

**Ryan White Program
Fiscal Year 31
Service Utilization Data
(3/1/2021 thru 2/28/2022)**

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Based on Data from Provide Enterprise

Presented August 4, 2022

Prepared by Behavioral Science Research Corporation

Ryan White Program Years Defined

Fiscal Year 27 (FY 27) March 1 2017-February 28, 2018

Fiscal Year 28 (FY 28) March 1 2018-February 28, 2019

Fiscal Year 29 (FY 29) March 1 2019-February 28, 2020

Fiscal Year 30 (FY 30) March 1 2020-February 29, 2021*

Fiscal Year 31 (FY 31) March 2021-February 28, 2022*

FY=Fiscal Year

* Years impacted by COVID-19

SUMMARY

TOTALS AND GRAPHS

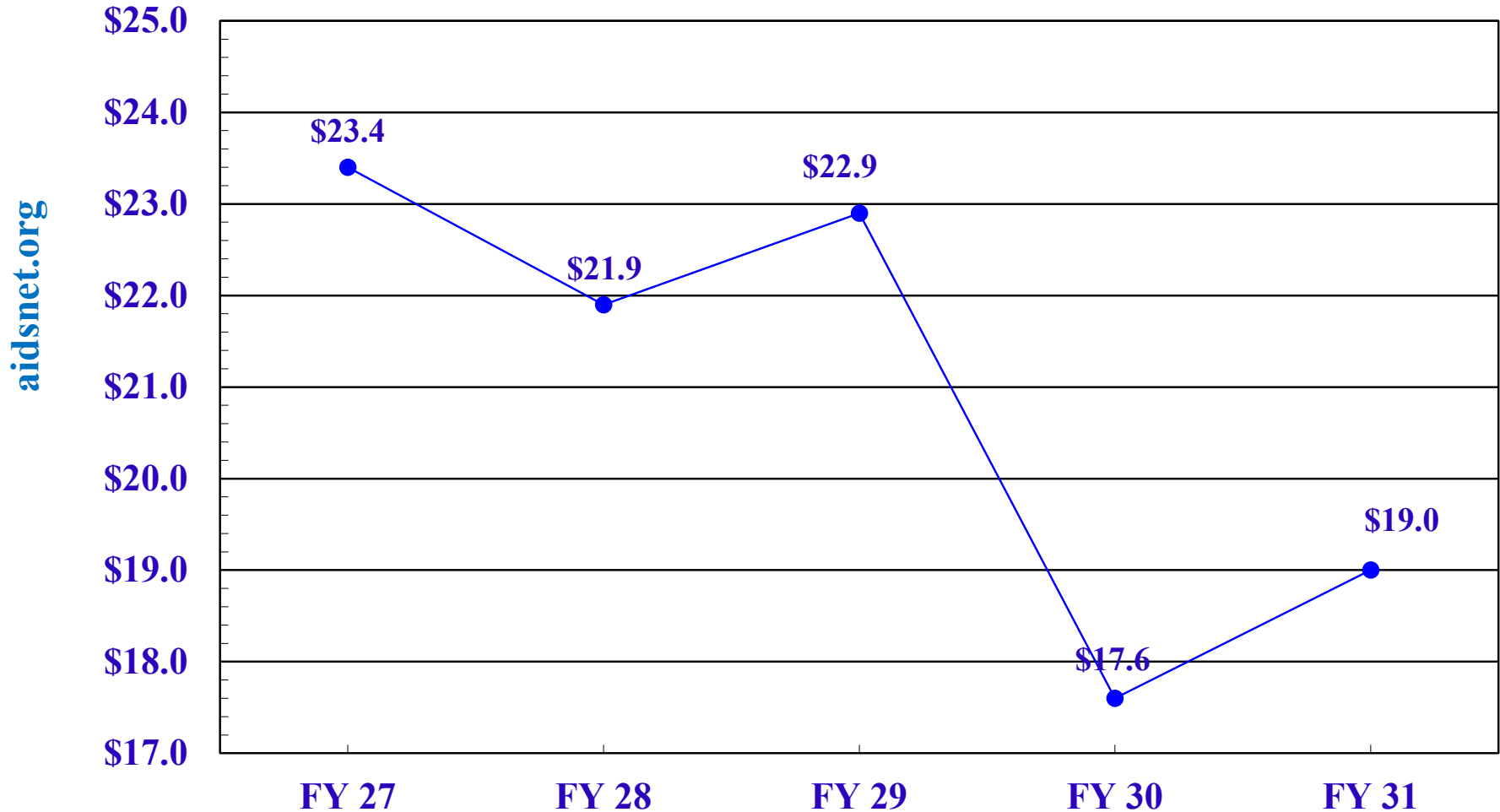
Ryan White Program

Service Expenditures and Clients Served

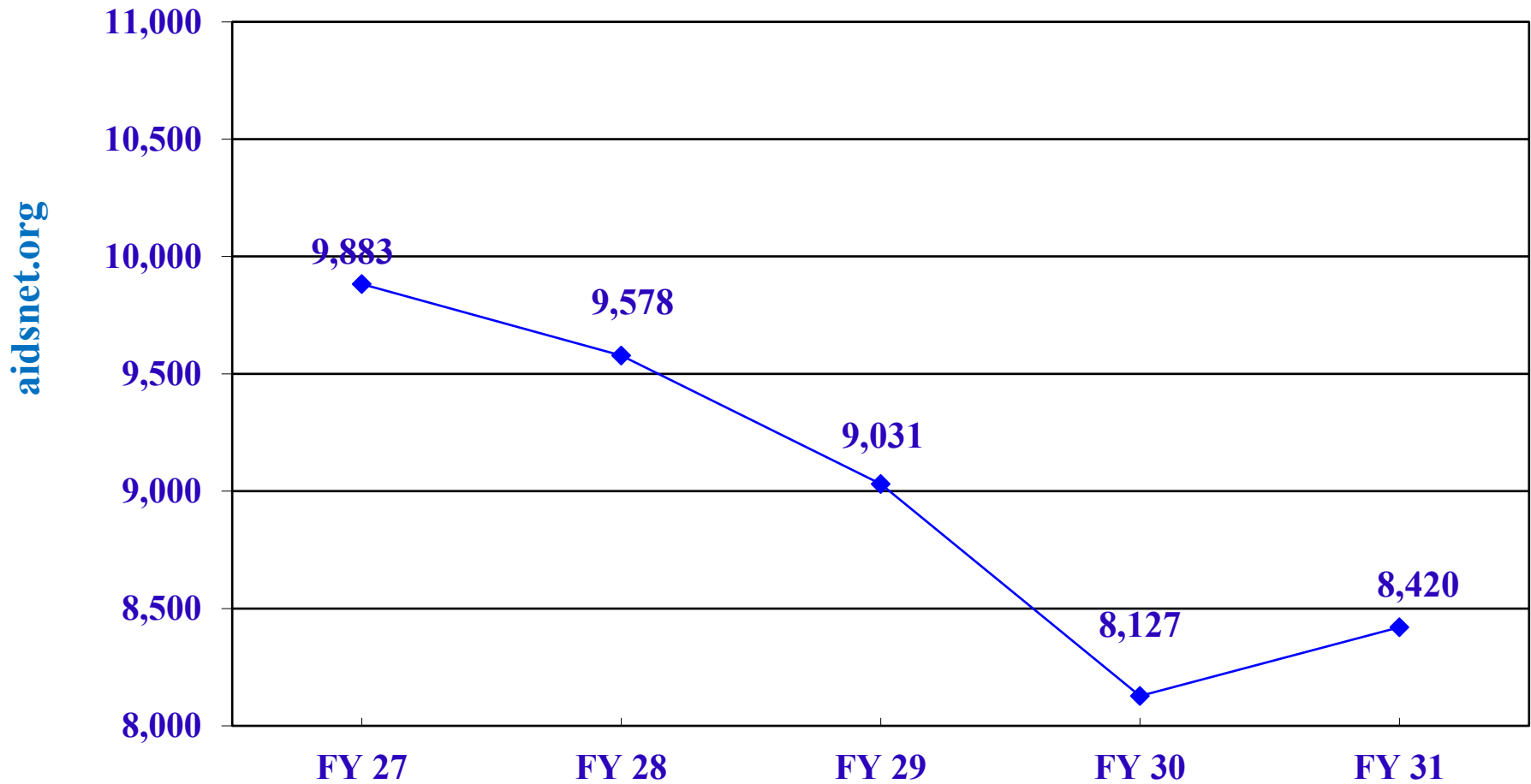
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	<u>FY 27</u>	<u>FY 28</u>	<u>FY 29</u>	<u>FY 30</u>	<u>FY 31</u>
Total Expenditures	\$23,425,356	\$21,934,627	\$22,984,845	\$17,660,128	\$19,018,258
Total Unduplicated Clients	9,883	9,578	9,031	8,127	8,420
Average Cost/Client	\$2,370	\$2,290	\$2,545	\$2,173	\$2,258

