

# **Ryan White Program Service Utilization Data Year 21 (3/1/2011 - 2/28/2012)**

**(Revised 8/16/2012)**

**Review of Utilization Data from the  
Service Delivery Information System (SDIS)**

**Prepared by Behavioral Science Research Corporation**

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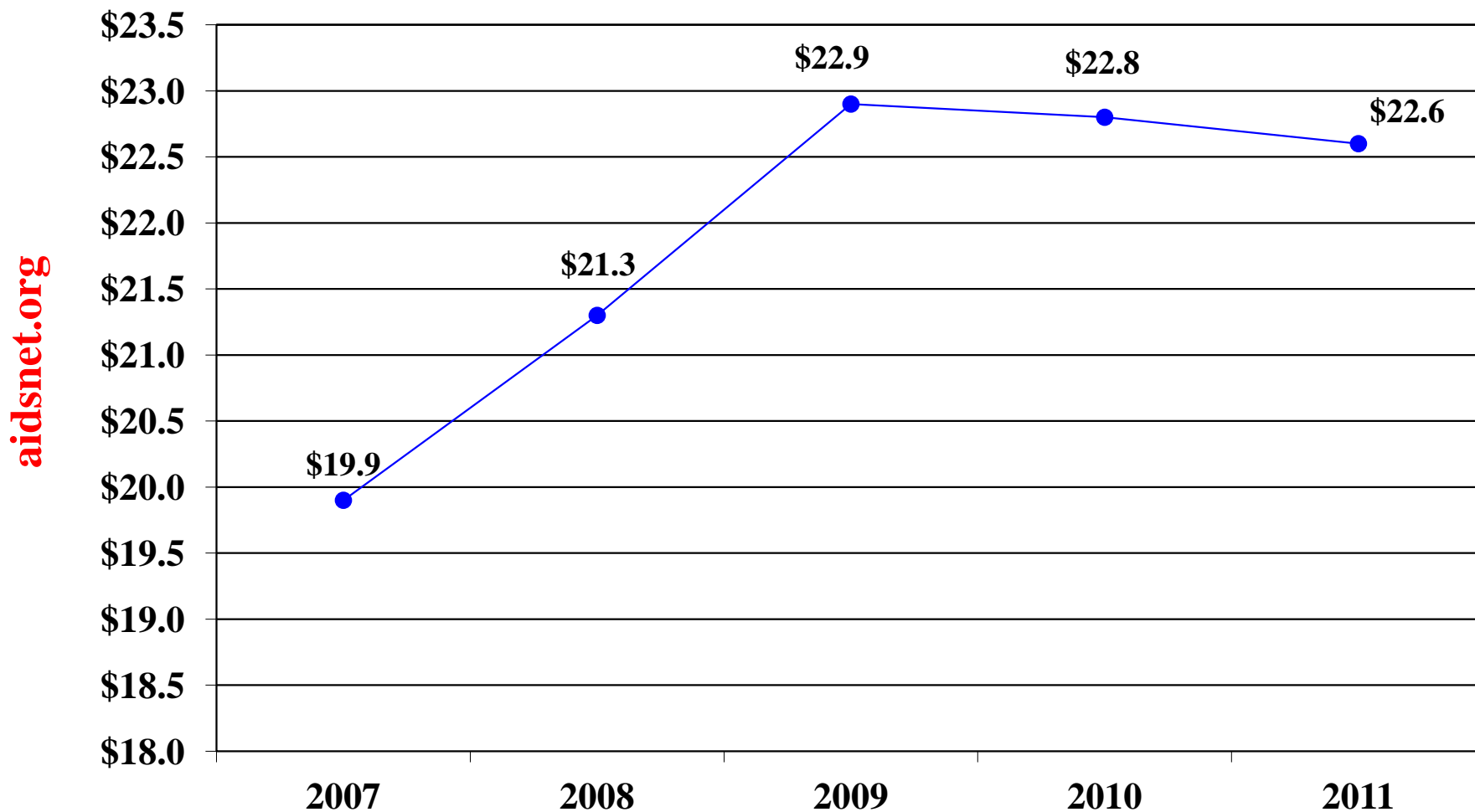
# Ryan White Program

## Service Expenditures & Clients Served

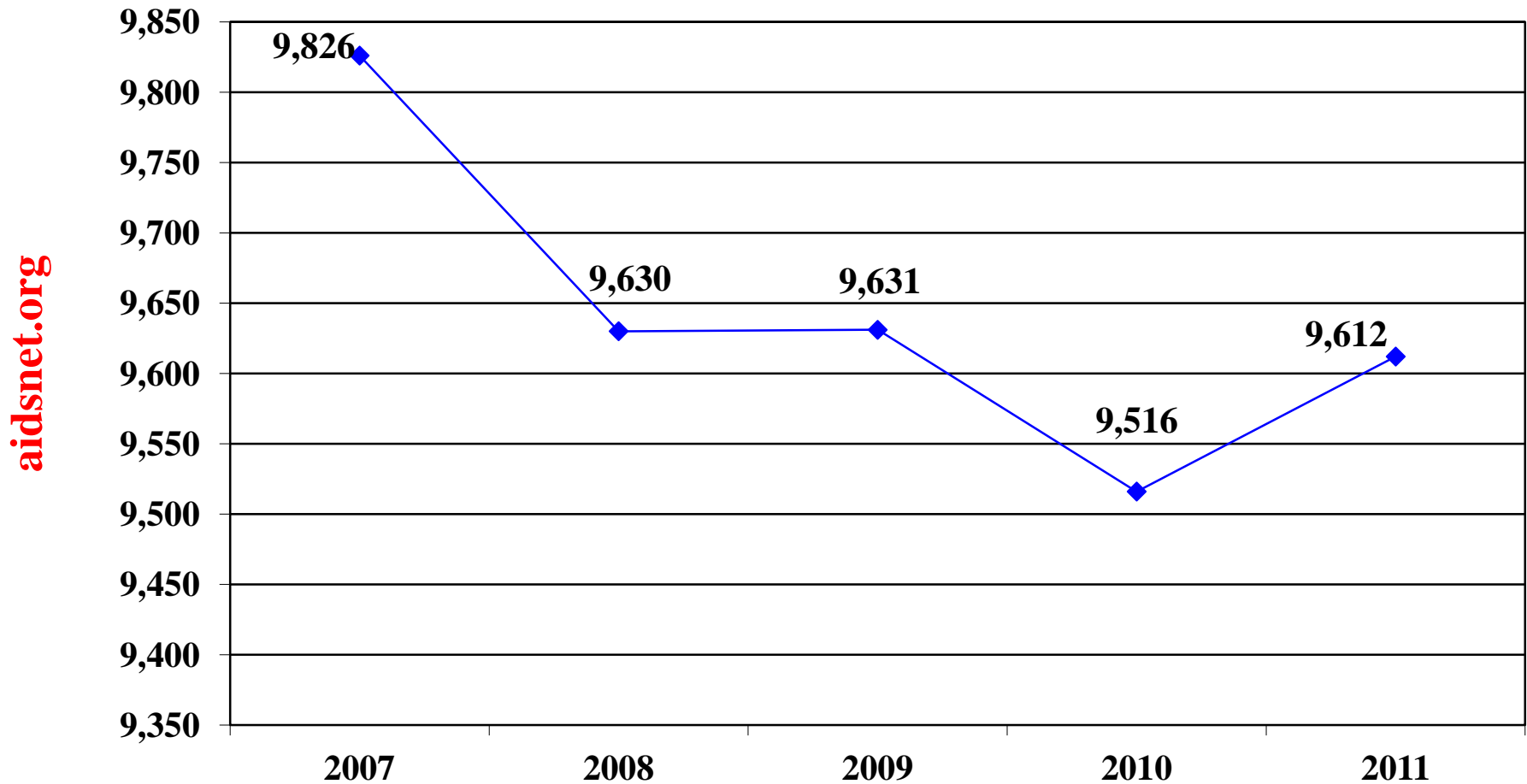
	<u>2007</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>
Total Expenditures	\$19,902,672	\$21,317,435	\$22,928,055	\$22,755,051	\$22,546,151
Total Unduplicated Clients	9,826	9,630	9,631	9,516	9,612
Average Cost/Client	\$2,026	\$2,214	\$2,381	\$2,391	\$2,346

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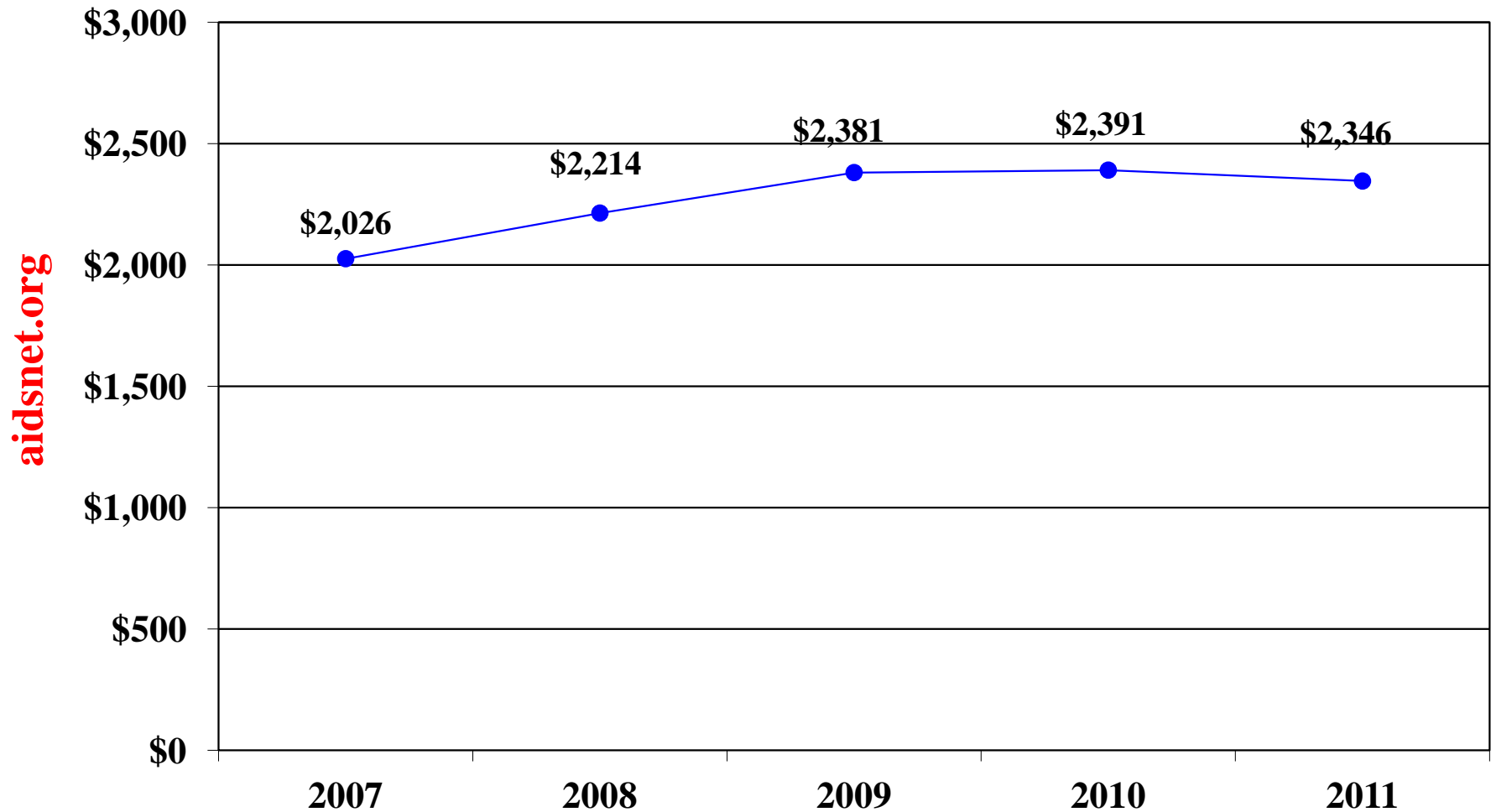
# Total Expenditures between 2007 and 2011



# Total Number of Unduplicated Clients between 2007 and 2011



# Average Cost Per Client between 2007 and 2011



# Total Number of Unduplicated Clients Served by Core Service Category

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CORE SERVICE CATEGORY	<u>2007</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>
Medical Case Management/Peer Education and Support Network	7,850	8,201	8,444	8,457	8,322
Outpatient Medical Care	7,237	6,695	6,506	6,440	6,412
Oral Health Care	2,927	3,140	3,239	3,324	3,295
Prescription Drugs	3,152	3,279	3,056	3,022	2,116
Mental Health Therapy/Counseling	1,064	1,021	1,106	1,163	1,106
Health Insurance Services	442	484	579	593	466
Outpatient Substance Abuse Treatment	73	110	146	145	118

