

**RYAN WHITE PROGRAM
SERVICE UTILIZATION DATA
FY 2022 (3/1/2022-2/28/23)**

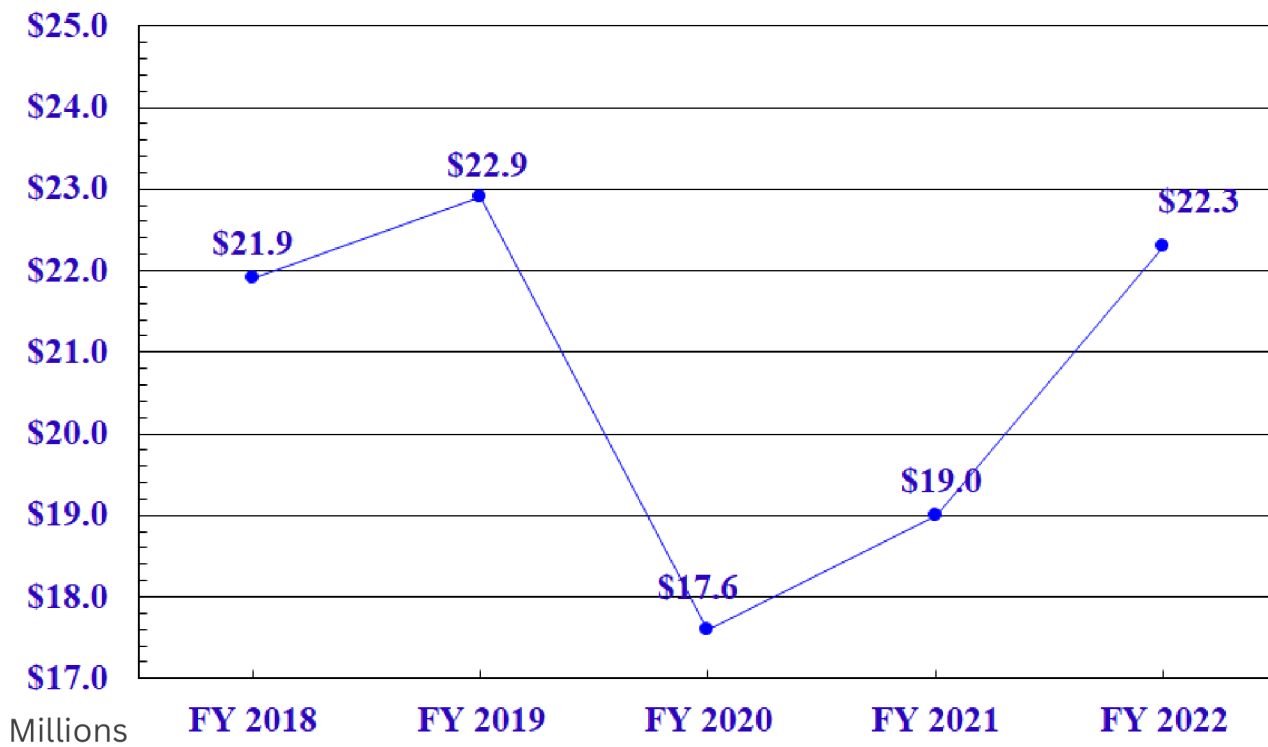
July 13, 2023 version

SUMMARY

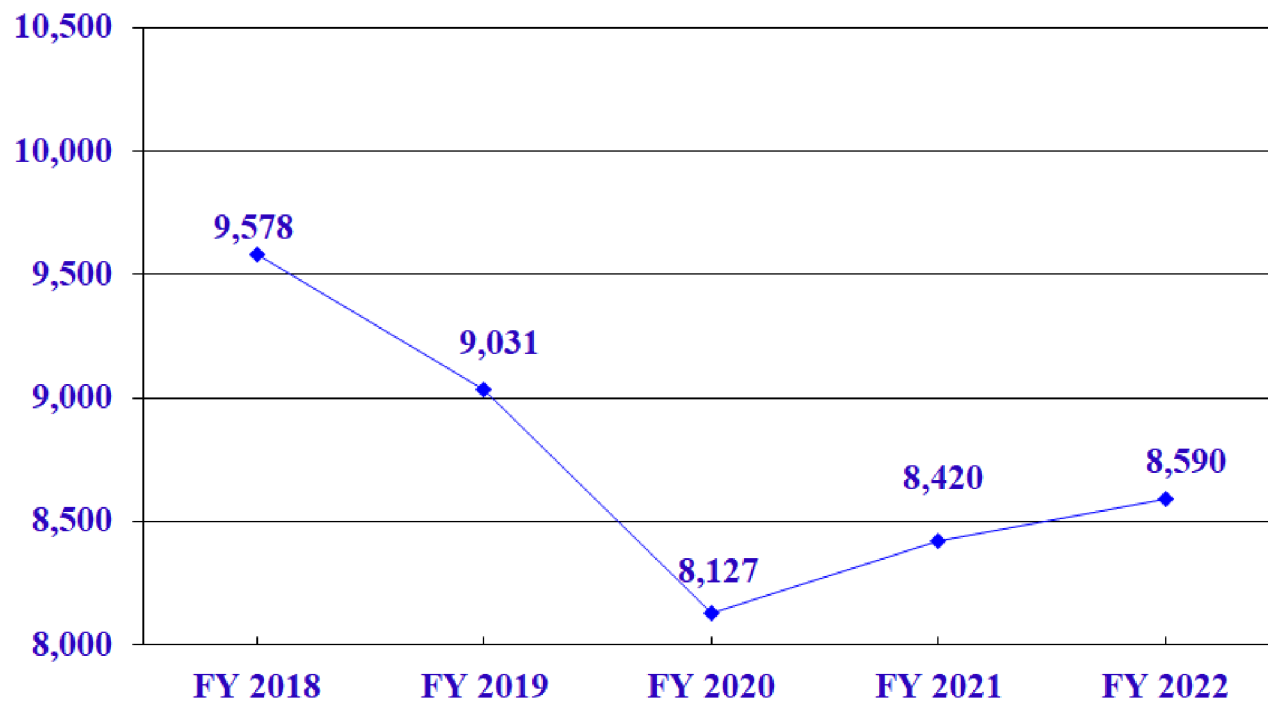
***TOTALS AND
GRAPHS***

Ryan White Program Services Expenditures and Clients Served

	<u>FY 2018</u>	<u>FY 2019</u>	<u>FY 2020</u>	<u>FY 2021</u>	<u>FY 2022</u>
Total Expenditures	\$21,934,627	\$22,984,845	\$17,660,128	\$19,018,258	\$22,372,898
Total Unduplicated Clients	9,578	9,031	8,127	8,420	8,590
Average Cost/Client	\$2,290	\$2,545	\$2,173	\$2,258	\$2,604