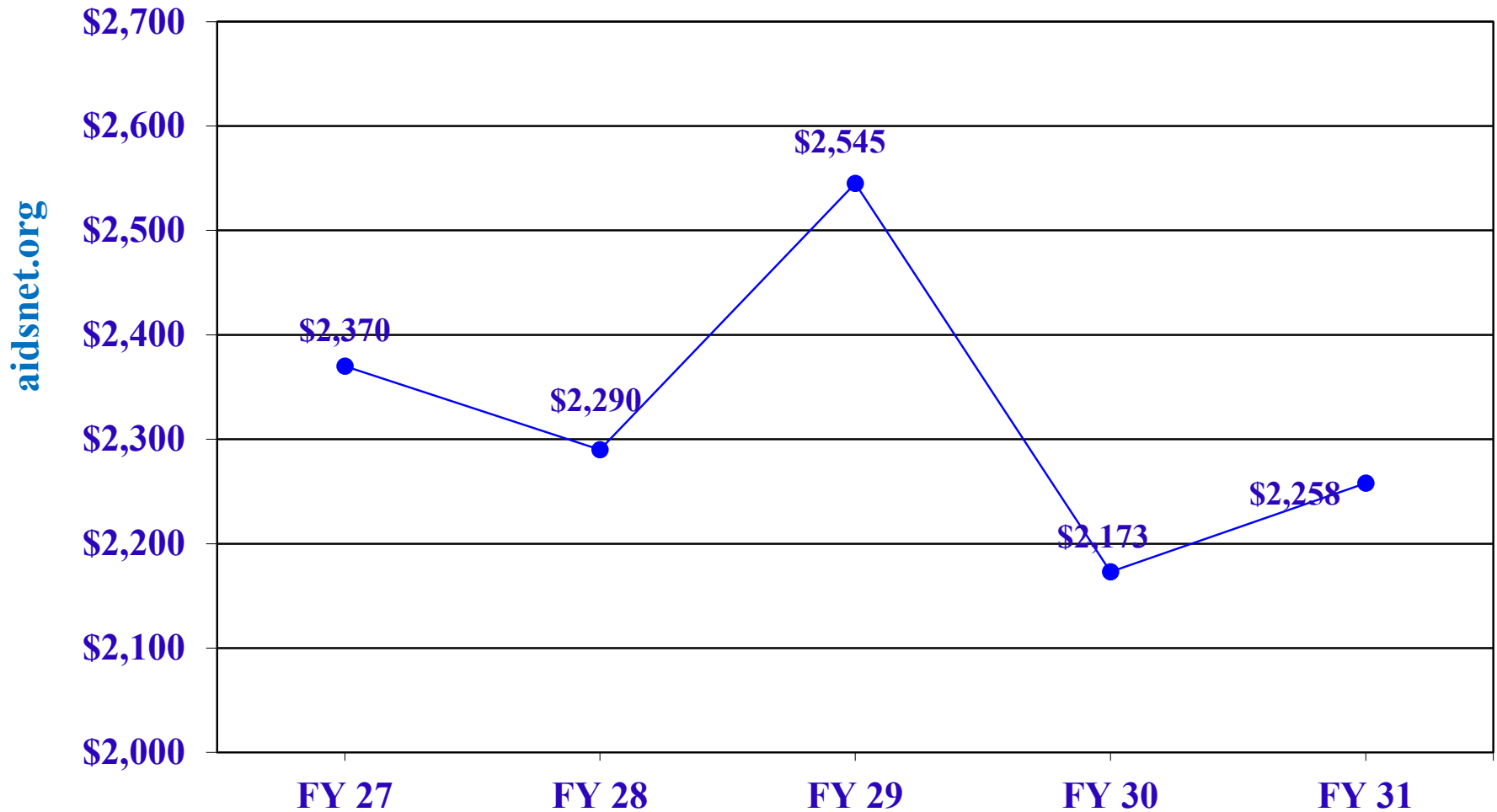
Total Expenditures Between FY 27 and FY 31



Total Number of Unduplicated Clients Between FY 27 and FY 31



Average Cost Per Client Between FY 27 and FY 31



TABLES

ALPHANUMERIC AND HIGHEST USAGE OR COST SORTS

Total Number of Unduplicated **Clients** Served by Service Category (Alphabetic listing)

SERVICE CATEGORIES	FY 27	FY 28	FY 29	FY 30	FY 31
AIDS Pharmaceutical Assistance (Local)	1,162	697	605	185	183
Emergency Financial Assistance	N/A	N/A	N/A	N/A	N/A
Food Bank	709	701	715	735	712
Health Insurance Premium & Cost Sharing Assist	1,415	1,307	1,335	1,125	1,255
Medical Case Management, inc. Treatment Adherence (includes Peer Support)	8,656	8,496	8,116	7,378	7,842
Medical Transportation Services	733	638	720	94	645
Mental Health Services	349	327	274	95	121
Oral Health Care	3,500	3,381	3,170	1,711	2,237
Other Professional Services - Legal Services	100	76	66	48	44
Outpatient/Ambulatory Health Services	5,021	5,447	5,317	4,281	4,422
Outreach Services	965	624	472	130	116
Substance Abuse Services Outpatient	120	115	55	0	17
Substance Abuse Services (Residential)	214	169	95	70	66

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Service Category Sort by Total Number of Unduplicated Clients in FY 31

SERVICE CATEGORIES	FY 27	FY 28	FY 29	FY 30	FY 31
Medical Case Management, inc. Treatment Adherence (includes Peer Support)	8,656	8,496	8,116	7,378	7,842
Outpatient/Ambulatory Health Services	5,021	5,447	5,317	4,281	4,422
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Substance Abuse Services Outpatient	120	115	55	0	17
Emergency Financial Assistance	N/A	N/A	N/A	N/A	N/A

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Total Expenditures by Service Category (Alphabetic listing)

SERVICE CATEGORIES	FY 27	FY 28	FY 29	FY 30	FY 31
CORE SERVICES					
AIDS Pharmaceutical Assistance (Local)	\$441,202	\$86,210	\$57,843	\$5,993	\$4,379
Health Insurance Premium & Cost Sharing Assistance	\$5,348,849	\$502,536	\$372,895	\$289,193	\$298,950
Medical Case Management, inc. Treatment Adherence (includes Peer Support)	\$4,165,958	\$5,308,840	\$5,776,806	\$5,283,942	\$5,744,512
Mental Health Services	\$112,346	\$133,790	\$135,505	\$90,019	\$60,239
Oral Health Care	\$2,443,947	\$2,841,838	\$3,547,495	\$1,645,879	\$2,533,062
Outpatient/Ambulatory Health Services	\$6,847,772	\$9,112,521	\$9,391,615	\$7,397,592	\$7,729,584
Substance Abuse Services Outpatient	\$110,357	\$55,390	\$23,970	\$23,556	\$1,356
SUPPORT SERVICES					
Emergency Financial Assistance	N/A	N/A	N/A	N/A	N/A
Food Bank	\$1,032,226	\$1,451,528	\$1,851,369	\$1,303,702	\$1,338,778
Medical Transportation	\$161,815	\$139,855	\$140,937	\$5,642	\$100,956
Other Professional Services - Legal Services	\$146,988	\$140,599	\$115,976	\$146,336	\$97,371
Outreach Services	\$337,463	\$307,380	\$332,602	\$148,155	\$140,761
Substance Abuse Services (Residential)	\$2,276,435	\$1,854,140	\$1,237,830	\$1,320,120	\$968,310

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Service Category Sort by FY 31 Total Expenditures

SERVICES CATEGORIES	FY 27	FY 28	FY 29	FY 30	FY 31
CORE SERVICES					
Outpatient/Ambulatory Health Services	\$6,847,772	\$9,112,521	\$9,391,615	\$7,397,592	\$7,729,584
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Emergency Financial Assistance	N/A	N/A	N/A	N/A	N/A

SERVICE UTILIZATION



Medical Case Management (MCM) including Treatment Adherence Services [includes Peer Education and Support Network (PESN)]

- Of the 8,420 clients in RWP care in FY 31, 93% received MCM services in FY 31. This represents a 6% increase over the number served in FY 30.
- In FY 31, thirty percent of all direct services expenditures (~\$5.7 million) were spent on Medical Case Management.
- The most frequently billed services:

