# Ryan White Program CQM Performance Report Card QI Measures and Summary

Prepared for February 2024 Subrecipient Forum Ryan White Program FY 2023

Prepared by
Behavioral Science Research Corporation







#### Ryan White Program CQM Performance Report Card Overview

- Provided on a quarterly basis throughout the fiscal year (to who?).
- Critical to understanding the overall health of the MDC RWP population and comparative subrecipient performance.
- Allows subrecipients to compare themselves to peer providers.
- Gives subrecipients a jumping-off point for Quality Improvement initiatives
  - BSR provides each subrecipient with quarterly client-level "Dashboard Data" from Report Card totals, including CIS numbers for all clients receiving MCM and OAHS care.
  - Dashboard Data may be manipulated by ethnic/gender or behavioral factors to find areas of greatest potential improvement.







#### **Report Card Overview: Outcome Measures**

M1. Active MCM Clients       7,688         M2. MCM Clients IMC (TG ≥ 95%)       98% 7,523         M3. MCM Clients RiMC (TG ≥ 90%)       81% 6,250         M4. MCM Clients w/ suppressed VL (TG ≥ 90%)       91% 6,965         M5. MCM Clients w/ non-missing VL data (TG ≥ 95%)       97% 7,437         M6. updated/developed 90 or more Plans of Care       85% 5,812         M6a. MCM Clients eligible for M6       6,805         M7. MCM Clients eligible for M6       82% 6,196         M7a. MCM Clients eligible for M7       7,539         M8. MCM Clients eligible for M7       7,539         M8. MCM Clients eligible for M7       99% 7,601         M8. MCM Clients receiving oral health care (TG ≥ 50%)       33% 2,499         M9. MCM Clients receiving HIPCSA services       21% 1,595         Outpatient/Ambulatory Health Services (OAHS)       21% 1,595         N1. Active OAHS Clients       5,681         N2. OAHS Clients IMC (TG ≥ 95%)       100% 5,681         N3. OAHS Clients w/ suppressed VL (TG ≥ 90%)       92% 5,215         N5. OAHS Clients w/ non-missing VL data (TG ≥ 95%)       98% 5,548         Oral Health Care (OHC)       2,713					
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M3. MCM Clients RiMC (TG ≥ 90%)  M4. MCM Clients w/ suppressed VL (TG ≥ 90%)  M5. $\frac{MCM}{(TG \ge 95\%)}$ MCM Clients w/ 2 or more Plans of Care  M6. updated/developed 90 or more days apart  (TG ≥ 95%)  M6a. MCM Clients eligible for M6  M7. $\frac{MCM}{(TG \ge 95\%)}$ M7a. MCM Clients w/ MCM contact in less than or equal to 90 days (TG ≥ 95%)  M8b. $\frac{MCM}{(TG \ge 95\%)}$ M7cM Clients w/ contact/update in 210 days or less  M9. $\frac{MCM}{(TG \ge 50\%)}$ M10. MCM Clients receiving oral health care  (TG ≥ 50%)  M10. MCM Clients receiving HIPCSA services  Outpatient/Ambulatory Health Services (OAHS)  N1. Active OAHS Clients  N2. OAHS Clients IMC (TG ≥ 95%)  N3. OAHS Clients RiMC (TG ≥ 90%)  N4. OAHS Clients w/ suppressed VL (TG ≥ 90%)  N5. $\frac{OAHS}{(TG \ge 95\%)}$ Oral Health Care (OHC)  D1. OHC Clients treated by subrecipients	M1.	Active MCM Clients		7,688	
M4. MCM Clients w/ suppressed VL (TG ≥ 90%) M5. $\frac{MCM}{(TG ≥ 95\%)}$ MCM Clients w/ non-missing VL data $\frac{A}{(TG ≥ 95\%)}$ MCM Clients w/ 2 or more Plans of Care M6. updated/developed 90 or more days apart $\frac{A}{(TG ≥ 95\%)}$ MCM Clients eligible for M6 M6a. MCM Clients eligible for M6 M7b. $\frac{MCM}{(TG ≥ 95\%)}$ MCM Clients w/ MCM contact in less than or equal to 90 days (TG ≥ 95%) M7a. MCM Clients eligible for M7 M8b. $\frac{MCM}{(TG ≥ 95\%)}$ MCM Clients w/ contact/update in 210 days or less M9b. $\frac{MCM}{(TG ≥ 50\%)}$ M10b. MCM Clients receiving oral health care $\frac{A}{(TG ≥ 50\%)}$ M10b. MCM Clients receiving HIPCSA services Outpatient/Ambulatory Health Services (OAHS) N1. Active OAHS Clients N2. OAHS Clients IMC (TG ≥ 95%) N3. OAHS Clients RiMC (TG ≥ 95%) N4. OAHS Clients w/ non-missing VL data $\frac{A}{(TG ≥ 95\%)}$ 98% 5,548 Oral Health Care (OHC) D1. OHC Clients treated by subrecipients	M2.	MCM Clients IMC (TG ≥ 95%)	98%	7,523	
M5. MCM Clients w/ non-missing VL data (TG ≥ 95%)     MCM Clients w/ 2 or more Plans of Care  M6. updated/developed 90 or more days apart (TG ≥ 95%)     M6a. MCM Clients eligible for M6  M7. MCM Clients w/ MCM contact in less than or equal to 90 days (TG ≥ 95%)     M7a. MCM Clients eligible for M7  M8. MCM Clients w/ contact/update in 210 days or less  M9. MCM Clients receiving oral health care (TG ≥ 50%)  M10. MCM Clients receiving HIPCSA services  Outpatient/Ambulatory Health Services (OAHS)  N1. Active OAHS Clients N2. OAHS Clients IMC (TG ≥ 95%) N3. OAHS Clients RiMC (TG ≥ 90%) N4. OAHS Clients w/ suppressed VL (TG ≥ 90%) N5. OAHS Clients w/ non-missing VL data (TG ≥ 95%) Oral Health Care (OHC) D1. OHC Clients treated by subrecipients  97% 7,437  85% 5,812  6,805  82% 6,196  7,539  99% 7,601  33% 2,499  21% 1,595  100% 5,681  100% 5,681  88% 5,023  98% 5,548	М3.	MCM Clients RiMC (TG ≥ 90%)	81%	6,250	
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D1. OHC Clients treated by subrecipients 2,713	N5.		98%	5,548	
	Oral Health Care (OHC)				
D2. OHC Clients w/ annual oral exam (TG ≥ 75%) 71% 1,933	D1.	, ,		2,713	
	D2.	OHC Clients w/ annual oral exam (TG ≥ 75%)	71%	1,933	

