



**Minority AIDS Initiative (MAI) Clinical Quality Management Team  
Zoom Virtual Meeting  
July 26, 2022**

Agency	Members
Borinquen Medical Centers (BMC)	Rhonda Wright
BMC	George Barroso
BMC	Rosemonde Francis
BMC	Diego Shmuels
BMC	Nelly Belladent
Care 4 U	Monte Brown
Care Resource Community Health Center (CRCHC)	Robert Chavez
CRCHC	Edgar Mojica
Empower U Community Health Center (EUCHC)	Kirk Palmer
EUCHC	Resha Mehta

Agency	Members
Miami Beach Community Health Center (MBCHC)	Guillermo Fernandez
MBCHC	Jose Ortega
Miami-Dade County Office of Management and Budget (MDC-OMB-GC)	Nelly Rodriguez
MDC-OMB-GC	Ana Nieto
University of Miami – Comprehensive AIDS Program (UM-CAP)	Sonya Boyne
UM CAP	Samantha Ross
UM CAP	Latoya Johnson
<b>Behavioral Science Research (BSR) Staff</b>	
Barbara Kubilus	
Susy Martinez	
Frank Gattorno	
<b>Guest</b>	
Bolivar Nieto	Gilead Sciences

Note that documents referenced in these minutes were accessible to members and the public prior to (and during) the meeting, at <http://aidsnet.org/cqm-documents/>

**I. Call to Order/Introductions**

Robert Chavez, the vice-chair, called the meeting to order at 9:33 a.m.

**II. Roll Call**

Members noted their presence by indicating "Here" or "Present" in the chat box.

### III. Review Agenda/Minutes

The committee reviewed today's agenda and the meeting minutes from June 28, 2022. No changes were made, both items were approved. Next steps from the last meeting minutes were reviewed.

### IV. Icebreaker Activity

*Barbara Kubilus*

Barbara Kubilus engaged the MAI CQM Team in an icebreaker activity. Team members discussed the song they have on repeat.

### V. Clinical Quality Management Performance Report Card Cycle 1 Summary

*Frank Gattorno*

Frank Gattorno presented a summary of the rolling 12-month period of the Clinical Quality Management Performance Report Card for Fiscal Year 31 Cycles 2, 3, and 4; and Fiscal Year 32 Cycle 1 (copy on file). Mr. Gattorno highlighted the following items from Fiscal Year 32 Cycle 1:

- There was an increase in the number of Ryan White Program (RWP) clients in Cycle 1.
- The percent of clients with suppressed viral loads (VL) has increased slightly since March and is 82%.
- The VL suppression rates among MCM clients have remained steady at 76%.
- The retention in medical care (RiMC) rates have remained relatively consistent; despite a slight decrease reported in May, rates are currently at 86%
- The non-missing VL percentages among the outpatient/ambulatory healthcare services (OAHS) clients is 95% compared to the overall RWP client population who are at 91%.

The MAI CQM team discussed ways to improve the percentage of clients retained in care as defined locally (Percent of RWP Clients retained in medical care. **Denominator:** All RWP Clients *CI, MI, NI* **Numerator:** RWP Clients receiving two or more medical visits with a provider, VL test, or medical visit copay, 90 or more days apart, in the past 12 months). Some suggestions included reminder pop ups for clients' upcoming appointments in Provide Enterprise Miami and discussing with Groupware technologies implementing rules or blocks when the medical appointments are scheduled prior to 90 days.

### VI. Engagement in Care Best Practices

Bolivar Nieto, Community Liaison from Gilead Sciences conducted a presentation, *Engagement in Care Best Practices* (copy on file). He discussed best practices that address homelessness, substance use disorder, lack of transportation, and immigration.

## **VII. Next Steps**

*Susy Martinez*

- BSR will send the summary table of the CQM Performance Report Card which requires feedback from the MAI CQM team for establishing the targets for the performance indicators.
- BSR will send the National HIV/AIDS Strategy Goals for team members to compare when considering the target for the indicators.
- BSR will send the slide deck of presentations from Gilead for the team to select topics for future trainings.
- BSR will communicate with Groupware Technologies to discuss the process of scheduling the medical appointments 90 days apart for the RiMC measure.

## **VIII. Evaluation**

Participants completed evaluation questions via a Zoom poll. One hundred percent of meeting participants felt that the information in today's meeting was relevant to their work.

## **IX. Announcements**

Susy Martinez invited MAI CQM Team members to attend the monthly Miami-Dade County Ryan White Program Monthly Research Symposium sessions.

Ms. Kubilus discussed that there will be an evaluation of the MAI CQM Team in August 2022.

**Next Meeting -Next meeting is scheduled for Tuesday, August 30, 2022, via Zoom.**