MCM

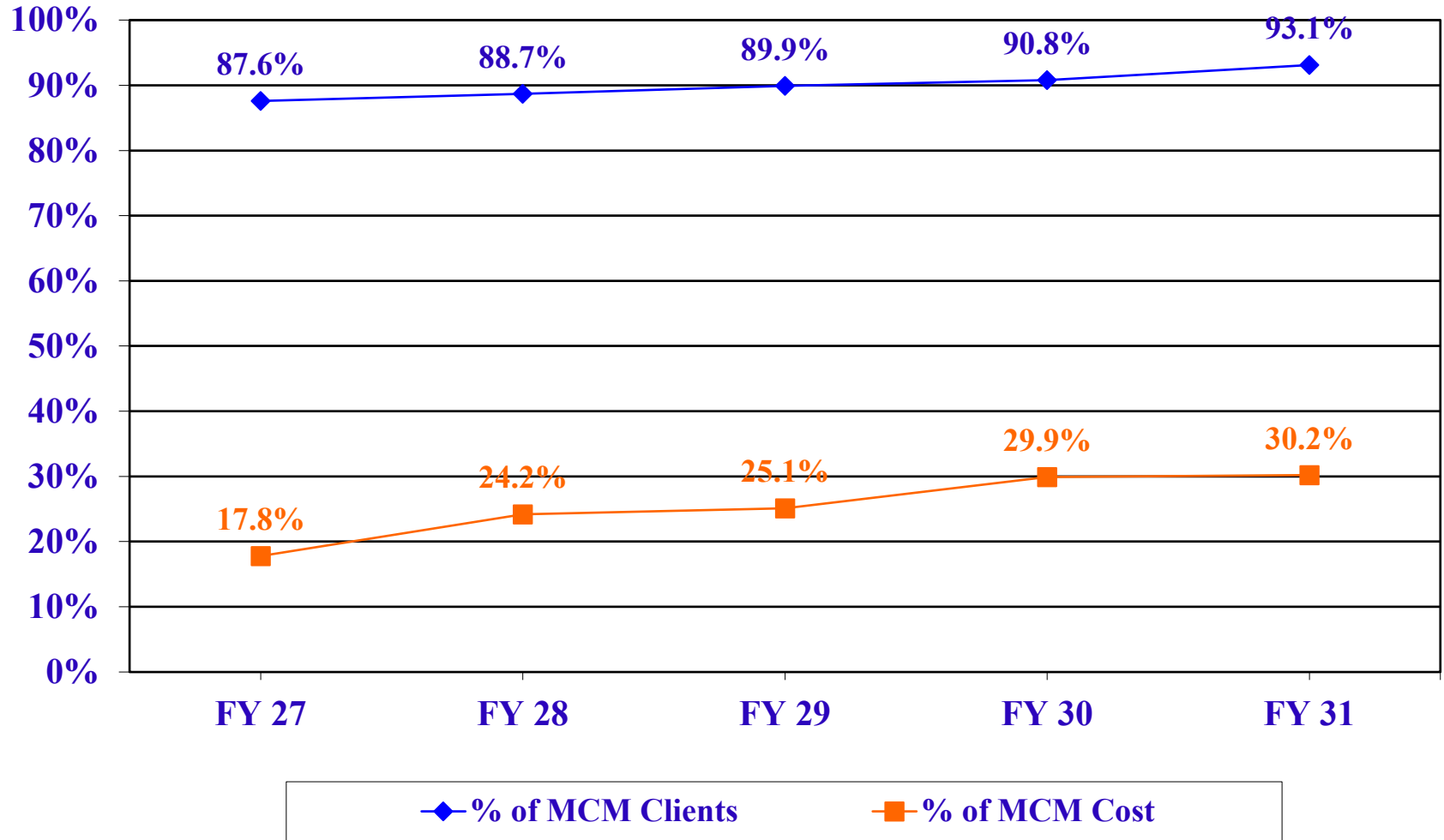
32% Documentation
23% Plan of Care
15% Adherence
14% Telephone
6% ACA Consult

PESN

39% Documentation
25% Collateral
14% Telephone Encounter
13% Adherence
6% Face to Face Encounter

Percent of Clients Served and Percent Spent on Medical Case Management (MCM)

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Medical Case Management by Gender and Ethnicity

Gender and Ethnicity	% of Active Clients in Each Ethnic/Gender Group Receiving MCM	Percent of All RWP Clients in Each Group
Hispanic Male	87.8%	56.7%
Hispanic Female	87.1%	6.0%
Black Male	83.7%	12.9%
Black Female	81.8%	6.6%
Haitian Male	92.2%	4.7%
Haitian Female	93.0%	4.8%
White Male	85.0%	6.5%
White Female	86.8%	0.6%
Transgender	87.2%	1.1%
Total RWP	87.0%	100%

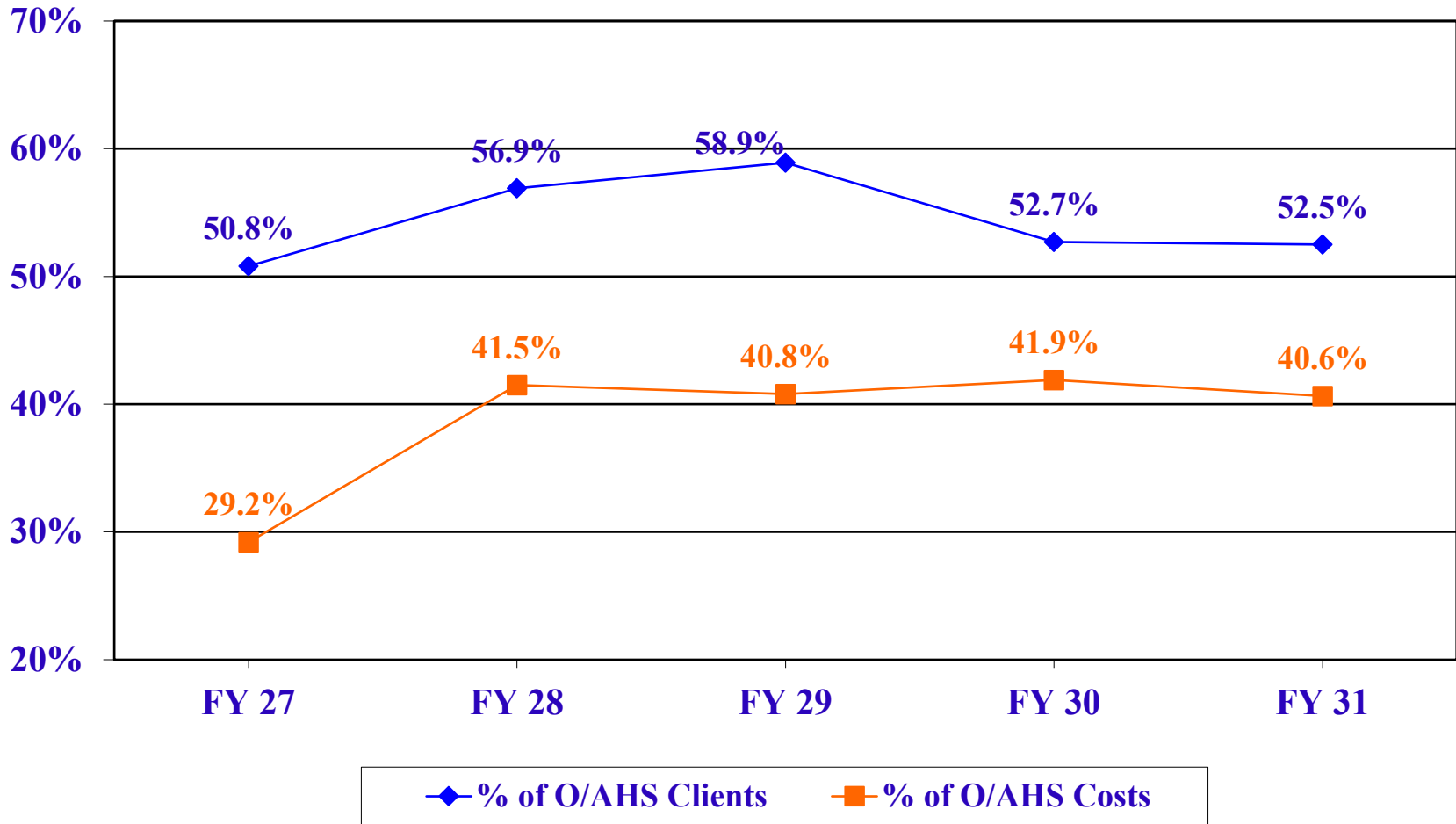


Outpatient/Ambulatory Health Services (O/AHS)

- Forty one percent of direct service expenditures were spent on O/AHS— over \$7.7 million – similar to last fiscal year though less than FY 28 and FY 29.
- Nearly 53% of all clients (4,422 clients) used O/AHS which is similar to last fiscal year.
- Top six most used services are:
 - Office Outpatient Visit 25 Minutes, 24%
 - Office Outpatient Visit 15 Minutes, 15%
 - Office Outpatient Visit 10 Minutes, 3%
 - Blood Collection, 3%
 - IADNA HIV-1 Quant & Reverse Transcription, 3%
 - IADNA Chlamydia Trachomatis Amplified Probe TQ, 3%

Percent of Clients Served and Percent Spent on Outpatient Ambulatory Health Services (O/AHS)

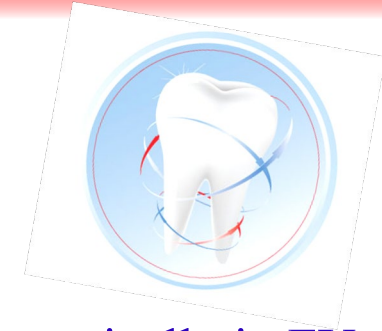
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Outpatient Ambulatory Health Services by Gender and Ethnicity

Gender and Ethnicity	% of Active Clients in Each Ethnic/Gender Group Receiving OAHS	Percent of All RWP Clients in Each Group
Hispanic Male	50.1%	56.7%
Hispanic Female	62.2%	6.0%
Black Male	61.6%	12.9%
Black Female	48.6%	6.6%
Haitian Male	54.5%	4.7%
Haitian Female	62.2%	4.8%
White Male	46.2%	6.5%
White Female	49.1%	0.6%
Transgender	64.9%	1.1%
Total RWP	52.5%	100%