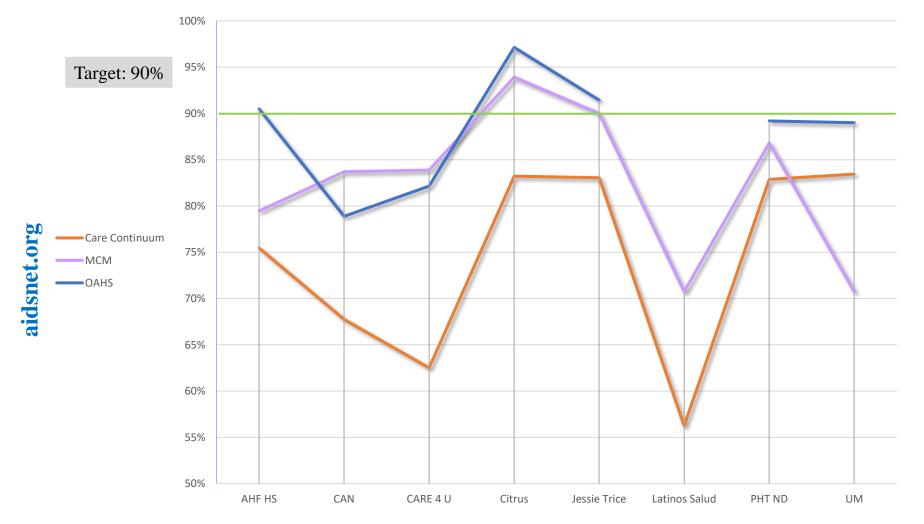






### Ryan White Program CQM Performance Report Card Retention in Medical Care Peer Group 1 (≤ 125 MCM Clients) (Cycle 3, EV 2023)

(Cycle 3, FY 2023)

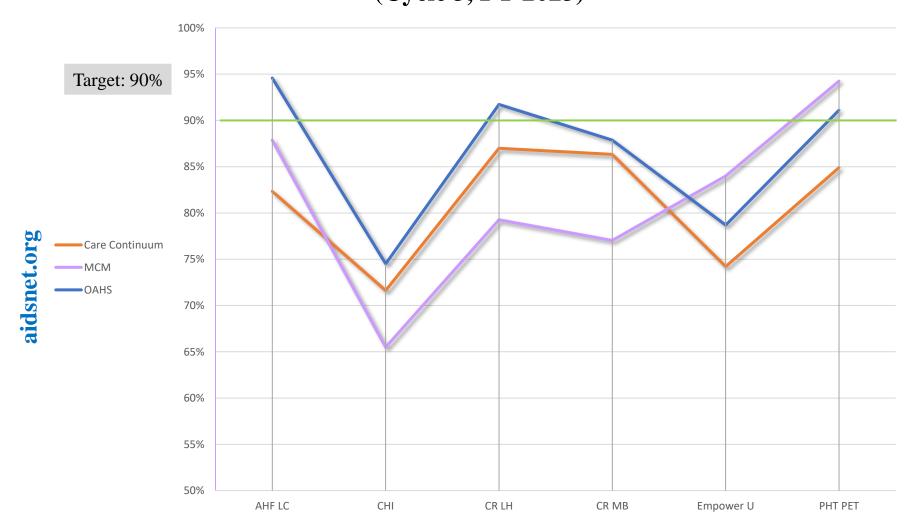








### Ryan White Program CQM Performance Report Card Retention in Medical Care Peer Group 2 (126 - 300 MCM Clients) (Cycle 3, FY 2023)

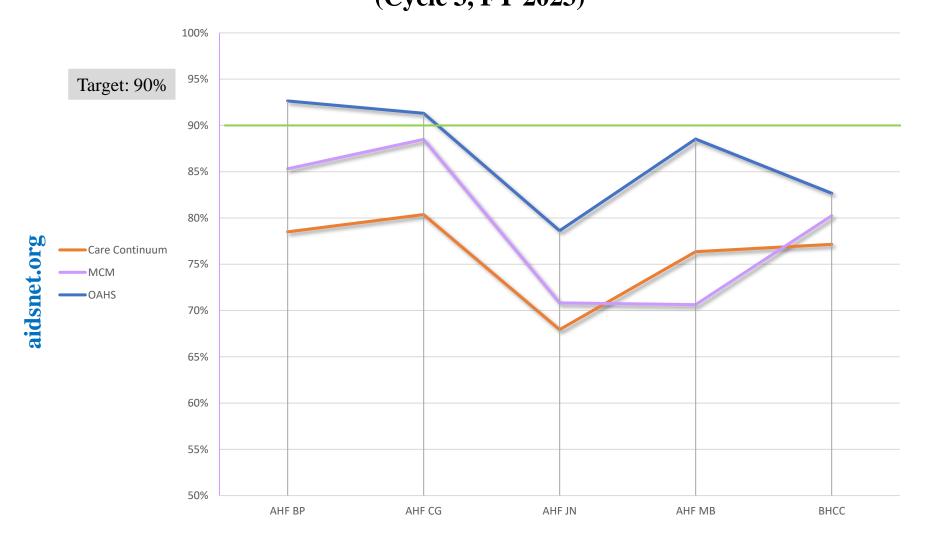








### Ryan White Program CQM Performance Report Card Retention in Medical Care Peer Group 3 (301 - 675 MCM Clients) (Cycle 3, FY 2023)