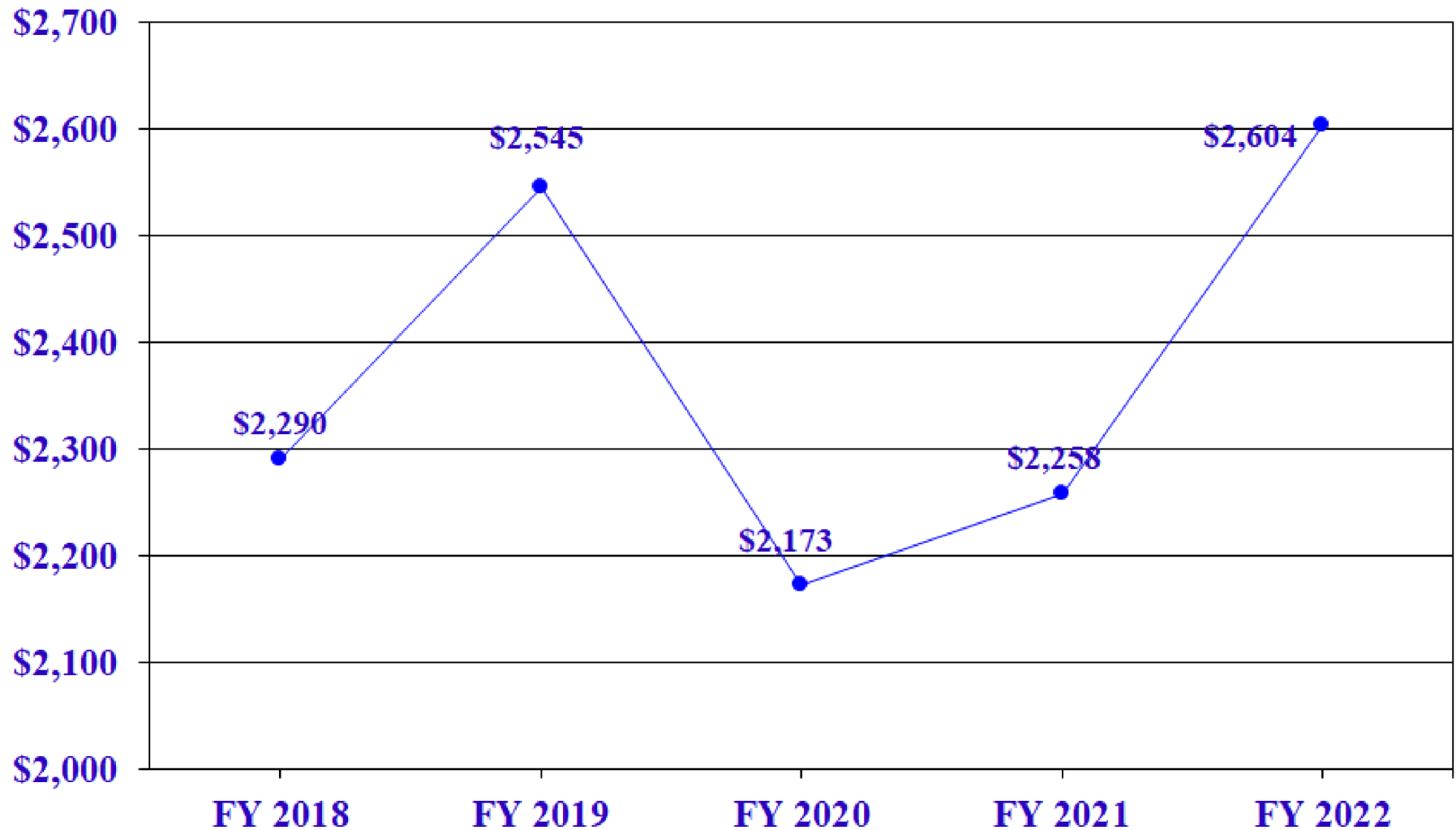


**Total Expenditures
Between
FY 2018 and FY 2022**



**Total Number of
Unduplicated
Clients Between
FY 2018 and FY 2022**

Average Cost Per Client Between FY 2018 and FY 2022



TABLES

**RYAN WHITE PROGRAM
(RWP) CLIENTS AND
EXPENDITURES SORTS**

RWP Clients Served

Sorted Alphabetically

SERVICE CATEGORIES	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
RWP TOTAL	9,578	9,031	8,127	8,411	8,590
AIDS Pharmaceutical Assistance (Local)	697	605	185	183	157
Emergency Financial Assistance	N/A	N/A	N/A	N/A	N/A
Food Bank	701	715	735	712	1,130
Health Insurance Premium & Cost Sharing Assist	1,307	1,335	1,125	1,255	1,440
Medical Case Management, inc. Treatment Adherence (includes Peer Support)	8,496	8,116	7,378	7,842	8,085
Medical Transportation Services	638	720	94	645	743
Mental Health Services	327	274	95	121	107
Oral Health Care	3,381	3,170	1,711	2,237	2,577
Other Professional Services - Legal Services	76	66	48	44	103
Outpatient/Ambulatory Health Services	5,447	5,317	4,281	4,422	4,540
Outreach Services	624	472	130	116	158
Substance Abuse Services Outpatient	115	55	0	17	22
Substance Abuse Services (Residential)	169	95	70	66	72

RWP Clients Served

Sorted by Highest Usage

SERVICE CATEGORIES	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
Medical Case Management, inc. Treatment Adherence (includes Peer Support)	8,496	8,116	7,378	7,842	8,085
Outpatient/Ambulatory Health Services	5,447	5,317	4,281	4,422	4,540
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Substance Abuse Services Outpatient	115	55	0	17	22
Emergency Financial Assistance	N/A	N/A	N/A	N/A	N/A

RWP Expenditure

Sorted Alphabetically

SERVICE CATEGORIES	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
CORE SERVICES					
AIDS Pharmaceutical Assistance (Local)	\$86,210	\$57,843	\$5,993	\$4,379	\$3,954
Health Insurance Premium & Cost Sharing Assistance	\$502,536	\$372,895	\$289,193	\$298,950	\$297,152
Medical Case Management, inc. Treatment Adherence (includes Peer Support)	\$5,308,840	\$5,776,806	\$5,283,942	\$5,744,512	\$6,031,337
Mental Health Services	\$133,790	\$135,505	\$90,019	\$60,239	\$64,577
Oral Health Care	\$2,841,838	\$3,547,495	\$1,645,879	\$2,533,062	\$3,273,644
Outpatient/Ambulatory Health Services	\$9,112,521	\$9,391,615	\$7,397,592	\$7,729,584	\$8,724,251
Substance Abuse Services Outpatient	\$55,390	\$23,970	\$23,556	\$1,356	\$4,971
SUPPORT SERVICES					
Emergency Financial Assistance	N/A	N/A	N/A	N/A	N/A
Food Bank	\$1,451,528	\$1,851,369	\$1,303,702	\$1,338,778	\$2,540,864
Medical Transportation	\$139,855	\$140,937	\$5,642	\$100,956	\$159,552
Other Professional Services - Legal Services	\$140,599	\$115,976	\$146,336	\$97,371	\$67,581
Outreach Services	\$307,380	\$332,602	\$148,155	\$140,761	\$151,423
Substance Abuse Services (Residential)	\$1,854,140	\$1,237,830	\$1,320,120	\$968,310	\$1,053,590

RWP Expenditures

Sorted by Highest Cost

SERVICES CATEGORIES	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
CORE SERVICES					
Outpatient/Ambulatory Health Services	\$9,112,521	\$9,391,615	\$7,397,592	\$7,729,584	\$8,724,251
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Emergency Financial Assistance	N/A	N/A	N/A	N/A	N/A

SERVICE UTILIZATION

**SORTED
ALPHABETICALLY**

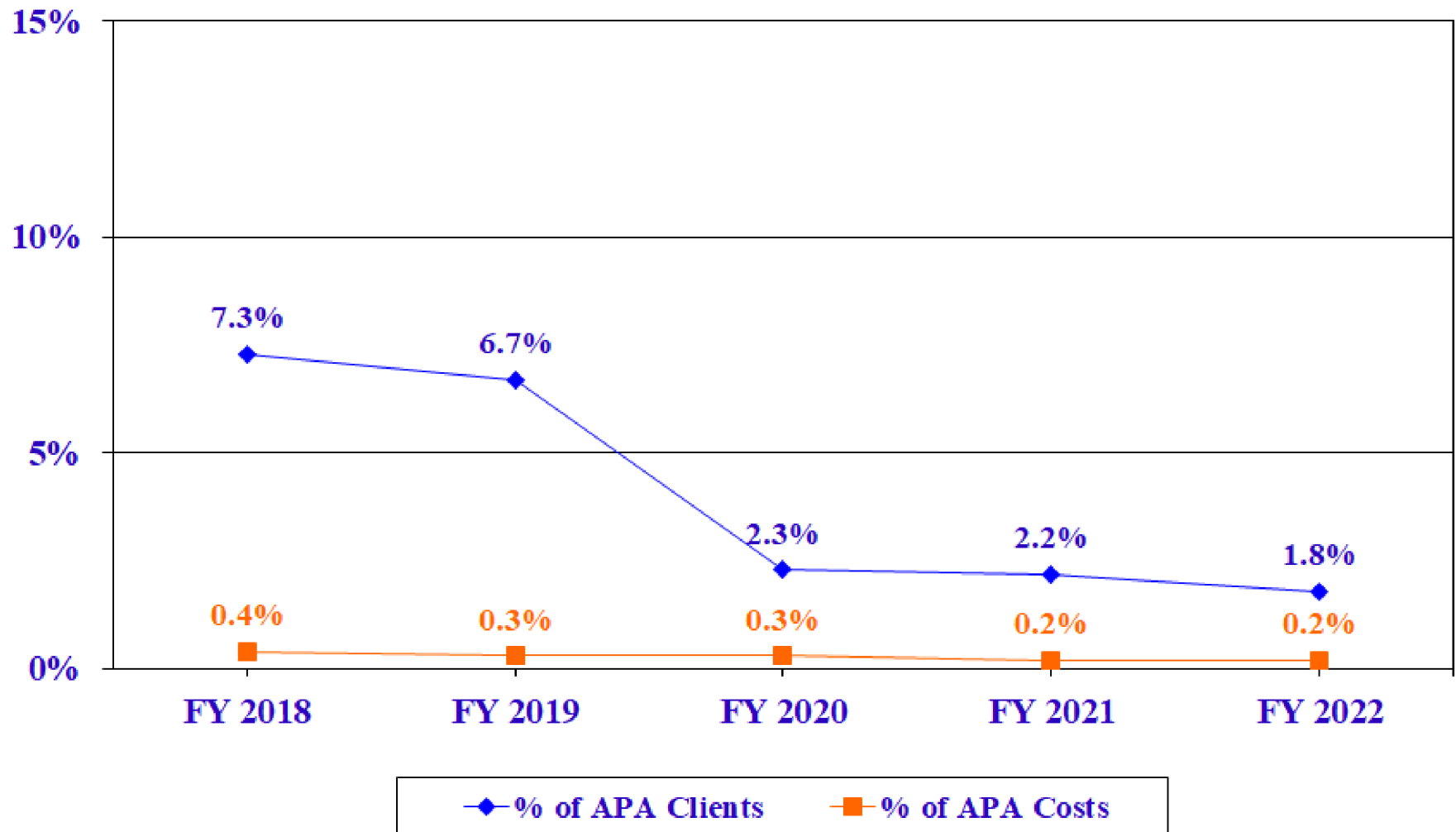
**AIDS
PHARMACEUTICAL
ASSISTANCE**

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AIDS Pharmaceutical Assistance (APA)-the local pharmaceutical assistance program

- Since the expansion of the AIDS Drug Assistance Program (ADAP) formulary to include non-antiretroviral medications in 2017 and the continued expansion of the ADAP formulary, the utilization of the Ryan White Program AIDS Pharmaceutical Assistance program continues to be reduced.
- 156 clients received pharmaceuticals from Part A in FY 2022, the lowest usage in the last five years.
- Expenditures decreased to \$3,954 (~10% less than FY 2021).
- Top medications dispensed:
 - Antibiotics, 45%
 - Psychiatric, 30%
 - Topicals, 15%
 - Colonoscopy Prep, 4%

Percent of Clients Served and Percent Spent on AIDS Pharmaceutical Assistance (APA)



