

Ryan White Program CQM Performance Report Card QI Measures and Summary

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Prepared for
January 2023 Subrecipient Forum
Ryan White Program FY 2022

Prepared by
Behavioral Science Research Corporation

Ryan White Program CQM Performance Report Card Overview

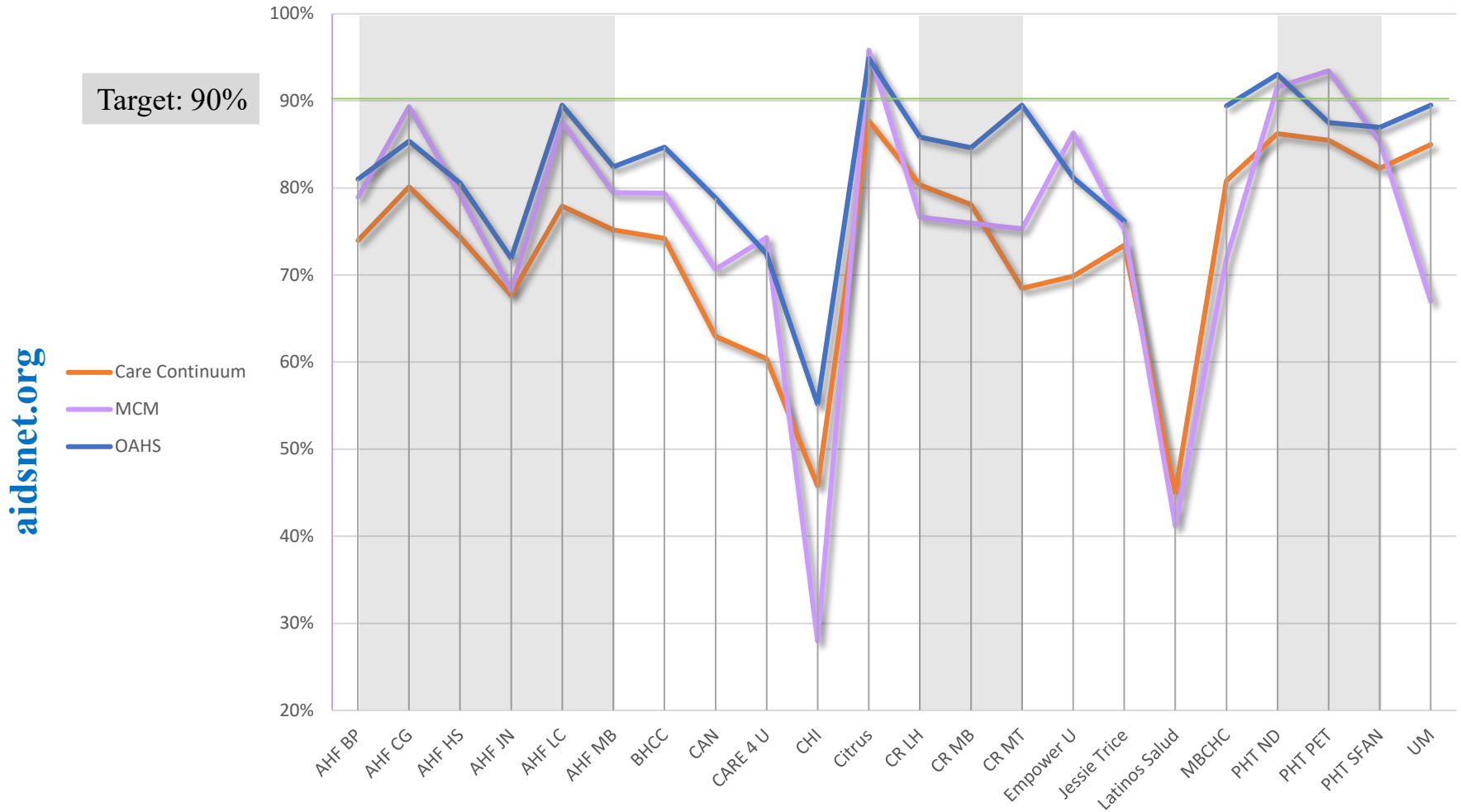
- Provided on a quarterly basis throughout the fiscal year.
- Critical to understanding the overall health of the MDC RWP population and comparative subrecipient performance.
- Allows subrecipients to compare themselves to peer providers.
- Gives subrecipients a jumping off point for Quality Improvement initiatives
 - BSR provides each subrecipient with client “Dashboard Data” from Report Card totals, including CIS numbers for clients who need attention.
 - Dashboard Data may be broken out by ethnic/gender or behavioral factors to find areas of greatest potential improvement.