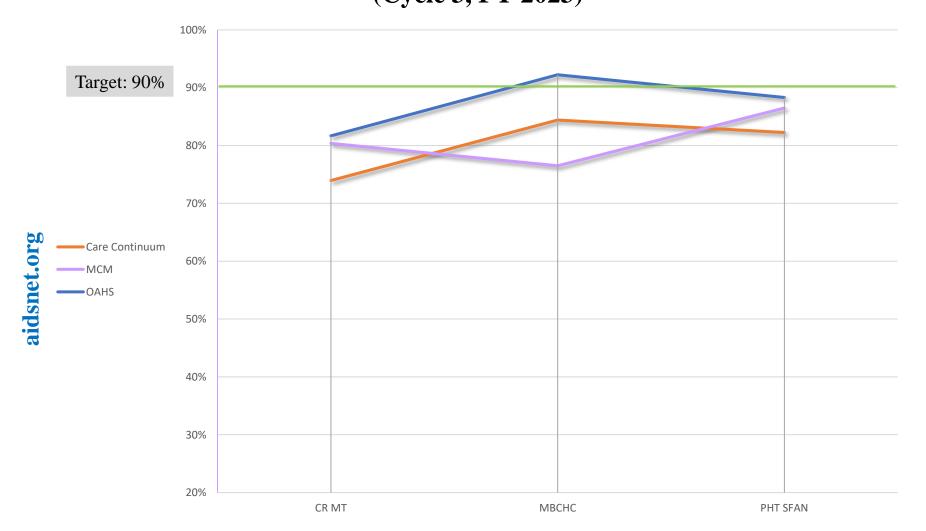








#### Ryan White Program CQM Performance Report Card Retention in Medical Care Comparison Peer Group 4 (≥ 676 MCM Clients) (Cycle 3, FY 2023)

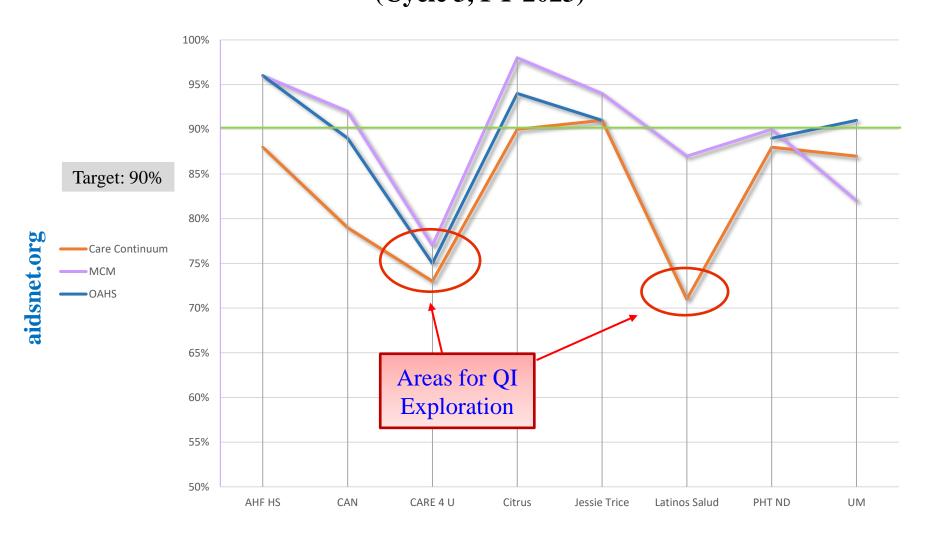








### Ryan White Program CQM Performance Report Card Viral Load Suppression Peer Group 1 (≤ 125 MCM Clients) (Cycle 3, FY 2023)