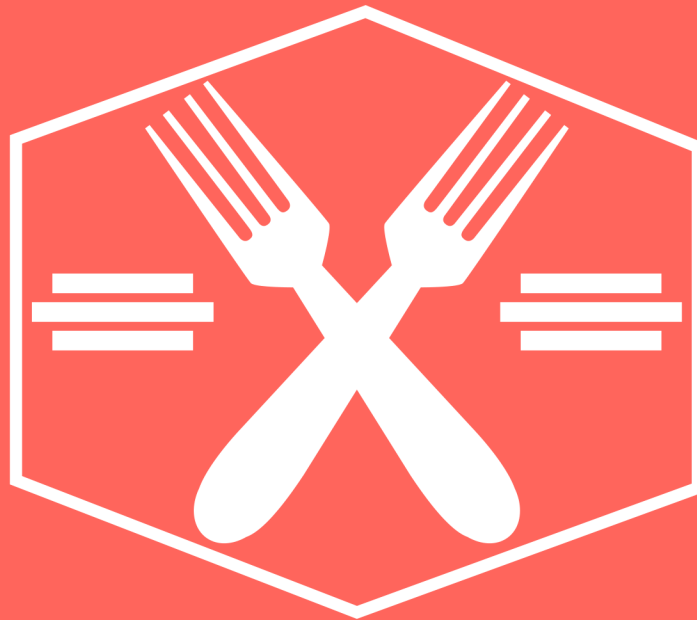
AIDS Pharmaceutical Assistance (APA) by Gender and Ethnicity

Gender and Ethnicity	% of Active Clients in Each Group Receiving APA	Percent of All RWP Clients in Each Group
Hispanic Male	2.4%	58.6%
Hispanic Female	1.8%	5.9%
Black Male	1.4%	12.6%
Black Female	0.6%	6.2%
Haitian Male	0.3%	4.5%
Haitian Female	0.5%	4.5%
White Male	0.8%	6.0%
White Female	0.0%	0.5%
Transgender	1.9%	1.2%
Total RWP	1.9%	100%

Emergency Financial Assistance

*No billing data were
provided for this fiscal year.*

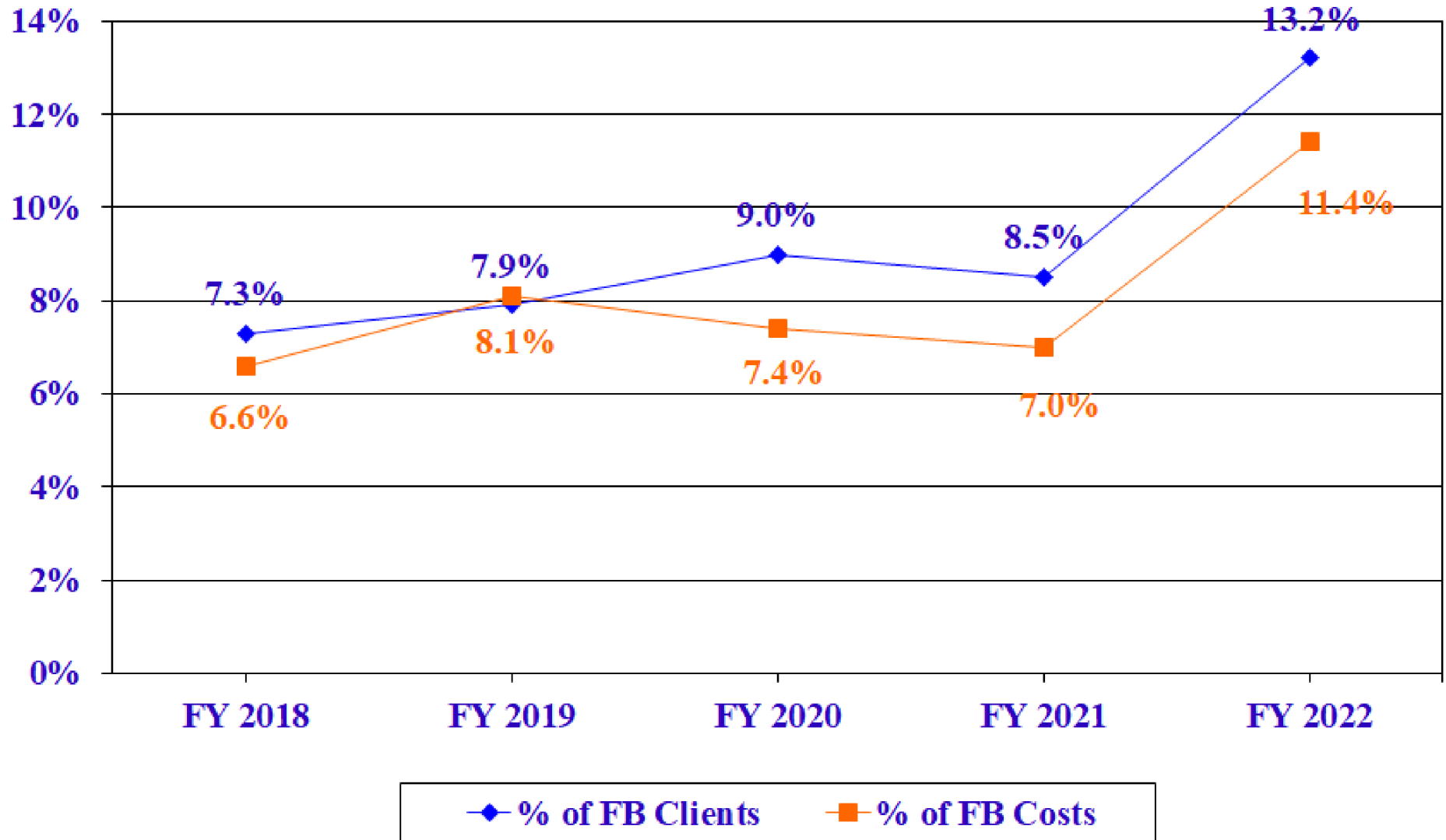
FOOD BANK



Food Bank (FB)

- The dollars spent on the service has increased 90%, from \$1.3 million in FY 2021 to over \$2.5 million in FY 2022.
- A total of 1,130 clients used the service in FY 2022, a 59% increase from FY 2021.

Percent of Clients Served and Percent Spent on Food Bank (FB)



Food Bank (FB) by Gender and Ethnicity

Gender and Ethnicity	% of Active Clients in Each Group Receiving Food Bank Services	Percent of All RWP Clients in Each Group
Hispanic Male	14.8%	58.6%
Hispanic Female	13.8%	5.9%
Black Male	10.5%	12.6%
Black Female	15.4%	6.2%
Haitian Male	6.5%	4.5%
Haitian Female	9.8%	4.5%
White Male	8.0%	6.0%
White Female	2.3%	0.5%
Transgender	17.5%	1.2%
Total RWP	13.2%	100%

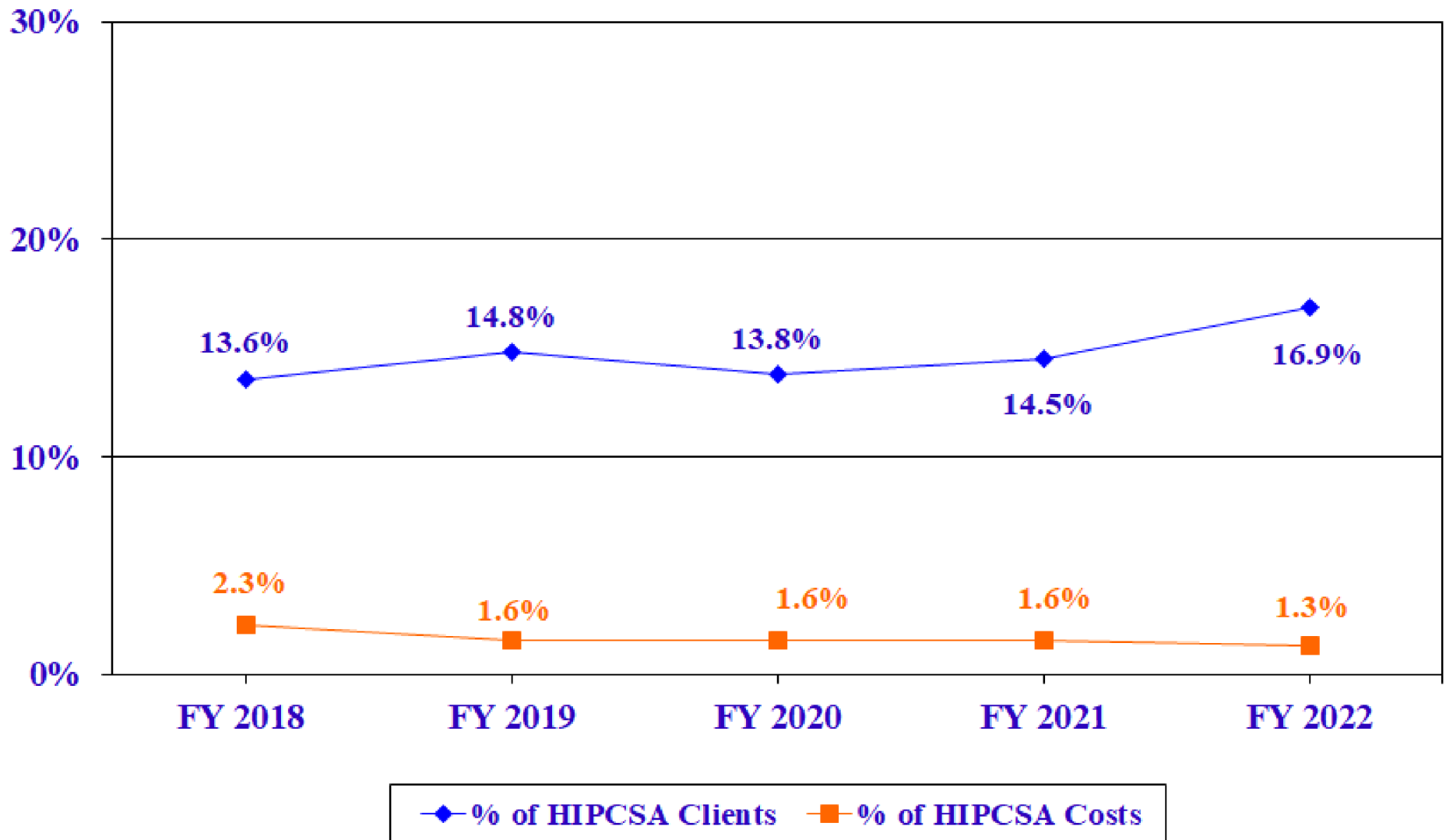
HEALTH INSURANCE PREMIUM AND COST SHARING ASSISTANCE FOR LOW-INCOME INDIVIDUALS



Health Insurance Premium and Cost Sharing Assistance for Low-Income Individuals (HIPCSA)

- In 2018-19, AIDS Drug Assistance Program (ADAP) began assuming responsibility for Ryan White Program client's Affordable Care Act (ACA) marketplace insurance premium payments. This resulted in a drastic drop in the dollars spent in this service category. The Ryan White Program now covers wrap around services for ACA clients. This downward trend continued in FY 2022, with spending declining to \$297,152.
- The number of Ryan White Program clients served remained relatively stable at over 1,000 (1,454) over the last five years. This was because the program continued to cover co-payments and deductibles for medication, office visits and lab/diagnostic tests.
- The most used service were ACA related co-payments, 78% of all services.

