

**New Clients in Care**

**COHORT 1: February through April 2019**

There were 263 new clients to the Ryan White Part A Program that entered from February 1-April 30, 2019. Here is a breakdown by how they entered (and for some, left) the program.

<b>New Clients February through April 2019 Ryan White Part A Program</b>				
<b>Client Status at 6 months (SDIS)</b>	<b>Newly Enrolled, non-TTRA clients</b>		<b>TTRA (New to HIV Care, New to RW Care)</b>	
	<i>n</i>	%	<i>n</i>	%
Client moved out of area	6	46.2	3	18.8
Client ineligible for Part A	1	7.7	0	0.0
Client had/became eligible for Medicare, Medicaid, or private insurance	6	46.2	13	81.2
<b>TOTALS</b>	<b>13</b>	<b>100.0</b>	<b>16</b>	<b>100.0</b>

So, 11% of the cohort left the program before the end of the first six-month enrollment period. For the remaining 89% (234 clients), did they see a medical case manager face-to-face in months five, six, or seven after enrolling in the Part A Program?

<b>New Clients February through April 2019 Ryan White Part A Program</b>				
<b>Client Status at 6 months</b>	<b>Newly Enrolled, non-TTRA clients</b>		<b>TTRA (New to HIV Care, New to RW Care)</b>	
	<i>n</i>	%	<i>n</i>	%
Client missing MCM FFE 5-7 months after enrollment	62	50.0	67	60.9
Client had MCM FFE 5-7 months after enrollment	62	50.0	43	39.1
<b>TOTALS</b>	<b>124</b>	<b>100.0</b>	<b>110</b>	<b>100.0</b>

For clients who did not enroll through TTRA, 50% saw a medical case manager face-to-face in months five, six, or seven after enrolling in the Part A Program. For clients who enrolled through the TTRA process, 39% saw a medical case manager face-to-face in months five, six, or seven after enrolling in the Part A Program. **Overall, 45% of clients who entered during this time period saw a medical case manager face-to-face in months five, six, or seven after enrolling in the Part A Program.**

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Where did these clients receive medical case management services during the first six months after enrolling in the Ryan White Part A Program? Four clients are missing from this table because they did not receive medical case management services during the six-month period.

February-April 2019 New to Ryan White Part A Program	No MCM FFE* Months 5-7 Months After Enrollment	MCM FFE* Months 5-7 Months After Enrollment	Total New Clients	% Completed MCM FFE 5-7 Months After Enrollment
MCM Site	<i>n</i>	<i>n</i>	<i>n</i>	%
AHF - Coconut Grove	4	12	16	75.0
AHF - Homestead	5	9	14	64.3
AHF - Jackson North	6	7	13	53.8
AHF - Liberty City	6	16	22	72.7
AHF - Miami Beach	11	7	18	38.9
Borinquen	6	17	23	73.9
Care Resource - Little Havana	2	0	2	0.0
Care Resource - Miami Beach	2	1	3	33.3
Care Resource - Midtown	20	12	32	37.5
Citrus Health	2	4	6	66.7
CHI	6	3	9	33.3
Empower U	1	4	5	80.0
Jessie Trice	1	3	4	75.0
MBCHC	4	5	9	55.6
PHT/North Dade Health Center	0	1	1	100.0
PHT/SFAN^	48	2	50	4.0
UM-CAP	1	2	3	66.7
<b>TOTALS</b>	<b>125</b>	<b>105</b>	<b>230</b>	<b>45.7</b>

\*Billed face-to-face encounter with a medical case manager, ^includes General Revenue billing

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**COHORT 2: May through July 2019**

There were 255 new clients to the Ryan White Part A Program that entered from May 1-July 31, 2019. Here is a breakdown by how they entered (and for some, left) the program.

<b>New Clients May through July 2019 Ryan White Part A Program</b>				
	<b>Newly Enrolled, non-TTRA clients</b>		<b>TTRA (New to HIV Care, New to RW Care)</b>	
	<i>n</i>	%	<i>n</i>	%
<b>Client Status at 6 months</b>				
Client moved out of area	8	80.0	4	18.2
Client ineligible for Part A	0	0.0	2	11.8
Client had/became eligible for Medicare, Medicaid, or private insurance	2	20.0	15	70.0
Client died	0	0.0	1	4.5
<b>TOTALS</b>	<b>10</b>	<b>100.0</b>	<b>22</b>	<b>100.0</b>

About 13% of this cohort left by the end of the first six-month enrollment period. For the remaining 87% (223 clients), did they see a medical case manager face-to-face in months five, six, or seven after enrolling in the Part A Program?

<b>New Clients May through July 2019 Ryan White Part A Program</b>				
	<b>Newly Enrolled, non-TTRA clients</b>		<b>TTRA (New to HIV Care, New to RW Care)</b>	
	<i>n</i>	%	<i>n</i>	%
<b>Client Status at 6 months</b>				
Client missing MCM FFE 5-7 months after enrollment	59	50.9	52	48.6
Client had MCM FFE 5-7 months after enrollment	57	49.1	55	51.4
<b>TOTALS</b>	<b>116</b>	<b>100.0</b>	<b>107</b>	<b>100.0</b>

For clients who did not enroll through TTRA, 49% saw a medical case manager face-to-face in months five, six, or seven after enrolling in the Part A Program. For clients who enrolled through the TTRA process, 51% saw a medical case manager face-to-face in months five, six, or seven after enrolling in the Part A Program. **Overall, 50% of clients who entered during this**

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**time period saw a medical case manager face-to-face in months five, six, or seven after enrolling in the Part A Program.**

Where did these clients receive medical case management services during the first six months after enrolling in the Ryan White Part A Program? Seventeen clients are missing from this table because they did not receive medical case management services during the six-month period.

<b>May-July 2019 New to Ryan White Part A Program</b>	<b>No MCM FFE* Months 5-7 months after Enrollment</b>	<b>MCM FFE* Months 5-7 months after Enrollment</b>	<b>Total New Clients</b>	<b>% Completed MCM FFE* 5-7 Months After Enrollment</b>
<b>MCM Site</b>	<b><i>n</i></b>	<b><i>n</i></b>	<b><i>n</i></b>	<b>%</b>
AHF - Coconut Grove	3	11	14	78.6
AHF - Homestead	3	0	3	0.0
AHF - Jackson North	9	10	19	52.6
AHF - Liberty City	6	4	10	40.0
AHF - Miami Beach	8	14	22	63.6
Borinquen	8	17	25	68.0
Care Resource - Little Havana	1	5	6	83.3
Care Resource - Miami Beach	0	0	0	0.0
Care Resource - Midtown	15	20	35	57.1
Citrus Health	1	0	1	0.0
CHI	8	8	16	50.0
Empower U	2	6	8	75.0
Jessie Trice	1	1	2	50.0
MBCHC	4	12	16	75.0
PHT/North Dade Health Center	0	1	1	100.0
PHT/SFAN^	23	1	24	4.2
UM-CAP	2	2	4	50.0
<b>TOTALS</b>	<b>94</b>	<b>112</b>	<b>206</b>	<b>54.4</b>

\*Billed face-to-face encounter with a medical case manager, ^includes General Revenue billing