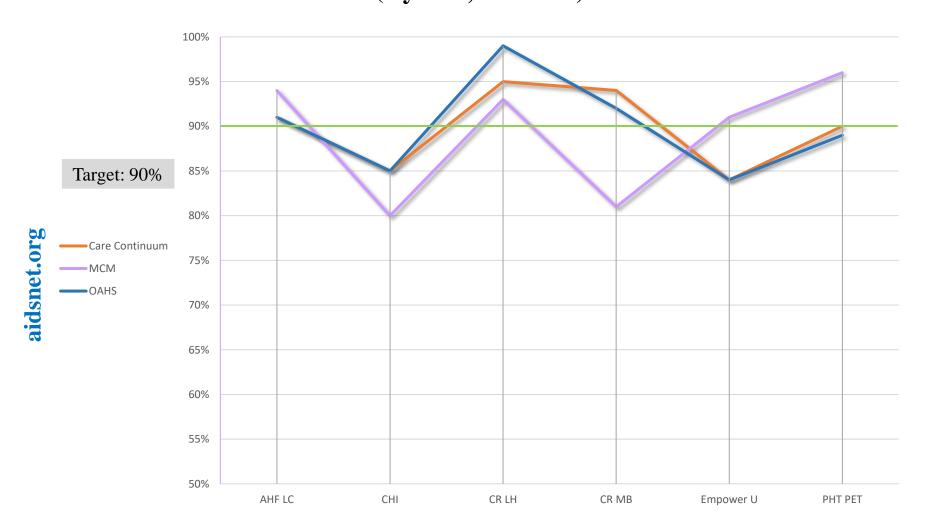








#### Ryan White Program CQM Performance Report Card Viral Load Suppression Peer Group 2 (126 - 300 MCM Clients) (Cycle 3, FY 2023)

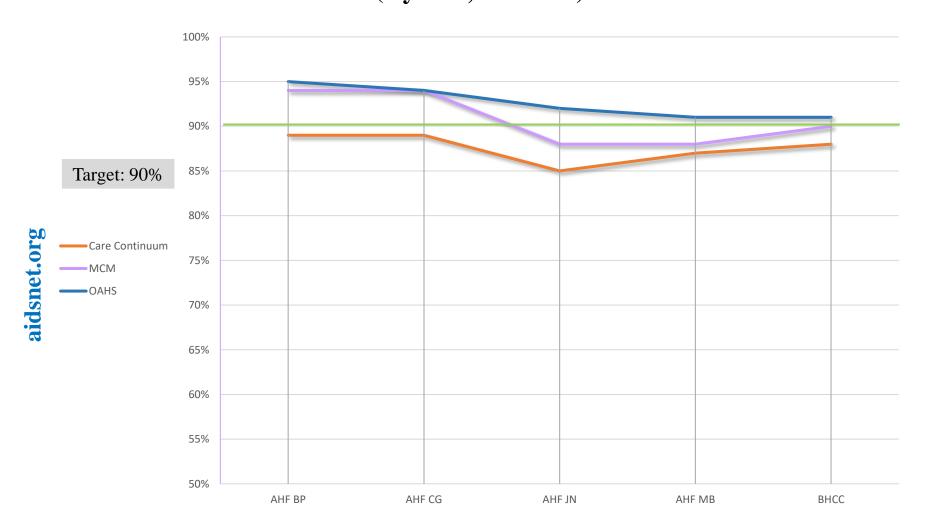








#### Ryan White Program CQM Performance Report Card Viral Load Suppression Peer Group 3 (301 - 675 MCM Clients) (Cycle 3, FY 2023)