Report Card Overview: Outcome Measures

- HRSA outcome measures are keyed to Medical Case Management (MCM), Outpatient Ambulatory Health (OAHS) and Oral Health Care (OHC) service categories because of high Miami-Dade usage levels:
 - % of MCM and OAHS clients retained in medical care
 - % of MCM and OAHS clients with suppressed viral loads
 - % of OHC clients with an annual clinical oral exam
 - Additional HRSA-defined MCM client outcome measures:
 - % of MCM clients with two or more Plans of Care (POC) updated 90 or more days apart (M6)
 - % of MCM clients with MCM/PESN contact within the most recent 90 days (M7)

Ryan White Program CQM Performance Report Card

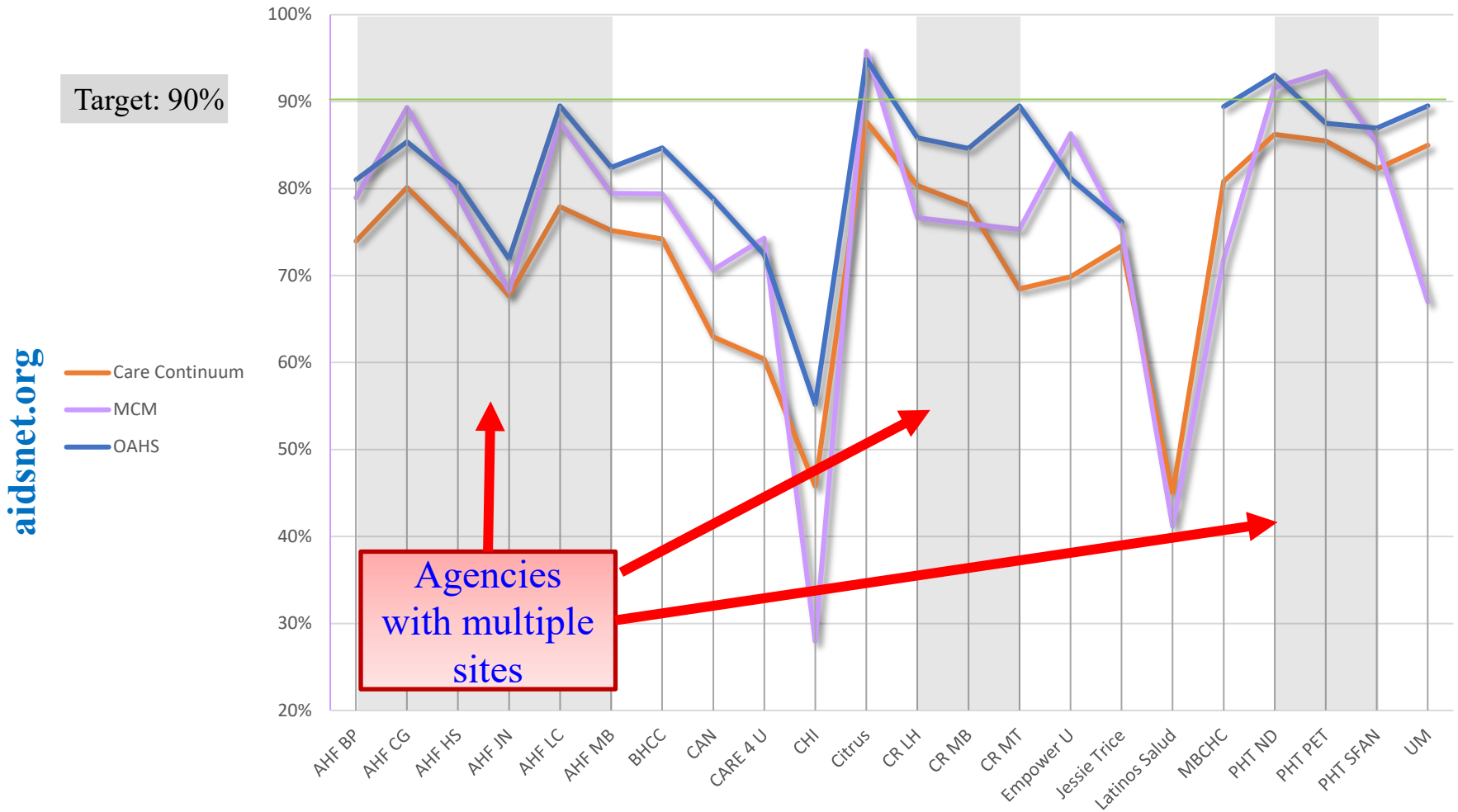
Retention in Medical Care Comparison (Q3, FY 2022)