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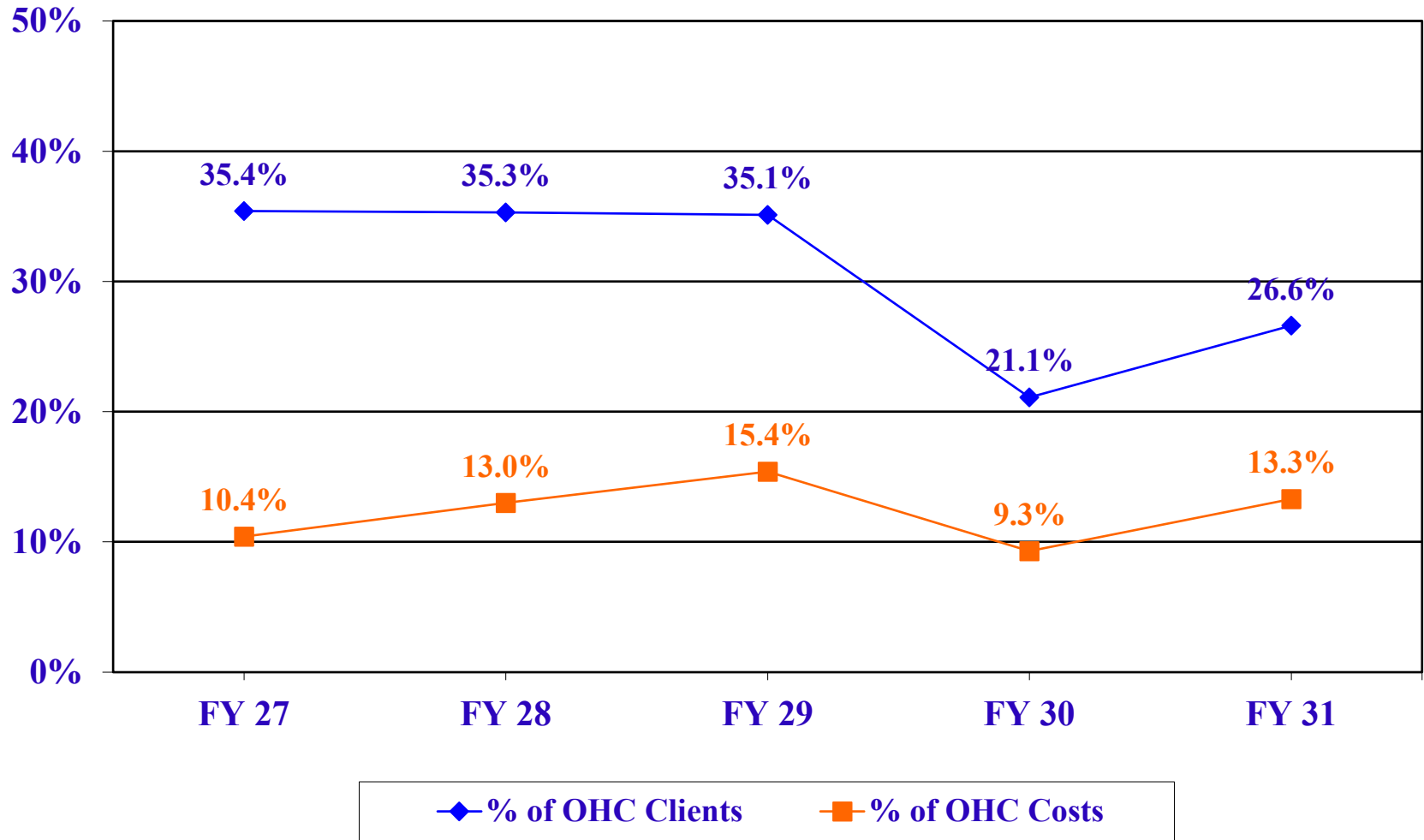


Oral Health Care (OHC)

- Utilization of Oral Health Care services dropped dramatically in FY 2020-2021, likely due to COVID-19, but climbed 30% in FY 2021-2022.
- Expenditures rose to over \$2.5 million, which accounted for 13% of all Ryan White Program expenditures and 27% of all clients in Ryan White.
- Top dental services used were:
 - Prophylaxis – Adult Age 12+, 14%
 - Periodontal Maintenance, 10%
 - Resin-based composite, one surface, posterior, 7%
 - Oral Hygiene Instructions, 7%
 - Periodontal Scaling and Root Planning, four or more per quadrant, 6%

Percent of Clients Served and Percent Spent on Oral Health Care (OHC)

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Oral Health Care by Gender and Ethnicity

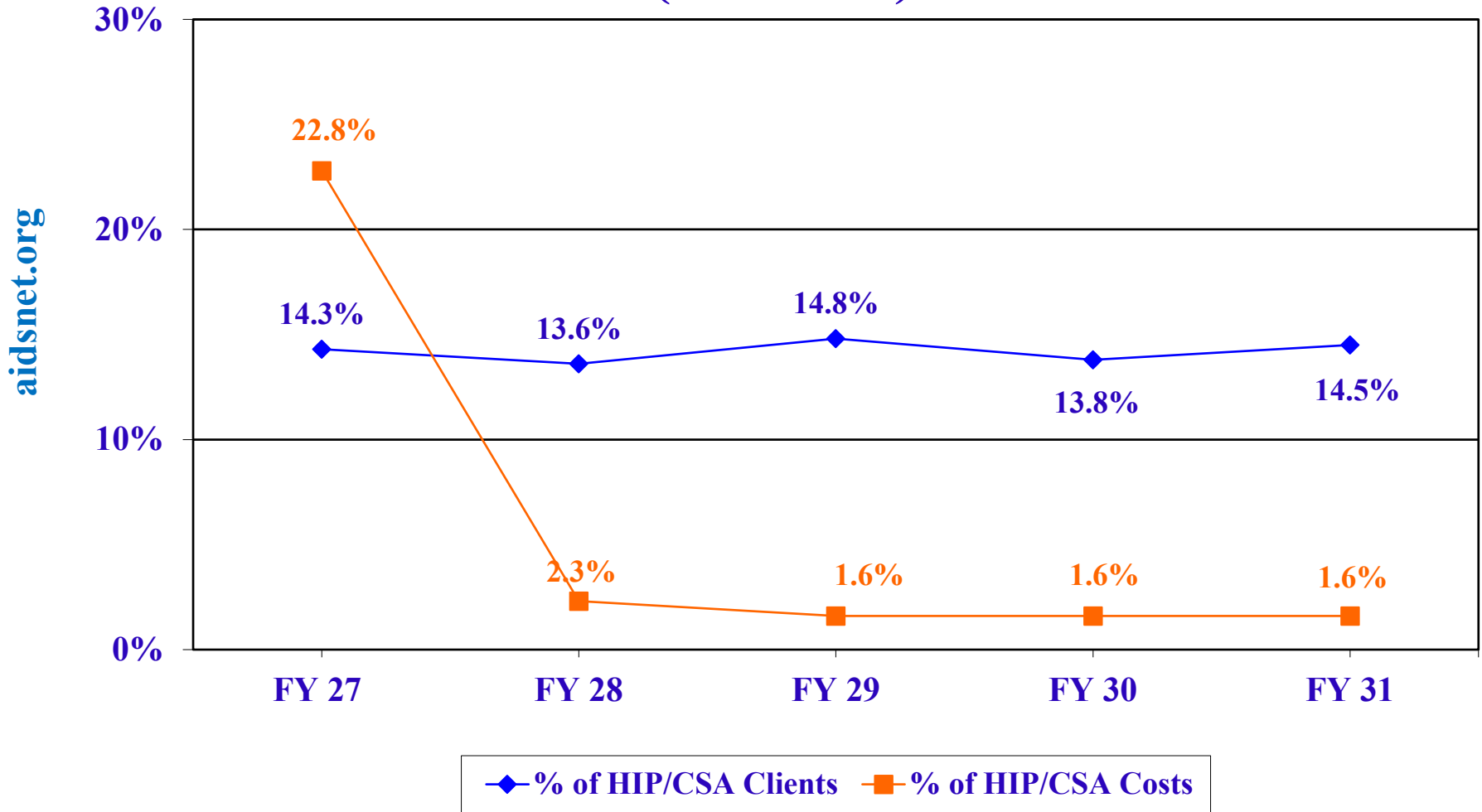
Gender and Ethnicity	% of Active Clients in Each Ethnic/Gender Group Receiving OHC	Percent of All RWP Clients in Each Group
Hispanic Male	29.4%	56.7%
Hispanic Female	28.9%	6.0%
Black Male	18.5%	12.9%
Black Female	24.9%	6.6%
Haitian Male	19.7%	4.7%
Haitian Female	20.8%	4.8%
White Male	28.6%	6.5%
White Female	28.3%	0.6%
Transgender	24.5%	1.1%
Total RWP	26.6%	100%



Health Insurance Premium and Cost Sharing Assistance for Low-Income Individuals (HIP/CSA)

- In 2018-19, AIDS Drug Assistance Program (ADAP) began assuming responsibility for Ryan White Program client's Affordable Care Act (ACA) marketplace insurance premium payments. This resulted in a drastic drop in the dollars spent in this service category. The Ryan White Program now covers wrap around services for ACA clients. This downward trend continued in FY 2021-22, with spending declining to \$298,950.
- The number of Ryan White Program clients served remained relatively stable at over 1,000 (1,225) over the last five years. This was because the program continued to cover co-payments and deductibles for medication, office visits and lab/diagnostic tests.
- The most used service were ACA related co-payments, 77% of all services.

