

Disparities in Retention in Care and Viral Load Suppression by Medical Case Management Agency: Fiscal Years 2018 and 2019

Prepared by
Behavioral Science Research Corporation
for MAI CQMC
June 30, 2020

aidsnet.org

DISPARITIES IN RETENTION IN CARE

STRATEGY

DR1.1 Identify retention in care (RiC) vulnerabilities of **Black/African American male (B/AAM)** clients within the RWP network of care, and address them with specific interventions: **Increase RiC among B/AAM from 53% in 2015 to 90% by 2021.**

Note: Discussions concerning subrecipient-specific results are to focus on program planning and quality improvement initiatives, not the performance of the subrecipients.

Data are based on RWP clients with an assigned MCM site. Clients who are out-of-network, case managed under Medicaid, or whose cases were closed during the calendar year are removed from the analyses.

BLACK/AFRICAN AMERICAN MSM RETAINED IN CARE BY MCM SUBRECIPIENT

MCM Site	FY 2018		FY 2019	
	Retention %	Count	Retention %	Count
<i>All RWP B/AA MSM Clients</i>	84.0	431	86.1	404
AHF Coconut Grove	88.2	17	93.8	16
AHF Homestead	66.7	6	57.1	7
AHF Jackson North	89.1	46	80.0	45
AHF Liberty City	63.6	11	90.9	11
AHF Miami Beach	88.5	26	88.9	27
Borinquen	78.1	32	83.3	30
Care Resource Little Havana	100.0	1	--	--
Care Resource Miami Beach	100.0	4	100.0	3
Care Resource Midtown	82.5	97	85.2	88
Citrus	100.0	4	100.0	2
CHI	70.4	27	76.9	26
Empower U	87.1	31	82.9	35
Jessie Trice	83.3	12	100.0	12
MBCHC	75.0	20	93.8	16
PHT/North Dade	100.0	9	100.0	6
PHT/PET Center	100.0	7	87.5	8
PHT/SFAN	88.2	68	90.3	62
UM-CAP	90.9	11	90.0	10

DISPARITIES IN RETENTION IN CARE

STRATEGY

DR1.1 Identify retention in care (RiC) vulnerabilities of **Black/African American male (B/AAM)** clients within the RWP network of care, and address them with specific interventions: **Increase RiC among B/AAM from 53% in 2015 to 90% by 2021.**

Note: Discussions concerning subrecipient-specific results are to focus on program planning and quality improvement initiatives, not the performance of the subrecipients.

Data are based on RWP clients with an assigned MCM site. Clients who are out-of-network, case managed under Medicaid, or whose cases were closed during the calendar year are removed from the analyses.

BLACK/AFRICAN AMERICAN HETEROSEXUAL MALES RETAINED IN CARE BY MCM SUBRECIPIENT

MCM Site	FY 2018		FY 2019	
<i>All RWP B/AA Heterosexual Male Clients</i>	86.3	461	86.5	416
AHF Coconut Grove	100.0	5	100.0	6
AHF Homestead	42.9	7	80.0	5
AHF Jackson North	87.5	24	96.0	25
AHF Liberty City	100.0	6	100.0	12
AHF Miami Beach	100.0	3	100.0	3
Borinquen	80.0	25	82.1	28
Care Resource Little Havana	--	--	--	--
Care Resource Miami Beach	--	--	--	--
Care Resource Midtown	82.9	82	78.6	84
Citrus	100.0	2	100.0	2
CHI	84.4	32	63.0	27
Empower U	89.7	29	90.6	32
Jessie Trice	90.9	33	96.3	27
MBCHC	75.0	8	100.0	6
PHT/North Dade	88.9	27	100.0	24
PHT/PET Center	100.0	10	100.0	8
PHT/SFAN	87.4	151	86.0	114
UM-CAP	84.6	13	92.3	13

DISPARITIES IN RETENTION IN CARE

STRATEGY

DR1.1 Identify retention in care (RiC) vulnerabilities of **Black/African American male (B/AAM)** clients within the RWP network of care, and address them with specific interventions: **Increase RiC among B/AAM from 53% in 2015 to 90% by 2021.**

Note: Discussions concerning subrecipient-specific results are to focus on program planning and quality improvement initiatives, not the performance of the subrecipients.

Data are based on RWP clients with an assigned MCM site. Clients who are out-of-network, case managed under Medicaid, or whose cases were closed during the calendar year are removed from the analyses.