# Total Number of Unduplicated Clients Served by Support Service Category

SUPPORT SVC CATEGORY	<u>2007</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>
Transportation Vouchers	729	927	830	777	521
Psychosocial Support Services and Pastoral Care	1,195	1,017	712	447	421
Residential Substance Abuse Treatment	239	295	248	275	272
Legal Assistance	222	184	132	111	208
Agency Based Transportation Services	31	49	38	52	71
Home Delivered Meals	72	46	26	14	9
Outreach	5,342	1,119	1,589	1,240	1,296

# Total Expenditures by Core Service Category

CORE SERVICE CATEGORY	<u>2007</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>
Outpatient Medical Care	\$7,676,979	\$8,838,982	\$10,739,329	\$10,351,053	\$10,765,487
MCM/PESN	\$3,175,198	\$4,113,075	\$4,861,947	\$4,412,767	\$4,332,987
Oral Health Care	\$1,403,057	\$1,656,053	\$1,747,357	\$1,941,341	\$2,043,119
Prescription Drugs	\$3,263,116	\$2,031,058	\$1,066,504	\$1,421,633	\$796,770
Health Insurance Services	\$490,846	\$567,785	\$692,101	\$869,475	\$783,776
Mental Health Therapy/ Counseling	\$233,495	\$226,778	\$207,203	\$211,459	\$204,720
Outpatient Substance Abuse Treatment	\$81,974	\$88,499	\$104,320	\$110,888	\$106,999

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# Total Expenditures by Support Service Category

SUPPORT SERVICE CATEGORY	<u>2007</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>
Residential Substance Abuse Treatment	\$1,982,915	\$2,304,140	\$2,121,400	\$2,178,500	\$2,288,125
Food Bank	\$415,635	\$421,034	\$459,831	\$414,708	\$382,476
Legal Assistance	\$219,853	\$128,993	\$158,963	\$164,903	\$189,000
Transportation Vouchers	\$100,369	\$137,022	\$131,384	\$133,340	\$79,603
Psychosocial Support Services & Pastoral Care	\$108,654	\$128,405	\$105,401	\$66,800	\$75,357
Home Delivered Meals	\$111,389	\$42,688	\$49,175	\$32,156	\$20,081
Agency Based Transportation Services	\$2,496	\$5,993	\$5,993	\$5,980	\$5,980
Outreach	\$531,436	\$626,930	\$477,149	\$440,088	\$471,671

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# Outpatient Medical Care



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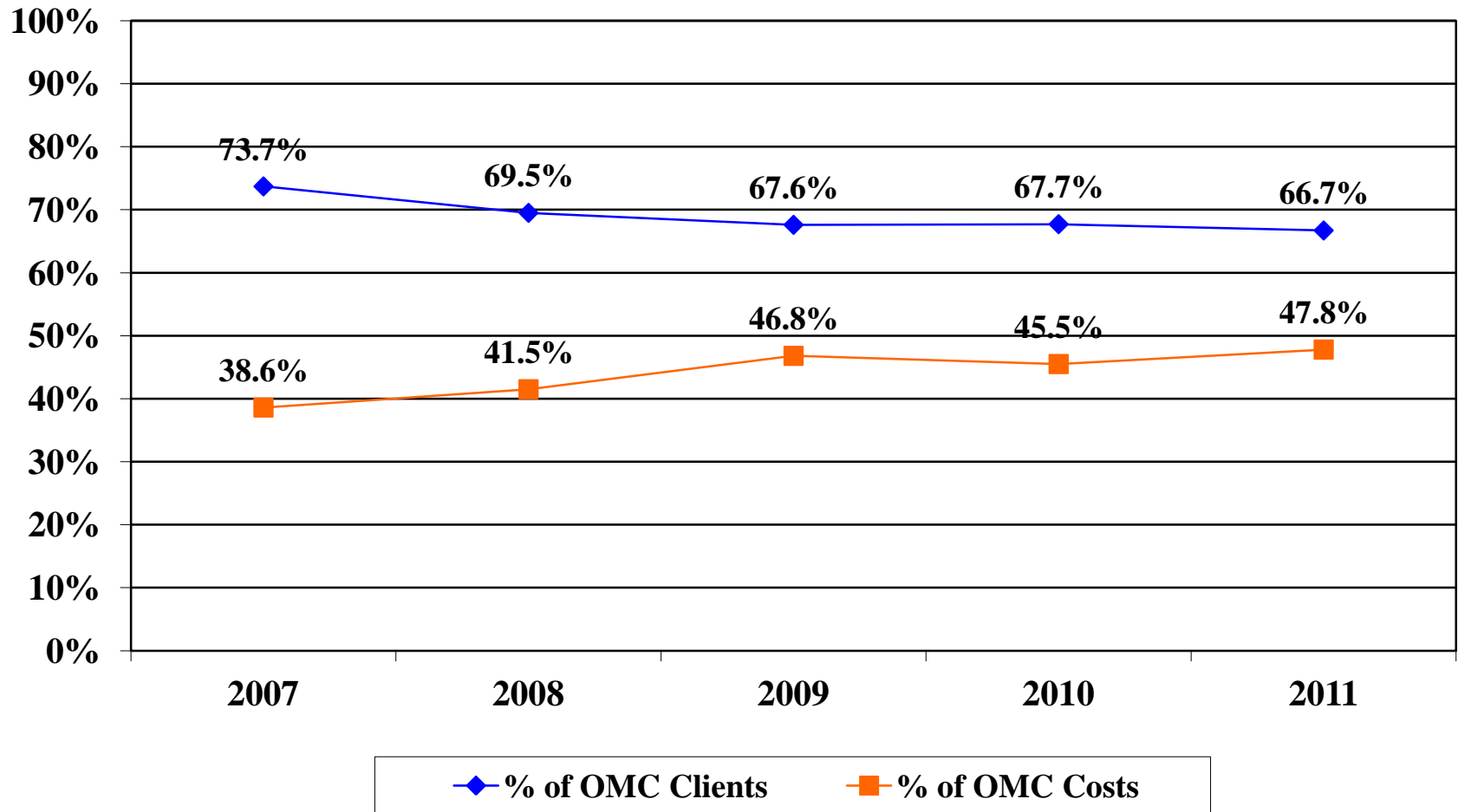
# Outpatient Medical Care

	<u>2007</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>
<b>Total Clients</b>	7,237	6,695	6,506	6,440	6,412
<b>% of All RW Clients</b>	73.7%	69.5%	67.6%	67.7%	66.7%
<b>Total Cost</b>	\$7,676,979	\$8,838,982	\$10,739,329	\$10,351,053	\$10,765,487
<b>% of Total Costs</b>	38.6%	41.5%	46.8%	45.5%	47.8%

<b>Average Cost/Client</b>	\$1,061	\$1,320	\$1,651	\$1,607	\$1,679
<b>Median Cost/Client</b>	\$680	\$791	\$1,186	\$1,257	\$1,344
<b>Max. Cost/Client</b>	\$17,975	\$43,945	\$40,917	\$37,536	\$23,567

# Percent of Clients Served and Percent Spent on Outpatient Medical Care

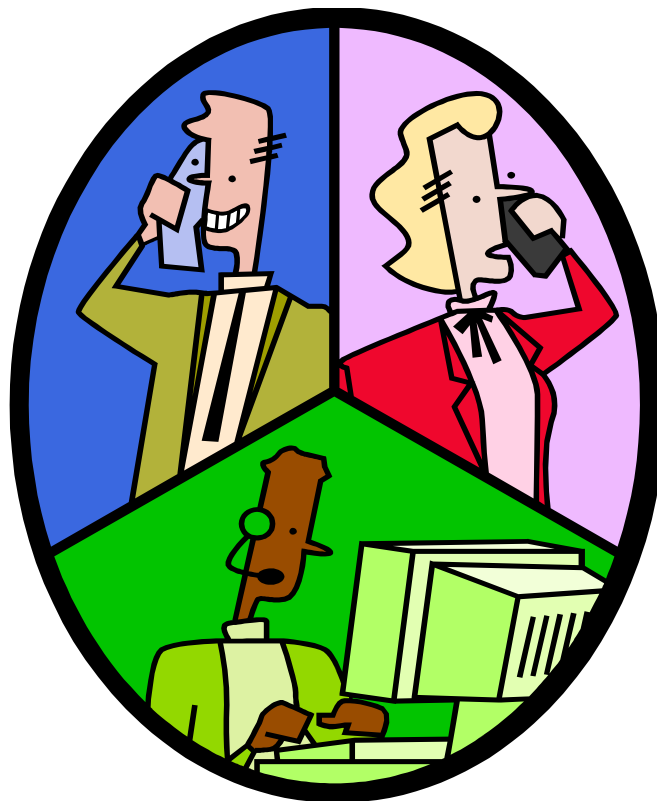
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# Outpatient Medical Care by Gender and Ethnicity

Gender and Ethnicity	Percent Receiving OMC	Percent of All Ryan White Program Clients
Hispanic Male	39%	38%
Hispanic Female	8%	8%
Black Male	18%	20%
Black Female	14%	15%
Haitian Male	7%	6%
Haitian Female	8%	6%
White Male	5%	6%
White Female	1%	1%

# Medical Case Management & Peer Education Support Network



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# Medical Case Management

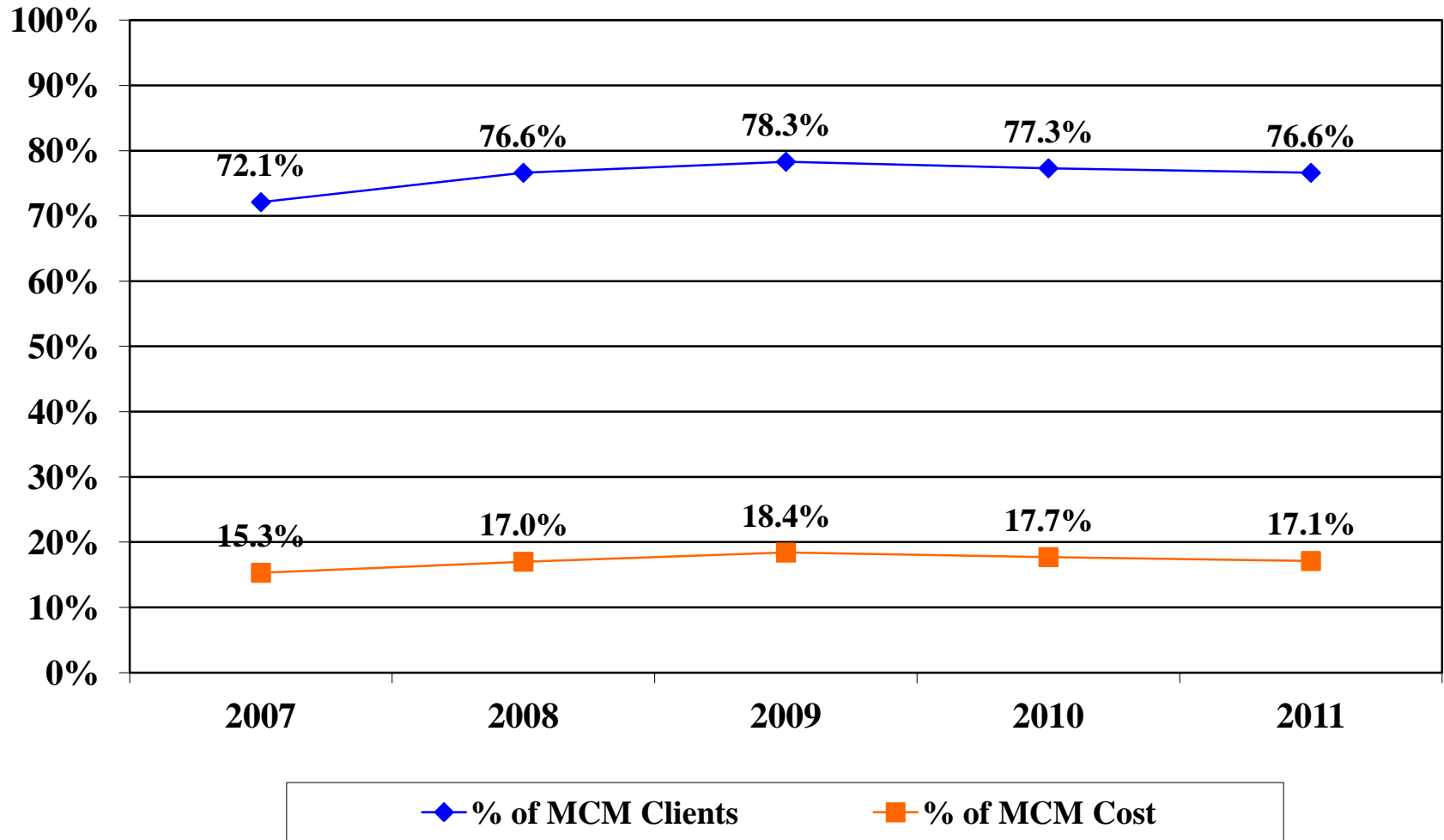
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	<u>2007</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>
<b>Total Clients</b>	7,089	7,381	7,538	7,357	7,364
<b>% of All RW Clients</b>	72.1%	76.6%	78.3%	77.3%	76.6%
<b>Total Cost</b>	\$3,038,213	\$3,625,410	\$4,225,984	\$4,025,532	\$3,848,530
<b>% of Total Costs</b>	15.3%	17.0%	18.4%	17.7%	17.1%