Percent of Clients Served and Percent Spent on Health Insurance (HIPCSA)



Health Insurance (HIPCSA) by Gender and Ethnicity

Gender and Ethnicity	% of Active Clients in Each Group Receiving HIPCSA	Percent of All RWP Clients in Each Group
Hispanic Male	20.6%	58.6%
Hispanic Female	13.4%	5.9%
Black Male	7.4%	12.6%
Black Female	9.4%	6.2%
Haitian Male	7.0%	4.5%
Haitian Female	12.9%	4.5%
White Male	23.5%	6.0%
White Female	4.7%	0.5%
Transgender	8.7%	1.2%
Total RWP	16.8%	100%

**MEDICAL CASE MANAGMENT
INCLUDING TREATMENT
ADHERENCE SERVICES
[INCLUDES PEER EDUCATION
AND SUPPORT NETWORK]**



Medical Case Management (MCM) Including Treatment Adherence Services [includes Peer Support Network Services (PESN)]

- Of the 8,590 clients in RWP care in FY 2022, 94% received MCM services in FY 2022. This represents a 2% increase over the number served in FY 2021.
- In FY 2022, 27% of all direct services expenditures (~\$6 million) were spent on MCM.
- The most frequently billed services:

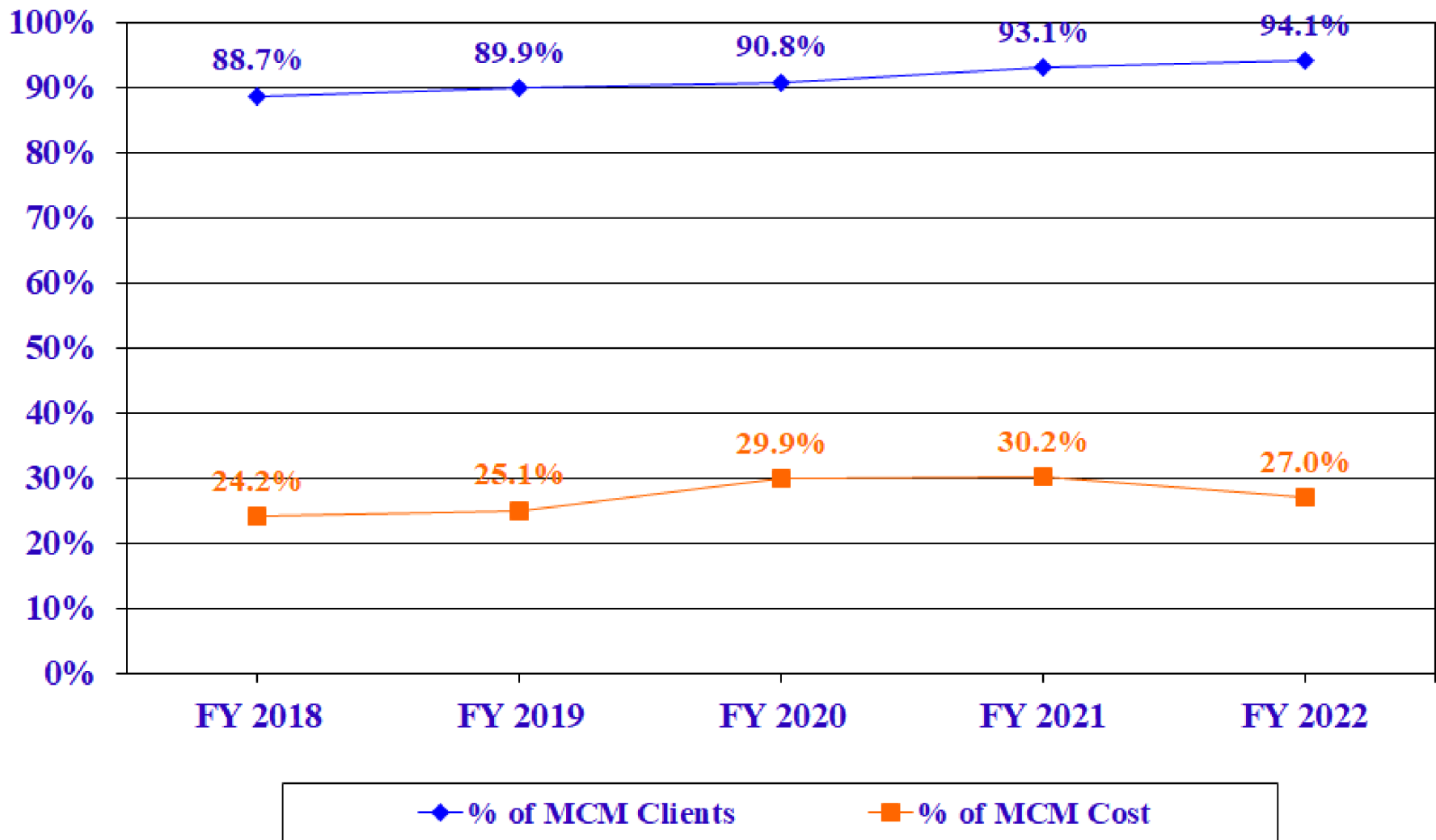
MCM

28% Documentation
21% Plan of Care
19% Adherence
15% Telephone
5% ACA Consult

PESN

38% Documentation
10% Collateral
19% Telephone Encounter
22% Adherence
10% Face to Face Encounter

Percent of Clients Served and Percent Spent on Medical Case Management (MCM)



Medical Case Management (MCM) by Gender and Ethnicity

Gender and Ethnicity	% of Active Clients in Each Ethnic/Gender Group Receiving MCM	Percent of All RWP Clients in Each Group
Hispanic Male	95.2%	58.6%
Hispanic Female	92.4%	5.9%
Black Male	91.3%	12.6%
Black Female	87.6%	6.2%
Haitian Male	96.1%	4.5%
Haitian Female	94.8%	4.5%
White Male	95.5%	6.0%
White Female	90.7%	0.5%
Transgender	93.2%	1.2%
Total RWP	94.1%	100%