HAITIAN MALES RETAINED IN CARE BY MCM SUBRECIPIENT

MCM Site	FY 2018		FY 2019	
	Retention %	Count	Retention %	Count
<i>All RWP Haitian Male Clients</i>	88.7	373	93.5	341
AHF Coconut Grove	100.0	1	100.0	1
AHF Homestead	100.0	1	100.0	1
AHF Jackson North	87.0	23	100.0	26
AHF Liberty City	100.0	2	50.0	2
AHF Miami Beach	100.0	2	100.0	3
Borinquen	82.1	39	83.8	37
Care Resource Little Havana	--	--	--	--
Care Resource Miami Beach	--	--	--	--
Care Resource Midtown	100.0	26	92.3	26
Citrus	100.0	1	--	--
CHI	70.6	17	81.3	16
Empower U	71.4	14	100.0	16
Jessie Trice	95.2	21	95.5	22
MBCHC	89.1	55	91.8	49
PHT/North Dade	95.5	22	87.0	23
PHT/PET Center	100.0	9	100.0	8
PHT/SFAN	89.5	133	98.1	107
UM-CAP	83.3	6	100.0	4

DISPARITIES IN RETENTION IN CARE

STRATEGY

DR1.2 Identify retention in care (RiC) vulnerabilities of **Black/African American female (B/AAF)** clients within the RWP network of care, and address them with specific interventions: **Increase RiC among B/AAF from 53% in 2015 to 90% by 2021.**

Note: Discussions concerning subrecipient-specific results are to focus on program planning and quality improvement initiatives, not the performance of the subrecipients.

Data are based on RWP clients with an assigned MCM site. Clients who are out-of-network, case managed under Medicaid, or whose cases were closed during the calendar year are removed from the analyses.

BLACK/AFRICAN AMERICAN FEMALES RETAINED IN CARE BY MCM SUBRECIPIENT

MCM Site	FY 2018		FY 2019	
All RWP B/AAF Clients	89.4	519	85.4	480
AHF Coconut Grove	66.7	6	83.3	6
AHF Homestead	66.7	6	66.7	12
AHF Jackson North	77.8	27	93.9	33
AHF Liberty City	75.0	4	100.0	4
AHF Miami Beach	100.0	3	100.0	1
Borinquen	81.3	16	78.3	23
Care Resource Little Havana	--	--	0.0	1
Care Resource Miami Beach	100.0	1	100.0	1
Care Resource Midtown	89.5	76	82.9	70
Citrus	100.0	4	100.0	5
CHI	80.4	51	68.6	35
Empower U	97.7	44	91.7	60
Jessie Trice	100.0	46	94.0	50
MBCHC	88.0	25	95.0	20
PHT/North Dade	97.2	36	92.6	27
PHT/PET Center	71.4	7	87.5	8
PHT/SFAN	89.7	155	81.6	114
UM-CAP	100.0	10	90.0	10

DISPARITIES IN RETENTION IN CARE

STRATEGY

DR1.2 Identify retention in care (RiC) vulnerabilities of **Black/African American female (B/AAF)** clients within the RWP network of care, and address them with specific interventions: **Increase RiC among B/AAF from 53% in 2015 to 90% by 2021.**

Note: Discussions concerning subrecipient-specific results are to focus on program planning and quality improvement initiatives, not the performance of the subrecipients.

Data are based on RWP clients with an assigned MCM site. Clients who are out-of-network, case managed under Medicaid, or whose cases were closed during the calendar year are removed from the analyses.

HAITIAN FEMALES RETAINED IN CARE BY MCM SUBRECIPIENT

MCM Site	FY 2018		FY 2019	
<i>All RWP Haitian Female Clients</i>	92.4	423	92.2	386
AHF Coconut Grove	100.0	1	100.0	1
AHF Homestead	--	--	--	--
AHF Jackson North	72.2	18	90.0	20
AHF Liberty City	75.0	4	100.0	2
AHF Miami Beach	50.0	2	0.0	1
Borinquen	97.9	47	86.8	53
Care Resource Little Havana	--	--	--	--
Care Resource Miami Beach	--	--	--	--
Care Resource Midtown	90.3	31	83.3	36
Citrus	--	--	--	--
CHI	100.0	18	88.9	18
Empower U	100.0	19	100.0	21
Jessie Trice	83.3	12	100.0	11
MBCHC	95.2	63	91.5	59
PHT/North Dade	93.8	32	100.0	26
PHT/PET Center	87.5	8	100.0	6
PHT/SFAN	92.1	165	94.6	130
UM-CAP	100.0	3	100.0	2