Percent of Clients Served and Percent Spent on Health Insurance Premium and Cost Sharing Assistance (HIPCSA)



Health Insurance Premium and Cost Sharing Assistance by Gender and Ethnicity

Gender and Ethnicity	% of Active Clients in Each Group Receiving HIPCSA	Percent of All RWP Clients in Each Group
Hispanic Male	19.0%	56.7%
Hispanic Female	14.7%	6.0%
Black Male	4.5%	12.9%
Black Female	6.1%	6.6%
Haitian Male	7.1%	4.7%
Haitian Female	9.8%	4.8%
White Male	15.2%	6.5%
White Female	5.7%	0.6%
Transgender	5.3%	1.1%
Total RWP	14.4%	100%

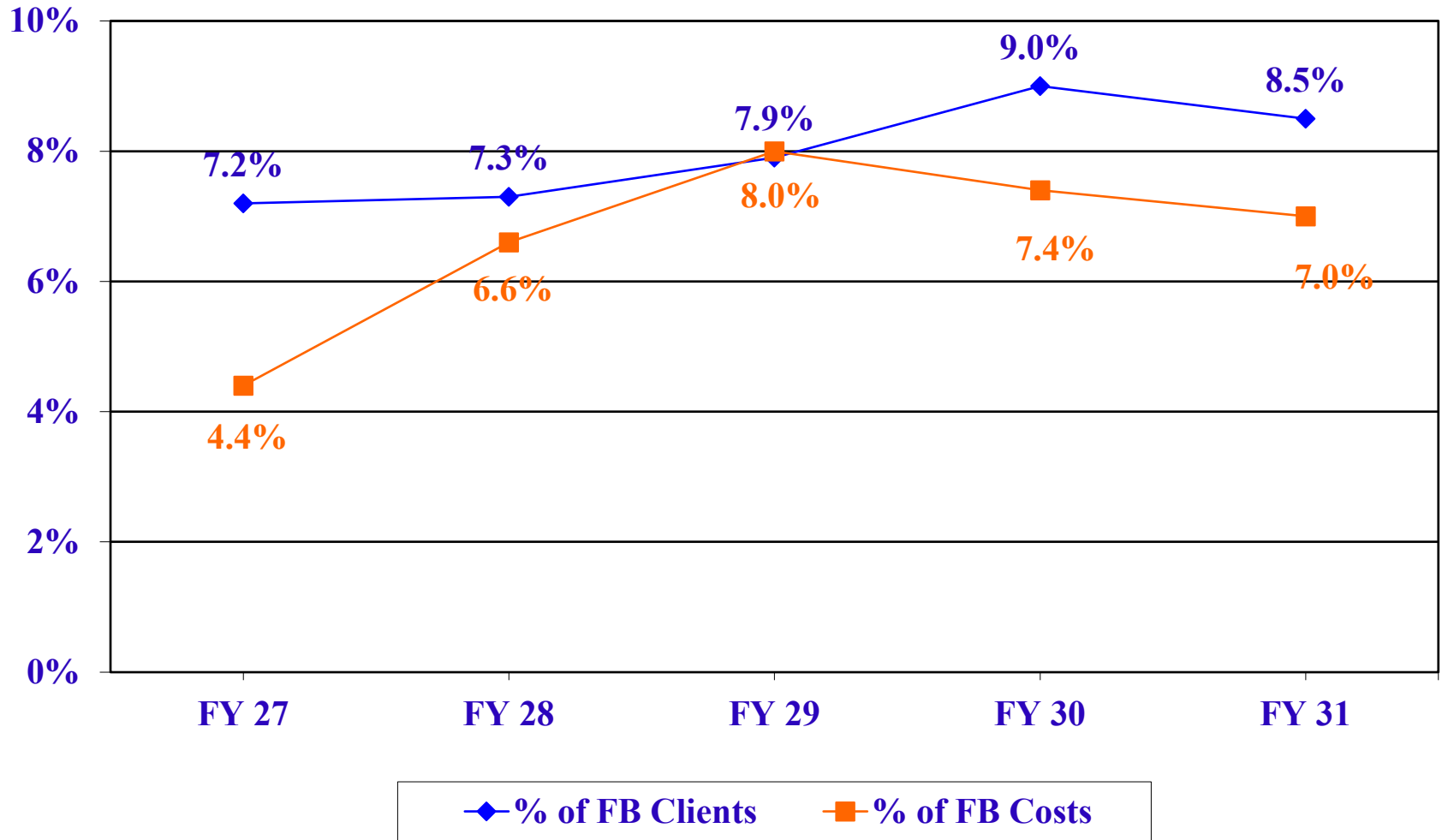


Food Bank (FB)

- The dollars spent on the service had a decreased by 28%, from \$1.85 million in FY 29 to over \$1.3 million in FY 31.
- A total of 712 clients used the service in FY 31, slightly less than in FY 30.

Percent of Clients Served and Percent Spent on Food Bank (FB)

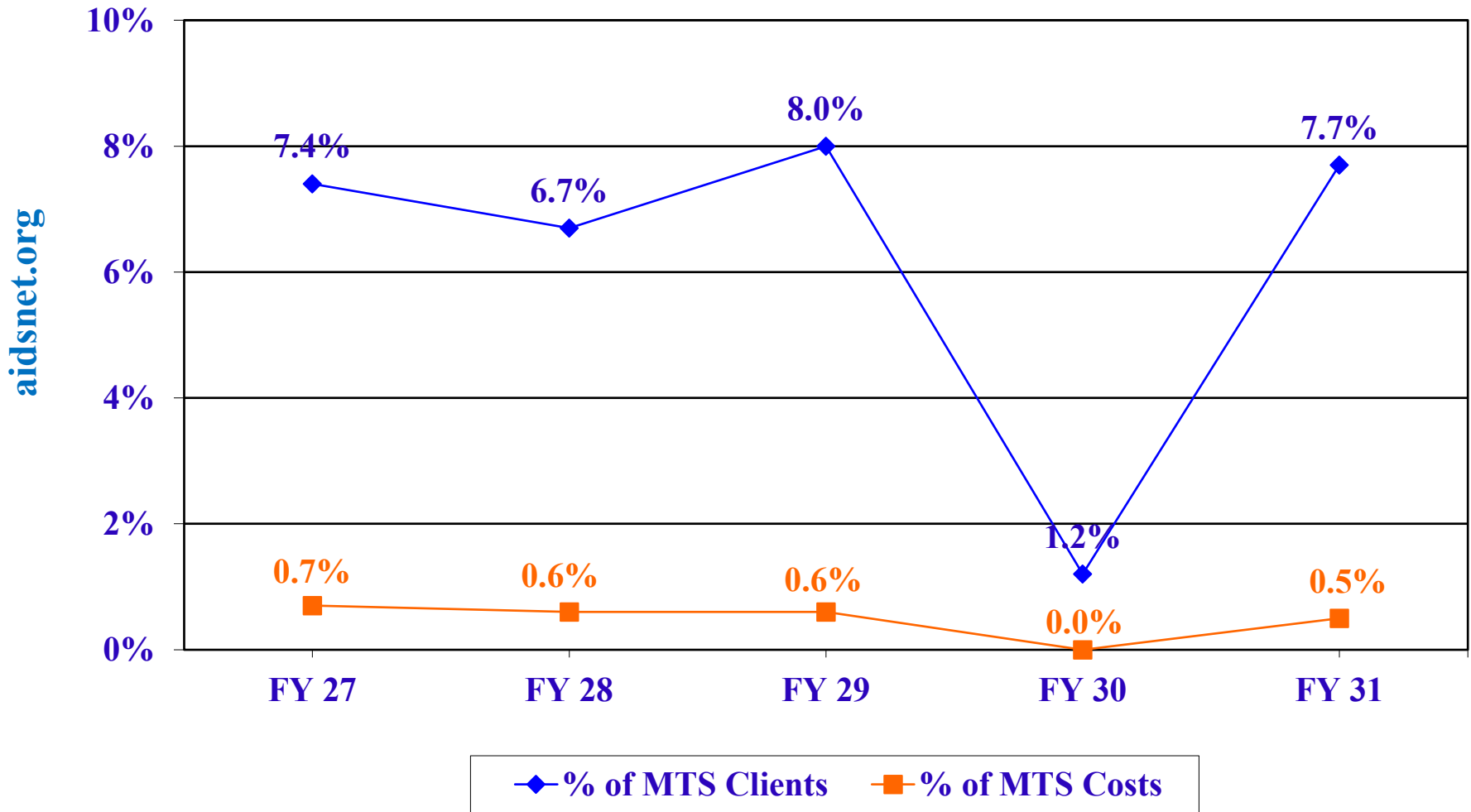
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Food Bank by Gender and Ethnicity

Gender and Ethnicity	% of Active Clients in Each Group Receiving Food Bank Services	Percent of All RWP Clients in Each Group
Hispanic Male	9.4%	56.7%
Hispanic Female	7.6%	6.0%
Black Male	6.4%	12.9%
Black Female	13.0%	6.6%
Haitian Male	5.8%	4.7%
Haitian Female	5.5%	4.8%
White Male	4.6%	6.5%
White Female	5.7%	0.6%
Transgender	14.9%	1.1%
Total RWP	8.5%	100%

Percent of Clients Served and Percent Spent on Medical Transportation (MTS)



Medical Transportation by Gender and Ethnicity

Gender and Ethnicity	% of Active Clients in Each Group Receiving Medical Transport	Percent of All RWP Clients in Each Group
Hispanic Male	6.3%	56.7%
Hispanic Female	11.4%	6.0%
Black Male	11.7%	12.9%
Black Female	10.3%	6.6%
Haitian Male	12.1%	4.7%
Haitian Female	10.8%	4.8%
White Male	5.1%	6.5%
White Female	9.4%	0.6%
Transgender	10.6%	1.1%
Total RWP	8.1%	100%