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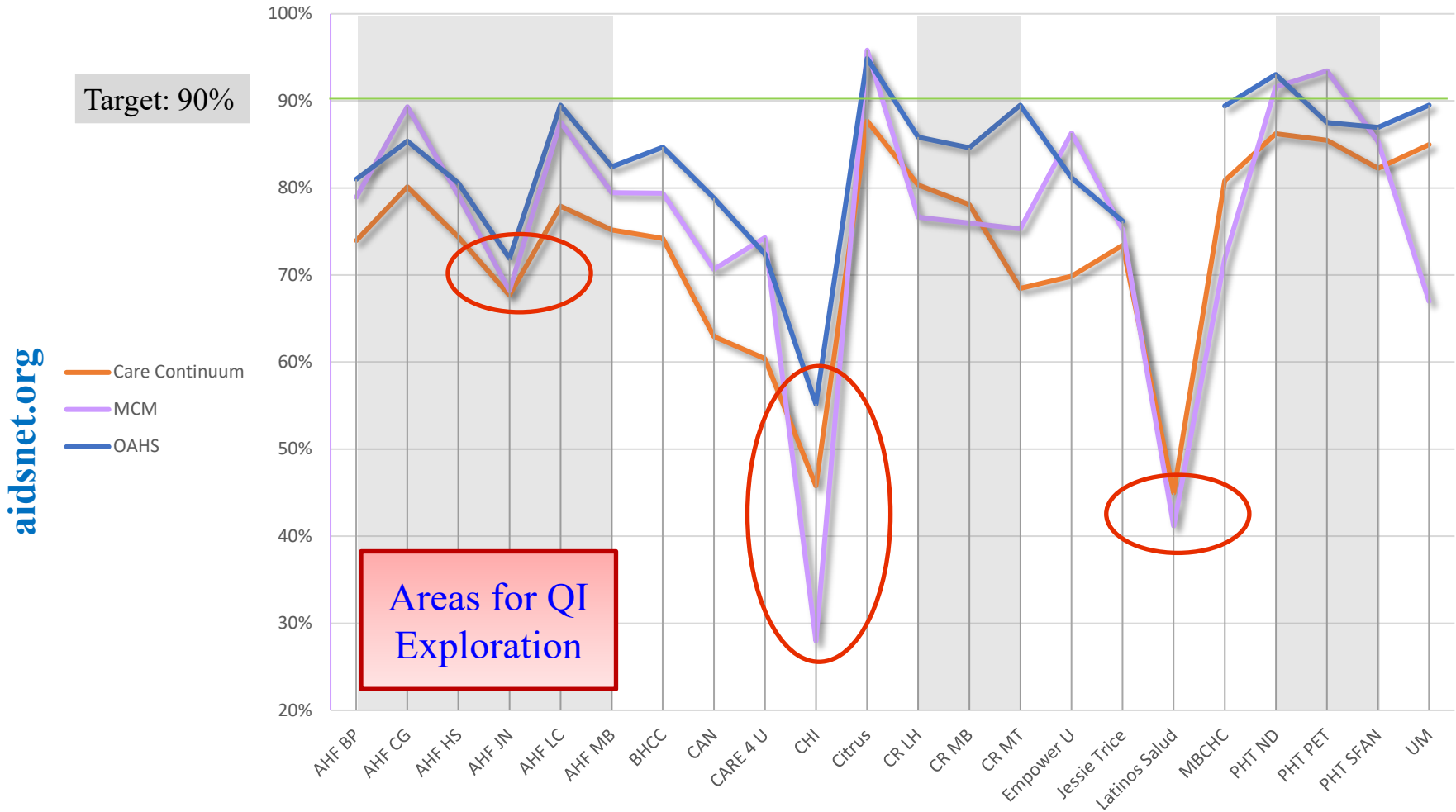
Retention in Medical Care Comparison (Q3, FY 2022)