DISPARITIES IN RETENTION IN CARE

STRATEGY

DR1.3 Identify retention in care (RiC) vulnerabilities of **Hispanic MSM (HMSM)** clients within the RWP network of care, and address them with specific interventions: **Increase RiC among HMSM from 53% in 2015 to 90% by 2021.**

Note: Discussions concerning subrecipient-specific results are to focus on program planning and quality improvement initiatives, not the performance of the subrecipients.

Data are based on RWP clients with an assigned MCM site. Clients who are out-of-network, case managed under Medicaid, or whose cases were closed during the calendar year are removed from the analyses.

HISPANIC MSM RETAINED IN CARE BY MCM SUBRECIPIENT

MCM Site	FY 2018		FY 2019	
All RWP HMSM Clients	90.6	3,027	89.1	2,974
AHF Coconut Grove	93.2	325	94.2	329
AHF Homestead	72.7	22	93.3	30
AHF Jackson North	88.4	95	92.9	98
AHF Liberty City	88.7	62	91.5	82
AHF Miami Beach	91.4	244	92.6	242
Borinquen	92.2	180	81.6	223
Care Resource Little Havana	95.2	125	92.2	128
Care Resource Miami Beach	95.5	66	89.1	64
Care Resource Midtown	88.2	798	88.8	713
Citrus	95.5	66	90.5	63
CHI	88.8	89	69.0	100
Empower U	92.9	14	85.7	21
Jessie Trice	85.7	7	100.0	8
MBCHC	91.4	419	90.8	393
PHT/North Dade	100.0	4	100.0	5
PHT/PET Center	92.7	110	95.2	84
PHT/SFAN	89.3	364	87.4	349
UM-CAP	91.4	35	81.0	42

DISPARITIES IN TREATMENT OUTCOMES (SUPPRESSED/UNDETECTABLE VL LEVELS)

STRATEGY

DV 1.1 Identify VL suppression vulnerabilities associated with Black/African American male (B/AAM) clients within the RWP network of care, and address them with specific interventions: **Increase B/AAM VL suppression levels from 57% suppressed VL in 2015 to 80% by 2021.**

Note: Discussions concerning subrecipient-specific results are to focus on program planning and quality improvement initiatives, not the performance of the subrecipients.

Data are based on RWP clients with an assigned MCM site. Clients who are Out-of-network, case managed under Medicaid, or whose cases were closed during the calendar year are removed from the analyses.

BLACK/AFRICAN AMERICAN MSM VIRAL LOAD SUPPRESSION BY MCM SUBRECIPIENT

MCM Site	FY 2018		FY 2019	
<i>All RWP B/AA MSM Clients</i>	<i>79.1</i>	<i>431</i>	<i>81.7</i>	<i>404</i>
AHF Coconut Grove	82.4	17	87.5	16
AHF Homestead	33.3	6	71.4	7
AHF Jackson North	82.6	46	93.3	45
AHF Liberty City	72.7	11	63.6	11
AHF Miami Beach	84.6	26	81.5	27
Borinquen	65.6	32	73.3	30
Care Resource Little Havana	0.0	1	--	--
Care Resource Miami Beach	100.0	4	100.0	3
Care Resource Midtown	79.4	97	83.0	88
Citrus	100.0	4	100.0	2
CHI	63.0	27	69.2	26
Empower U	83.9	31	85.7	35
Jessie Trice	83.3	12	91.7	12
MBCHC	85.0	20	81.3	16
PHT/North Dade	88.9	9	100.0	6
PHT/PET Center	100.0	7	75.0	8
PHT/SFAN	79.4	68	79.0	62
UM-CAP	90.9	11	70.0	10

DISPARITIES IN TREATMENT OUTCOMES (SUPPRESSED/UNDETECTABLE VL LEVELS)

STRATEGY

DV 1.1 Identify VL suppression vulnerabilities associated with Black/African American male (B/AAM) clients within the RWP network of care, and address them with specific interventions: **Increase B/AAM VL suppression levels from 57% suppressed VL in 2015 to 80% by 2021.**

Note: Discussions concerning subrecipient-specific results are to focus on program planning and quality improvement initiatives, not the performance of the subrecipients.