<b>Average Cost/Client</b>	\$429	\$491	\$561	\$547	\$523
<b>Median Cost/Client</b>	\$350	\$405	\$490	\$476	\$476
<b>Max. Cost/Client</b>	\$4,538	\$4,609	\$3,794	\$3,052	\$2,744

# Percent of Clients Served and Percent Spent on Medical Case Management

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# Medical Case Management by Gender and Ethnicity

Gender and Ethnicity	Percent Receiving MCM	Percent of All Ryan White Program Clients
Hispanic Male	39%	38%
Hispanic Female	7%	8%
Black Male	19%	20%
Black Female	14%	15%
Haitian Male	6%	6%
Haitian Female	7%	6%
White Male	7%	6%
White Female	1%	1%

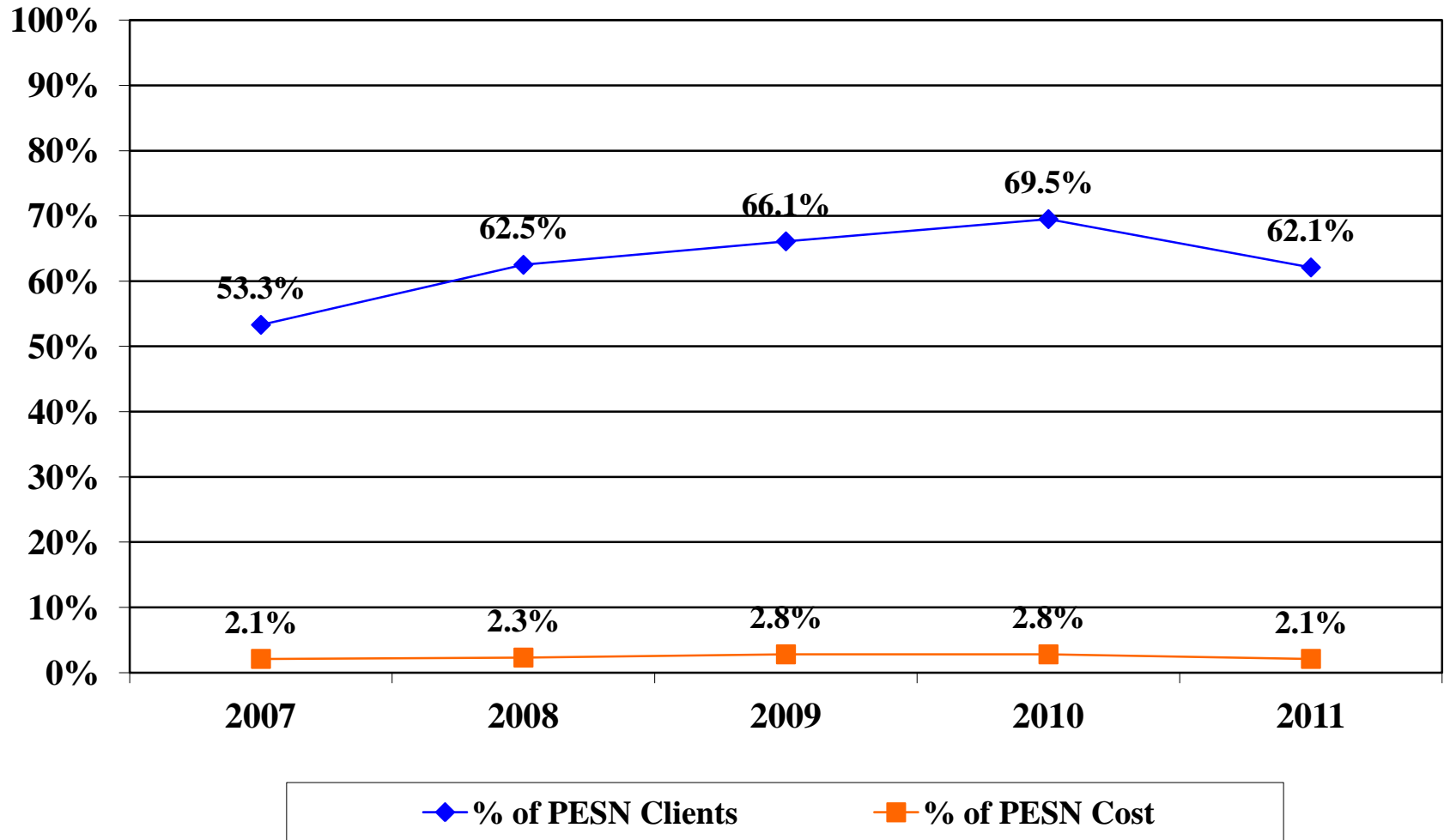
# Peer Education Support Network

	<u>2007</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>
<b>Total Clients</b>	5,236	6,021	6,370	6,612	5,972
<b>% of All RW Clients</b>	53.3%	62.5%	66.1%	69.5%	62.1%
<b>Total Cost</b>	\$421,556	\$487,666	\$635,963	\$639,324	\$467,108
<b>% of Total Costs</b>	2.1%	2.3%	2.8%	2.8%	2.1%

<b>Average Cost/Client</b>	\$81	\$81	\$100	\$97	\$78
<b>Median Cost/Client</b>	\$38	\$47	\$60	\$60	\$53
<b>Max. Cost/Client</b>	\$4,263	\$3,449	\$2,813	\$2,978	\$1,860

# Percent of Clients Served and Percent Spent on Peer Education Support Network

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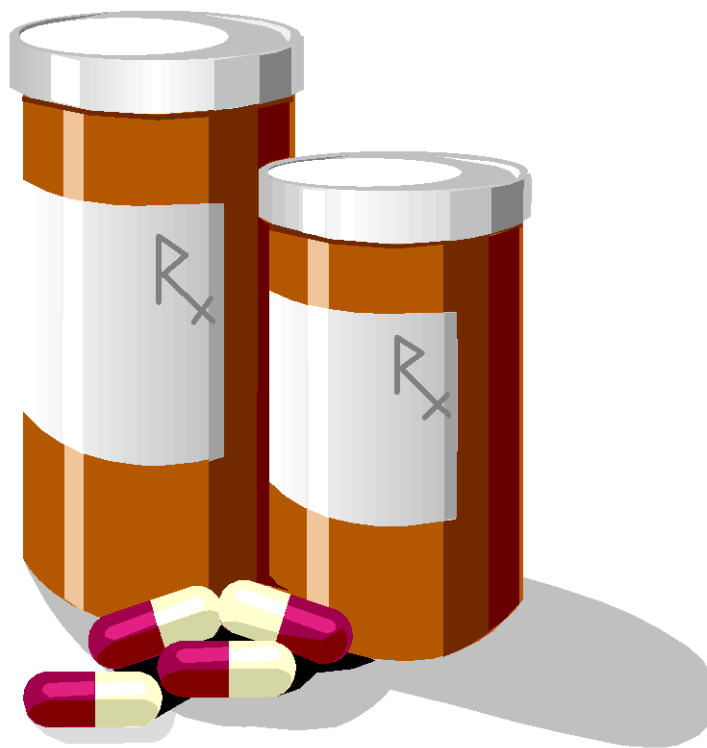


# Peer Education Support Network by Gender and Ethnicity

Gender and Ethnicity	Percent Receiving MCM/PESN	Percent of All Ryan White Program Clients
Hispanic Male	42%	38%
Hispanic Female	8%	8%
Black Male	17%	20%
Black Female	13%	15%
Haitian Male	6%	6%
Haitian Female	6%	6%
White Male	7%	6%
White Female	1%	1%

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# Prescription Drugs



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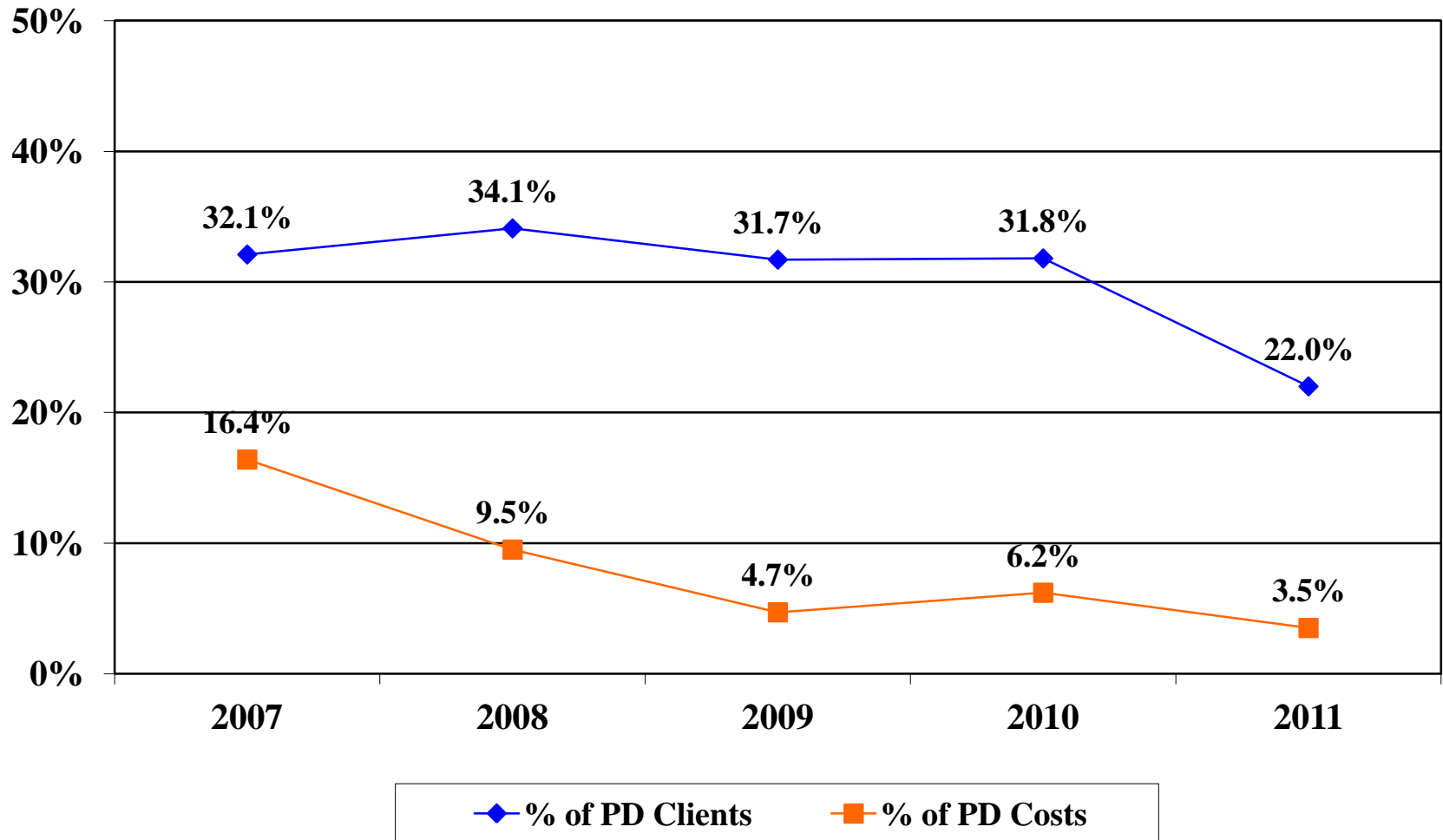
# Prescription Drugs

	<u>2007</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>
<b>Total Clients</b>	3,152	3,279	3,056	3,022	2,116
<b>% of All RW Clients</b>	32.1%	34.1%	31.7%	31.8%	22.0%
<b>Total Cost</b>	\$3,263,116	\$2,031,058	\$1,066,504	\$1,421,633	\$796,770
<b>% of Total Costs</b>	16.4%	9.5%	4.7%	6.2%	3.5%

