CQM Program
Ryan White Part A/MAI
Miami-Dade County

Clinical Quality Management (CQM) Committee
Zoom Virtual Meeting
February 18, 2022

Members	Agency	Members	Agency
Brad Mester	AIDS Healthcare Foundation (AHF)	Teresa Watts	Jessie Trice Community Health Systems (JTCHS)
Sandra Najuna	AHF	Jose Ortega	Miami Beach Community Health Center (MBCHC)
Diego Schmuels	Borinquen Medical Centers (BMC)	Vince Hodge	Midway Specialty Care Center
Rhonda Wright	BMC	Ana Nieto	Miami-Dade County Office of Management and Budget
Rosemonde Francis	BMC	Carla Valle-Schwenk	MDC-OMB-GC
Nataliya Johnson	CAN Community Health (CAN)	Nelly Rodriguez	MDC-OMB-GC
Hardeep Singh	CAN	Theresa Smith	MDC-OMB-GC
Ariel Williams	Care Resource Community Health Center (CRCHC)	Amariss Hess	New Hope Corp
Rafael Jimenez	CRCHC	Naeem Tenant	Public Health Trust (PHT)
Douglas Steele	CRCHC	Takisha Nelson	PHT
Robert Chavez	CRCHC	Laura VanSant	PHT
Emma Muñoz	Citrus Health Network (CHN)	Jasmin O'Neale	University of Miami
Luis Lopez	CHN	Sonya Boyne	University of Miami
Marta Pizarro	CHN	Karen Hilton	University of Miami
Tabitha Hunter	Community Health of South Florida	Samantha Ross	University of Miami
Kirk Palmer	Empower U	**Behavioral Science Research Staff**	
Rose Marcial	Empower U	Barbara Kubilus	
David Goldberg	Florida Department of Health-Miami Dade County (FDOH)	Jimmy Hernandez	
Javier Romero	FDOH	Robert Ladner	
Karen Poblete	FDOH	Sandra Sergi	
		Susy Martinez	

Note that documents referenced in these minutes are accessible to members and the public prior to (and during) the meeting, at http://aidsnet.org/cqm-documents/

I.   Call to Order/Roll Call

Jasmin O'Neale, CQM Committee vice-chair, called the meeting to order at 9:33 a.m. She requested a moment of silence.

II.   Roll Call

Members noted their presence by indicating "Here" or "Present" in the chat box.

III.   Review Agenda & Minutes

The committee reviewed today's agenda and the meeting minutes from January 21, 2022. No changes were made, both items were approved. Next steps from the last meeting minutes were reviewed.

IV.   Icebreaker activity   *Barbara Kubilus*

Barbara Kubilus engaged the CQM Committee members in an icebreaker activity. The members watched a video on creating a culture of continuous improvement. https://www.youtube.com/watch?v=kcBC3xhjyx8   Ms. Kubilus requested feedback on ways to improve the continuous improvement culture at their respective agencies.

V.   Quality Improvement Feedback Hour Part II

Citrus Health Network (CHN)   *Emma Muñoz*

Emma Muñoz presented Citrus Health Network's QI project planning responses (copy on file). Ms. Munoz indicated that they have identified Hispanic Male to Male Sexual Contact (MMSC) as their priority population. They currently only have one location that serves Ryan White Program clients from 8am-5pm Monday to Friday.

Ms. Muñoz and the QI team used the 5 Why's to identify the contributing factors for non-viral load suppression. They identified several root causes that include non-adherence to treatment regimen, depression, work schedule, no shows for medical appointments, and lack of understanding of medication regimen. CHN determined that the focus of their QI project will be on clients who do not follow up with PCP appointments. They will continue working with BSR CQM staff to initiate their QI project.

VI.   Data Analysis Hour   *Jimmy Hernandez*

Jimmy Hernandez reviewed with the CQM Committee members the data dashboard he created aimed to assist subrecipients with identifying areas for improvement. He provided a

demonstration of all the features included in the dashboard (VL status, retention in care status, distribution of clients by gender, risk factor, race/ethnicity, and age) as well as pivot tables and graphs. He explained he uses Structured Query Language (SQL) to pull the data from Provide Enterprise. Mr. Hernandez explained that he will provide the key to the indicators on the dashboard for additional clarity and offered to provide one-on-one assistance with the dashboard upon request.

VII.   Voting

The CQM Committee members voted for the chair and vice-chair using the polling feature on Zoom. The new chair of the CQM committee is Rhonda Wright from Borinquen Health Care Center and the new vice-chair of the committee is Brad Mester from AIDS Healthcare Foundation**.**

VIII.   Next Steps

- ✓ The remaining subrecipients (Jessie Trice Community Health Center, PHT/PET Center, and Community Health of South Florida (CHI) will present their QI project planning questions.
- ✓ BSR will send CHN's presentation and the link to the video on Creating a Culture of Continuous Improvement.

IX.   Announcements
- ▪ Ms. Martinez encouraged CQM Committee members to take the Integrated Plan Community Engagement Survey.

X.   Evaluation/Poll

The CQM Committee meeting evaluation results included a 100% response rate indicating that the meeting was useful for their work, and 97% reported being satisfied with the meeting.

XI.   Next Meeting

The next meeting is scheduled for Friday, March 18, 2021, via Zoom.