

## Care and Treatment Committee Meeting United Way Ansin Building 3250 SW 3<sup>rd</sup> Avenue, Ryder Conference Room June 10, 2016

Approved June 14, 2016

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#	Committee Members	Present	Absent	
1	Avellaneda, Victoria		X	
2	Camacho, Angel	X		
3	Castillo, Teresita		X	
4	Downs, Frederick		X	
5	Gallardo, Enrique	X		
6	Gonzalez, Victor	X		
7	Hanson, Bruce	X		
8	Hunter, Tabitha		X	
9	Iadarola,Dennis		X	
10	Jardon, Thomas		X	
11	LaGrome, Arthur	X		
12	Puente, Miguel	X		
13	Siclari, Rick	X		
14	Wall, Daniel T.		X	
Quorum = 6				

Guests			
Ayush Morad Amar	Deborah Holmes, MD		
Tamar Conyers	Warren Magobet		
Antonio Fernandez	Angel Winfield		
Sarah Kenneally	James Baptiste		
Karen Hilton	Simone Person		
Jose Ortega	Brandon Hill		
Ana Maria Nieto	Annette Baker		
Javier Romero	Wardell Redding		
Kira Villamizar	Diane Watkins		
Carla Valle-Schwenk	Leon Madry		
Rudy Pierre	Enrique Pineda		
Eddie Orozco			
Staff			
Brock-Getz, Petra	Sastre, Francisco		
Hernandez, Marlen	Ross, Elizabeth		
Ladner, Robert			

#### I. Call to Order/Introductions

The chair of the Partnership, Eddie Orozco, chaired the meeting in the absence of the chair and chair-elect of the committee. Mr. Orozco called the meeting to order at 9:23 a.m. He welcomed everyone and asked for introductions.

#### II. Resource Persons

Mr. Orozco indicated Behavioral Science Research (BSR) staff as resource individuals.

### III. Meeting Follow-Up

The new workbook contents were reviewed and items were added to various sections. Replacement materials were also exchanged in the workbooks.

## IV. Review/Approve Agenda

The committee reviewed the agenda. Marlen Hernandez requested to strike the "Changes in Ryan White Program Clients in Care"; this will be presented at the next meeting.

Motion to accept the agenda with the changes made.

Moved: Miguel Puente Seconded: Rick Siclari Motion: Passed

#### V. Floor Open to the Public

Mr. Orozco read the following:

Pursuant to Florida Sunshine Law, I want to provide the public with a reasonable opportunity to be heard on any items on our agenda today. If there is anyone who wishes to be heard, I invite you to speak now. Each person will be given three minutes to speak. Please begin by stating your name and address for the record before you talk about your concerns.

No comments were made, and the floor was closed.

## VI. Review/Approve Minutes of June 6, 2016

Members reviewed and approved the minutes for June 6, 2016.

Motion to approve the June 6, 2016 minutes.

Moved: Miguel Puente Seconded: Enrique Gallardo Motion: Passed

#### VII. New Business

■ Integrated Plan

Robert Ladner

Dr. Ladner reviewed NHAS 2020 Goal 2 elements of the draft Integrated Plan (copy on file), concentrating on Linkage to Care and Retention in Care. The Integrated Plan goals should be kept in mind when planning care and treatment activities. Wait times, lag times, and hold times will be examined to see what can be done to improve the experience for clients, improving linkage and retention.

■ 2015 Ryan White Utilization Summary

Petra Brock-Getz

Petra Brock-Getz reviewed the utilization data for Fiscal Year 25 (copy on file). There were 9,671 clients served last year at a total expenditure of \$21,181,296. The average cost per client is \$2,190. In terms of overall expenses, health insurance, food bank, and outreach have increased spending compared to last year. There has been a 10% shift in clients from outpatient medical care into health insurance services.

Outcome Data

Francisco Sastre

Francisco Sastre reviewed the Outcome Data detailing Viral Load and Retention in Care (copy on file). New clients are 52% virally suppressed and established clients are 70%. Clients improve viral loads within two years except for some key groups. Blacks have the lowest viral load suppression rates. Those under 25 have low suppression rates also.

Community Input

A thirty minute community input session was held from 12:00 p.m. to 12:30 p.m. PLWHAs were allowed to speak on the Ryan White Program. The following replies were provided to the committee:

Issue raised about doctor referring client for what client perceived as unnecessary procedures

- Thankful for dentist
- Happy with Ryan White program and services received
- Issue with length of stay in rehab, client feels she needed longer than four months
- Happy with services, but is homeless; she maintains appointments and is adherent
- Originally did not have Medicaid, does currently, happy with service provided by agency. Uses Ryan White for dental care
- Former IDU user, thankful for services provided
- Happy with Ryan White services, would like more information on services provided (brochure was provided)
- Happy with Ryan White services, no additional comments

### Client Satisfaction Summary

Petra Brock-Getz

Petra Brock-Getz reviewed 2016 Client Satisfaction Survey results (copy on file). Overall, clients are happy with services. Clients are least happy with Dental Services, particularly with lag time in getting appointment. There is an issue with referral period being 6 months or more, since sometimes dental appointments are not given within allowed time frame.

## Other Funding Streams

Marlen Hernandez

Ms. Hernandez reviewed other funding streams that fund HIV/AIDS specific services including PAC Waiver and Medicaid (copy on file). There was a 7.48% increase in Medicaid clients and an 11.13% increase in expenditures. The majority of expenditures have been shifted to managed care plans, and most other service expenses have dropped. Demographic information for the Medicaid clients was shared: the majority (59.59%) of clients under 18 years old and 18-64 years old (49.53%) are Black.

## Update on Special Directives from Last Year

Carla Valle-Schwenk

Carla Valle-Schwenk provided an update on the special directive given last year. The County was tasked with researching housing needs and finding creative solutions. During the course of the year, the County attended a joint Part A and HOPWA meeting in Atlanta whose purpose was to share resources and work on addressing problems between the programs. The County is currently developing a three-phase approach to clarifying the housing problem. During Phase 1, a definition of what is meant by housing need will be defined. Factors such as if the issue is a lack of permanent housing, affordability, unsafe conditions, discrimination, and women who indicated housing needs will be identified to establish what is a true barrier. Collaboration with other programs will be sought to tap into existing resources. Fifty Ryan White clients who identified a housing need will be interviewed. Additionally, two focus groups will be held in early July with results completed by August. Phase II will take items identified during Phase I and quantify the issues. And finally, Phase III will take needs and incidence and match components to agencies in the community. For example, possibly working with residential substance abuse providers to understand needs and offer transitional housing through General Revenue.

#### Service Categories

Robert Ladner

Dr. Ladner reviewed the changes to the service descriptions (copy on file). Some of the names and the definitions of the service categories will be changed.

#### VIII. Announcements

Ms. Hernandez reminded all attendees to RSVP to the next meeting if they have not done so.

# IX. Next Meeting

The next meeting is Tuesday, June 14, 2016 at the United Way Ansin building.

# X. Adjournment

Mr. Orozco adjourned the meeting at 2:00 p.m.