Data are based on RWP clients with an assigned MCM site. Clients who are Out-of-network, case managed under Medicaid, or whose cases were closed during the calendar year are removed from the analyses.

BLACK/AFRICAN AMERICAN Heterosexual Males VIRAL LOAD SUPPRESSION BY MCM SUBRECIPIENT

MCM Site	FY 2018		FY 2019	
<i>All RWP B/AA Heterosexual Male Clients</i>	81.3	461	82.7	416
AHF Coconut Grove	100.0	5	100.0	6
AHF Homestead	28.6	7	60.0	5
AHF Jackson North	95.8	24	96.0	25
AHF Liberty City	50.0	6	83.3	12
AHF Miami Beach	100.0	3	100.0	3
Borinquen	76.0	25	82.1	28
Care Resource Little Havana	--	--	--	--
Care Resource Miami Beach	--	--	--	--
Care Resource Midtown	80.5	82	78.6	84
Citrus	100.0	2	100.0	2
CHI	68.8	32	70.4	27
Empower U	72.4	29	81.3	32
Jessie Trice	87.9	33	96.3	27
MBCHC	100.0	8	100.0	6
PHT/North Dade	85.2	27	87.5	24
PHT/PET Center	80.0	10	87.5	8
PHT/SFAN	85.4	151	78.9	114
UM-CAP	69.2	13	92.3	13

aidsnet.org

DISPARITIES IN TREATMENT OUTCOMES (SUPPRESSED/UNDETECTABLE VL LEVELS)

STRATEGY

DV 1.1 Identify VL suppression vulnerabilities associated with Black/African American male (B/AAM) clients within the RWP network of care, and address them with specific interventions: **Increase B/AAM VL suppression levels from 57% suppressed VL in 2015 to 80% by 2021.**

Note: Discussions concerning subrecipient-specific results are to focus on program planning and quality improvement initiatives, not the performance of the subrecipients.

Data are based on RWP clients with an assigned MCM site. Clients who are Out-of-network, case managed under Medicaid, or whose cases were closed during the calendar year are removed from the analyses.

HAITIAN MALES VIRAL LOAD SUPPRESSION BY MCM SUBRECIPIENT

MCM Site	FY 2018		FY 2019	
<i>All RWP HAITIAN MALE Clients</i>	86.9	373	82.7	341
AHF Coconut Grove	100.0	1	100.0	1
AHF Homestead	0.0	1	0.0	1
AHF Jackson North	91.3	23	96.2	26
AHF Liberty City	100.0	2	50.0	2
AHF Miami Beach	100.0	2	100.0	3
Borinquen	87.2	39	89.2	37
Care Resource Little Havana	--	--	--	--
Care Resource Miami Beach	--	--	--	--
Care Resource Midtown	88.5	26	84.6	26
Citrus	100.0	1	--	--
CHI	70.6	17	75.0	16
Empower U	92.9	14	93.8	16
Jessie Trice	90.5	21	86.4	22
MBCHC	83.6	55	83.7	49
PHT/North Dade	100.0	22	78.3	23
PHT/PET Center	100.0	9	87.5	8
PHT/SFAN	84.2	133	76.6	107
UM-CAP	100.0	6	75.0	4

DISPARITIES IN TREATMENT OUTCOMES (SUPPRESSED/UNDETECTABLE VL LEVELS)

STRATEGY

DV 1.1 Identify VL suppression vulnerabilities associated with Black/African American female (B/AAF) clients within the RWP network of care, and address them with specific interventions: **Increase B/AAF VL suppression levels from 57% suppressed VL in 2015 to 80% by 2021.**

Note: Discussions concerning subrecipient-specific results are to focus on program planning and quality improvement initiatives, not the performance of the subrecipients.

Data are based on RWP clients with an assigned MCM site. Clients who are Out-of-network, case managed under Medicaid, or whose cases were closed during the calendar year are removed from the analyses.