<b>Average Cost/Client</b>	\$1,035	\$619	\$349	\$470	\$377
<b>Median Cost/Client</b>	\$279	\$162	\$93	\$149	\$84
<b>Max. Cost/Client</b>	\$26,480	\$25,132	\$14,582	\$16,453	\$15,411

# Percent of Clients Served and Percent Spent on Prescription Drugs

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# Percent of Clients Served and Percent Spent by Prescription Drug Class

	All PD	OI Meds	HAART Meds	Psychi- atric Meds	Cardio- Hyperlip Meds	Diabetes Meds	Other RW Form.
<b>Total Clients</b>	2,116	237	395	491	398	90	1,415
<b>% of All PD Clients</b>	100.0%	11.2%	18.7%	23.2%	18.8%	4.3%	66.9%
<b>Total Cost</b>	\$796,770	\$29,822	\$389,031	\$53,750	\$29,280	\$5,974	\$163,839
<b>% of Total PD Costs</b>	100.0%	3.7%	48.8%	6.8%	3.7%	0.8%	20.6%

<b>Average Cost/Client</b>	\$377	\$126	\$985	\$110	\$74	\$66	\$116
<b>Median Cost/Client</b>	\$83	\$37	\$746	\$47	\$43	\$53	\$35
<b>Max. Cost/Client</b>	\$15,411	\$5,746	\$6,166	\$1,973	\$796	\$316	\$15,095



# Prescription Drugs by Gender and Ethnicity

Gender and Ethnicity	Percent Receiving Prescription Drugs	Percent of All Ryan White Program Clients
Hispanic Male	45%	38%
Hispanic Female	9%	8%
Black Male	15%	20%
Black Female	11%	15%
Haitian Male	6%	6%
Haitian Female	7%	6%
White Male	6%	6%
White Female	1%	1%

# Prescription Drug Class by Gender and Ethnicity

Gender and Ethnicity	All PD (n=2,116)	OI Meds (n=237)	HAART Meds (n=395)	Psychi- atric Meds (n=491)	Cardio- Hyperlip Meds (n=398)	Diabetes Meds (n=90)	Other RW Formulary (n=1,415)
Hispanic Male	45%	44%	45%	51%	40%	26%	44%
Hispanic Female	9%	10%	12%	11%	8%	18%	9%
Black Male	15%	19%	14%	11%	16%	14%	16%
Black Female	11%	13%	11%	8%	14%	13%	11%
Haitian Male	6%	3%	4%	2%	8%	12%	6%
Haitian Female	7%	6%	6%	3%	11%	11%	8%
White Male	6%	5%	6%	12%	3%	4%	6%
White Female	1%	1%	1%	2%	<1%	1%	1%

# Oral Health Care



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# Oral Health Care

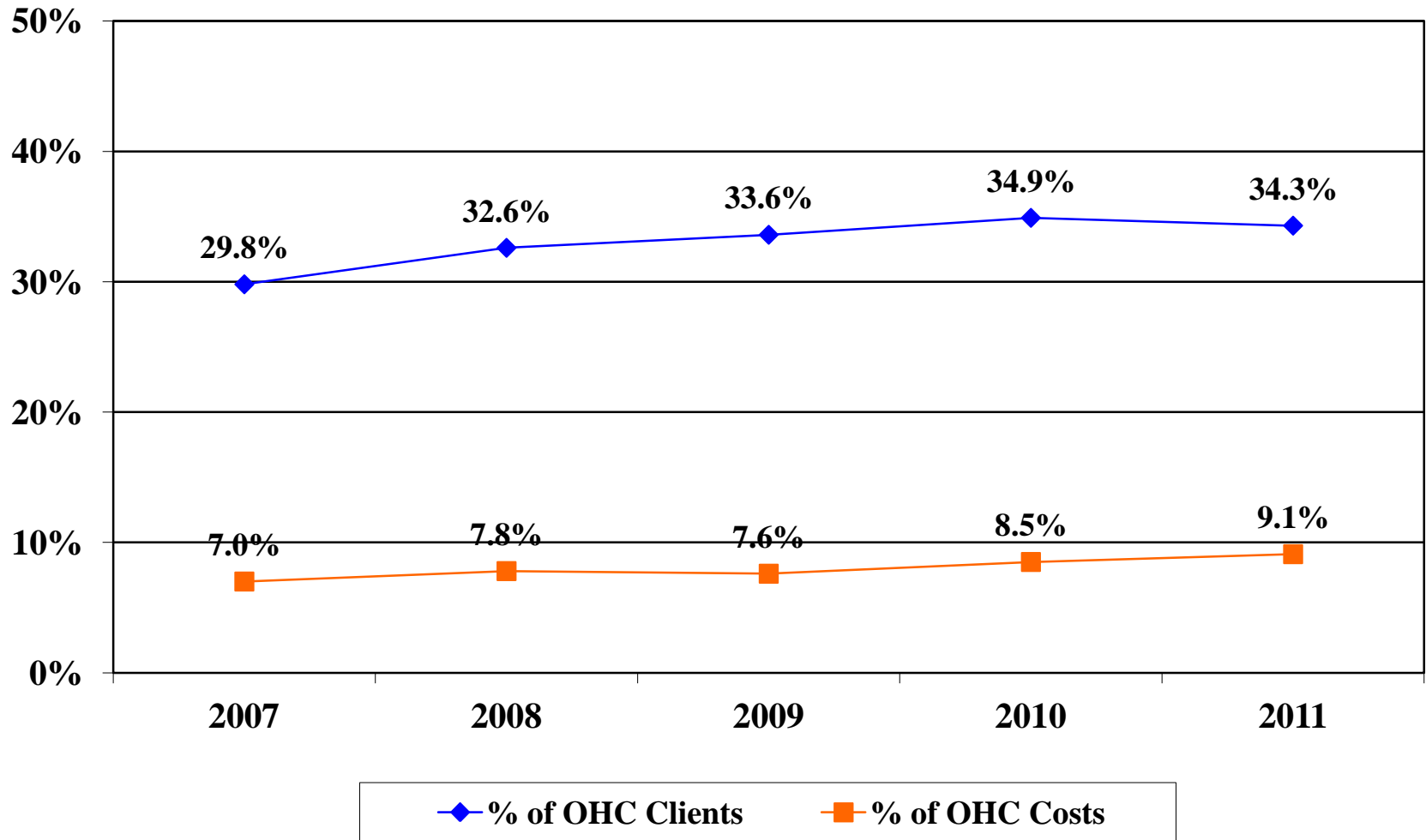
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	<u>2007</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>
<b>Total Clients</b>	2,927	3,140	3,239	3,324	3,295
<b>% of All RW Clients</b>	29.8%	32.6%	33.6%	34.9%	34.3%
<b>Total Cost</b>	\$1,403,057	\$1,656,053	\$1,747,357	\$1,941,341	\$2,043,119
<b>% of Total Costs</b>	7.0%	7.8%	7.6%	8.5%	9.1%

<b>Average Cost/Client</b>	\$479	\$527	\$540	\$584	\$620
<b>Median Cost/Client</b>	\$291	\$305	\$290	\$382	\$363
<b>Max. Cost/Client</b>	\$3,659	\$3,000	\$3,000	\$3,072	\$4,104

# Percent of Clients Served and Percent Spent on Oral Health Care

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# Oral Health Care by Gender and Ethnicity

Gender and Ethnicity	Percent Receiving Oral Health Care	Percent of All Ryan White Program Clients
Hispanic Male	46%	38%
Hispanic Female	8%	8%
Black Male	15%	20%
Black Female	12%	15%
Haitian Male	5%	6%
Haitian Female	6%	6%
White Male	7%	6%
White Female	1%	1%

# Outpatient Substance Abuse Treatment

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# Outpatient Substance Abuse Treatment

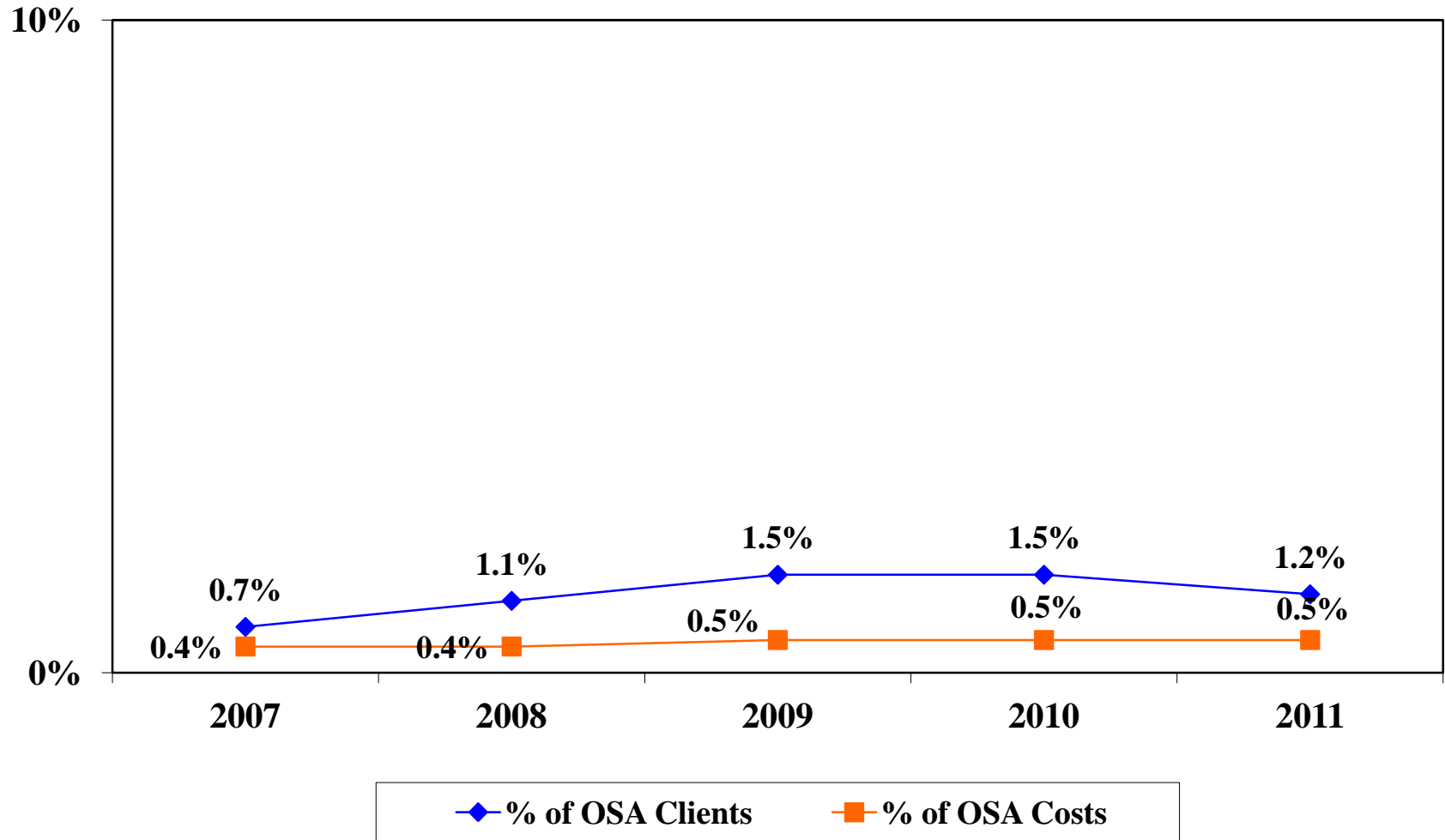
	<u>2007</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>
<b>Total Clients</b>	73	110	146	145	118
<b>% of All RW Clients</b>	0.7%	1.1%	1.5%	1.5%	1.2%
<b>Total Cost</b>	\$81,974	\$88,499	\$104,320	\$110,888	\$106,999
<b>% of Total Costs</b>	0.4%	0.4%	0.5%	0.5%	0.5%

<b>Average Cost/Client</b>	\$1,123	\$804	\$715	\$765	\$907
<b>Median Cost/Client</b>	\$660	\$462	\$437	\$354	\$345
<b>Max. Cost/Client</b>	\$6,874	\$8,868	\$4,991	\$6,808	\$6,339