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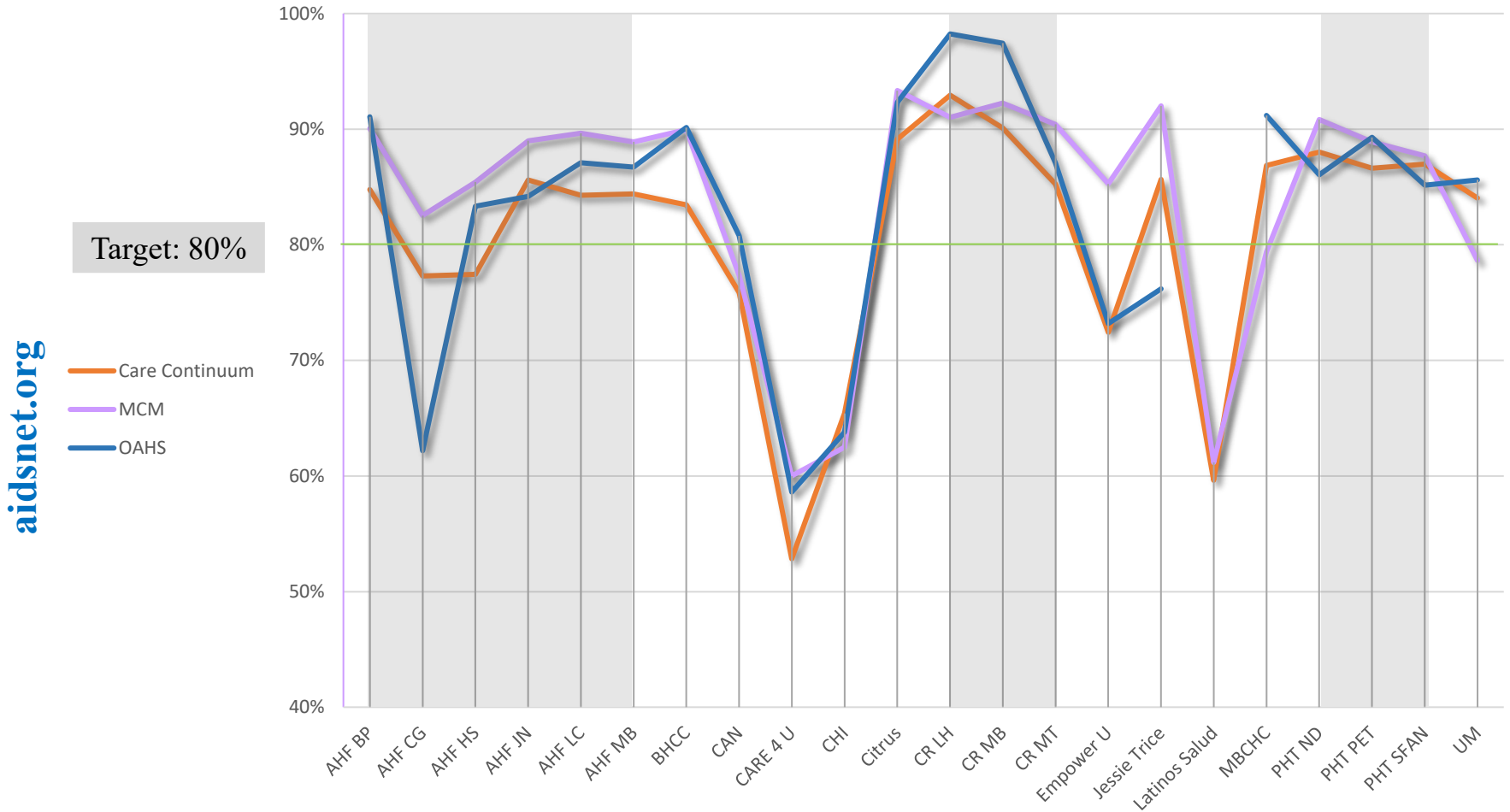
Retention in Medical Care Comparison (Q3, FY 2022)