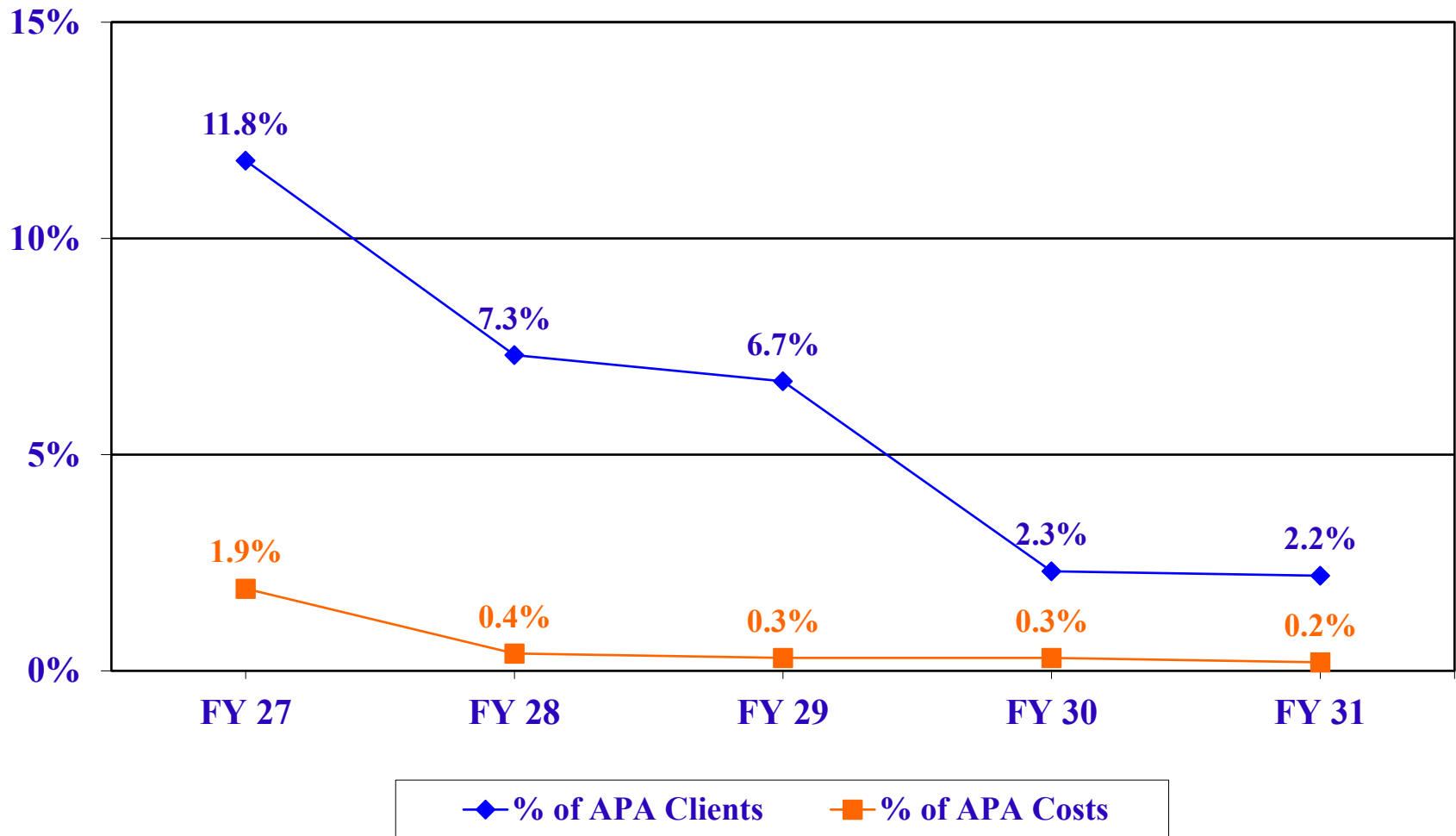
AIDS Pharmaceutical Assistance (APA) the Local Pharmaceutical Assistance Program



- Since the expansion of the AIDS Drug Assistance Program (ADAP) formulary to include non-antiretroviral medications in 2017 and the continued expansion of the ADAP formulary, the utilization of the Ryan White Program AIDS Pharmaceutical Assistance program continues to be reduced.
 - Expenditures decreased to \$4,379.
- Top medications dispensed:
 - Opioid drug treatment, 23%
 - Psychiatric, 16%
 - Antibiotics and Cholesterol, 11%
 - Colonoscopy Prep, 9%
- 183 clients received pharmaceuticals from the Part A in FY 31, similar to last year but still lower than in FY 29.

Percent of Clients Served and Percent Spent on AIDS Pharmaceutical Assistance (APA)

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AIDS Pharmaceutical Assistance (APA) by Gender and Ethnicity

Gender and Ethnicity	% of Active Clients in Each Group Receiving APA	Percent of All RWP Clients in Each Group
Hispanic Male	2.8%	56.7%
Hispanic Female	2.0%	6.0%
Black Male	2.0%	12.9%
Black Female	0.2%	6.6%
Haitian Male	0.5%	4.7%
Haitian Female	0.3%	4.8%
White Male	2.4%	6.5%
White Female	1.9%	0.6%
Transgender	1.1%	1.1%
Total RWP	2.2%	100%

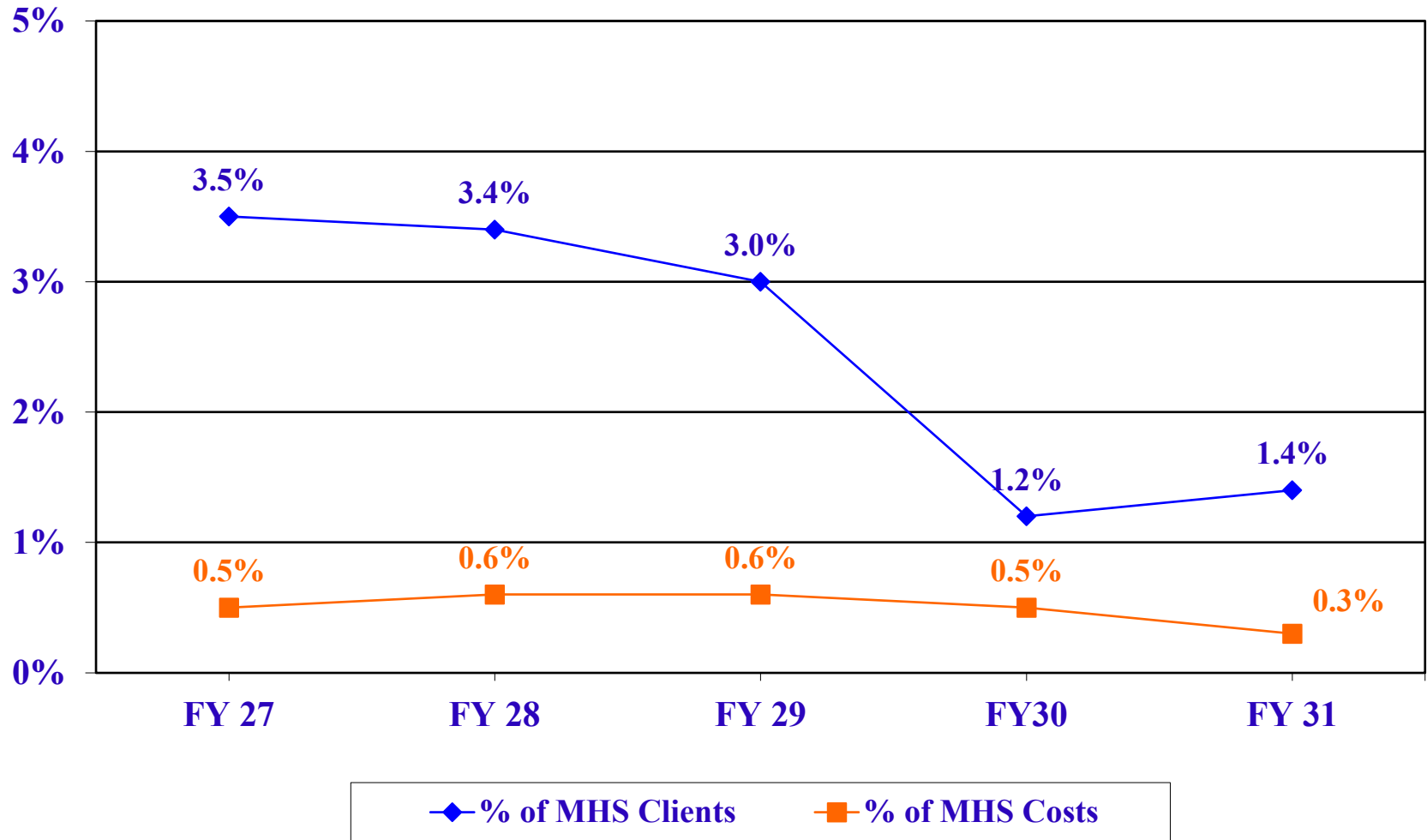
Mental Health Services (MHS)



- The number of clients receiving Mental Health Services continued its decline since FY 26
 - 121 MHS clients in FY 31, a 65% decline from FY 27 (349 clients)
- MHS expenditures as a percentage of all RWP expenditures slightly dropped to 0.3% (lowest levels in over 5 years)
- Service provided breakdown
 - Tele-Mental Health Individual Level II – 34%
 - Office Outpatient Visit 25 Minutes – 14%
 - Mental Health Individual Level II – 12%
 - Telehealth Mental Health Individual Level I – 9%

Percent of Clients Served and Percent Spent on Mental Health Services (MHS)

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Mental Health Services by Gender and Ethnicity

Gender and Ethnicity	% of Active Clients in Each Group Receiving Mental Health Serv.	Percent of All RWP Clients in Each Group
Hispanic Male	1.3%	56.7%
Hispanic Female	1.0%	6.0%
Black Male	2.1%	12.9%
Black Female	2.2%	6.6%
Haitian Male	1.0%	4.7%
Haitian Female	1.0%	4.8%
White Male	1.5%	6.5%
White Female	3.8%	0.6%
Transgender	1.1%	1.1%
Total RWP	1.4%	100%