# Percent of Clients Served and Percent Spent on Outpatient Substance Abuse Treatment

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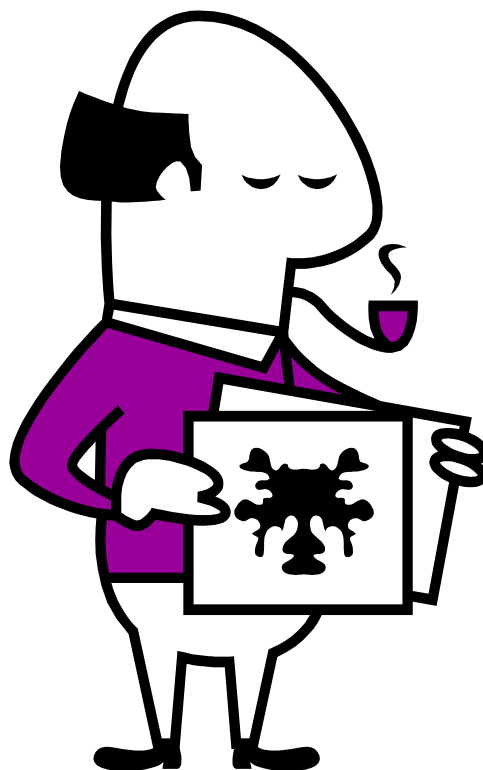


# Outpatient Substance Abuse Treatment by Gender and Ethnicity

Gender and Ethnicity	Percent Receiving Outpatient SA	Percent of All Ryan White Program Clients
Hispanic Male	23%	38%
Hispanic Female	4%	8%
Black Male	33%	20%
Black Female	23%	15%
Haitian Male	3%	6%
Haitian Female	1%	6%
White Male	12%	6%
White Female	2%	1%

# Mental Health Therapy/Counseling

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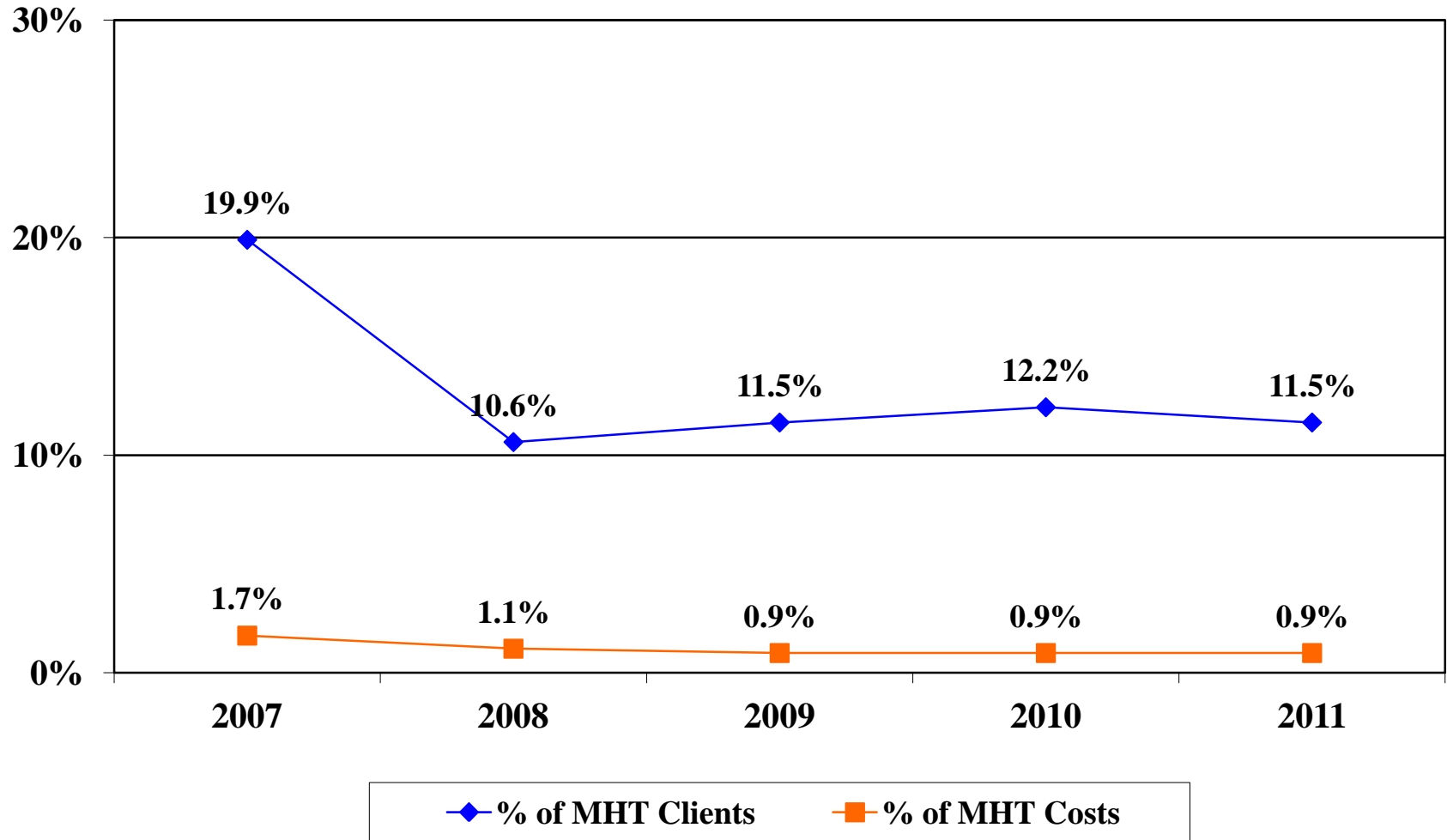
# Mental Health Therapy/Counseling

	<u>2007</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>
<b>Total Clients</b>	1,957	1,021	1,106	1,163	1,106
<b>% of All RW Clients</b>	19.9%	10.6%	11.5%	12.2%	11.5%
<b>Total Cost</b>	\$342,149	\$226,778	\$207,203	\$211,459	\$204,720
<b>% of Total Costs</b>	1.7%	1.1%	0.9%	0.9%	0.9%

<b>Average Cost/Client</b>	\$175	\$222	\$187	\$182	\$185
<b>Median Cost/Client</b>	\$95	\$98	\$98	\$98	\$98
<b>Max. Cost/Client</b>	\$4,437	\$3,218	\$2,568	\$3,845	\$2,985

# Percent of Clients Served and Percent Spent on Mental Health Therapy/Counseling

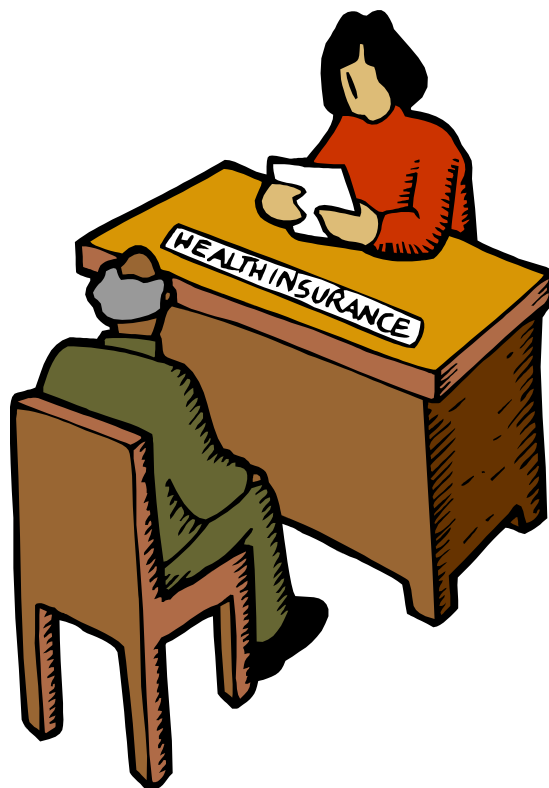
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# Mental Health Therapy/Counseling by Gender and Ethnicity

Gender and Ethnicity	Percent Receiving MHTC	Percent of All Ryan White Program Clients
Hispanic Male	37%	38%
Hispanic Female	12%	8%
Black Male	16%	20%
Black Female	17%	15%
Haitian Male	5%	6%
Haitian Female	8%	6%
White Male	4%	6%
White Female	1%	1%

# Health Insurance Services



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# Health Insurance Services

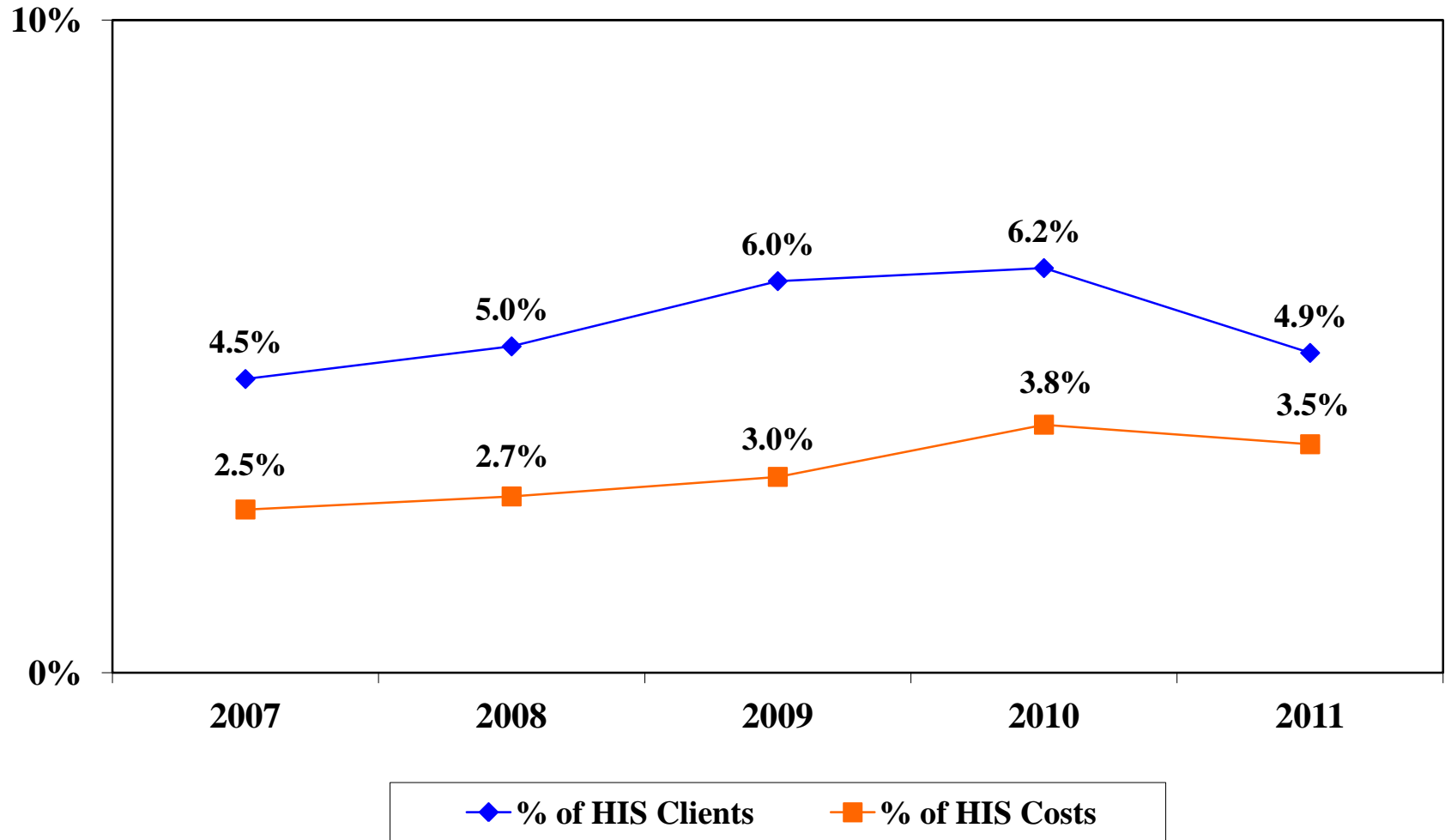
	<u>2007</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>
<b>Total Clients</b>	442	484	579	593	466
<b>% of All RW Clients</b>	4.5%	5.0%	6.0%	6.2%	4.9%
<b>Total Cost</b>	\$490,846	\$567,785	\$692,101	\$869,475	\$783,776
<b>% of Total Costs</b>	2.5%	2.7%	3.0%	3.8%	3.5%

<b>Average Cost/Client</b>	\$1,111	\$1,173	\$1,195	\$1,466	\$1,682
<b>Median Cost/Client</b>	\$699	\$849	\$940	\$988	\$1,076
<b>Max. Cost/Client</b>	\$10,691	\$12,072	\$10,094	\$10,436	\$25,139



# Percent of Clients Served and Percent Spent on Health Insurance Services

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# Health Insurance Services by Gender and Ethnicity