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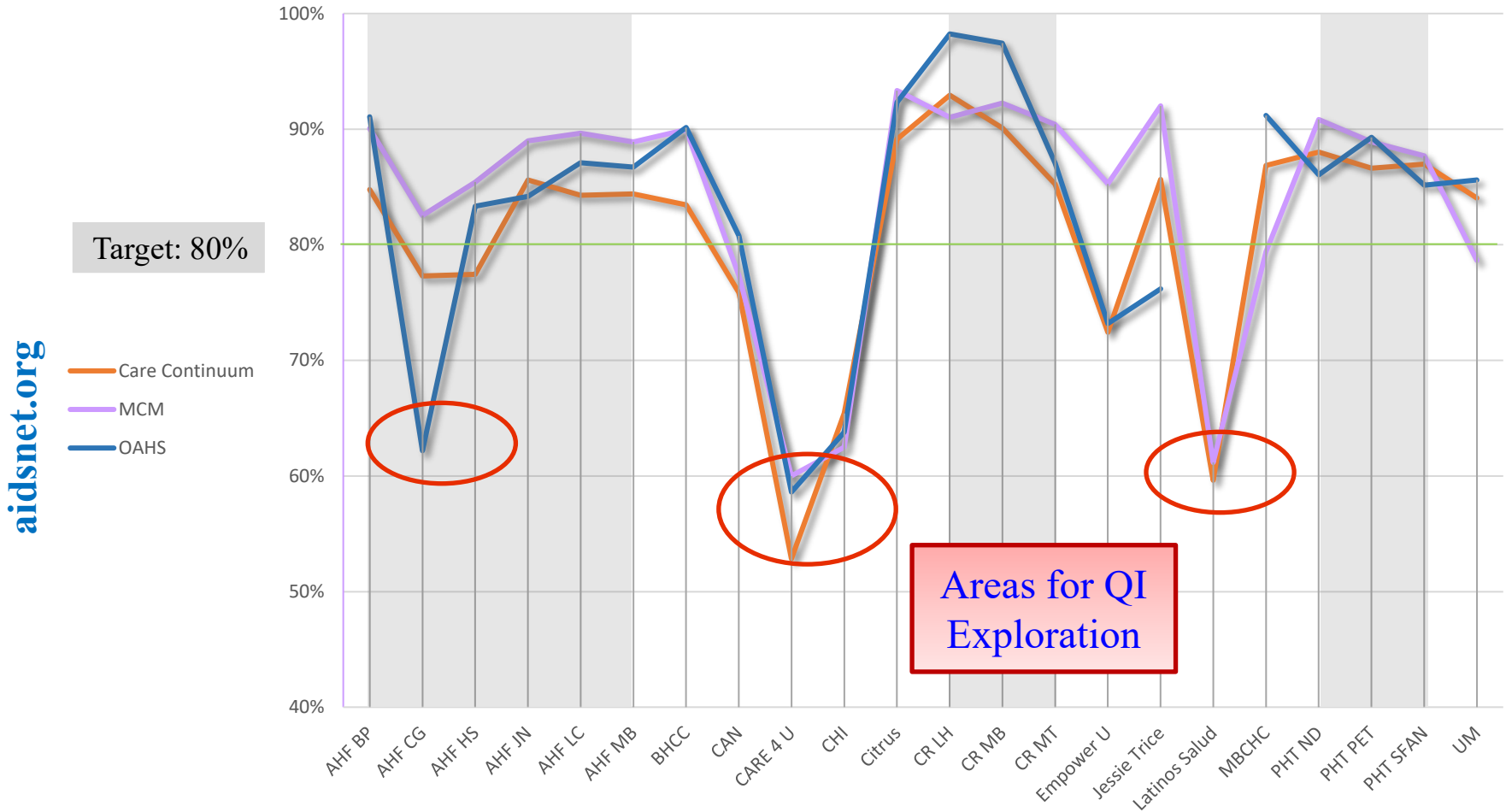
Viral Load Suppression Comparison (Q3, FY 2022)



