



**Clinical Quality Management (CQM) Committee
Zoom Virtual Meeting
July 21, 2023**

Members	Agency
Neil Walker	AIDS Healthcare Foundation (AHF)
Herminia Rojas	AHF
Rhonda Wright	Borinquen Medical Centers (BMC)
Tim Emanzi	CAN Community Health
Hardeep Singh	CAN Community Health
Robert Chavez	Care Resource Community Health Center (CRCHC)
Rafael Jimenez	CRCHC
Alejandro Acuna	CRCHC
Marialejandra Valente	CRCHC
Emma Muñoz	Citrus Health Network
Resha Mehta	Empower U CHC
Lirian Oquendo	EUCHC
Kirk Palmer	EUCHC
David Goldberg	Florida Department of Health-Miami County (FDOH-MDC)
Karen Poblete	FDOH-MDC
Emma Muñoz	Citrus Health Network

Members	Agency
Javier Romero	FDOH-MDC
Teresa Watts	Jessie Trice Community Health System (JTCHS)
Carla Valle-Schwenk	Miami-Dade County Office of Management and Budget MDC-OMB-GC
Nelly Rodriguez	MDC-OMB-GC
Laura Van Sant	Public Health Trust (PHT)
Sonya Wright	University of Miami (UM) Comprehensive AIDS Program (CAP)
Samantha Ross	UM CAP
Karen Hilton	UM CAP
Dora Marcelin	Guest
Behavioral Science Research	
Christina Bontempo	
Frank Gattorno	
Dr. Robert Ladner	
Sandra Sergi	
Susy Martinez	

Note that documents referenced in these minutes are accessible to members and the public prior to (and during) the meeting, at <http://aidsnet.org/cqm-documents/>

I. Call to Order/Roll Call

Rhonda Wright, CQM Committee chair, called the meeting to order at 9:33 a.m.

II. Roll Call (Zoom Attendees)

Members noted their presence by indicating "Here" or "Present" in the chat box.

III. Review Agenda & Minutes

The committee reviewed the July 21, 2023, agenda and the June 23, 2023, meeting minutes. No changes were made.

IV. Ryan White Program Updates

Carla Valle-Schwenk

Carla Valle-Schwenk reported the following:

- The Recipient encouraged CQM Committee members to promote the infographic on the new immigration law (SB1718), created by BSR and available in three languages on AIDSnet.org. State-funded hospitals or emergency rooms must ask patients if they are lawfully present in the United States. The infographic aims to educate clients and subrecipients about the law's impact on undocumented individuals.
- From March 1, 2023, through May 31, 2023, the Ryan White Program has served 6,827 clients and 814 MAI clients.
- The Request for Proposal (RFP) process for Ending the HIV/AIDS Epidemic (EHE) is underway to increase the number of providers, including housing assistance funding.
- The CQM Plan has been submitted to HRSA. Ms. Valle-Schwenk suggested that all members review the Plan and offer feedback, as it is a constantly evolving document.
- The oral healthcare formulary was revised and is available on miamidade.gov.

V. CQM Performance Report Card Cycle 1 FY 2023

Frank Gattorno

Frank Gattorno provided a summary of the CQM Performance Report Card Cycle 1 FY 2023 (copy on file).

Mr. Gattorno reported the following for *M3 retention in medical care*:

- **Peer Group 1** with ≤ 100 MCM clients: All of the five subrecipients were under the RWP average of 79%.
- **Peer Group 2** with $\geq 101 \leq 200$ MCM clients: Most subrecipients are exceeding the RWP average, with a couple of agencies exceeding the RWP target of 90%.
- **Peer Group 3** subrecipients with $\geq 201 \leq 600$ MCM clients: Three out of the five subrecipients are exceeding the average for the RWP.
- **Peer Group 4** subrecipients with ≥ 601 MCM clients: Two out of the three agencies are exceeding the RWP average.

M4 VL Suppression:

- **Peer Group 1:** Only one subrecipient met and exceeded the RWP average (87%).
- **Peer Group 2:** Seven out of 9 subrecipients are meeting or exceeding the 87% RWP average.
- **Peer Group 3:** Three out of five subrecipients are exceeding the RWP average.
- **Peer Group 4:** Two out of three subrecipients are exceeding the RWP average.

There was additional discussion on ways to improve the collection of viral load labs from outside OAHs providers. Some suggestions included having access to Quest or LabCorp portals and ongoing phone calls to the clinic.

VI. CQM Performance Report Card Revisions

Dr. Robert Ladner

Dr. Robert Ladner proposed removing the Plan of Care (POC) from the M7 Performance Report Card indicator (MCM clients who have not been contacted in less than 90 days). The reason for excluding the POC is that it can be updated without needing to have contact with the client, and therefore is not a good measure for actual client contact. A table comparing the M7 measure with and without the POC was presented to the committee for their approval of the proposed change (copy on file). The members approved the change. Dr. Ladner noted that the exclusion of the POC will not be immediate, to allow MCM supervisors to train the staff on documenting contacts with their clients. The POC removal from M7 will take effect in the Cycle 3 CQM Performance Report Card.

Additionally, the Health Insurance Premium and Cost Sharing Assistance Service category measures were included in this iteration of the CQM Performance Report Card Cycle 1.

VII. Integrated Plan -- Performance Levels/Special Population Prioritization

Dr. Robert Ladner

Dr. Ladner reviewed how the Miami-Dade County 2022-2026 Integrated HIV Prevention and Care Plan is driving the Miami-Dade Ryan White CQM Plan. Dr. Ladner explained that the CQM Plan supports many goals and activities included in the Integrated Plan. He highlighted the following goals:

CQM Plan Goal: By February 2024, raise RWHAP average levels of RiMC and VL suppression to the 90% target levels set by the CQM Committee, for clients in Medical Case Management (MCM) and Outpatient Ambulatory Health Services (OAHs) care.

The IP goals for December 2026 are 95% for RiMC and VL Suppression.

Additionally, Dr. Ladner noted that the CQM Plan specifies that at least one QI project focuses on one of the Integrated Plan Special Populations, and one QI project focuses on one of the Integrated Plan Disparity Populations. During the meeting, CQM Committee members voted by consensus to have the following Integrated Plan populations be the focus for FY 2023 quality improvement projects:

Special Population- Retention in medical care and VL Suppression **among women in care.**

Disparity Population- Retention in medical and VL Suppression among **Black African-American males.**

Five RWP subrecipients are eligible for QI projects and will be tasked with reviewing the special population and disparity population data to determine the focus of their QI projects. Dr. Ladner explained that prioritization is a recommendation of “what to look at first,” so priorities are recommendations rather than restrictions.

VIII. Next Steps

- BSR will provide the five eligible subrecipients with outcome data for priority populations to identify potential QI projects.
- CQM Committee members will familiarize themselves with the Integrated Plan and CQM Plan activities and deadlines.
- Susy Martinez will email today’s meeting documents to CQM Committee meeting members.

IX. Other/Announcements

There were no announcements.

X. Evaluation/Poll

There was no evaluation.

XI. Next Meeting

The next meeting is scheduled for Friday, August 18, 2023, via Zoom.