Gender and Ethnicity	Percent Receiving Insurance Services	Percent of All Ryan White Program Clients
Hispanic Male	58%	38%
Hispanic Female	6%	8%
Black Male	8%	20%
Black Female	10%	15%
Haitian Male	4%	6%
Haitian Female	5%	6%
White Male	9%	6%
White Female	<1%	1%

# Residential Substance Abuse Treatment

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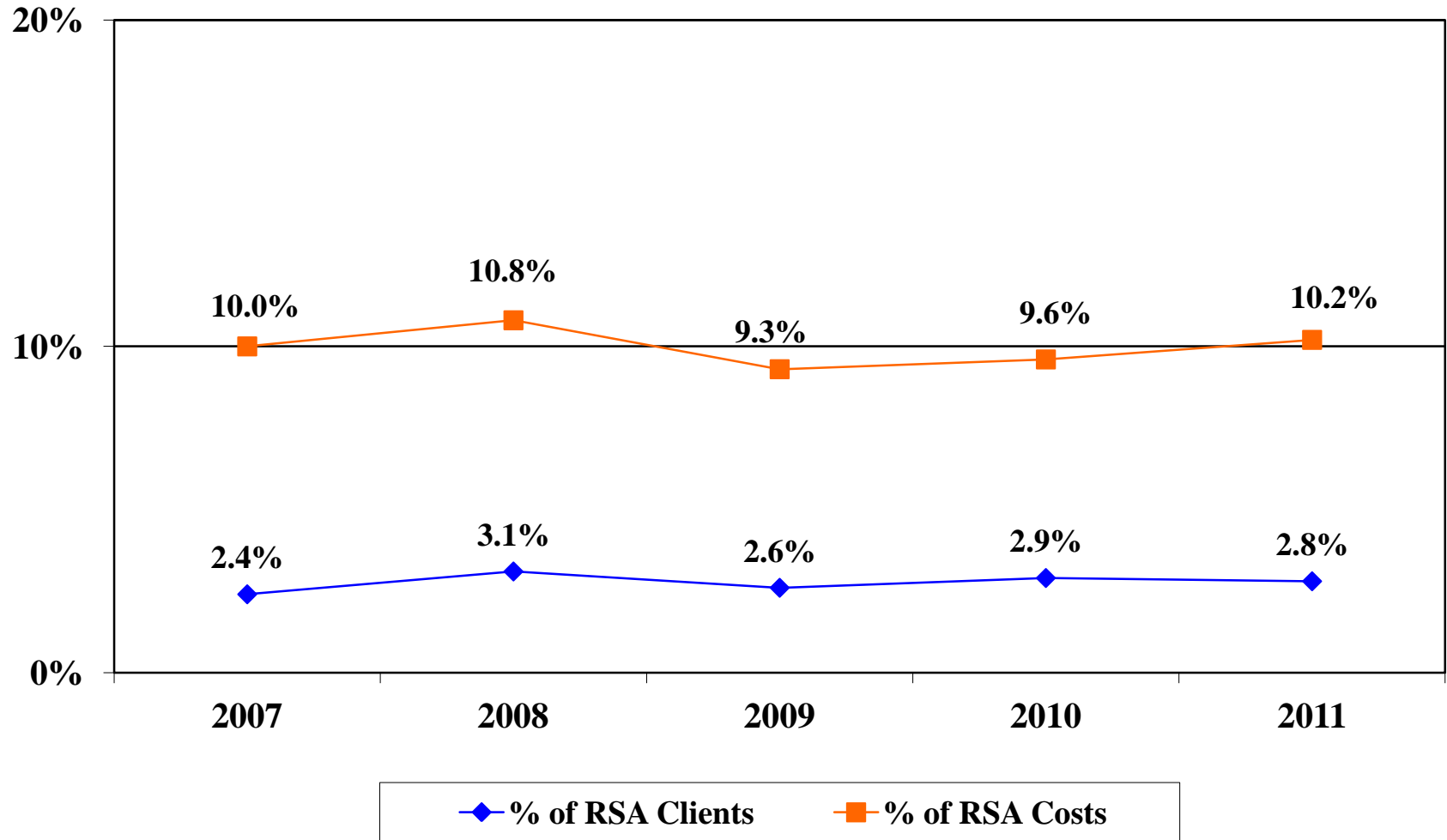
# Residential Substance Abuse Treatment

	<u>2007</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>
<b>Total Clients</b>	239	295	248	275	272
<b>% of All RW Clients</b>	2.4%	3.1%	2.6%	2.9%	2.8%
<b>Total Cost</b>	\$1,982,915	\$2,304,140	\$2,121,400	\$2,178,500	\$2,288,125
<b>% of Total Costs</b>	10.0%	10.8%	9.3%	9.6%	10.2%

<b>Average Cost/Client</b>	\$8,297	\$7,811	\$8,554	\$7,922	\$8,412
<b>Median Cost/Client</b>	\$6,875	\$7,075	\$7,875	\$7,875	\$8,438
<b>Max. Cost/Client</b>	\$23,125	\$21,620	\$18,000	\$16,625	\$22,125

# Percent of Clients Served and Percent Spent on Residential Substance Abuse Treatment

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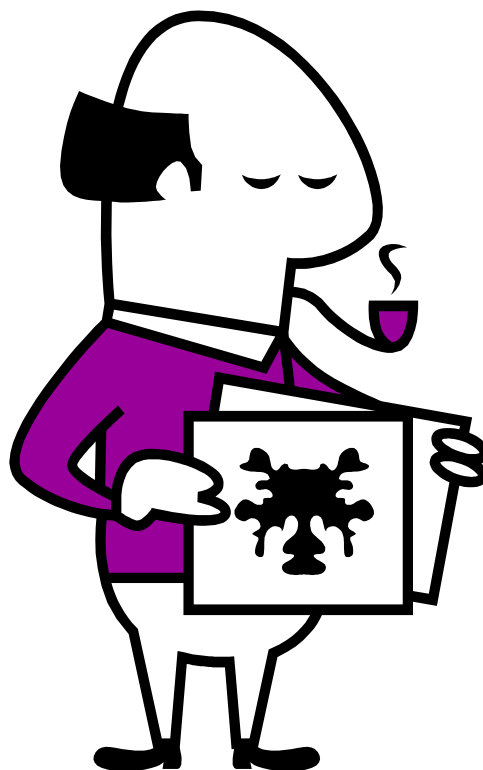


# Residential Substance Abuse Treatment by Gender and Ethnicity

Gender and Ethnicity	Percent Receiving Residential SA	Percent of All Ryan White Program Clients
Hispanic Male	14%	38%
Hispanic Female	5%	8%
Black Male	46%	20%
Black Female	22%	15%
Haitian Male	3%	6%
Haitian Female	0%	6%
White Male	6%	6%
White Female	4%	1%

# Psychosocial Support Services and Pastoral Care

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# Psychosocial Support Services/Pastoral Care

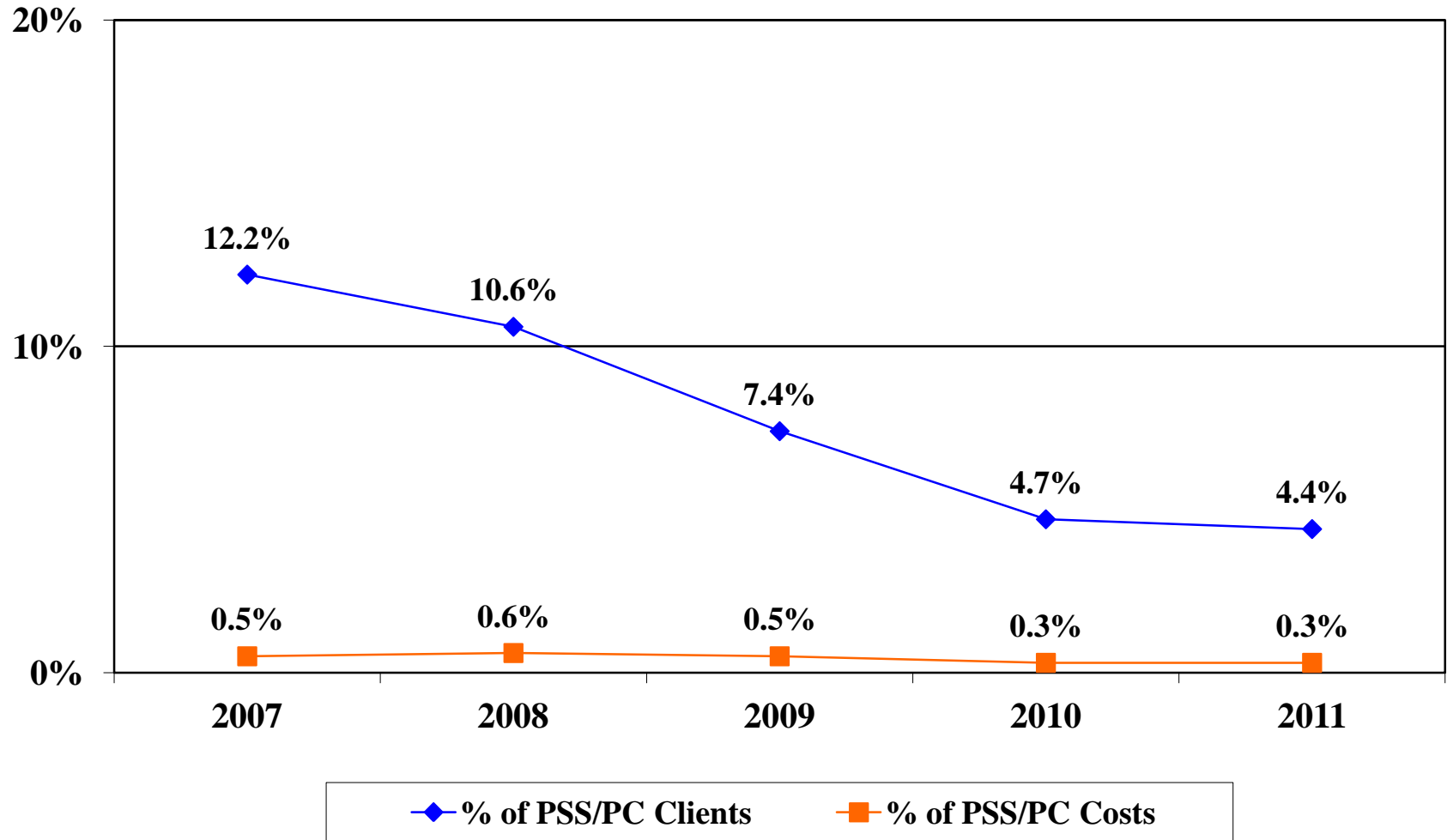
	<u>2007</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>
<b>Total Clients</b>	1,195	1,017	712	447	421
<b>% of All RW Clients</b>	12.2%	10.6%	7.4%	4.7%	4.4%
<b>Total Cost</b>	\$108,654	\$128,405	\$105,401	\$66,800	\$75,357
<b>% of Total Costs</b>	0.5%	0.6%	0.5%	0.3%	0.3%

<b>Average Cost/Client</b>	\$91	\$126	\$148	\$149	\$179
<b>Median Cost/Client</b>	\$50	\$75	\$75	\$75	\$100
<b>Max. Cost/Client</b>	\$4,437	\$3,591	\$1,925	\$2,897	\$1,716



# Percent of Clients Served and Percent Spent on Psychosocial Support Services/Pastoral Care

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# Psychosocial Support Services/Pastoral Care by Gender and Ethnicity

Gender and Ethnicity	Percent Receiving PSS/PC	Percent of All Ryan White Program Clients
Hispanic Male	23%	38%
Hispanic Female	10%	8%
Black Male	14%	20%
Black Female	21%	15%
Haitian Male	12%	6%
Haitian Female	19%	6%
White Male	1%	6%
White Female	1%	1%

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# Psychosocial Support Services by Gender and Ethnicity, N=391

Gender and Ethnicity	Percent Receiving PSS	Percent of All Part A Clients
Hispanic Male	24%	38%
Hispanic Female	10%	8%
Black Male	13%	20%
Black Female	20%	15%
Haitian Male	12%	6%
Haitian Female	20%	6%
White Male	1%	6%
White Female	<1%	1%

# Pastoral Care by Gender and Ethnicity, N=37

Gender and Ethnicity	Percent Receiving Pastoral Care	Percent of All Part A Clients
Hispanic Male	17%	38%
Hispanic Female	14%	8%
Black Male	31%	20%
Black Female	36%	15%
Haitian Male	0%	6%
Haitian Female	0%	6%
White Male	0%	6%
White Female	3%	1%