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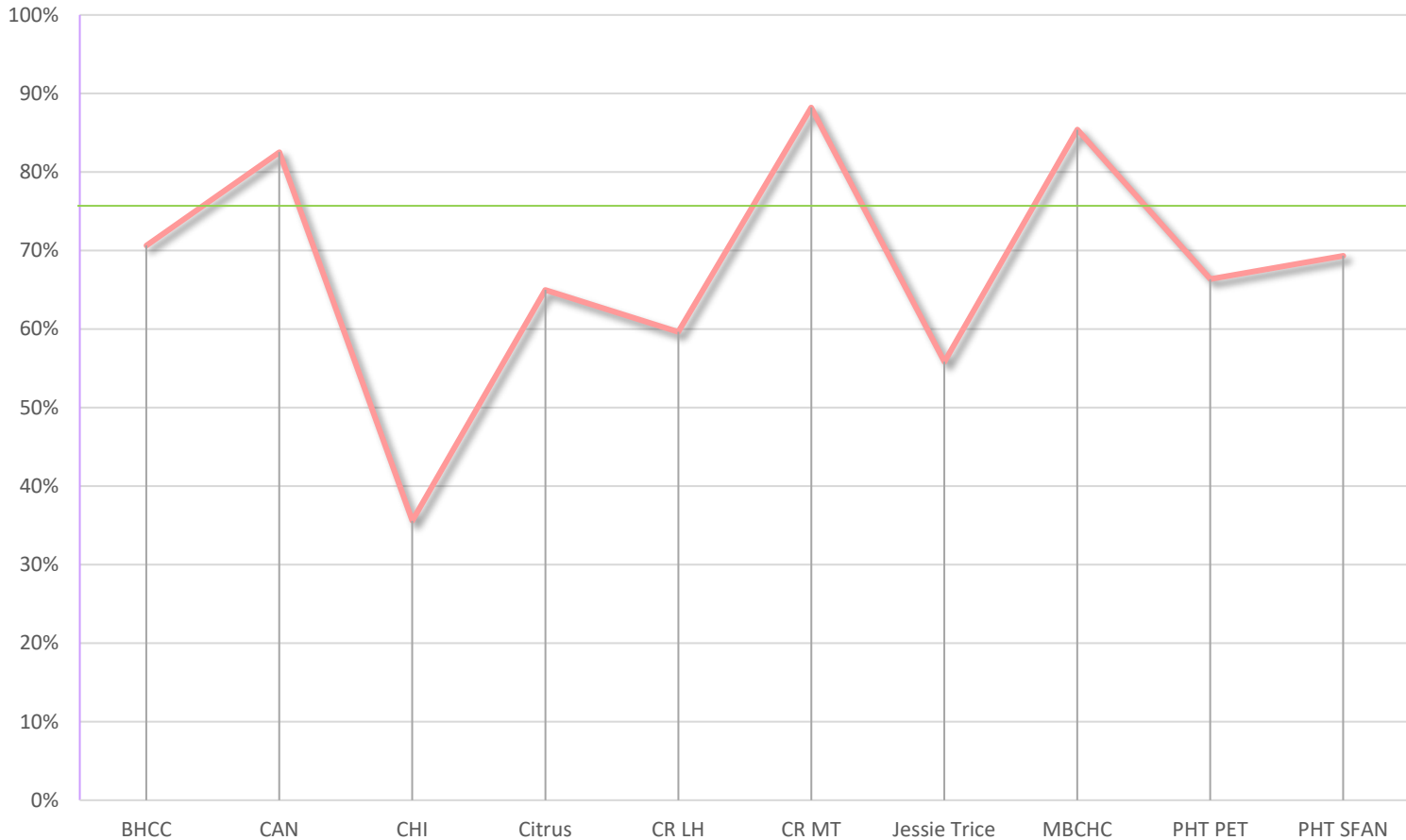
Viral Load Suppression Comparison (Q3, FY 2022)



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OHC Clients with Clinical Oral Exam (Q3, FY 2022)

