CITRUS HEALTH NETWORK HIV PRACTICE ANALYSIS

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TANGIBLE/OBJECTIVE

Smaller Caseloads (60-90:1 MCM; 120:1 Peer/OAHS)

Co-Location and Privacy

Tight team dynamic and communication

Regular and frequent follow-up

INTANGIBLE/SUBJECTIVE

Cultural "fit" between staff and clients

Rapport is key

"Peer Mindset" from the top-down