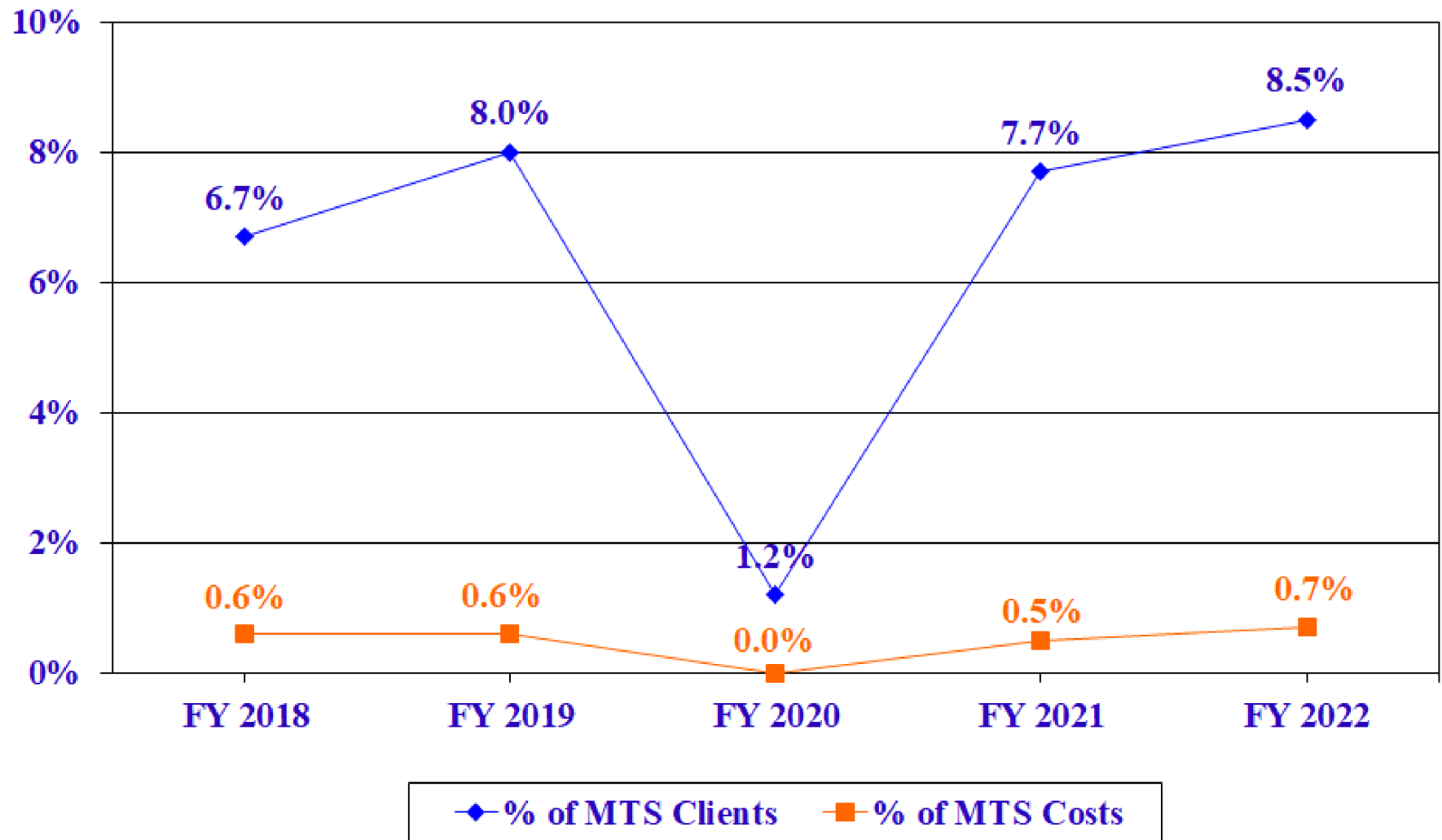
MEDICAL TRANSPORTATION SERVICES



Medical Transportation Services (MTS)

- Utilization of Ryan White Program dollars for this service category has been increasing since FY 2021. FY 2022 expenditures are 56% higher than FY 2021 and are the highest in five years.
- EASY monthly pass accounted for 23% of the service, and ride shares (Uber/Lyft) accounted for 73%.

Percent of Clients Served and Percent Spent on Medical Transportation Services (MTS)



Medical Transportation Services (MTS) by Gender and Ethnicity

Gender and Ethnicity	% of Active Clients in Each Group Receiving Medical Transport	Percent of All RWP Clients in Each Group
Hispanic Male	8.8%	58.6%
Hispanic Female	9.8%	5.9%
Black Male	9.1%	12.6%
Black Female	7.3%	6.2%
Haitian Male	7.5%	4.5%
Haitian Female	9.6%	4.5%
White Male	6.7%	6.0%
White Female	4.7%	0.5%
Transgender	10.7%	1.2%
Total RWP	8.7%	100%

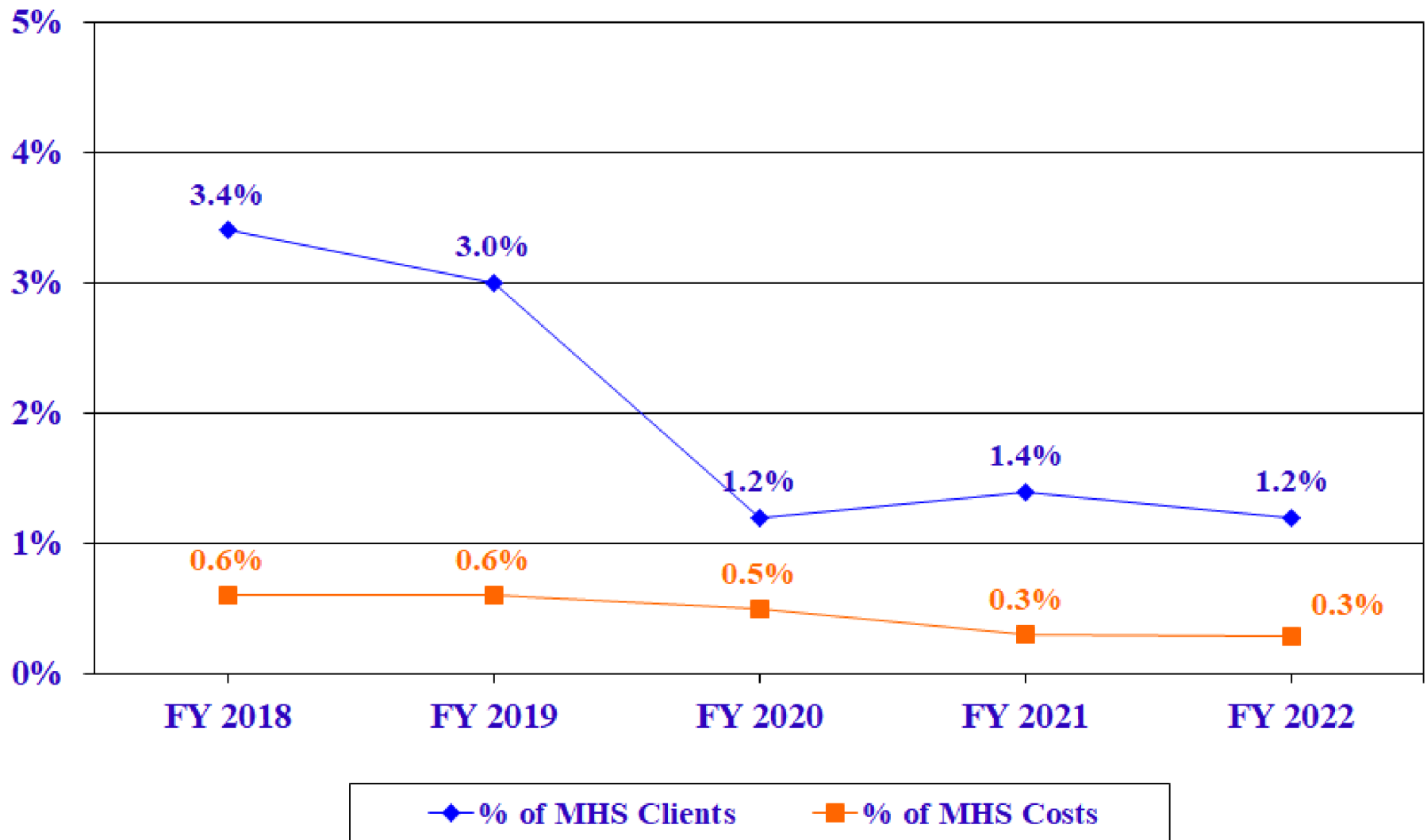
MENTAL HEALTH SERVICES



Mental Health Services (MHS)

- The number of clients receiving MHS continued its decline since FY 2016.
 - 101 MHS clients were served in FY 2022, a 69% decline from FY 2018 (327 clients)
- MHS expenditures as a percentage of all RWP expenditures slightly dropped to 0.3% (lowest levels in over 5 years).
- Service provided breakdown:
 - Tele-Mental Health Individual Level II – 54%
 - Mental Health Individual Level II – 36%
 - Tele-Mental Health Individual Level I – 7%
 - Mental Health Individual Level I – 3%

Percent of Clients Served and Percent Spent on Mental Health Services (MHS)



Mental Health Services (MHS) by Gender and Ethnicity

Gender and Ethnicity	% of Active Clients in Each Group Receiving Mental Health Serv.	Percent of All RWP Clients in Each Group
Hispanic Male	1.2%	58.6%
Hispanic Female	1.6%	5.9%
Black Male	1.4%	12.6%
Black Female	1.7%	6.2%
Haitian Male	1.0%	4.5%
Haitian Female	0.5%	4.5%
White Male	1.0%	6.0%
White Female	2.3%	0.5%
Transgender	1.0%	1.2%
Total RWP	1.2%	100%