# Food Bank



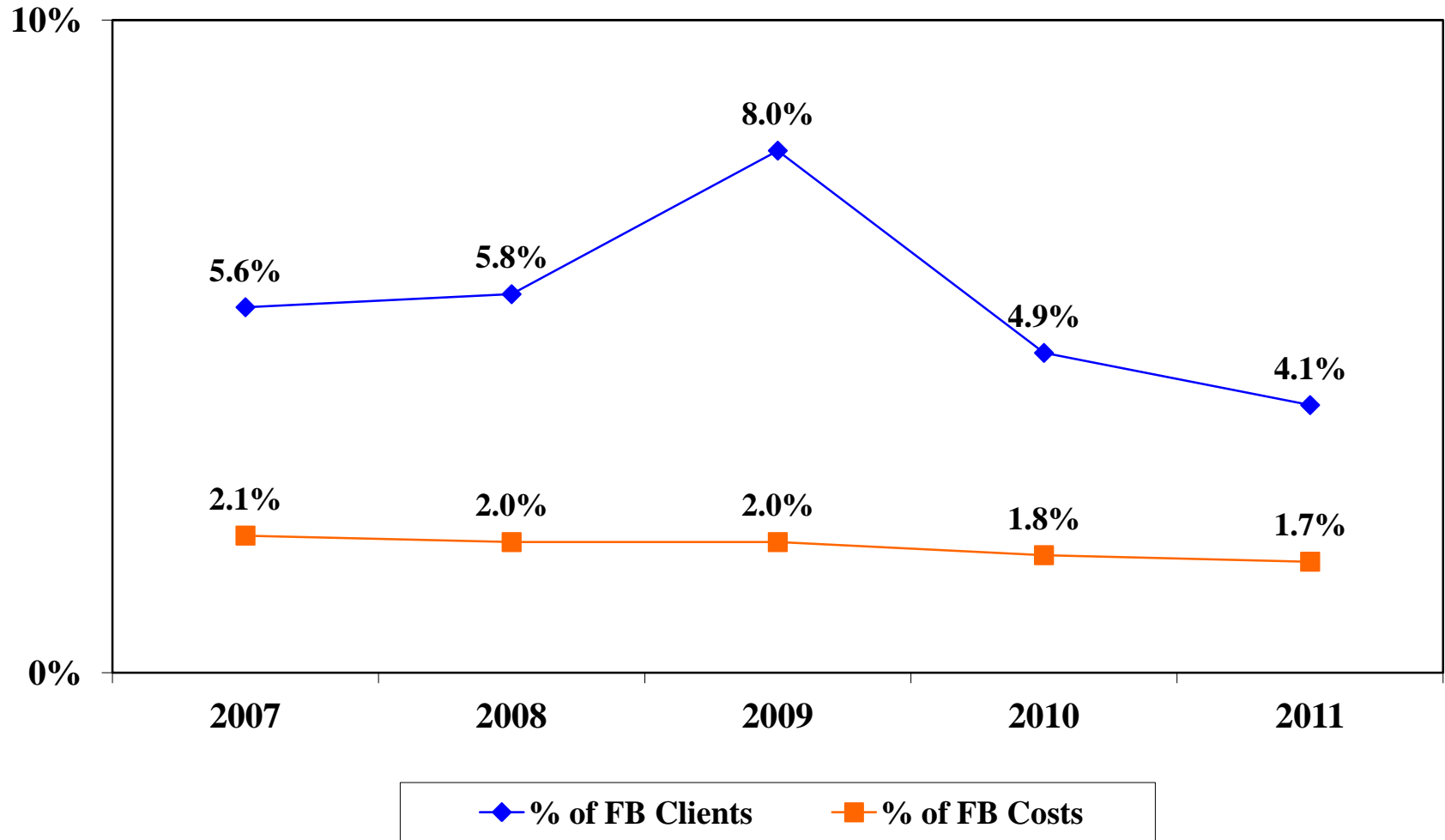
# Food Bank

	<u>2007</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>
<b>Total Clients</b>	549	556	770	471	389
<b>% of All RW Clients</b>	5.6%	5.8%	8.0%	4.9%	4.1%
<b>Total Cost</b>	\$415,635	\$421,034	\$459,831	\$414,708	\$382,476
<b>% of Total Costs</b>	2.1%	2.0%	2.0%	1.8%	1.7%

<b>Average Cost/Client</b>	\$718	\$757	\$597	\$880	\$983
<b>Median Cost/Client</b>	\$342	\$302	\$538	\$770	\$932
<b>Max. Cost/Client</b>	\$1,649	\$1,540	\$2,348	\$2,352	\$2,930

# Percent of Clients Served and Percent Spent on Food Bank

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# Food Bank by Gender and Ethnicity

<b>Gender and Ethnicity</b>	<b>Percent Receiving Food Bank Services</b>	<b>Percent of All Ryan White Program Clients</b>
<b>Hispanic Male</b>	42%	38%
<b>Hispanic Female</b>	9%	8%
<b>Black Male</b>	16%	20%
<b>Black Female</b>	12%	15%
<b>Haitian Male</b>	6%	6%
<b>Haitian Female</b>	7%	6%
<b>White Male</b>	8%	6%
<b>White Female</b>	1%	1%



# Home Delivered Meals



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# Home Delivered Meals

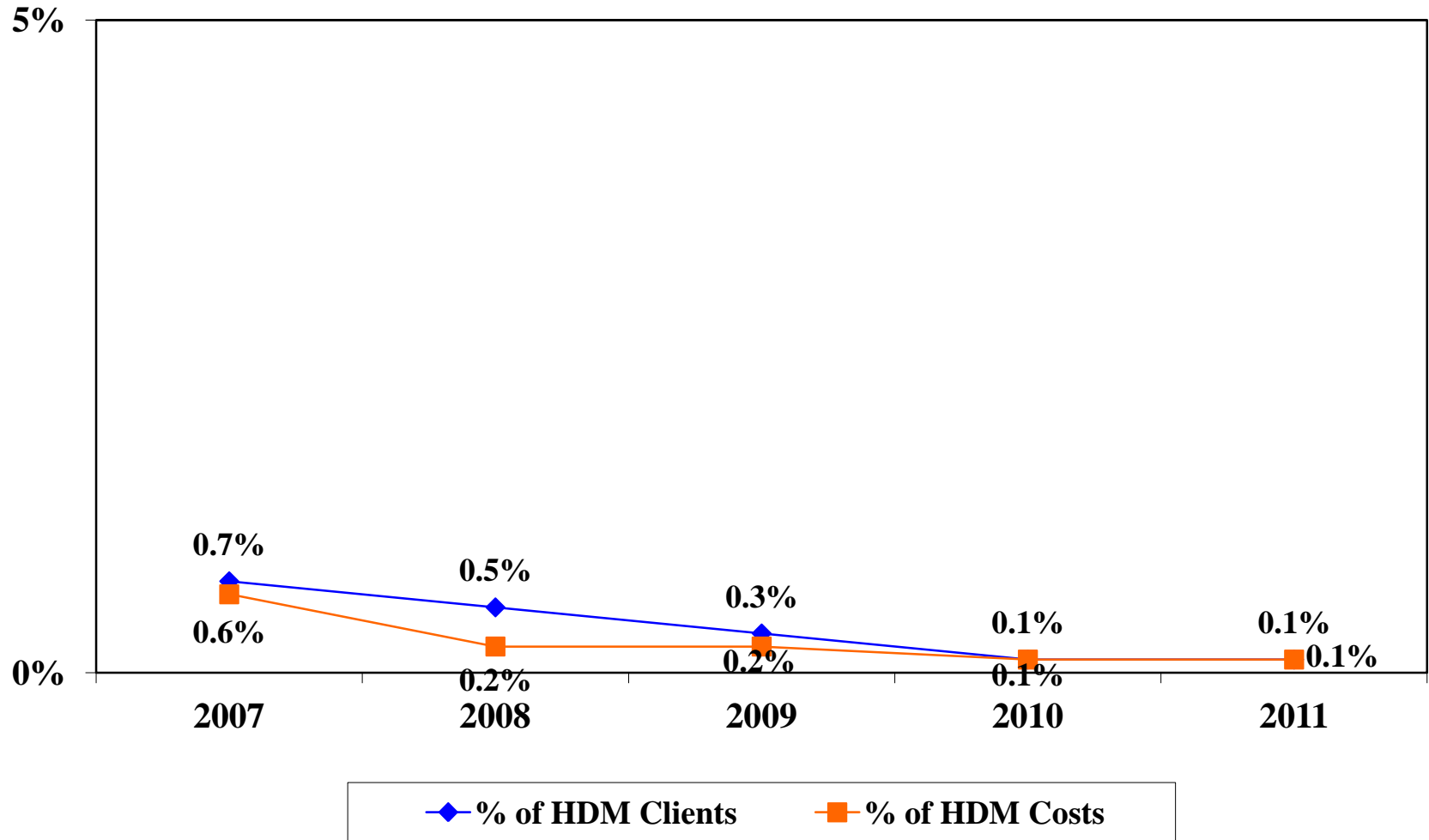
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	<u>2007</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>
<b>Total Clients</b>	72	46	26	14	9
<b>% of All RW Clients</b>	0.7%	0.5%	0.3%	0.1%	0.1%
<b>Total Cost</b>	\$111,389	\$42,688	\$49,175	\$32,156	\$20,081
<b>% of Total Costs</b>	0.6%	0.2%	0.2%	0.1%	0.1%

<b>Average Cost/Client</b>	\$1,547	\$928	\$1,891	\$2,297	\$2,231
<b>Median Cost/Client</b>	\$1,066	\$403	\$1,269	\$1,837	\$2,013
<b>Max. Cost/Client</b>	\$5,182	\$5,859	\$6,300	\$6,694	\$6,956

# Percent of Clients Served and Percent Spent on Home Delivered Meals

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# Home Delivered Meals by Gender and Ethnicity

Gender and Ethnicity	Percent Receiving Home Delivered Meals	Percent of All Ryan White Program Clients
Hispanic Male	22%	38%
Hispanic Female	22%	8%
Black Male	22%	20%
Black Female	11%	15%
Haitian Male	11%	6%
Haitian Female	0%	6%
White Male	11%	6%
White Female	0%	1%

# Legal Assistance



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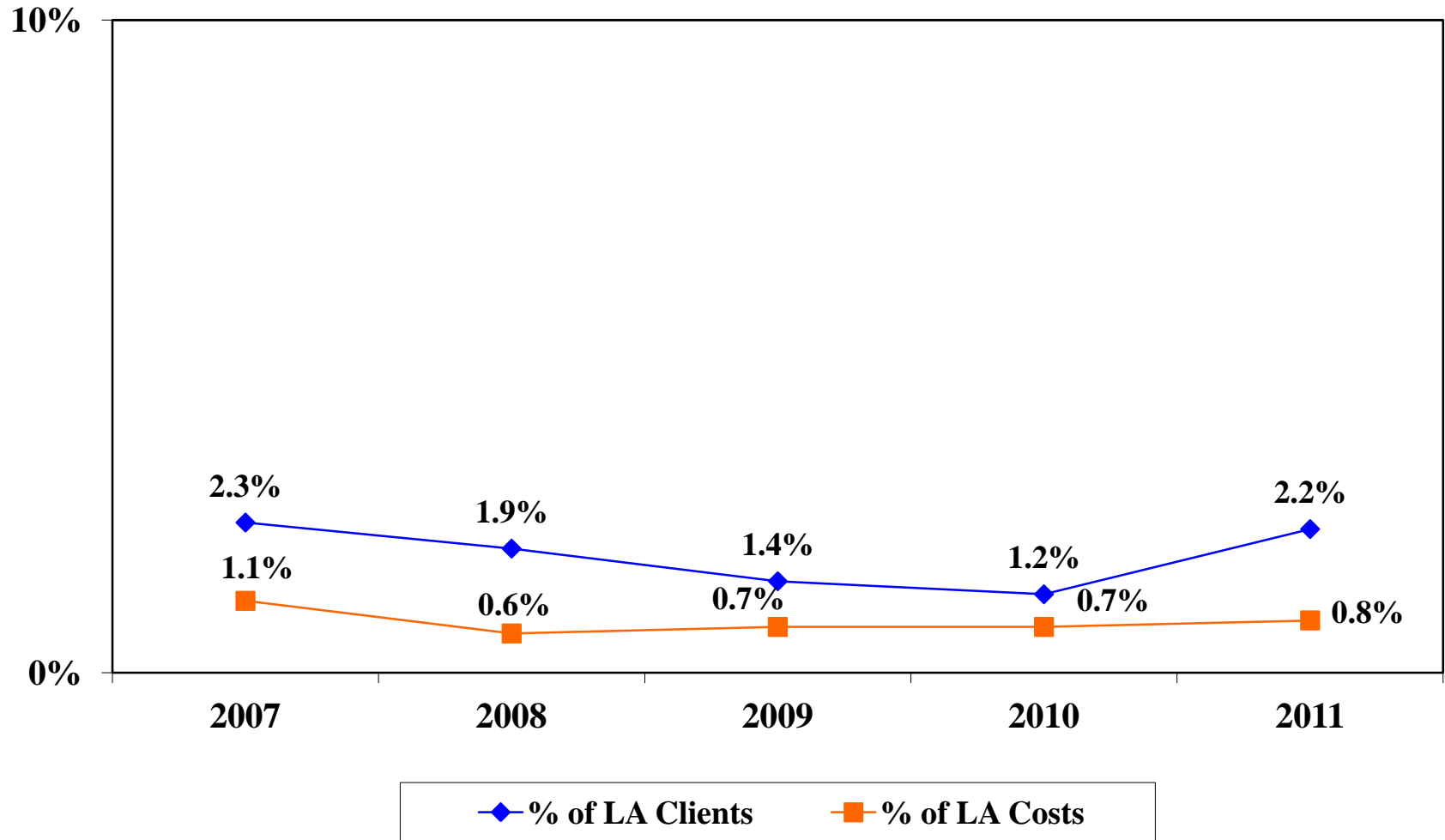
# Legal Assistance