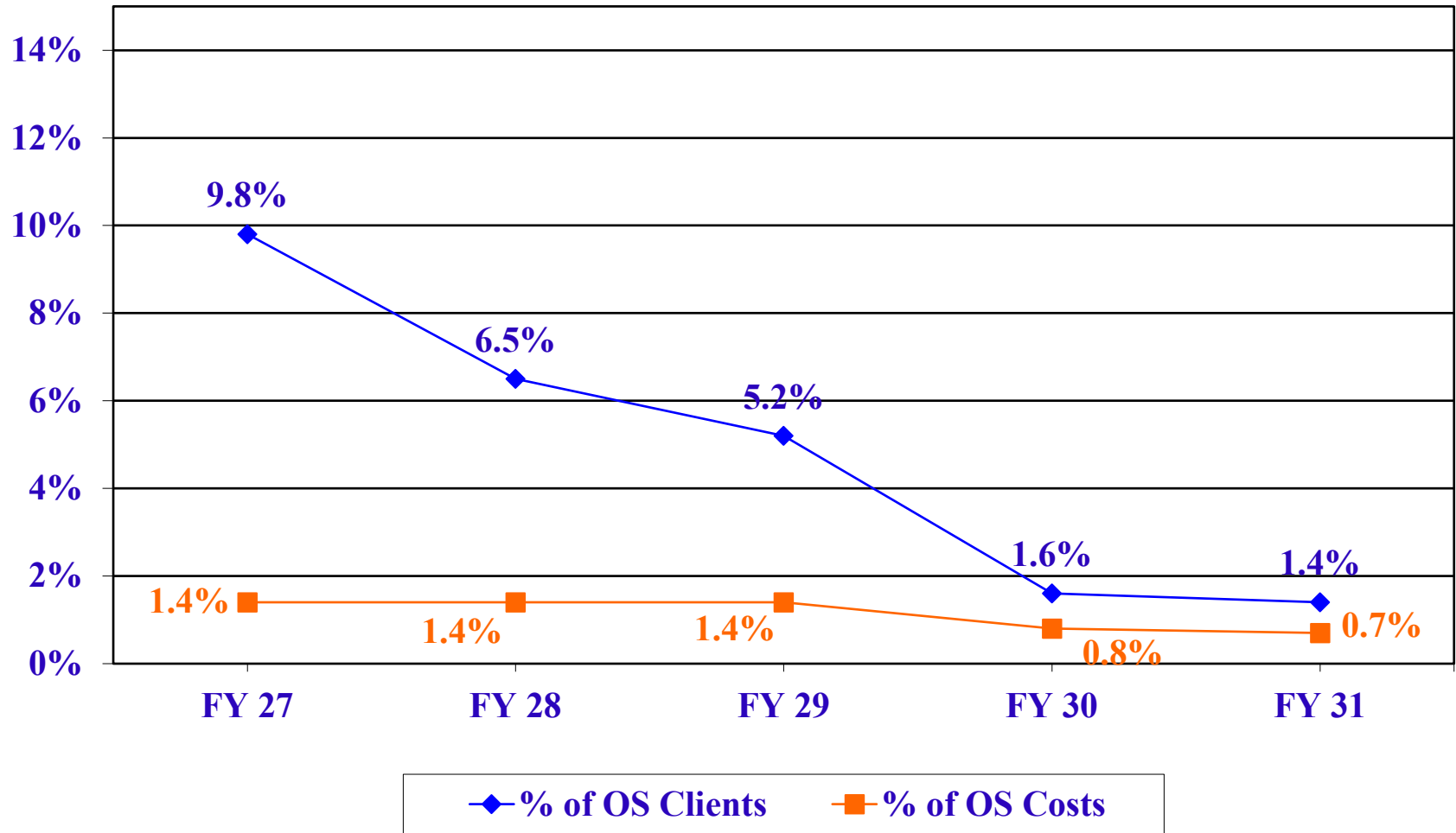


Outreach Services (OS)

- The number of clients reached by outreach continues to drop, with FY 31 serving the least amount of clients (116), an 88 % decline from the 965 clients served in FY 27.
- The service billed mostly documentation encounters, 41%, followed by telephone encounters, 38%.

Percent of Clients Served and Percent Spent on Outreach Services (OS)

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Outreach Services by Gender and Ethnicity

Gender and Ethnicity	% of Active Clients in Each Group Receiving Outreach Services	Percent of All RWP Clients in Each Group
Hispanic Male	1.6%	56.7%
Hispanic Female	1.4%	6.0%
Black Male	1.7%	12.9%
Black Female	2.2%	6.6%
Haitian Male	1.0%	4.7%
Haitian Female	1.0%	4.8%
White Male	0.7%	6.5%
White Female	0%	0.6%
Transgender	4.3%	1.1%
Total RWP	1.5%	100%

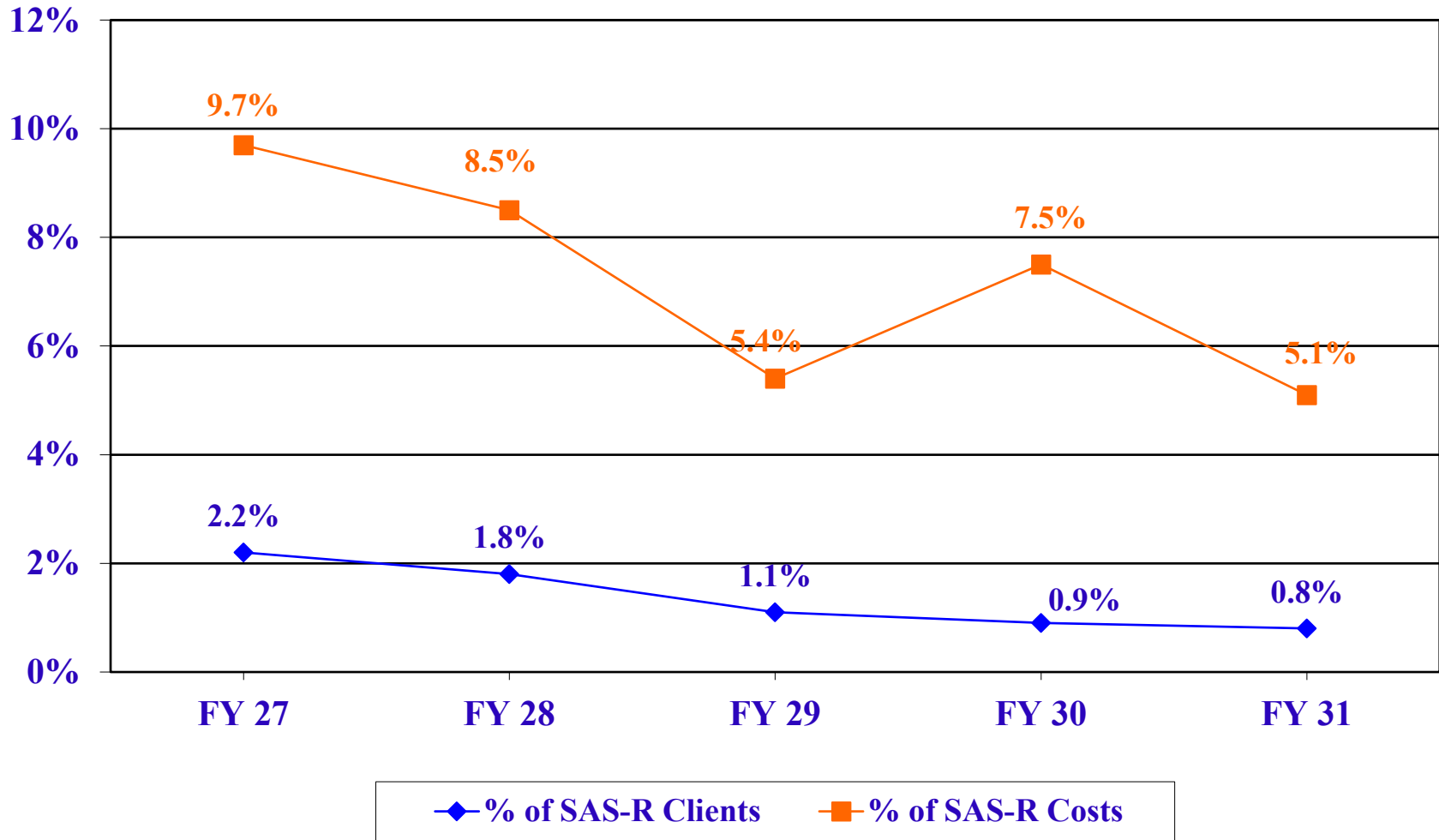
Substance Abuse Services (Residential)



- The number of clients receiving Substance Abuse Services Residential (SAS-R) continues to steadily decline since FY 26, dropping 69% between FY 27 (214 clients) and FY 31 (66 clients).
- The dollars spent dropped, in FY 31 less than \$1 million was spent.

