



**Clinical Quality Management (CQM) Committee
Zoom Virtual Meeting
January 20, 2023**

Members	Agency
Brad Mester	AIDS Healthcare Foundation (AHF)
Neil Walker	AHF
Javier Sosa Duran	AHF
Eddy Diaz	AHF
Rhonda Wright	Borinquen Medical Centers (BMC)
Rosemonde Francis	BMC
Edgar Mojica	Care Resource Community Health Center (CRCHC)
Robert Chavez	CRCHC
Rafael Jimenez	CRCHC
Manny Pico	CRCHC
Emma Muñoz	Citrus Health Network (CHN)
Tabitha Hunter	Community Health of South Florida (CHI)
Kirk L Palmer	Empower U CHC
Lirian Oquendo	Empower U CHC
Resha Mehta	Empower U CHC
Jose Ortega	Miami Beach Community Health Center (MBCHC)

Members	Agency
Guillermo Fernandez	MBCHC
Nelly Rodriguez	Miami-Dade County Office of Management and Budget MDC-OMB-GC
Ana Nieto	MDC-OMB-GC
Carla Valle-Schwenk	MDC-OMB-GC
Amaris Hess	New Hope CORPS
Laura Van Sant	Public Health Trust (PHT)
Naeem Tenant	PHT
Takisha Nelson	PHT
Karen Hilton	University of Miami (UM) CAP
Guest	
Leo Martinez	
Von Biggs	
Behavioral Science Research Staff	
Frank Gattorno	
Susy Martinez	
Robert Ladner	

Note that documents referenced in these minutes are accessible to members and the public prior to (and during) the meeting, at <http://aidsnet.org/cqm-documents/>

I. Call to Order/Roll Call

Rhonda Wright, CQM Committee chair, called the meeting to order at 9:32 a.m.

II. Roll Call (Zoom Attendees)

Members noted their presence by indicating "Here" or "Present" in the chat box.

III. Review Agenda & Minutes

The committee reviewed today's agenda and the meeting minutes from December 16, 2022. No changes were made.

IV. AIDS Healthcare Foundation's (AHF) Best Practice

Neil Walker

Best Practice Showcase

Neil Walker presented Care Management Team Best Practice in Care (copy on file). Mr. Walker reported that the disease case managers at AHF are all licensed registered nurses. The disease case managers collaborate with a team that includes outpatient ambulatory health providers, Peers and other team members involved in the client's care. An acuity scale is used to determine the level of contact for clients and the specific needs of the clients.

**V. Clinical Quality Management Performance Report Card
Cycle Cycle 3**

Frank Gattorno

Frank Gattorno presented the Clinical Quality Management Performance Report Card Cycle 3 summary (copy on file). He highlighted the following: The number of Medical Case Management (MCM), Outpatient Ambulatory Health Services (OAHS), and Oral Healthcare (OHC) clients served in the Ryan White Program increased in quarter 3. The care continuum variables in medical care, retention in medical care, percent virally suppressed, and non-missing viral load decreased slightly in December 2022. The OAHS service category suppression and retention in medical care remains steady.

Mr. Gattorno quizzed the CQM Committee attendees on their post-knowledge of his presentation. Poll results are listed below:

- Q1 The CQM Performance Report Card results data highlights that from qtr. 2-3 the number of clients for OAHS, MCM and OHC categories increased, decreased, or remained the same? **75% answered correctly.**
- Q2 Which continuum of care indicator consistently had the lowest percentage among the continuum of care series? in medical care retention in care, retention in medical care, suppressed viral load and non-missing viral load? **65% correctly.**
- Q3 The MCM service category viral load suppression rate was consistently higher than the OAHS viral load suppression rate True or False? **75% answered correctly.**

VI. Minority AIDS Initiative Population Best Practice

Susy Martinez

Susy Martinez reviewed the Bilingual and Bicultural care team CQII intervention (Target HIV Best Practice Compilation: (copy on file), targeting Hispanic/Latina(o/x) client populations. The intervention provides culturally responsive care and connections to resources tied to their community and ethnicity, aimed to address, and reduce disparities in healthcare.

VII. Next Steps

- ✓ Susy Martinez will email today's meeting documents to CQM Committee meeting members.
- ✓ Edgar Mojica will present Care Resource's MAI innovation at the next CQM Committee

VIII. Announcements

The Ryan White Program Subrecipient Forum is scheduled for January 31, 2023, from 10:00am-12:30pm at the Miami Dade County Main Library.

IX. Evaluation/Poll

CQM committee members completed an evaluation via a poll feature. The results of the evaluation include:

- The session provided useful information - 100% agreed;
- Satisfaction with the meeting overall - 85% satisfied.

X. Next Meeting

The next meeting is scheduled for Friday, February 17, 2023., via Zoom.