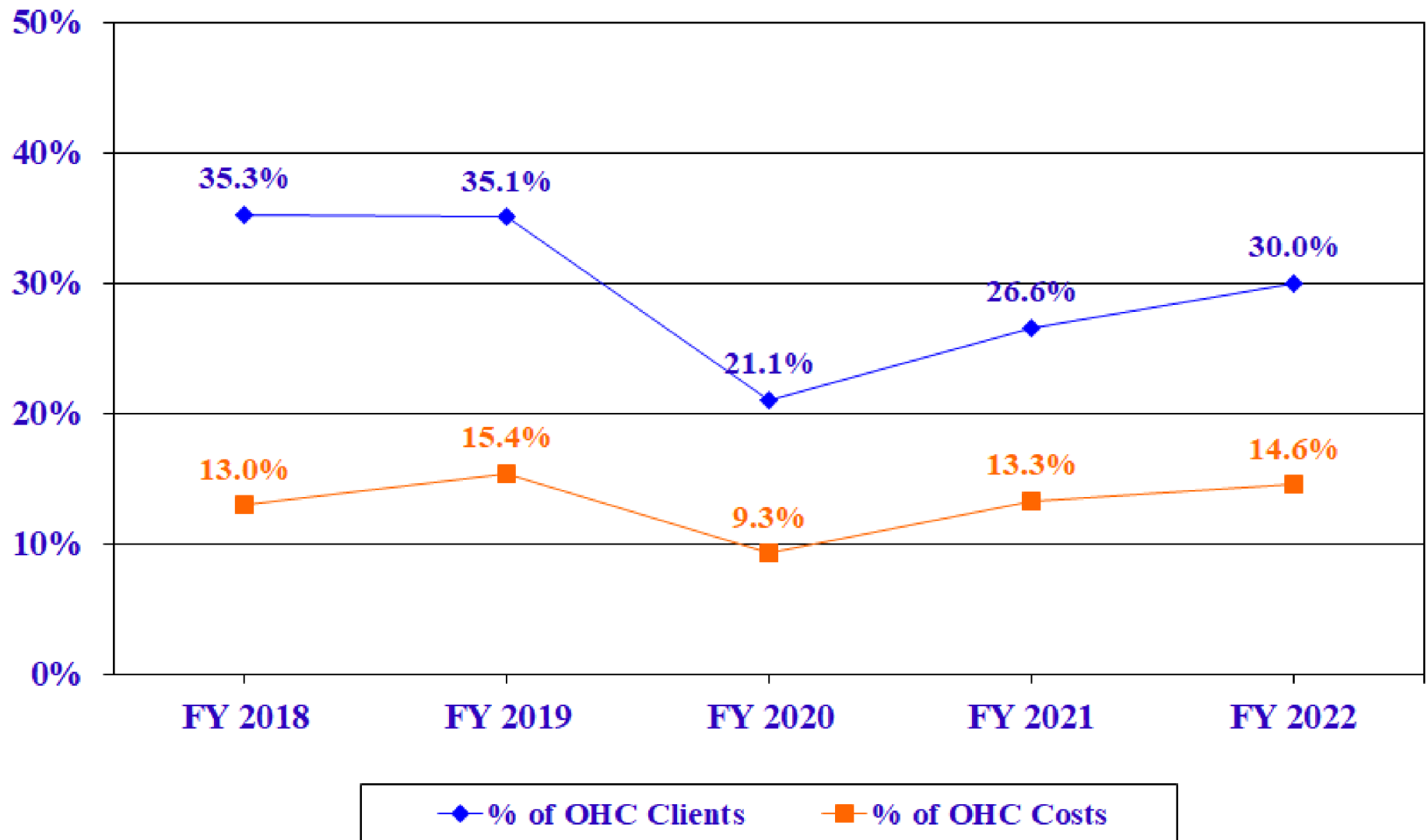
ORAL HEALTH CARE



Oral Health Care (OHC)

- Utilization of OHC services dropped dramatically in FY 2020, but has been steadily climbing. FY 2022 expenditures are a 29% increase from FY 2021 and mark the highest expenditure in last five years.
- Expenditures rose to over \$3.2 million, which accounted for ~15% of all Ryan White Program expenditures and 30% of all clients in Ryan White.
- Top dental services used were:
 - Panoramic Film, 7%
 - Prophylaxis – Adult Age 12+, 6%
 - Periodontal Scaling and Root Planing – Four or More Per Quadrant, 6%
 - Resin-Based Composite – One Surface, Posterior, 6%
 - Oral Hygiene Instructions, 6%

Percent of Clients Served and Percent Spent on Oral Health Care (OHC)



Oral Health Care (OHC) by Gender and Ethnicity

Gender and Ethnicity	% of Active Clients in Each Ethnic/Gender Group Receiving OHC	Percent of All RWP Clients in Each Group
Hispanic Male	32.8%	58.6%
Hispanic Female	33.8%	5.9%
Black Male	22.7%	12.6%
Black Female	25.4%	6.2%
Haitian Male	25.7%	4.5%
Haitian Female	23.8%	4.5%
White Male	30.0%	6.0%
White Female	27.9%	0.5%
Transgender	23.3%	1.2%
Total RWP	30.1%	100%

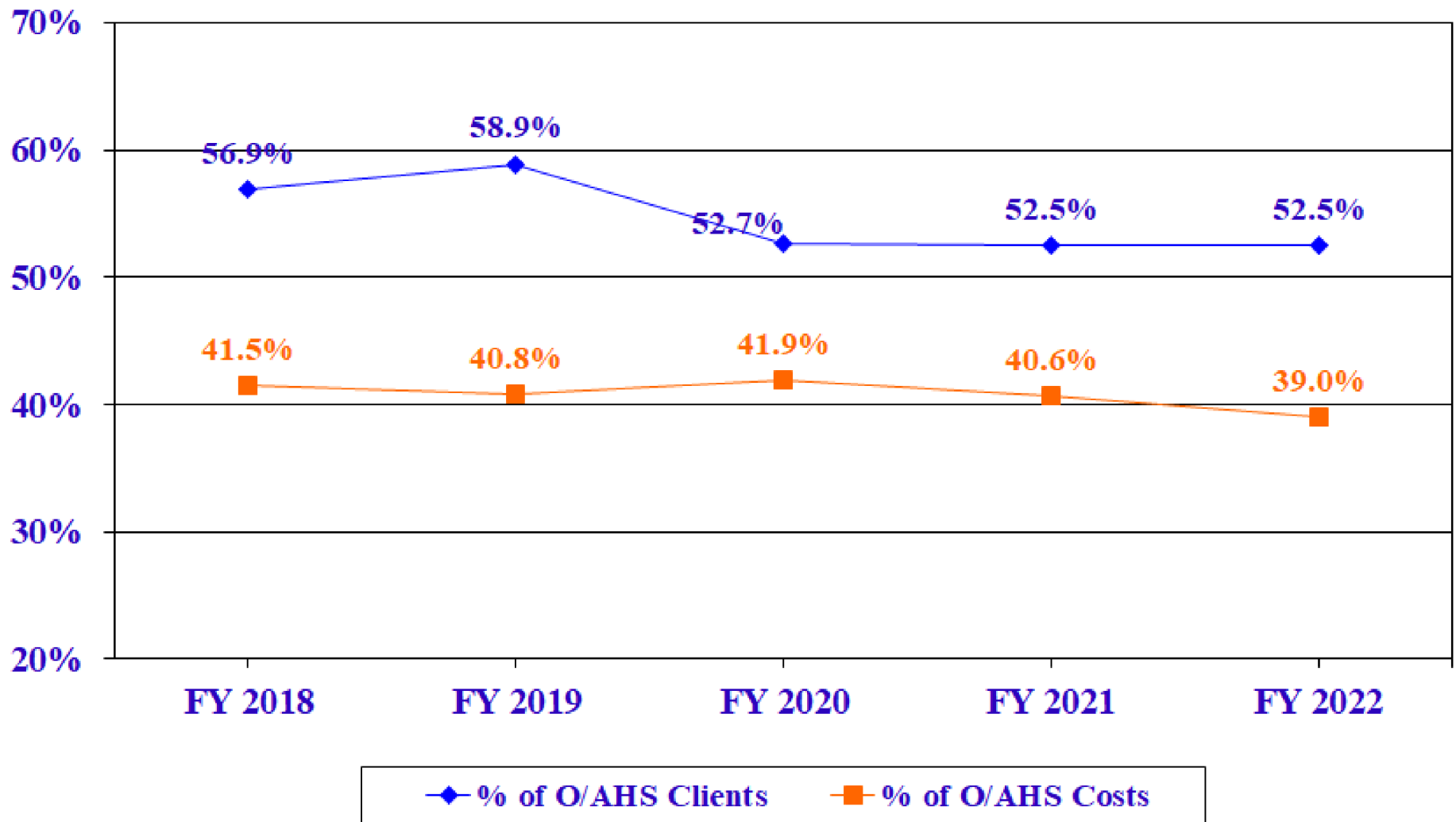
OUTPATIENT AMBULATORY HEALTH CARE



Outpatient Ambulatory Health Services (O/AHS)

- Thirty-nine percent of direct service expenditures were spent on O/AHS – over \$8.7 million – 12.8 % more than FY 2021 but still less than FY YR 2018 and FY 2019.
- Nearly 53% of all clients (4,506 clients) used O/AHS which is similar to last fiscal year.
- Top six most used services are:
 - Office Outpatient Visit 25 Minutes, 6%
 - Chlamydia Trachomatis Amplified Probe TQ, 6%
 - Neisseria Gonorrhoeae Amplified Probe TQ, 5%
 - HIV-1 Quant & Reverse Transcription, 5%
 - Comprehensive Metabolic Panel, 5%
 - Syphilis Test Non-Treponemal Antibody Qual, 4%

Percent of Clients Served and Percent Spent on Outpatient Ambulatory Health Care (O/AHS)



Outpatient Ambulatory Health Service (O/AHS) by Gender and Ethnicity

Gender and Ethnicity	% of Active Clients in Each Ethnic/Gender Group Receiving O/AHS	Percent of All RWP Clients in Each Group
Hispanic Male	51.9%	58.6%
Hispanic Female	62.0%	5.9%
Black Male	59.2%	12.6%
Black Female	43.3%	6.2%
Haitian Male	53.5%	4.5%
Haitian Female	50.4%	4.5%
White Male	45.9%	6.0%
White Female	46.5%	0.5%
Transgender	75.7%	1.2%
Total RWP	52.8%	100%

