



**Clinical Quality Management Committee
October 16, 2020**

New Clients Engagement in Care - Interim Analysis at Three Months

For the interim engagement analysis, clients were designated as engaged in medical case management at 90 days if they received a billed service between days 60-120 after their Ryan White entry date (90 days +/- 30 days) for the following medical case management and peer billing codes: MCM Face-to-Face Encounter, MCM Plan of Care Activities, MCM Adherence Counseling, Peer Adherence Counseling, and Peer Collateral.

COHORT 1: Ryan White Entry Date February through April 2019

Two hundred forty-seven clients entered in this cohort between February 1 and April 30, 2019. Nineteen clients disenrolled before 120 days after their Ryan White enrollment date, leaving 228 clients enrolled at the end of 120 days. Overall, 65% of clients remain engaged at the three-month point for this cohort. Sixty-five percent of clients who were New in Care (non-TTRA entry) were engaged at the end of three months, as defined for this analysis. Sixty-six percent of TTRA clients were engaged at the end of three months.

New Clients February through April 2019 Ryan White Part A Program (N = 228)				
	Newly Enrolled, non-TTRA clients (NiC)		TTRA (New to HIV Care, New to RW Care)	
	<i>n</i>	%	<i>n</i>	%
Client Status at Ryan White Date + 60-120 Days				
Clients missing MCM or Peer billing* at Ryan White Date + 60-120 Days	46	35.1	33	34.0
Client had MCM or Peer billing* at Ryan White Date + 60-120 Days	85	64.9	64	66.0
TOTALS	131	100.0	97	100.0

*MCM (FFE, POC, Adherence); Peer (Collateral, Adherence)

There was a range in the percentage of clients who were engaged in care at the 60-120-day range in Cohort 1 using the subset of MCM and Peer billing codes. The highest percentage of clients remained engaged at AHF-Coconut Grove (93.8%), while the lowest percentage of clients remained engaged at Care Resource – Little Havana and PHT/North Dade Health Center (0.0%). Twelve clients are missing from this table because they did not receive medical case management services during the six-month period.



February-April 2019 New to Ryan White Part A Program	MCM or Peer billing* at Ryan White Date + 60-120 Days	No MCM or Peer billing* at Ryan White Date + 60- 120 Days	Net New Clients (Total – Disenrolled Clients)	% Completed MCM or Peer billing* at Ryan White Date + 60-120 Days
MCM Site	<i>n</i>	<i>n</i>	<i>n</i>	%
AHF - Coconut Grove	15	1	16	93.8
AHF - Homestead	7	6	13	53.8
AHF - Jackson North	7	3	10	70.0
AHF - Liberty City	15	3	18	83.3
AHF - Miami Beach	11	7	18	61.1
Borinquen	18	3	21	85.7
Care Resource - Little Havana	0	2	2	0.0
Care Resource - Miami Beach	1	2	3	33.3
Care Resource - Midtown	20	10	30	66.7
Citrus Health	3	2	5	60.0
CHI	4	5	9	44.4
Empower U	4	1	5	80.0
Jessie Trice	3	1	4	75.0
MBCHC	5	3	8	62.5
PHT/North Dade Health Center	0	1	1	0.0
PHT/SFAN^	26	24	50	52.0
UM-CAP	2	1	3	66.7
TOTALS	141	75	216	65.2

*MCM (FFE, POC, Adherence); Peer (Collateral, Adherence); ^includes General Revenue billing

COHORT 2: Ryan White Entry Date May through July 2019

Two hundred fifty-five clients entered in this cohort between May 1 and July 31, 2019. Thirty-four clients disenrolled before 120 days after their Ryan White enrollment date, leaving 221 clients enrolled at the end of 120 days. Overall, 63% of clients remain engaged at the three-month point for this cohort. Sixty-three percent of clients who were New in Care (non-TTRA entry) were engaged at the end of three months, as defined for this analysis. Sixty-four percent of TTRA clients were engaged at the end of three months.





New Clients May through July 2019 Ryan White Part A Program (N = 221)				
	Newly Enrolled, non-TTRA clients (NiC)		TTRA (New to HIV Care, New to RW Care)	
	<i>n</i>	%	<i>n</i>	%
Client Status at Ryan White Date + 60-120 Days				
Clients missing MCM or Peer billing* at Ryan White Date + 60-120 Days	45	37.2	36	36.0
Client had MCM or Peer billing* at Ryan White Date + 60-120 Days	76	62.8	64	64.0
TOTALS	121	100.0	100	100.0

*MCM (FFE, POC, Adherence); Peer (Collateral, Adherence)

There was a range in the percentage of clients who were engaged in care at the 60-120-day range in Cohort 2 using the subset of MCM and Peer billing codes. The highest percentage of clients remained engaged at AHF – Coconut Grove, AHF – Liberty City, Citrus Health, Jessie Trice Community Health System, PHT/North Dade Health Center and UM – CAP (100.0%), while the lowest percentage of clients remained engaged at PHT/SFAN (32.3%). Four clients are missing from this table because they did not receive medical case management services during the six-month period.



May-July 2019 New to Ryan White Part A Program	MCM or Peer billing* at Ryan White Date + 60-120 Days	No MCM or Peer billing* at Ryan White Date + 60-120 Days	Net New Clients (Total – Disenrolle d Clients)	% Completed MCM or Peer billing* at Ryan White Date + 60-120 Days
MCM Site	<i>n</i>	<i>n</i>	<i>n</i>	%
AHF - Coconut Grove	17	0	17	100.0
AHF - Homestead	2	2	4	50.0
AHF - Jackson North	12	6	18	66.7
AHF - Liberty City	10	0	10	100.0
AHF - Miami Beach	16	6	22	72.7
Borinquen	23	4	27	85.2
Care Resource - Little Havana	2	4	6	33.3
Care Resource - Miami Beach	--	--	--	--
Care Resource - Midtown	21	13	34	61.8
Citrus Health	1	0	1	100.0
CHI	6	10	16	37.5
Empower U	4	4	8	50.0
Jessie Trice	2	0	2	100.0
MBCHC	8	5	13	61.5
PHT/North Dade Health Center	1	0	1	100.0
PHT/SFAN^	11	23	34	32.3
UM-CAP	4	0	4	100.0
TOTALS	140	77	217	64.5

*MCM (FFE, POC, Adherence); Peer (Collateral, Adherence); ^includes General Revenue billing