All</b>     |
| VII.       | Announcements  | All            |
|            | ▪ Miami Speakers Bureau  |                |
| VIII.      | Next Roundtable: March 28, 2022 at Behavioral Science Research | Lamar McMullen |
| IX.        | Adjournment  | Alecia Tramel  |

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For more information about the Community Coalition, please contact Christina Bontempo,  
(305) 445-1076 x106 or [cbontempo@behavioralscience.com](mailto:cbontempo@behavioralscience.com).

# Ryan White Program 2020 Client Satisfaction Survey Summary of Findings

aidsnet.org

Prepared for  
2021 Needs Assessment  
Ryan White Program Year 30  
July 13, 2021

Prepared by  
Behavioral Science Research Corporation

# 2020 Ryan White Program Client Satisfaction Survey

- FY 2020 was the 13th Ryan White Client Satisfaction Survey (CSS) administered by Behavioral Science Research (BSR)
- Previous surveys were conducted in 2006 and annually since 2008
- 325 client interviews were completed, focusing on four core service categories:
  - Medical Case Management
  - Outpatient Ambulatory Health Services
  - AIDS Pharmaceutical Assistance
  - Oral Health Care
- Survey was truncated because of COVID-19 service impacts

# Survey Methodology in the Year of COVID-19

- Clients were interviewed by telephone, rather than in-person interviews at subrecipient Medical Case Management sites, as BSR had done in the past.
  - The interviews were quota-sampled by MCM site, based on the number of clients case-managed at the site. Clients must have been in RWP MCM care at the site for at least 6 months.
  - Clients were recruited to participate in two ways:
    - by MCMs, from a randomized list of clients receiving MCM services at the site, and who gave permission for BSR to conduct the interview before BSR could contact them;
    - by BSR directly, from a randomized list of the site's clients who had previously-executed "Consent to be Contacted by BSR for Future Research" form in their Provide records.
- As an incentive to participate, clients were given a \$25 Walmart "e-gift" card, by phone text, by email or sent by US mail.

# Service Utilization among Client Satisfaction Survey Respondents, 2018-2020

SERVICE CATEGORY	2018		2019		2020	
	# Served	% of Total	# Served	% of Total	# Served	% of Total
Medical Case Management	505	100%	507	100%	325	100%
Outpatient Ambulatory Health Services	496	98%	466	92%	315	97%
AIDS Pharmaceutical Services	485	96%	501	99%	315	97%
Oral Health Care	309	61%	315	62%	133	42%
Mental Health Services	113	22%	120	24%	55	17%
Subs. Abuse Services – Outpatient	8	3%	14	3%	0	0%
Subs. Abuse Services – Residential	13	3%	9	2%	7	2%

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# Summary of Client Satisfaction Survey

## Respondent Characteristics (1)

Ethnicity	
Hispanic	56%
Black non-Hispanic	26%
Haitian	11%
White non-Hispanic, other	6%

Age	
Under 34 years	17%
35-49 years	31%
50-64 years	47%
65 years and above	4%

Languages “spoken well”	
English	68%
Spanish	59%
Haitian Creole	12%
French, Portuguese, other	10%

Education	
Less than High School	18%
High School, Trade School	33%
AA or Post-HS certificate	24%
College or post-grad	25%

# Summary of Client Satisfaction Survey

## Respondent Characteristics (2)

Year of HIV/AIDS Diagnosis (9% don't know)	
Before 1995	14%
1995 – 2004	21%
2005-2014	35%
2015 – present	21%

First Treated in Miami-Dade County (5% don't know)	
Before 1995	7%
1995-2004	21%
2005-2014	32%
2015 – present	35%

Employment Status	
Working full time	36%
Working part time	20%
Sporadic, episodic	8%
Not working	36%

Living Arrangements	
Living alone	32%
Dyadic, with spouse/partner	28%
Living with other family	29%
Living with other non-family	11%

# Summary of Client Satisfaction Survey

## Respondent Characteristics (3)

Frequency of Sending/Receiving Email	
Daily	50%
Weekly	23%
Monthly	5%
Rarely/Never/NA	22%

Gender	
Males	64%
Females	35%

Frequency of Video/Teleconference Calls	
Daily	31%
Weekly	17%
Monthly	7%
Rarely/Never/NA	45%

Reported Problems	
Signing up for Ryan White Program services?	2%
Language barriers in services?	0.3%