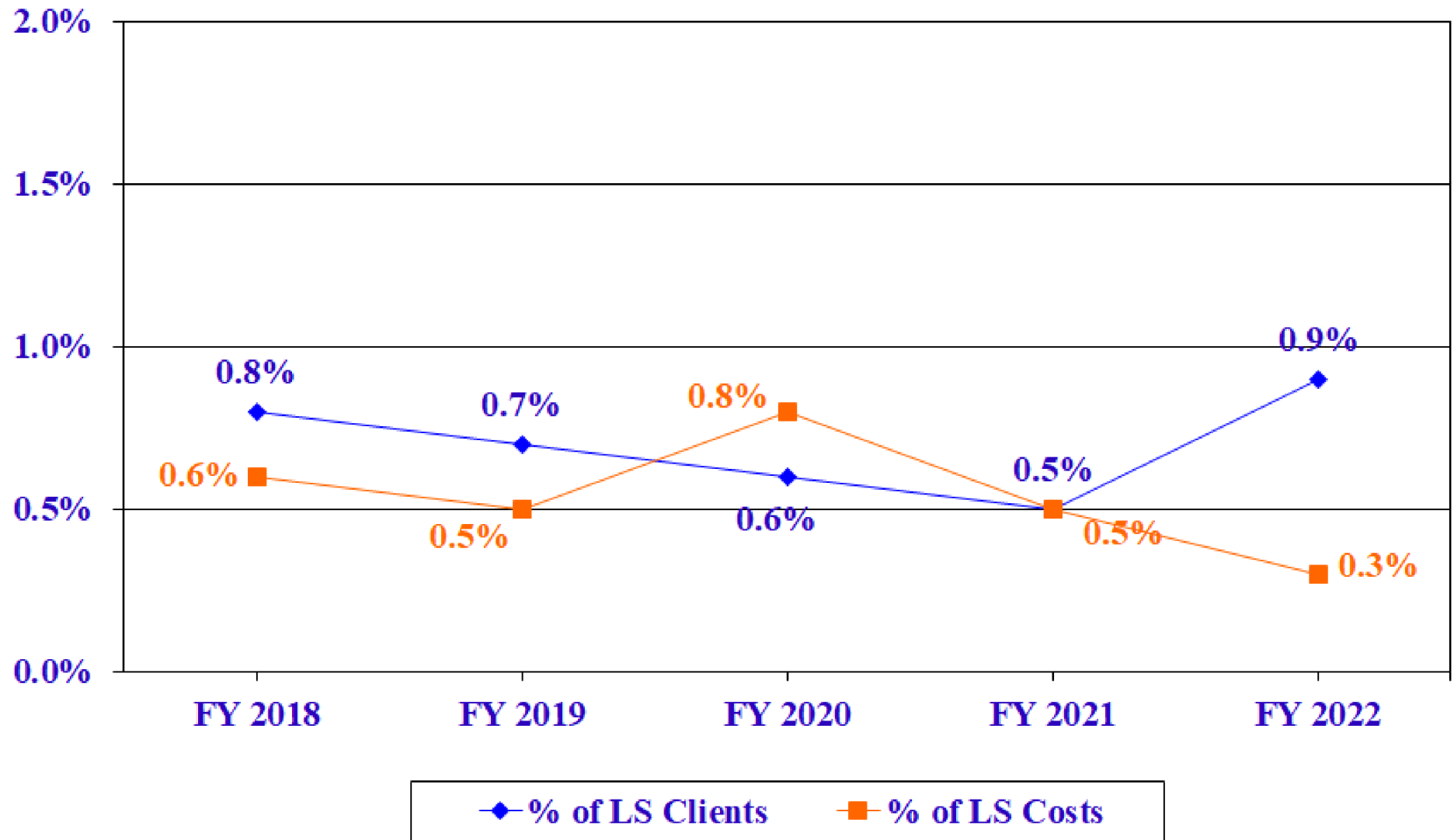
OTHER PROFESSIONAL SERVICES-PERMANENCY PLANNING AND LEGAL SERVICES



Other Professional Services-Permanency Planning and Legal Services (LS)

- The number of clients utilizing legal services has risen in FY 2022 (78), a 77% increase from FY 2021 (44).
- The total expenditures are the lowest in the past five years \$67,581 (30.5% decrease) from FY 2021.
- The service is most used to access government benefits, 94%.

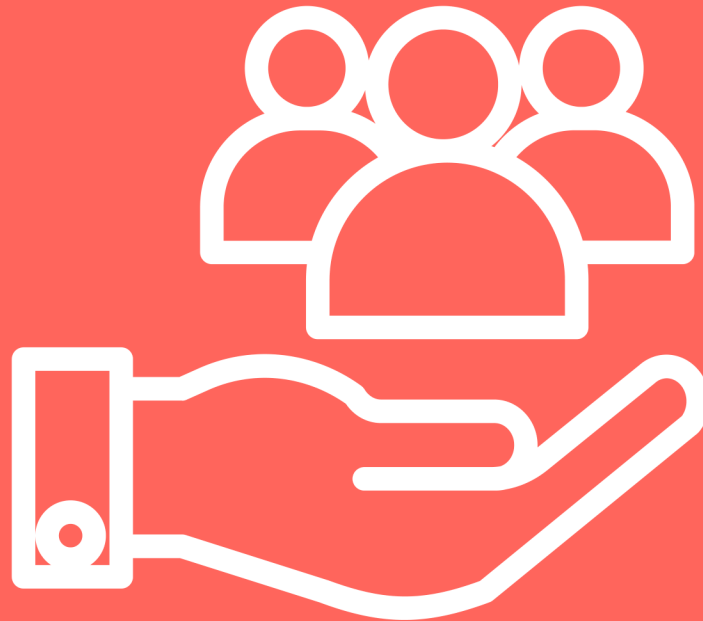
Percent of Clients Served and Percent Spent on Other Professional-Legal Services (LS)



Other Professional-Legal Services (LS) by Gender and Ethnicity

Gender and Ethnicity	% of Active Clients in Each Group Receiving Other Prof. Services	Percent of All RWP Clients in Each Group
Hispanic Male	1.1%	58.6%
Hispanic Female	0.6%	5.9%
Black Male	1.9%	12.6%
Black Female	0.9%	6.2%
Haitian Male	0.8%	4.5%
Haitian Female	0.3%	4.5%
White Male	1.6%	6.0%
White Female	2.3%	0.5%
Transgender	6.8%	1.2%
Total RWP	1.2%	100%

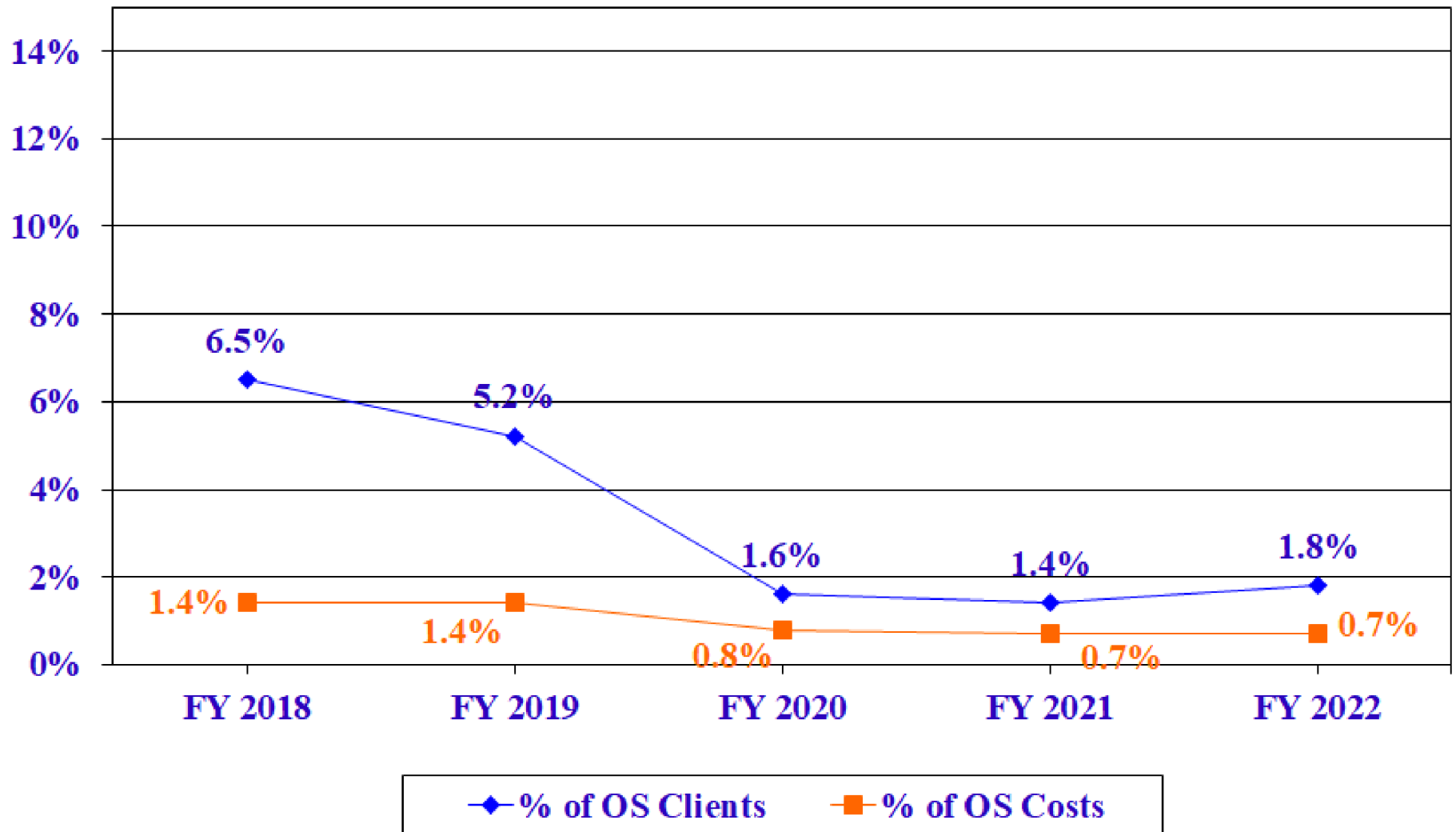
OUTREACH



Outreach Services (OS)

- The number of clients reached by outreach continues to be less than 200 clients (155), with FY 2022 serving 33.6% more than FY 2021 (116). This is a 75 % decline from the 624 clients served in FY 2018.
- The service billed mostly documentation encounters, 40%, followed by telephone encounters, 32%.