BLACK/AFRICAN AMERICAN FEMALES VIRAL LOAD SUPPRESSION BY MCM SUBRECIPIENT

MCM Site	FY 2018		FY 2019	
All RWP B/AAF Clients	84.4	519	78.8	480
AHF Coconut Grove	100.0	6	100.0	6
AHF Homestead	50.0	6	58.3	12
AHF Jackson North	77.8	27	84.8	33
AHF Liberty City	50.0	4	75.0	4
AHF Miami Beach	66.7	3	100.0	1
Borinquen	81.3	16	78.3	23
Care Resource Little Havana	--	--	100.0	1
Care Resource Miami Beach	100.0	1	100.0	1
Care Resource Midtown	89.5	76	90.0	70
Citrus	100.0	4	100.0	5
CHI	66.7	51	57.1	35
Empower U	84.1	44	65.0	60
Jessie Trice	89.1	46	88.0	50
MBCHC	92.0	25	85.0	20
PHT/North Dade	88.9	36	85.2	27
PHT/PET Center	71.4	7	87.5	8
PHT/SFAN	87.1	155	76.3	114
UM-CAP	100.0	10	80.0	10

DISPARITIES IN TREATMENT OUTCOMES (SUPPRESSED/UNDETECTABLE VL LEVELS)

STRATEGY

DV 1.1 Identify VL suppression vulnerabilities associated with Black/African American female (B/AAF) clients within the RWP network of care, and address them with specific interventions: **Increase B/AAF VL suppression levels from 57% suppressed VL in 2015 to 80% by 2021.**

Note: Discussions concerning subrecipient-specific results are to focus on program planning and quality improvement initiatives, not the performance of the subrecipients.

Data are based on RWP clients with an assigned MCM site. Clients who are Out-of-network, case managed under Medicaid, or whose cases were closed during the calendar year are removed from the analyses.

HAITIAN FEMALES VIRAL LOAD SUPPRESSION BY MCM SUBRECIPIENT

MCM Site	FY 2018		FY 2019	
<i>All RWP HAITIAN Female Clients</i>	87.0	423	85.5	386
AHF Coconut Grove	100.0	1	100.0	1
AHF Homestead	--	--	--	--
AHF Jackson North	88.9	18	85.0	20
AHF Liberty City	25.0	4	100.0	2
AHF Miami Beach	0.0	2	0.0	1
Borinquen	89.4	47	86.8	53
Care Resource Little Havana	--	--	--	--
Care Resource Miami Beach	--	--	--	--
Care Resource Midtown	83.9	31	91.7	36
Citrus	--	--	--	--
CHI	77.8	18	77.8	18
Empower U	89.5	19	85.7	21
Jessie Trice	83.3	12	81.8	11
MBCHC	98.4	63	88.1	59
PHT/North Dade	93.8	32	76.9	26
PHT/PET Center	75.0	8	100.0	6
PHT/SFAN	84.8	165	85.4	130
UM-CAP	100.0	3	50.0	2

DISPARITIES IN TREATMENT OUTCOMES (SUPPRESSED/UNDETECTABLE VL LEVELS)

STRATEGY

DV 1.1 Identify VL suppression vulnerabilities associated with Hispanic MSM (HMSM) clients within the RWP network of care, and address them with specific interventions: **Increase HMSM VL suppression levels from 57% suppressed VL in 2015 to 80% by 2021.**

Note: Discussions concerning subrecipient-specific results are to focus on program planning and quality improvement initiatives, not the performance of the subrecipients.

Data are based on RWP clients with an assigned MCM site. Clients who are Out-of-network, case managed under Medicaid, or whose cases were closed during the calendar year are removed from the analyses.

HISPANIC MSM VIRAL LOAD SUPPRESSION BY MCM SUBRECIPIENT

MCM Site	FY 2018		FY 2019	
All RWP HISPANIC MSM Clients	93.6	3,027	93.2	2,974
AHF Coconut Grove	94.2	325	97.3	329
AHF Homestead	86.4	22	93.3	30
AHF Jackson North	94.7	95	96.9	98
AHF Liberty City	90.3	62	93.9	82
AHF Miami Beach	92.2	244	96.3	242
Borinquen	92.8	180	90.1	223
Care Resource Little Havana	96.0	125	95.3	128
Care Resource Miami Beach	98.5	66	95.3	64
Care Resource Midtown	93.5	798	95.7	713
Citrus	97.0	66	93.7	63
CHI	87.6	89	76.0	100
Empower U	92.9	14	85.7	21
Jessie Trice	100.0	7	100.0	8
MBCHC	96.2	419	93.9	393
PHT/North Dade	100.0	4	100.0	5
PHT/PET Center	94.5	110	95.2	84
PHT/SFAN	90.7	364	84.8	349
UM-CAP	100.0	35	97.6	42