



AIDS HEALTHCARE  
FOUNDATION

We'll Walk You Through It



# GOAL

- Reduce the number of HIV+ residents in Miami-Dade & Broward counties who are out of care, never started treatment, or have trouble accessing care due to unnecessary barriers such as the paperwork involved

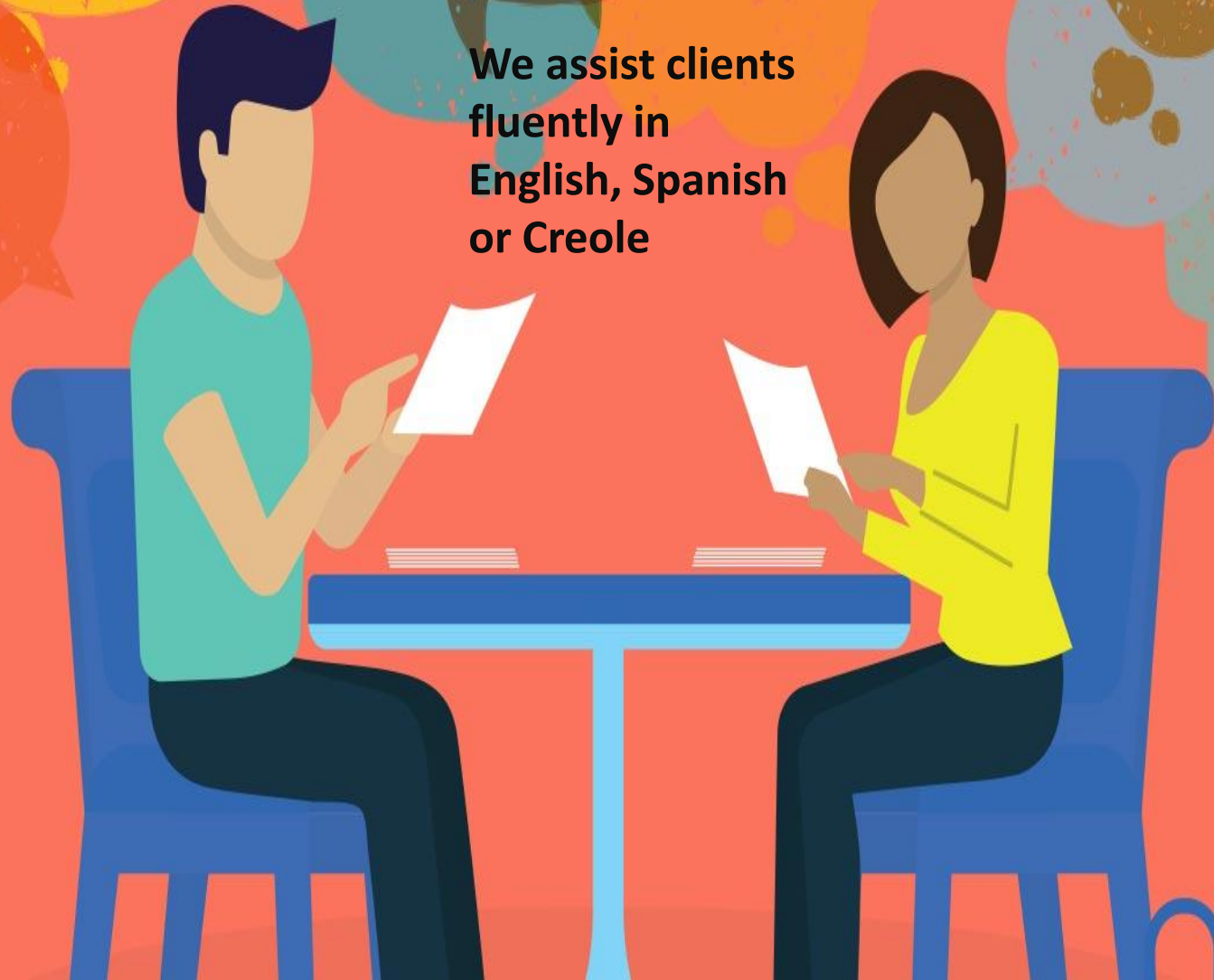
# Our Program

The “We’ll Walk You Through It” program staffs *CMS Certified Application Counselors* who serve clients as **Healthcare Benefit Navigators**

Navigators also assist with referrals to other community resources in Miami-Dade and Broward counties

We assist clients fluently in English, Spanish or Creole

Navigators assist clients in applying or re-qualifying for various government programs including but not limited to: Medicaid, Medicare, Affordable Care Act coverages as well as Ryan White and AIDS Drugs Assistance Programs (ADAP)



# How It Works

There are four steps to our program:

1. Once a client requests assistance via our toll-free hotline or website, a Navigator will be immediately assigned to them
2. The Navigator will then contact the client by their preferred method of communication (phone, email or text) to set up a time to meet them
3. During the first meeting, the Navigator conducts an intake interview to determine program(s) eligibility. The program(s) and application(s) process is explained, as well as documents needed to begin
4. Once all needed documents are gathered, the navigator assists with the program application and submits it to the administering agency. Navigators may also provide extra help and accompaniment to agency offices if requested





# ✓ How To Reach Us ☁

[www.WalkYouThroughIt.org](http://www.WalkYouThroughIt.org)

888-742-5575



# **HIV Paperwork?**

## **We'll Walk You Through It**

**Questions?**



AHF