Percent of Clients Served and Percent Spent on Substance Abuse Services (Residential)

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Substance Abuse (Residential) by Gender and Ethnicity

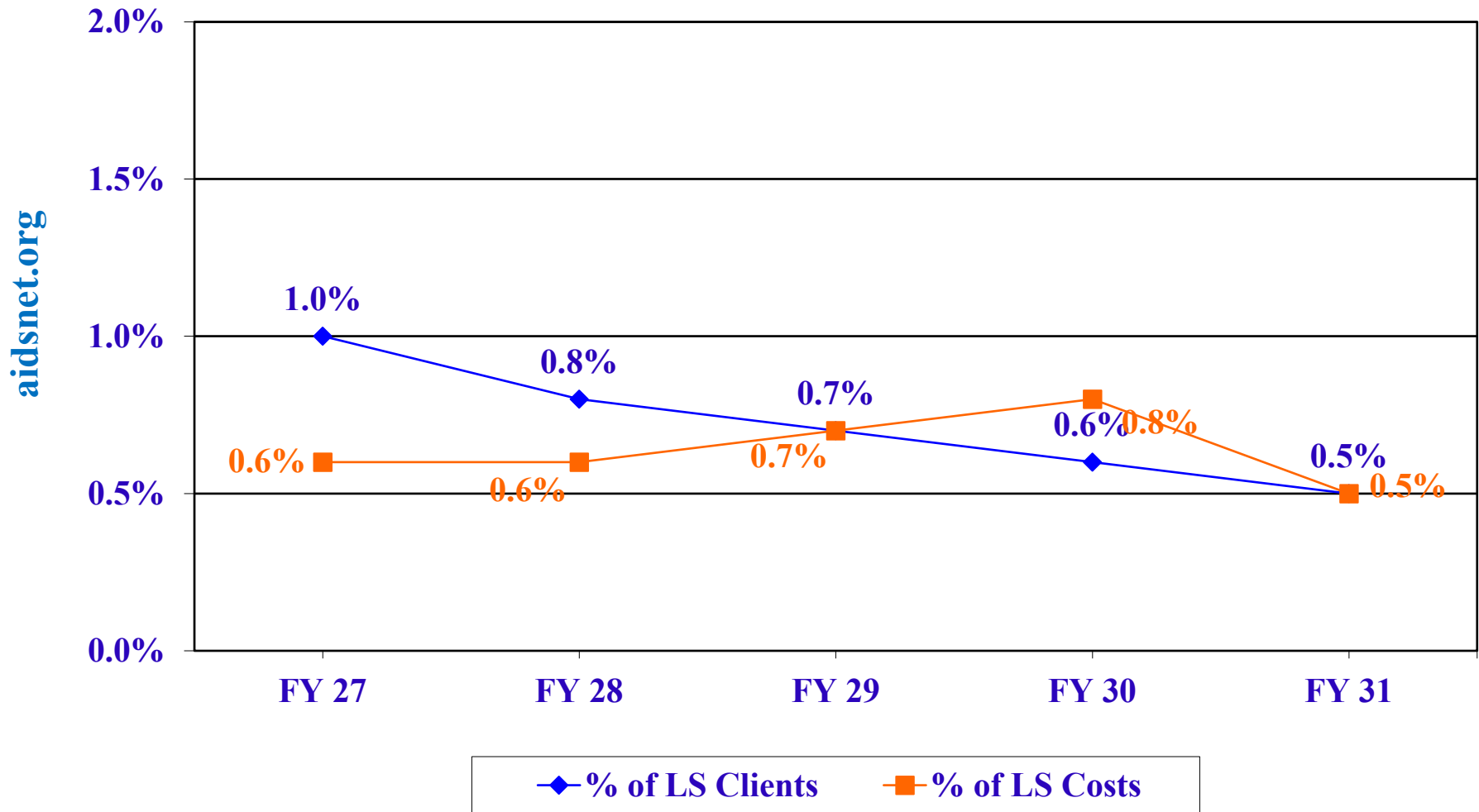
Gender and Ethnicity	% of Active Clients in Each Group Receiving SAS (Residential)	Percent of All RWP Clients in Each Group
Hispanic Male	0.4%	56.7%
Hispanic Female	0.6%	6.0%
Black Male	2.4%	12.9%
Black Female	1.3%	6.6%
Haitian Male	0%	4.7%
Haitian Female	0.8%	4.8%
White Male	1.3%	6.5%
White Female	0%	0.6%
Transgender	2.1%	1.1%
Total RWP	0.8%	100%

Other Professional Services- Legal Services and Permanency Planning (LS)



- The number of clients utilizing legal services continued to drop FY 30 to FY 31, from 48 to 44.
- The total expenditures are the lowest in the past five years \$97,371 (40% decrease) from FY 27
- The service is most used to access government benefits, 93%

Percent of Clients Served and Percent Spent on Other Professional Service- Legal Services (LS)



Other Professional Services by Gender and Ethnicity

Gender and Ethnicity	% of Active Clients in Each Group Receiving Other Prof. Services	Percent of All RWP Clients in Each Group
Hispanic Male	0.7%	56.7%
Hispanic Female	0.8%	6.0%
Black Male	0.8%	12.9%
Black Female	0.9%	6.6%
Haitian Male	1.3%	4.7%
Haitian Female	0.3%	4.8%
White Male	1.7%	6.5%
White Female	3.8%	0.6%
Transgender	4.3%	1.1%
Total RWP	0.9%	100%

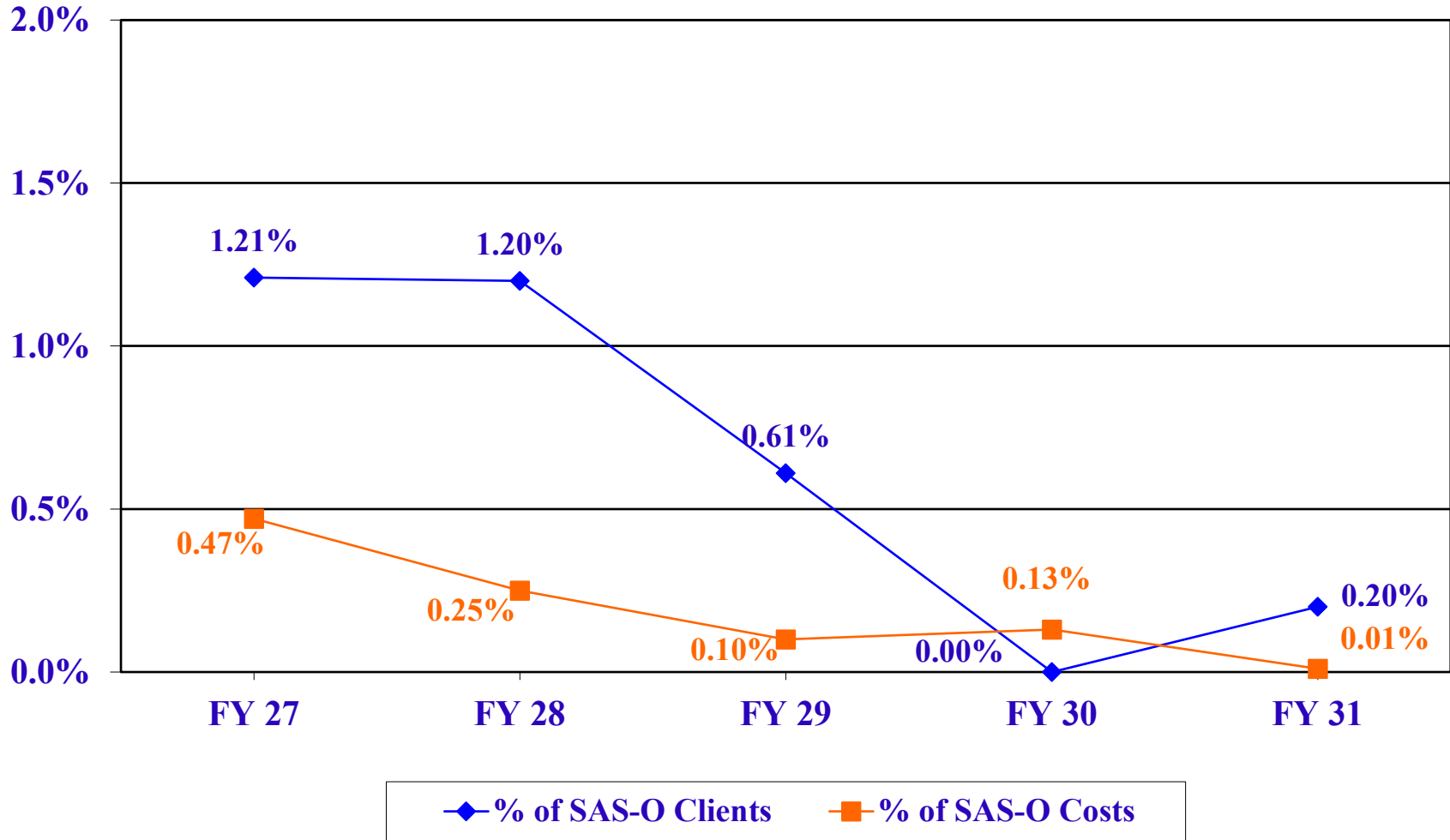


Substance Abuse Services- Outpatient

- Utilization of this service continues to decline with the lowest expenditure (\$1,356) and number of clients (17) in FY 31.
- Expenditures have decrease 99% from FY 27 and clients served have decreased 89%

Percent of Clients Served and Percent Spent on Substance Abuse Services (Outpatient)

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Substance Abuse Services (Outpatient) by Gender and Ethnicity

Gender and Ethnicity	% of Active Clients in Each Group Receiving SAS (Outpatient)	Percent of All RWP Clients in Each Group
Hispanic Male	0.4%	56.7%
Hispanic Female	0.2%	6.0%
Black Male	0.3%	12.9%
Black Female	0.2%	6.6%
Haitian Male	0.0%	4.7%
Haitian Female	0.0%	4.8%
White Male	0.0%	6.5%
White Female	0.0%	0.6%
Transgender	0.0%	1.1%
Total RWP	0.3%	100%

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Emergency Financial Assistance



No billing data was provided for this fiscal year.

Thank you for your attention!

Any questions?