Percent of Clients Served and Percent Spent on Outreach Services (OS)



Outreach Services (OS) by Gender and Ethnicity

Gender and Ethnicity	% of Active Clients in Each Group Receiving Outreach Services	Percent of All RWP Clients in Each Group
Hispanic Male	1.6%	58.6%
Hispanic Female	1.8%	5.9%
Black Male	2.5%	12.6%
Black Female	1.7%	6.2%
Haitian Male	0.8%	4.5%
Haitian Female	2.3%	4.5%
White Male	1.6%	6.0%
White Female	4.7%	0.5%
Transgender	3.9%	1.2%
Total RWP	1.8%	100%

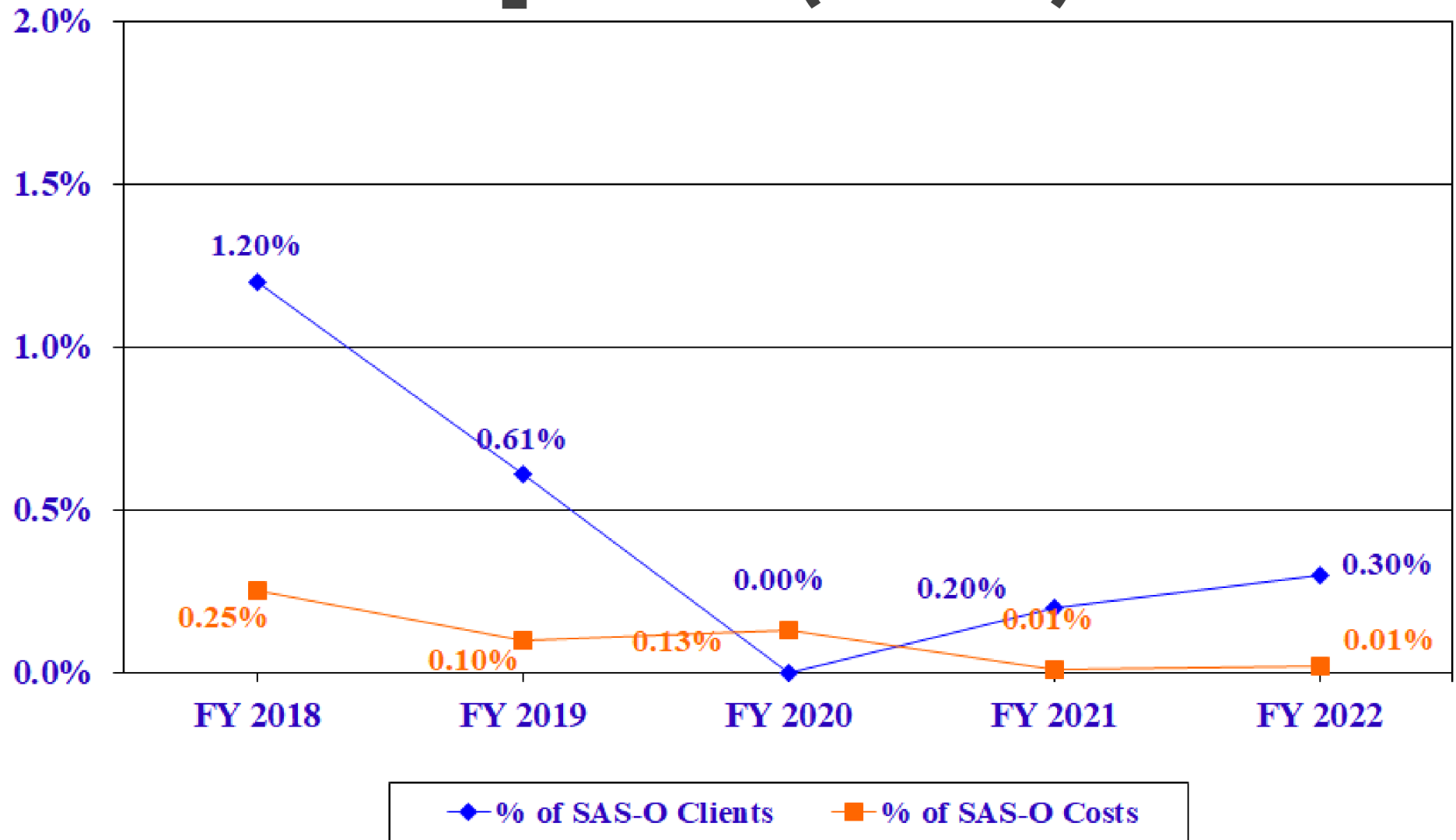
SUBSTANCE ABUSE SERVICES- OUTPATIENT



Substance Abuse Services-Outpatient (SAS-O)

- Utilization of this service continues to decline with continued low expenditures (\$4,401) and number of clients (22) in FY 2022.
- From FY 2018, expenditures have decreased 92% and clients served have decreased 80.8%.

Percent of Clients Served and Percent Spent on Substance Abuse Services- Outpatient (SAS-O)



Substance Abuse Services-Outpatient (SAS-O) by Gender and Ethnicity

Gender and Ethnicity	% of Active Clients in Each Group Receiving SAS (Outpatient)	Percent of All RWP Clients in Each Group
Hispanic Male	0.3%	58.6%
Hispanic Female	0.0%	5.9%
Black Male	0.1%	12.6%
Black Female	0.0%	6.2%
Haitian Male	0.0%	4.5%
Haitian Female	0.0%	4.5%
White Male	0.6%	6.0%
White Female	0.0%	0.5%
Transgender	0.0%	1.2%
Total RWP	0.3%	100%

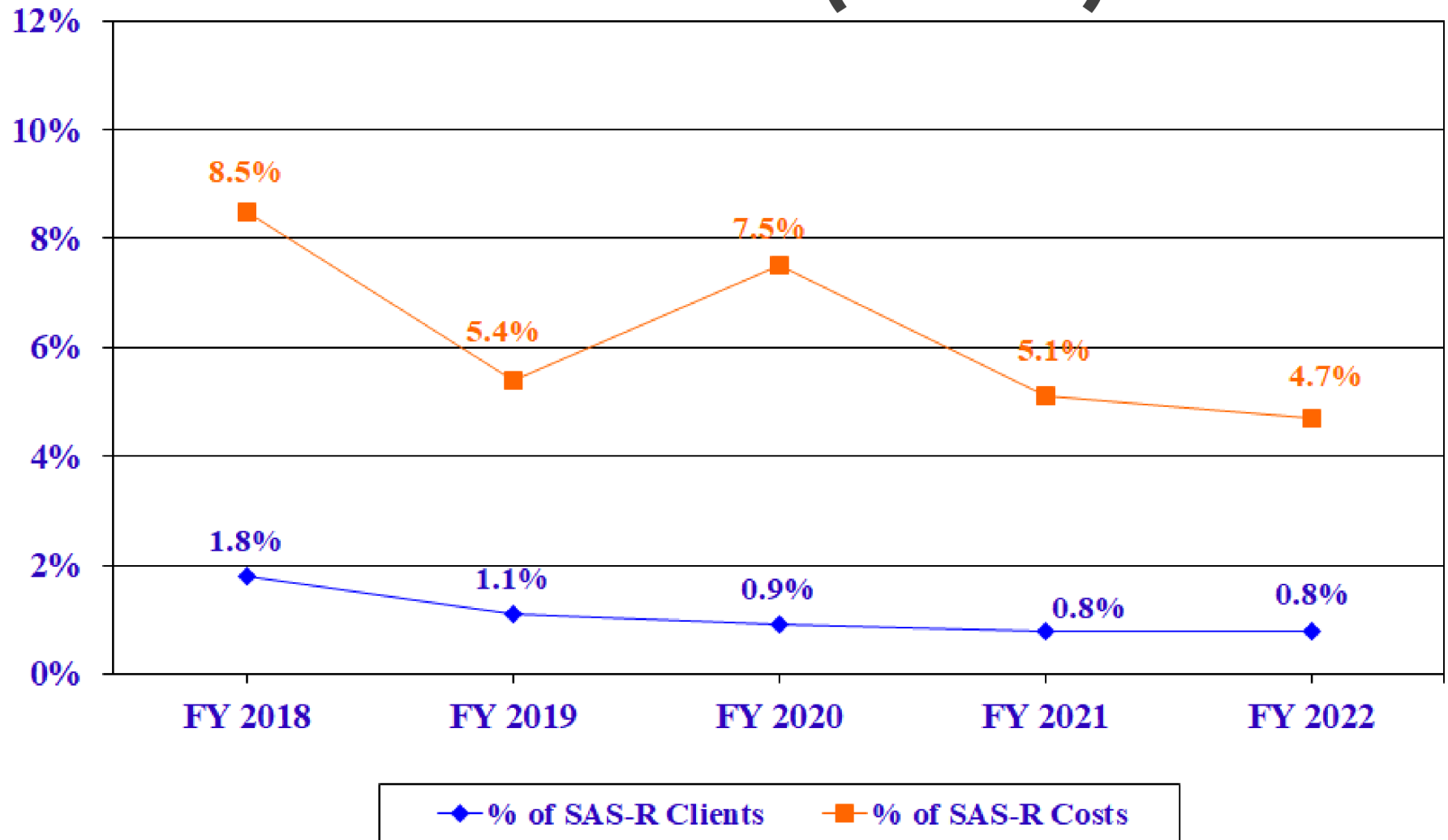
SUBSTANCE ABUSE SERVICES- RESIDENTIAL



Substance Abuse Services -Residential (SAS-R)

- The number of clients receiving SAS-R continues to steadily decline since FY 2017, dropping 57% between FY 2018 (169 clients) and FY 2022 (72 clients).
- The dollars spent in FY 2022 are a little over \$1 million, 8.8% increase from FY 2021.

Percent of Clients Served and Percent Spent on Substance Abuse Services- Residential (SAS-R)



Sustance Abuse Services -Residential (SAS-R) by Gender and Ethnicity

Gender and Ethnicity	% of Active Clients in Each Group Receiving SAS (Residential)	Percent of All RWP Clients in Each Group
Hispanic Male	0.5%	58.6%
Hispanic Female	0.4%	5.9%
Black Male	2.3%	12.6%
Black Female	1.1%	6.2%
Haitian Male	0.8%	4.5%
Haitian Female	0.0%	4.5%
White Male	1.4%	6.0%
White Female	0.0%	0.5%
Transgender	2.9%	1.2%
Total RWP	0.8%	100%

THANK YOU!