	<u>2007</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>
<b>Total Clients</b>	222	184	132	111	208
<b>% of All RW Clients</b>	2.3%	1.9%	1.4%	1.2%	2.2%
<b>Total Cost</b>	\$219,853	\$128,993	\$158,963	\$164,903	\$189,000
<b>% of Total Costs</b>	1.1%	0.6%	0.7%	0.7%	0.8%

<b>Average Cost/Client</b>	\$990	\$701	\$1,204	\$1,486	\$909
<b>Median Cost/Client</b>	\$521	\$428	\$551	\$1,013	\$698
<b>Max. Cost/Client</b>	\$9,945	\$7,043	\$7,425	\$6,907	\$8,820

# Percent of Clients Served and Percent Spent on Legal Assistance

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## Legal Assistance by Gender and Ethnicity

Gender and Ethnicity	Percent Receiving Legal Assistance	Percent of All Ryan White Program Clients
Hispanic Male	30%	38%
Hispanic Female	5%	8%
Black Male	29%	20%
Black Female	16%	15%
Haitian Male	2%	6%
Haitian Female	4%	6%
White Male	11%	6%
White Female	3%	1%



# Transportation Assistance



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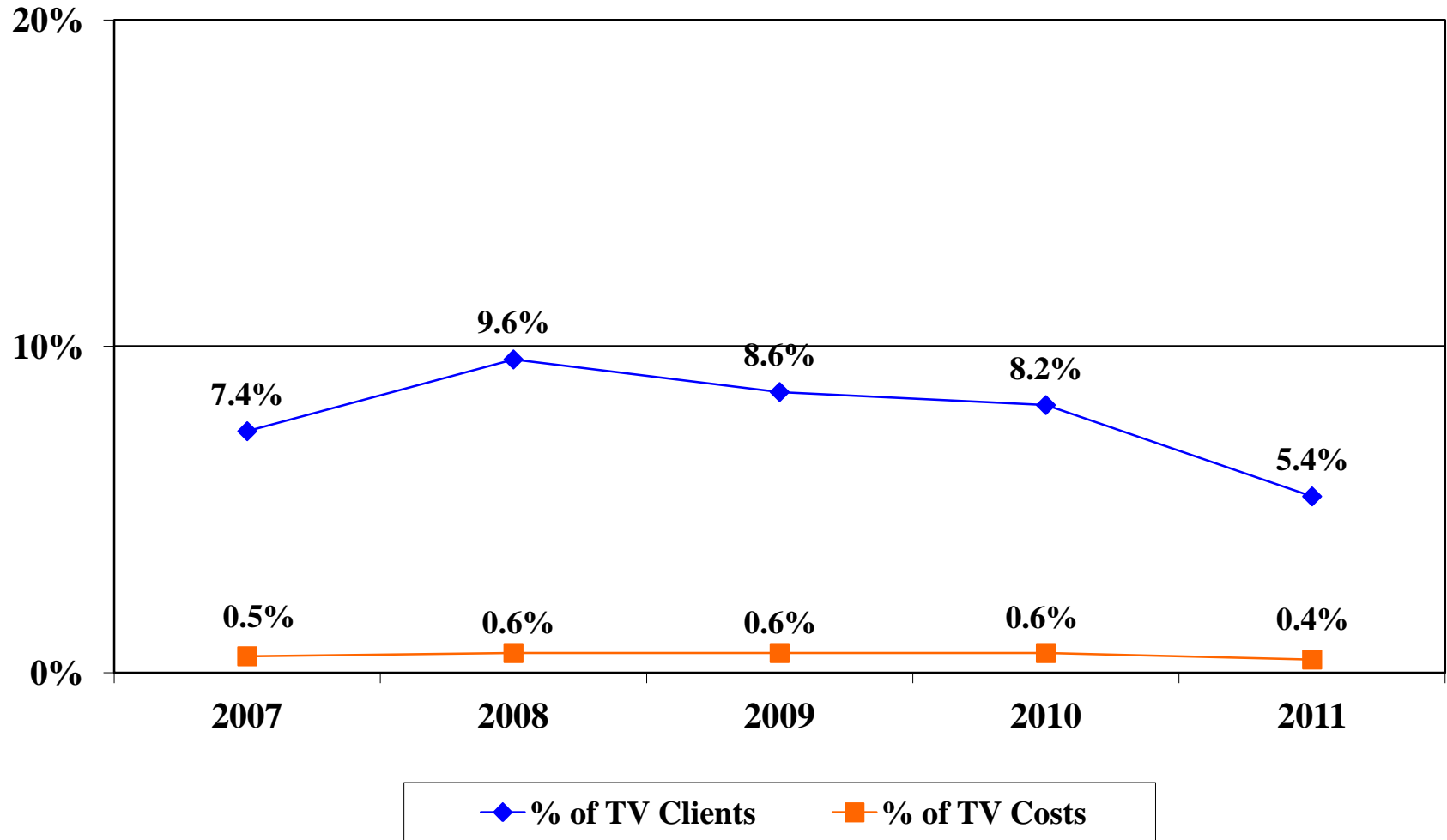
# Transportation Vouchers

	<u>2007</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>
<b>Total Clients</b>	729	927	830	777	521
<b>% of All RW Clients</b>	7.4%	9.6%	8.6%	8.2%	5.4%
<b>Total Cost</b>	\$100,629	\$137,022	\$131,384	\$133,340	\$79,603
<b>% of Total Costs</b>	0.5%	0.6%	0.6%	0.6%	0.4%

<b>Average Cost/Client</b>	\$138	\$148	\$158	\$172	\$153
<b>Median Cost/Client</b>	\$126	\$118	\$118	\$112	\$107
<b>Max. Cost/Client</b>	\$531	\$590	\$690	\$708	\$767

# Percent of Clients Served and Percent Spent on Transportation Vouchers

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# Transportation Vouchers by Gender and Ethnicity

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<b>Gender and Ethnicity</b>	<b>Percent Receiving Trans. Vouchers</b>	<b>Percent of All Ryan White Program Clients</b>
<b>Hispanic Male</b>	32%	38%
<b>Hispanic Female</b>	12%	8%
<b>Black Male</b>	23%	20%
<b>Black Female</b>	15%	15%
<b>Haitian Male</b>	6%	6%
<b>Haitian Female</b>	9%	6%
<b>White Male</b>	3%	6%
<b>White Female</b>	1%	1%

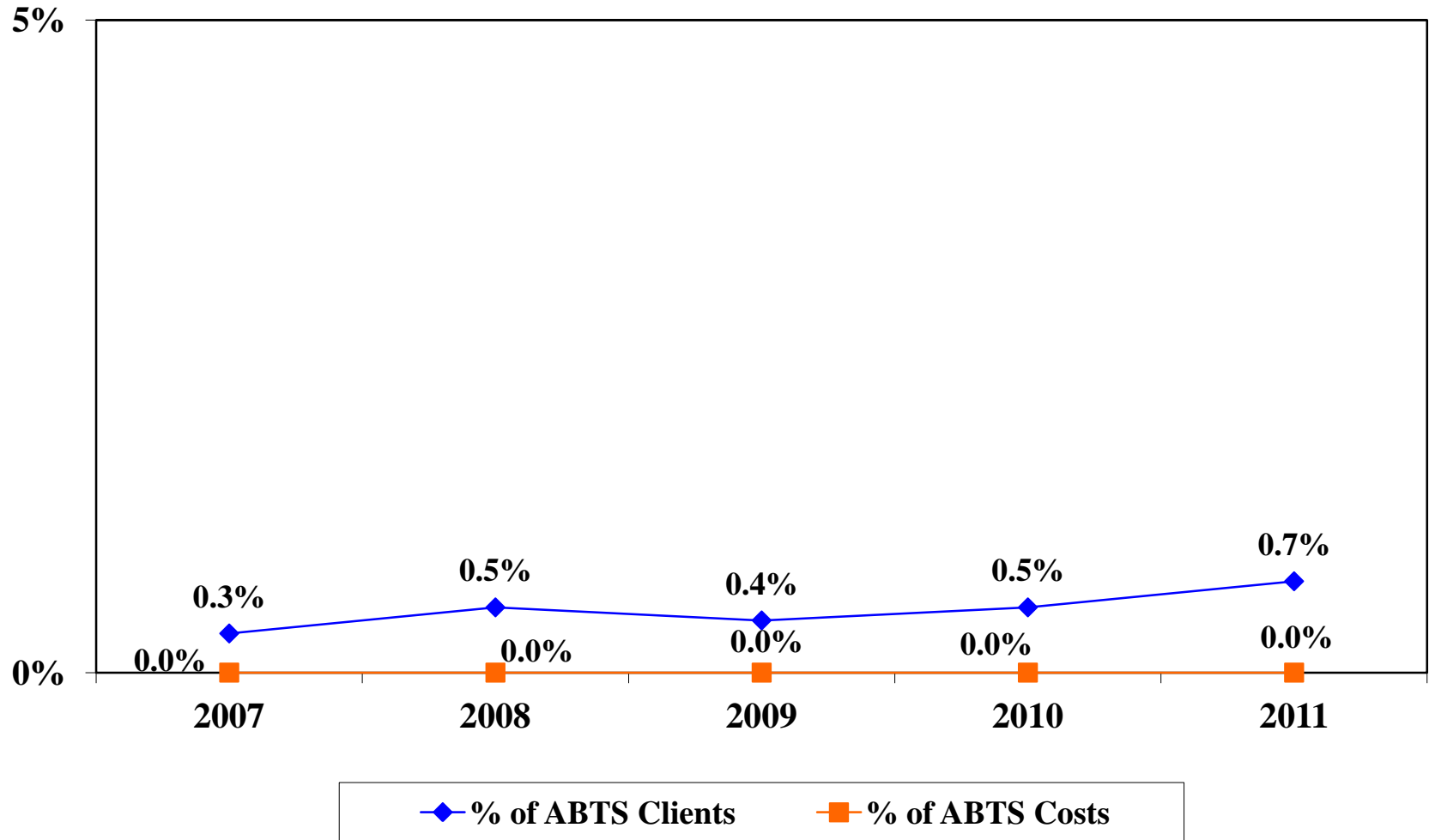
# Agency Based Transportation Services

	<u>2007</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>
<b>Total Clients</b>	31	49	38	52	71
<b>% of All RW Clients</b>	0.3%	0.5%	0.4%	0.5%	0.7%
<b>Total Cost</b>	\$2,496	\$5,993	\$5,993	\$5,980	\$5,980
<b>% of Total Costs</b>	0.0%	0.0%	0.0%	0.0%	0.0%

<b>Average Cost/Client</b>	\$81	\$122	\$158	\$115	\$84
<b>Median Cost/Client</b>	\$24	\$39	\$39	\$78	\$52
<b>Max. Cost/Client</b>	\$672	\$1,404	\$962	\$520	\$702

# Percent of Clients Served and Percent Spent on Agency Based Transportation Services

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# Agency Based Transportation Services by Gender and Ethnicity

Gender and Ethnicity	Percent Receiving Agency Based Transportation	Percent of All Ryan White Program Clients
Hispanic Male	26%	38%
Hispanic Female	10%	8%
Black Male	30%	20%
Black Female	23%	15%
Haitian Male	3%	6%
Haitian Female	4%	6%
White Male	1%	6%
White Female	2%	1%

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**Thank you for your attention!**

**Any questions?**