



**Minority AIDS Initiative (MAI) Clinical Quality Management Team
Zoom Virtual Meeting
July 27, 2021**

Agency	Members
Borinquen	Rosemonde Francis
Borinquen	Chris Varela
Borinquen	Tanya Rodriguez
Borinquen	Wendy Aquino
Borinquen	Widlie Motrevil
Care 4 U	Monte Brown
Care 4 U	Vanessa Mills
Care Resource	Ariel Williams
Care Resource	Edgar Mojica
Care Resource	Rafael Jimenez
Care Resource	Robert Chavez
Empower U	Resha Mehta
Groupware Technologies	Taylor Sieth
Miami Beach CHC	Guillermo Fernandez

Agency	Members
Miami Beach CHC	Jose Ortega
OMB-RWP	Nelly Rodriguez
UM CAP	Karen Hilton
UM CAP	Samantha Ross
UM CAP	Sonya Brown-Boyne
BSR Staff	
Jimmy Hernandez	
Robert Ladner	
Susy Martinez	
Barbara Kubilus	

Note that documents referenced in these minutes were accessible to members and the public prior to (and during) the meeting, at <http://aidsnet.org/cqm-documents/>

I. Call to Order/Introductions

Samantha Ross, the Vice Chair, called the meeting to order at 9:31 a.m.

Housekeeping/Zoom Rules

Susy Martinez reviewed the Zoom Meeting Rules presentation (copy on file), which reviewed the meeting rules for the virtual format. MAI CQM Team members agreed to remove this item from future agendas.

II. Roll Call

Ms. Martinez requested members indicate their presence by chatting "Here" or "Present" in the chat box.

III. Review Agenda/Minutes

The committee reviewed the agenda. No changes were made. The committee reviewed the minutes. No changes were made.

IV. Baseline Measures for MAI Innovation

MAI CQM Team members presented the baseline measures for their MAI Program Innovation target populations.

University of Miami CAP-Sonya Brown-Boyne and Karen Hilton presented UM CAP's MAI Program innovation baseline (copy on file). Their MAI target population includes Hispanic male-to-male sexual contact (MMSC), African American/Haitian heterosexual males, African American/Haitian MMSC, and African-American/Haitian females. UM CAP's MAI population experiences risk factors that include Intravenous Drug Use (IDU), substance use other than IDU, and Sexually Transmitted Infections. UM CAP's baseline for VL suppression is 77.7% (7 out of 9 MAI clients). Their goal is **85%** VL suppression rate among their MAI population.

Borinquen Health Care (BHC)- Chris Varela presented BHC's baseline for their MAI Program Innovation (copy on file). Their identified MAI target population is African-American/Black MMSC, Hispanic MMSC, and Heterosexual African-American/Black males and females. Their innovation integrates the Outpatient Ambulatory Health Service (OAHS) visit with a mental health visit. The Advanced Registered Nurse Practitioner provides both services during the same visit. Baseline data by MAI target group is listed below:

MAI clients who had a visit with Tom Schlepko, ARNP, also certified as a Psychiatric-Mental Health Nurse Practitioner

MAI Group	Visit count by group	Number of Mental Health Visits	Number of clients with VL suppression (most recent as of June 29th, 2021)
MMSC Hispanic	50	3	37
MMSC Black	13	1	10
Black Female	9	0	5
Black non MMSC Male	11	1	6
Baseline			69.9%
Goal	-		90.0%

- Borinquen is hoping to increase the number of mental health visits from 6% to **20%**.

Care 4 U- Vanessa Mills presented Care 4 U's baseline for their MAI program Innovation (copy on file). She reported that the MAI target population that Care 4 U will serve is HIV positive African-American/Black and Hispanic males and females regardless of sexual orientation. Overall, 49 HIV+ clients were selected for review for their MAI Program Innovation. Clients included in the sample:

- Had received Ryan White MCM and OAHS.
- Were enrolled between March 1, 2020 and March 31, 2021.
- Had two or more Viral Load (VL) measures.

Baseline data for Care 4 U is listed below.

VL less than 200 copies/mL (n=24 clients)
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Baseline VL	58%
VL#2 (3 months after baseline)	63%

Care 4 U's innovation includes the use of the Acuity Assessment Tool in PE to determine the level of client acuity. They are in the process of structuring the acuity scoring mechanism that would define the number of hours/visits needed for MCM and OAHS staff. Ms. Mills reported she has had to override acuity total scores in Provide Enterprise (PE) because the score is not representing the clients' degree of need. She recommended the Acuity Assessment Tool programmed in PE possibly be replaced with an acuity tool that captures chronic comorbidities and social determinants of health.

Empower U-Resha Mehta presented Empower U's MAI Program Innovation (copy on file). She described that the MAI Target population Empower U will serve is African American/Black heterosexual males and females, and African American/Black MMSC.

- Baseline Viral Suppression for African American/Black heterosexual males = **80.6%**
- Baseline Viral Suppression for African American/Black heterosexual females = **65%**
- Baseline Viral Suppression for African American MMSC = **87.1%**
- Baseline No-show rate for MCM = **20%**

Empower U's innovation is to increase the frequency of MCM and Peer contacts with clients through text messaging. The Peer connects with the clients via text messages multiple times a month. The frequency of contacts and the type of messaging is based on patient related characteristics.

V. Helpful Reports and Views in Provide Enterprise

Taylor Sieth reviewed with the MAI CQM Team members thereports and views in PE. Ms. Sieth reviewed the following:

- *View-Clients Open by Category by Funding*-Provides a list of all open MAI clients with CIS#, last VL date and last VL result.
- *Report-MAI service totals*-Filter by date range and service totals (**currently does not generate CIS#s**)
- *Report-MAI services by service category*-Includes date range, service category, and funding source.
- *Report-Service Activity by Category and Provider Detail Report*-Includes date range, providers, service category, funding source, CIS#, Date of service, # of units and total clients served. (**Taylor will add VLs and client first and last name to this report and exportable version of the report**).
- *Report-Service Activity Summary Report*-Only totals without specific client information.

VI. Next Steps

- Ms. Sieth will add the Viral load result and the first and last name of clients to the Service Detail by Category Report and first and last name of client.
- Ms. Sieth will verify if views in PE are exportable.
- Ms. Sieth will provide clarification on the Acuity Assessment Tool for the following:

1. Is there a document to see how the acuity tool is calculating the score?
 2. Is it possible for the Acuity Tool to prompt an entry to the action plan?
 3. Is there information on the scoring of the Acuity Tool and logic?
 4. Can the Acuity Assessment be embedded in the Client Health Assessment?
- Miami Beach Community Health Center and Care Resource will present their MAI Program Innovation at the next MAI CQM Team meeting.

VII. There were no announcements.

Next Meeting -Next meeting is scheduled for Tuesday, August 31, 2021 via Zoom.