## Percent “Very Satisfied” by Service Category 2018-2020

SERVICE CATEGORY	2018	2019	2020
	% Very Satisfied	% Very Satisfied	% Very Satisfied
Medical Case Management	85%	76%	81%
Outpatient Ambulatory Health Services	84%	69%	72%
AIDS Pharmaceutical Services	81%	62%	61%
Oral Health Care	73%	58%	56%

aidsnet.org

# Percent “Very Satisfied” with Specific Personnel 2018-2020

SERVICE CATEGORY	2018	2019	2020
	% Very Satisfied	% Very Satisfied	% Very Satisfied
Medical Case Manager	88%	79%	81%
Physician (MD, DO), ARNP, PA	85%	70%	72%
Pharmacist	79%	56%	61%
Other pharmacy staff	79%	53%	50%
Dentist	74%	59%	56%
Oral hygienist	--	--	55%

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# Adherence Counseling at Medical Case Management (MCM)/Primary Medical Provider (PMP) Visits

When you visit your MCM/PMP, how frequently does this person ...	For MCMs	For PMPs
Discuss the importance of client making all appointments (% at every visit)	75%	84%
Information is clear and easy to understand	63%	65%
Discuss the importance of the client taking all required medications (% at every visit)	78%	89%
Information is clear and easy to understand	64%	67%
Discuss the importance of getting/keeping VLs undetectable (% at every visit)	70%	87%
Information is clear and easy to understand	64%	66%

aidsnet.org

## Percent “Very Satisfied” with Lagtime to Next Appointment 2018-2020

SERVICE CATEGORY	2018	2019	2020
	% Very Satisfied	% Very Satisfied	% Very Satisfied
Medical Case Management	80%	58%	58%
Outpatient Ambulatory Health Services	76%	39%	51%
Oral Health Care	62%	26%	37%

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# Percent “Very Satisfied” with Time it Takes to Get Through to a Provider on the Phone 2018-2020

SERVICE CATEGORY	2018	2019	2020
	% Very Satisfied	% Very Satisfied	% Very Satisfied
Medical Case Management	77%	51%	56%
Outpatient Ambulatory Health Services	74%	39%	37%

aidsnet.org



# Percent “Very Satisfied” with the Amount of Time it Takes to Get a Phone Call Returned 2018-2020

SERVICE CATEGORY	2018	2019	2020
	% Very Satisfied	% Very Satisfied	% Very Satisfied
Medical Case Management	80%	53%	55%
Outpatient Ambulatory Health Services	74%	35%	36%

aidsnet.org

# Major Client Satisfaction Survey (CSS)

## findings to keep in mind ...

- Demographics of the 2020 CSS sample generally matched the ethnicity/race of Ryan White Program clients, slightly over-represented among females and persons 35-64 years old.
- Over half the CSS client base is working full-time (36%) or part-time (20%), potentially complicating service delivery.
- Preferred language is English for 39% of CSS sample, 43% Spanish, 8% Creole, very close to Ryan White Program demographics of clients in care. “Language barrier preventing service” was not an issue for clients in survey.
- Overall satisfaction with MCM services is very high, even during pandemic, with over 80% “very satisfied.”

## More Client Satisfaction Survey (CSS) findings ...

- Satisfaction is lower for outpatient/ambulatory health services (72% very satisfied), consistent with previous years, and weaker for Part A/ADAP pharmacy services (61%) and oral health care (56%).
- Adherence counseling is an issue: while majority of MCM and OAHS clients cite frequent encouragement to keep appointments and take medications, many clients do not find the information clear and easy to understand. This varies considerably from one subrecipient to another.
- Satisfaction levels are low when it comes to the lagtime in (1) getting a “new or next” MCM, OAHS or OHC appointment (especially OHC); (2) with getting through to MCM and OAHS providers on the phone; or (3) getting a call back from MCM or OAHS providers, although COVID-19 service disruptions did not reduce overall satisfaction below 2019-2020 levels.

**Thank you for your attention.  
Any Questions?**

aidsnet.org



# Community Coalition Roundtable Luncheon

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| ▪ Membership   | Alecia Tramel  |
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| <b>VII. Announcements</b>  | All            |
| ▪ <b>Miami Speakers Bureau</b>                                       |                |
| VIII. Next Roundtable: March 28, 2022 at Behavioral Science Research | Lamar McMullen |
| IX. Adjournment  | Alecia Tramel  |

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# The Miami Speakers' Bureau



**BE BOLD.  
BE PRESENT.  
BE HEARD.**

If you are a person living with HIV, the Miami Speaker's Bureau wants to help you share your personal story to create a change in our community! Join us and create your role model story! Together we can educate, inspire and empower others.



