



**Minority AIDS Initiative (MAI) Clinical Quality Management Team
Zoom Virtual Meeting
August 31, 2021**

Agency	Members
Borinquen Health Care Center (BHCC)	Rosemonde Francis
BHCC	Tanya Rodriguez
BHCC	Wendy Aquino
BHCC	Widlie Motrevil
BHCC	Rhonda Wright
Care 4 U Community Health Center (CHC)	Monte Brown
Care 4 U CHC	Vanessa Mills
Care Resource CHC	Ariel Williams
Care Resource CHC	Edgar Mojica
Care Resource CHC	Rafael Jimenez
Care Resource CHC	Robert Chavez

Agency	Members
Empower U CHC	Kirk Palmer
Miami Beach CHC	Guillermo Fernandez
Miami Beach CHC	Jose Ortega
Office of Management and Budget-Ryan White Program (OMB-RWP)	Ana Nieto
OMB-RWP	Nelly Rodriguez
University of Miami – Comprehensive AIDS Program (UM-CAP)	Karen Hilton
UM CAP	Sonya Brown-Boyne
Behavioral Science Research (BSR) Staff	
Barbara Kubilus	
Susy Martinez	

Note that documents referenced in these minutes were accessible to members and the public prior to (and during) the meeting, at <http://aidsnet.org/cqm-documents/>

I. Call to Order/Introductions

Ms. Samantha Ross, the Vice Chair, called the meeting to order at 9:32 a.m.

II. Roll Call

Ms. Martinez requested members indicate their presence by chatting "Here" or "Present" in the chat box.

III. Review Agenda/Minutes

The committee reviewed the agenda. No changes were made. The committee reviewed the minutes. No changes were made. Action Items from the July 27, 2021 meeting minutes were reviewed. Ms. Martinez requested feedback from MAI CQM Team members on the following:

- Is it possible for the Acuity Tool to prompt an entry to the action plan?

- Can the Acuity Assessment be embedded in the Client Health Assessment?

MAI CQM Team members agreed to review the items related to the Acuity Tool at later time to allow Care 4 U time to beta test the Acuity tool prior to moving forward with a request to the Recipient.

IV. Baseline Measures for MAI Innovation

MAI CQM Team members presented the baseline measures for their MAI Program Innovation target populations.

Care Resource-Edgar Mojica and Rafael Jimenez presented Care Resource's MAI Program innovation baseline (copy on file). Their MAI target population includes Black AA/Haitian females and Hispanic MMSC with at least one comorbidity (heart disease, diabetes, hypertension) and receiving OAHS services at Care Resource. Their innovation includes the use of I-Engage (behavioral intervention) to address the client's social determinants of healthcare as identified by the Protocol for Responding to and Assessing Patients' Assets, Risks and Experiences (PRAPARE) assessment; which will be used on every client from the MAI target population. The PRAPARE assessment has been integrated into their EMR. PRAPARE is completed on an ongoing basis and MCMs evaluate the client's need periodically to address potential barriers to care. Care Resource's baseline for their MAI target population is 78% viral load suppression rate. Their goal is for their MAI clients to be 90% virally suppressed.

Miami Beach Community Health Center (MBCHC)- Guillermo Fernandez presented MBCHC's MAI program innovation (copy on file). Their MAI target population is Hispanic MMSC. MBCHC's innovation is to provide all the specialty care providers in their network on Cultural Humility to enhance the client experience during the medical visits with these specialty care providers. The specialty care providers are in the process of completing the Cultural Humility training conducted by the Southeast Florida AETC. Most of the specialty care providers have completed the training (96%). MBCHC identified 183 clients (86%) of their MAI target population is virally suppressed; this is their baseline measure. Their goal is to increase to 90% the MAI target population who is virally suppressed. MBCHC is targeting to provide a specialty care service to 240 Hispanic MMSC for this fiscal year.

V. Review of Reports and Views in Provide Enterprise

Ms. Martinez requested that all MAI CQM Team members generate the *Clients Open by Category by Funding*, *MAI service totals* and *MAI services by service category* prior to the meeting to allow for feedback.

View Clients Open by Category by Funding-Rosemonde Francis reported that she had approximately 4 clients missing on the report. Guillermo Fernandez explained that MCMs who are not MCMs at MBCHC are listed on the report.

MAI Services by Service Category- Karen Hilton explained that she had 1 client that appeared on the report that was not an MAI client. White not Hispanics are included on the

report. Ms. Martinez will follow-up with Groupware technology to address the issue of the MAI

VI. Next Steps

- Ms. Martinez will send Zoom link for the PE trainings scheduled for September 8, 2021 from 10:00am-12:00pm on eligibility documents, and September 15, 2021 from 10:00am-12:00pm on reports in PE reports.
- Ms. Martinez will follow-up with Groupware technologies on the discrepancies to the MAI Services by Service Category report.

VII. There were no announcements.

Next Meeting -Next meeting is scheduled for Tuesday, September 28, 2021 via Zoom.