

Miami-Dade County Ryan White Program
Contract Excerpts Related to Clinical Quality Management
[reflects updates for FY 2021 (where highlighted)]

Article II, Section 2.1 BB:

- BB. To cooperate in the clinical quality management (CQM) process that may include periodic record reviews, as a part of the COUNTY's Performance Improvement Plan and Clinical Quality Management Plan for Ryan White Program-funded services. The SUBRECIPIENT is required to respond in writing within ten (10) business days, or other reasonable time frame specified in writing by the COUNTY or its contracted CQM provider, Behavioral Science Research Corporation (BSR), of notification of related audit or review findings with a plan of corrective action, if required. The majority of a review or audit shall be conducted onsite to the extent possible; while portions of the audit (e.g., review of policies and procedures, client eligibility documentation, medical records where available, and progress notes) may be completed as a desk audit. The SUBRECIPIENT is also required to participate in additional quality management activities such as technical assistance or training to address any deficiencies identified during the CQM review or audit process. The SUBRECIPIENT will also collaborate with the COUNTY and the Miami-Dade HIV/AIDS Partnership in the development of outcome measures for applicable service categories.

Article IV, Section 4.3:

- 4.3 To adhere to the legislative requirement to establish a clinical quality management program as outlined in HRSA Policy Clarification Notice No. 15-02 and Integrated Plan program letter (updated September 1, 2020) (<https://hab.hrsa.gov/program-grants-management/policy-notice-and-program-letters>). To participate in the development and implementation of the Ryan White Program Performance Improvement Plan (PIP), the Clinical Quality Management Program, the Miami-Dade County Integrated HIV/AIDS Prevention and Care Plan (Integrated Plan), and the Ending the HIV Epidemic initiative, to ensure that program-eligible clients have equitable access to high quality care, to improve client health outcomes, to maximize collaboration of stakeholders (Miami-Dade County Office of Management and Budget-Grants Coordination, the Miami-Dade HIV/AIDS Partnership, subrecipients, the County's contract Quality Management provider, the County's contract data management system provider, the Clinical Quality Management Committee), and the Florida Department of Health in Miami-Dade County] to maximize coordination of services, to ensure high quality customer service, and to ensure compliance with local, State, and Federal mandates.

Article VII, Section 7.2:

- 7.2 The SUBRECIPIENT agrees to participate in evaluation studies, clinical quality management activities, Performance Improvement Plan activities, Integrated Plan activities, Ending the HIV Epidemic activities, and needs assessment activities sponsored by the U.S. Health Resources and Services Administration (HRSA) or analyses carried out by or on behalf of the COUNTY or the Miami-Dade HIV/AIDS Partnership to evaluate the effectiveness of client service(s) or the appropriateness and quality of care/service delivery. Accordingly, the SUBRECIPIENT shall:
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 - C. Participate in ongoing meetings and Subrecipient Forums aimed at increasing, enhancing, maintaining, and evaluating coordination and collaboration among HIV-related health and support subrecipients; and
 - D. Participate in record review entrance and exit interviews, acknowledge recommended or required improvements, and develop and implement program enhancements or corrective actions, as appropriate to the observations or findings.