To learn more contact Acklynn Byamugisha at 786-792-5288 or at [acklynn.byamugisha@flhealth.gov](mailto:acklynn.byamugisha@flhealth.gov)

**Upcoming Meeting: Thursday, March 17th, 2022  
1:00PM-3:00PM**





Community Health & Empowerment Network and Partners

FREE  
EVENT

Present

# WOMEN & GIRLS HEALTH AWARENESS DAY LUNCHEON

THURSDAY, MARCH 10  
12pm-4pm

Proud  
Sponsor



State  
Representative  
Dotie Joseph



Speaker

Dr. Naomi Blemur  
Balancing Life  
Co-Founder

## KD Event Hall

### 817 NW 119th Street North Miami, FL 33168

Join us for an afternoon of fun, food,  
and information for women and girls in  
our community. A time to come  
together in health and love.

YOU. ME. WE



Speaker

Kamilah  
Cross, LCSW  
Your Worth, LLC

Individuals or groups must  
pre-register at:  
[www.healthempowermentnetwork.org](http://www.healthempowermentnetwork.org)

## FREE GIFTS & PRIZES







HOLY FAMILY  
EPISCOPAL CHURCH



DRIVE-THRU  
FOOD  
DISTRIBUTION



MARCH 10



MARCH 10, 2022  
9 AM - 1PM OR UNTIL  
FOOD HAS BEEN  
TOTALLY DISTRIBUTED.  
ON A FIRST COME  
FIRST SERVED BASIS.

*Holy Family  
Episcopal Church  
18501 NW 7th Ave,  
Miami, FL 33169*



CONTACT: ALECIA TRAMEL



305-494-4538

"Farm Share, Inc. This institution is an equal opportunity provider."





SOURCE OF INCOME STATEMENT

Section 2-11.1(i) of the County Ethics Code requires that certain employees, public officials, and consultants file a financial disclosure Statement on a yearly basis by July 1st of every year. For the last year of service, file SOI-F.

Disclosure for Tax Year Ending 2019	Last Name (or, Consultant or Consulting Firm name)	First Name	Middle Name/Initial
Mailing Address – Street Number, Street Name, or P.O. Box			
City, State, Zip			



Complete this section with your name and home address

If your home address is your mailing address, and your home address is exempt from public records pursuant to Fla. Stat. §119.07, read instructions on the following page and check here.

Filing as an Employee (check one)

County  Public Health Trust  Municipal: \_\_\_\_\_  
(Municipality)

Department \_\_\_\_\_

Position or Title \_\_\_\_\_ Employee ID Number \_\_\_\_\_

Work address \_\_\_\_\_ Work telephone \_\_\_\_\_ Employment began on/ended on \_\_\_\_\_

Filing as (check one)

County Board  Municipal Board: \_\_\_\_\_  Consultant for County or Municipal Agency  
(Municipality)

Board where serving or name of County or Municipal Agency Consultant is providing professional services to \_\_\_\_\_

Alternate address (if home address is exempt) \_\_\_\_\_ Work telephone \_\_\_\_\_ Term began on/ended on \_\_\_\_\_



Miami-Dade HIV/AIDS address and phone number will be populated in the document and term info will be entered

List below every source of income you received, along with the address and the principal activity of each source. Include your public salary. Place the sources of income in descending order, with the largest source first. Examples of sources of income include: compensation for services, income from business, gains from property dealings, interest, rents, dividends, pensions, IRA distributions, and social security payments. Also, include any source of income received by another person for your benefit. However, the income of your spouse or any business partner need not be disclosed. If continued on a separate sheet, check here.

Name of Source of Income	Address	Description of the Principal Business Activity



List all sources of income, not their dollar amount

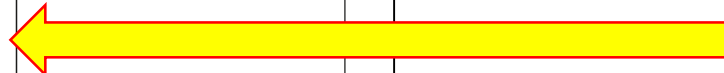
I hereby swear (or affirm) that the information above is a true and correct statement.

