



**Clinical Quality Management (CQM) Committee**  
**Zoom Virtual Meeting**  
**April 21, 2023**

Members	Agency
Brad Mester	AIDS Healthcare Foundation (AHF)
Neil Walker	AHF
Kepler Verduga	AHF
Rhonda Wright	Borinquen Medical Centers (BMC)
Rosemonde Francis	BMC
Edgar Mojica	Care Resource Community Health Center (CRCHC)
Robert Chavez	CRCHC
Alejandro Acuna	CRCHC
Tim Emanzi	CAN Community Health
Hardeep Singh	CAN
Emma Muñoz	Citrus Health Network (CHN)
Tabitha Hunter	Community Health of South Florida (CHI)
Resha Mehta	Empower U CHC
Lirian Oquendo	EUCHC
David Goldberg	Florida Department of Health-Miami County (FDOH-MDC)
Karen Poblete	FDOH-MDC
Javier Romero	FDOH-MDC

Members	Agency
Teresa Watts	Jessie Trice Community Health System (JTCHS)
Jose Ortega	Miami Beach Community Health Center (MBCHC)
Nelly Rodriguez	Miami-Dade County Office of Management and Budget MDC-OMB-GC
Ana Nieto	MDC-OMB-GC
Carla Valle-Schwenk	MDC-OMB-GC
Theresa Smith	MDC-OMB-GC
Amaris Hess	New Hope CORPS
Naeem Tennant	Public Health Trust (PHT)
Karen Hilton	University of Miami (UM) CAP
Sonya Brown-Boyne	UM CAP
Samantha Ross	UM CAP
<b>Behavioral Science Research</b>	
Frank Gattorno	
Robert Ladner	
Sandra Sergi	
Sima Morgan	
Susy Martinez	

Note that documents referenced in these minutes are accessible to members and the public prior to (and during) the meeting, at <http://aidsnet.org/cqm-documents/>

**I. Call to Order/Roll Call**

Rhonda Wright, CQM Committee Chair, called the meeting to order at 9:33 a.m.

**II. Roll Call (Zoom Attendees)**

Members noted their presence by indicating "Here" or "Present" in the chat box.

**III. Review Agenda & Minutes**

The committee reviewed the April 21 agenda and the meeting minutes from March 17, 2023. No changes were made.

**CQM Performance Report Card FY 2022 Cycle 4 Summary**

*Frank Gattorno*

Frank Gattorno reviewed the MDC-RWP Clinical Quality Management (CQM) Performance Report Card FY 2022 Cycle 4 summary that included trend data comparing subrecipient performance across the continuum and MCM, OAHS, and OHC services (copy on file). Mr. Gattorno noted that subrecipients performing lower than the RWP average should consider a quality improvement project to meet the program average.

There was a discussion on refining the CQM Performance Report Card to include the MCM caseload size based on three peer groups (small, medium, and large) in the CQM Performance Report Card for Cycle 4 of FY2022 and all subsequent report cards. This suggestion was following recommendations from the evaluation feedback from the January 2023 Subrecipient Forum. The CQM committee members agreed to this change with the goal of a more accurate comparison of performance with other subrecipients having similar MCM caseloads.

CQM Committee members were polled during the CQM Performance Report Card summary presentation. The results of the poll are listed below.

*Which continuum of care indicator consistently had the highest percentage among the continuum of care series? 78% answered correctly (in medical care)*

*The Care Continuum section (C4) of fiscal year 2022 viral load suppression rate was consistently higher than the OAHS viral load suppression rate. 52% answered correctly (false)*

Tim Emanzi proposed reviewing the indicators where most subrecipients are close to or above the indicator target. CQM committee members agreed to add this discussion to the next CQM committee meeting agenda.

IV. **Clinical Quality Management Committee (CQM) Meeting Evaluation Feedback**

Susy Martinez

Susy Martinez presented the progress made toward addressing the feedback from the semiannual CQM Committee evaluation (copy on file). The focus of the feedback was to discuss ways to improve the CQM committee member's QI knowledge. CQM committee members requested a curriculum from the QI basics and tools to advanced QI concepts in a virtual learning platform. BSR CQM staff will begin developing QI training to address the needs of the committee members. The next CQM Committee evaluation will be distributed in August 2023.

V. **Dimension of Care Quality**

Dr. Sima Morgan

Dr. Sima Morgan presented the Dimension of Care Quality (copy on file). She discussed the multifaceted model of RWP quality care with dimensions including client centeredness, valued experiences, coordinated and integrated care, effective and equitable care. A video clip on "Putting Quality to Work" was shared followed by polling questions. <https://youtu.be/b6kHVZwQpVg>

CQM Committee members were polled on the presentation and video. The results of the poll are listed below.

*I enjoy developing and implementing ideas that make better results in my job. **85%-Strongly Agreed***

*I prefer not to focus on ways to improve processes and outcomes because our busy environment requires doing things the usual way regardless of the impact. **81% Strongly Disagreed***

*Quality improvement is a promising activity that should be designed and implemented by system administrators, not clinical providers. **59% Strongly Disagree***

*Seeing things through the lens of improvement and applying quality improvement knowledge/abilities help me provide better services for my clients. **74% Strongly Agreed***

*Subject matter knowledge is expertise in a given area based on lived experience, formal training, and/or informal learning. **100% answered correctly (true)***

**VI. Next Steps**

- ✓ Susy Martinez will email today's meeting documents to CQM Committee meeting members.
- ✓ CQM Performance indicators with significant numbers of subrecipients with averages over the target will be reviewed at the next CQM committee meeting.

**VII. Other/Announcements**

Carla Valle-Schwenk noted that buy-in should be from the top all the way to the client level.

**VIII. Evaluation/Poll**

CQM committee members completed an evaluation via a poll feature. The results of the evaluation include:

- The session provided useful information - 100% agreed;
- Satisfaction with the meeting overall - 100% satisfied.

**IX. Next Meeting**

The next meeting is scheduled for Friday, May 19, 2023, via Zoom.