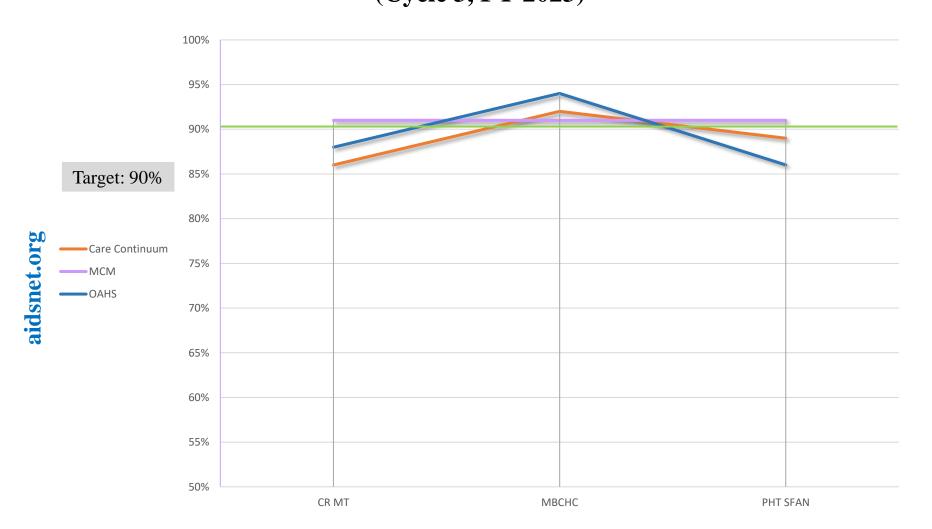








### Ryan White Program CQM Performance Report Card Viral Load Suppression Peer Group 4 (≥676 MCM Clients) (Cycle 3, FY 2023)









#### Ryan White Program CQM Performance Report Card OHC Clients with Clinical Oral Exam (Cycle 3, FY 2023)

100% 90% 80% Target: 75% 70% 60%

aidsnet.org

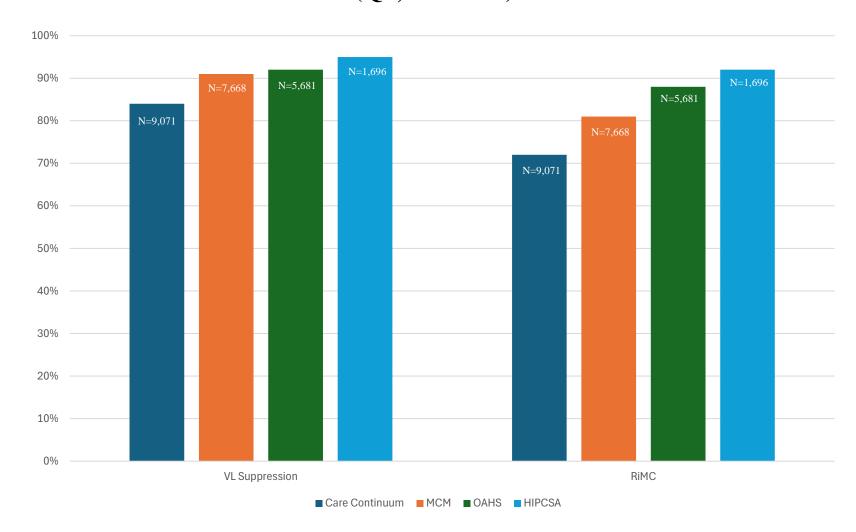








#### Ryan White Program CQM Performance Report Card VL and RiMC Comparison Among Service Categories (Q3, FY 2023)









#### **CQM Performance Report Card Summary**

- Report Card data illuminate areas of excellence as well as highlight areas for improvement.
- Coupled with QI Dashboard Data, Report Card data are a powerful tool to improve client care and understand each subrecipient agency's client subpopulations better.
  - Dashboards provide client-level data to identify sociodemographic factors and focus on target populations (including Integrated Plan Disparity and Special Populations) for QI interventions.







## Thank you for your attention. Any questions?