Signature of Person Disclosing \_\_\_\_\_

Date signed \_\_\_\_\_

RECEIVED BY ELECTIONS DEPARTMENT:

- Hardcopy
- Electronic Copy



Must be signed

Sample of Source of Income with Place of Employment info:

person for your benefit. However, the income of your spouse or any business partner need not be disclosed. **If continued on a separate sheet, check here.**

Name of Source of Income	Address	Description of the Principal Business Activity
Joe's Deli	1235 Collins Ave. Miami Beach, FL 33140	Salary

Sample of Source of Income with Social Security info:

person for your benefit. However, the income of your spouse or any business partner need not be disclosed. **If continued on a separate sheet, check here.**

Name of Source of Income	Address	Description of the Principal Business Activity
Social Security	1801 Alton Road, Ste. 200 Miami Beach, FL 33140	Social Security Income



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# March 2022

## Ryan White Part A/MAI Program and Miami-Dade HIV/AIDS Partnership Calendar

S	Monday	Tuesday	Wednesday	Thursday	Friday	S
		1	2	3	4 Miami-Dade HIV/AIDS Partnership <b>Care &amp; Treatment Committee</b> <b>**Cancelled**</b>	5
<p>To request material in accessible format, a sign language interpreter, CART (Communication Access Real-time Translation) services, and/or any other accommodation to participate in this or other Miami-Dade HIV/AIDS Partnership meeting, please contact Marlen Meizoso or Christina Bontempo at (305) 445-1076 or send an e-mail to <a href="mailto:hiv-aidsinfo@behavioralscience.com">hiv-aidsinfo@behavioralscience.com</a> at least five (5) calendar days in advance to initiate your request. TTY users may also call 711 (Florida Relay Services).</p>						
6	7 <div style="border: 1px solid blue; border-radius: 15px; padding: 5px; text-align: center;"> <b>Print It</b> 📄 <b>Post It</b> 📌  <b>Pass It Around</b> 🗣️         </div>	8	9 <b>Get on Board! Virtual Training Series</b> <b>Station 5: Understanding Meetings – From Meeting Notice to Adjournment</b> <b>12:00 PM – 1:00 PM</b> Via Zoom: Meeting ID: 817 1595 4830 Passcode: 371288 	10  <b>National Women and Girls HIV/AIDS Awareness Day</b>	11	12
13	14 Miami-Dade HIV/AIDS Partnership <b>Joint Integrated Plan Review Team (Strategic Planning Committee and Prevention Committee)</b> <b>10:00 AM – 12:00 PM</b> Miami-Dade County Main Library 101 West Flagler Street Auditorium, Miami, FL 33130	15	16	17 Miami-Dade HIV/AIDS Partnership <b>Housing Committee</b> <b>2:00 PM – 4:00 PM</b> Behavioral Science Research Corp., 2121 Ponce de Leon Boulevard, Suite 240, Coral Gables, FL 33134	18 <b>Clinical Quality Management Committee</b> <b>9:30 AM – 11:30 AM</b> Zoom Meeting	19
20  <b>National Native HIV/AIDS Awareness Day</b>	21 <b>Miami-Dade HIV/AIDS Partnership</b> <b>10:00 AM – 12:00 PM</b> Miami-Dade County Main Library 101 West Flagler Street Auditorium, Miami, FL 33130	22	23	24	25 Miami-Dade HIV/AIDS Partnership <b>Medical Care Subcommittee</b> <b>9:30 AM – 11:30 AM</b> Behavioral Science Research Corp., 2121 Ponce de Leon Boulevard, Suite 240, Coral Gables, FL 33134	26
27	28 Miami-Dade HIV/AIDS Partnership <b>Community Coalition Roundtable Luncheon</b> <b>12:00 PM – 2:00 PM</b> Behavioral Science Research Corporation, 2121 Ponce de Leon Boulevard, Suite 240, Coral Gables, FL 33134	29 <b>Minority AIDS Initiative Clinical Quality Management Team</b> <b>9:30 AM – 11:30 AM</b> Zoom Meeting	30 Miami-Dade HIV/AIDS Partnership <b>Executive Committee</b> <b>**To Meet if Needed**</b>	31 All events listed on this calendar are open to the public. Miami-Dade HIV/AIDS Partnership meetings are held in-person and via Zoom, pursuant to MDC Mayor's Emergency Order regarding COVID-19. <b>Partnership meeting access via Zoom is subject to change.</b> Clinical Quality Management (CQM) Committee and Minority AIDS Initiative/CQM meetings are held via Zoom.  <b>PLEASE RSVP</b> Scan the QR Code with your phone's camera or contact us at <a href="mailto:cbontempo@behavioralscience.com">cbontempo@behavioralscience.com</a> , <a href="mailto:marlen@behavioralscience.com">marlen@behavioralscience.com</a> or (305) 445-1076. <b>RSVP is required to receive Zoom log-in.</b>		

Version 02/18/22 Information on this calendar is subject to change.



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