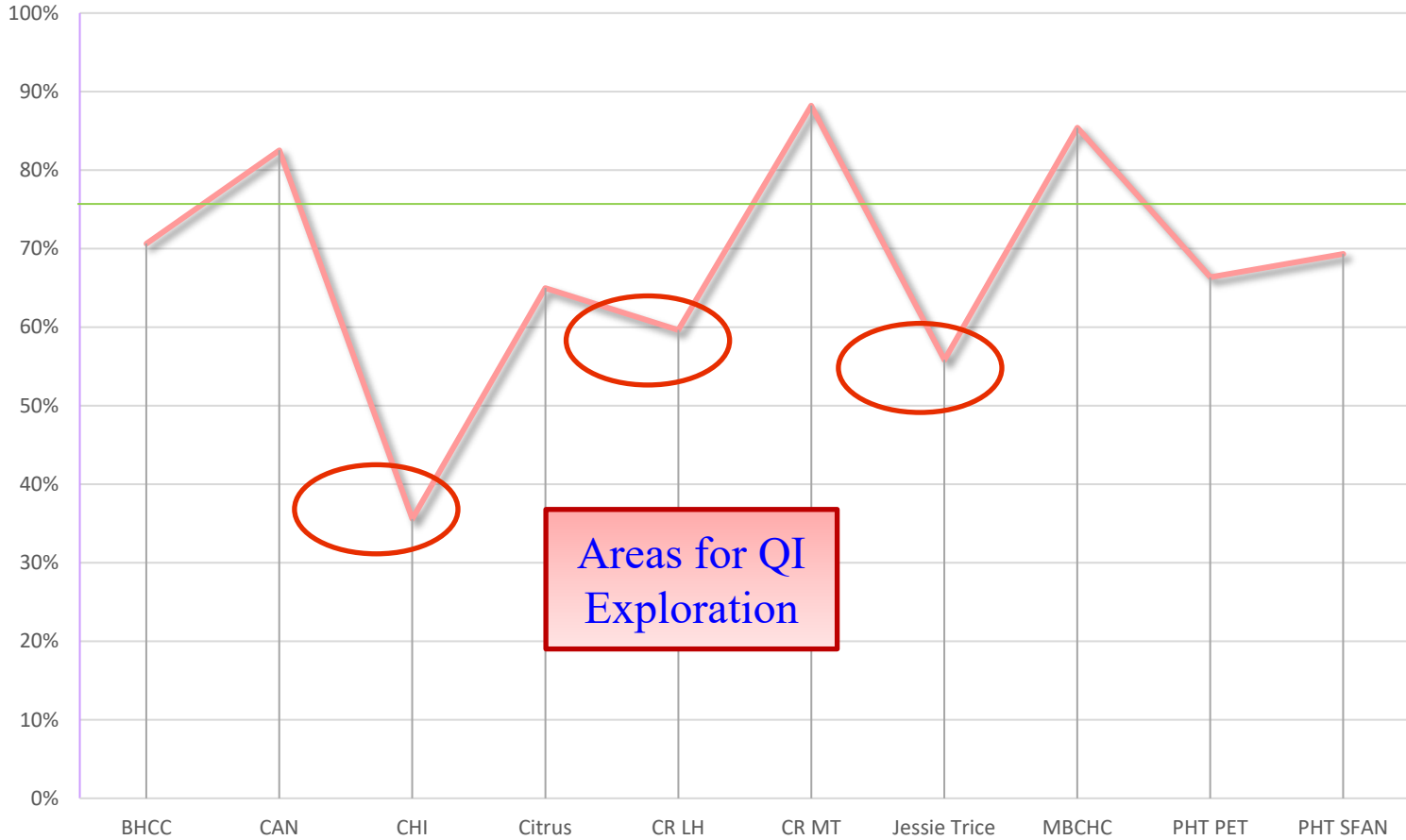


Target: 75%

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OHC Clients with Clinical Oral Exam (Q3, FY 2022)



Target: 75%

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Areas for QI Exploration

CQM Performance Report Card Summary

- Report Card data illuminate areas of excellence as well as highlight areas for improvement.
- Coupled with Dashboard Data, Report Card data are a powerful tool to improve client care and understand client subpopulations better.
 - Dashboards provide client-level data to identify demographics and focus on target populations for QI interventions.

**Thank you for your attention.
Any questions?**

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Knowledge Check

- What is the target percentage for retention in medical care on the Performance Report Card?
- A) 80%
- B) 75%
- C) 90%

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Knowledge Check (2)

- Which of the following provides client-level data to subrecipients to clarify QI opportunities?
- A) The Performance Report Card
- B) The QI Dashboard
- C) All of the above

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