

# Ryan White Program CQM Performance Report Card QI Measures and Summary

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Prepared for  
February 2024 Subrecipient Forum  
Ryan White Program FY 2023

Prepared by  
Behavioral Science Research Corporation

# Ryan White Program CQM Performance Report Card Overview

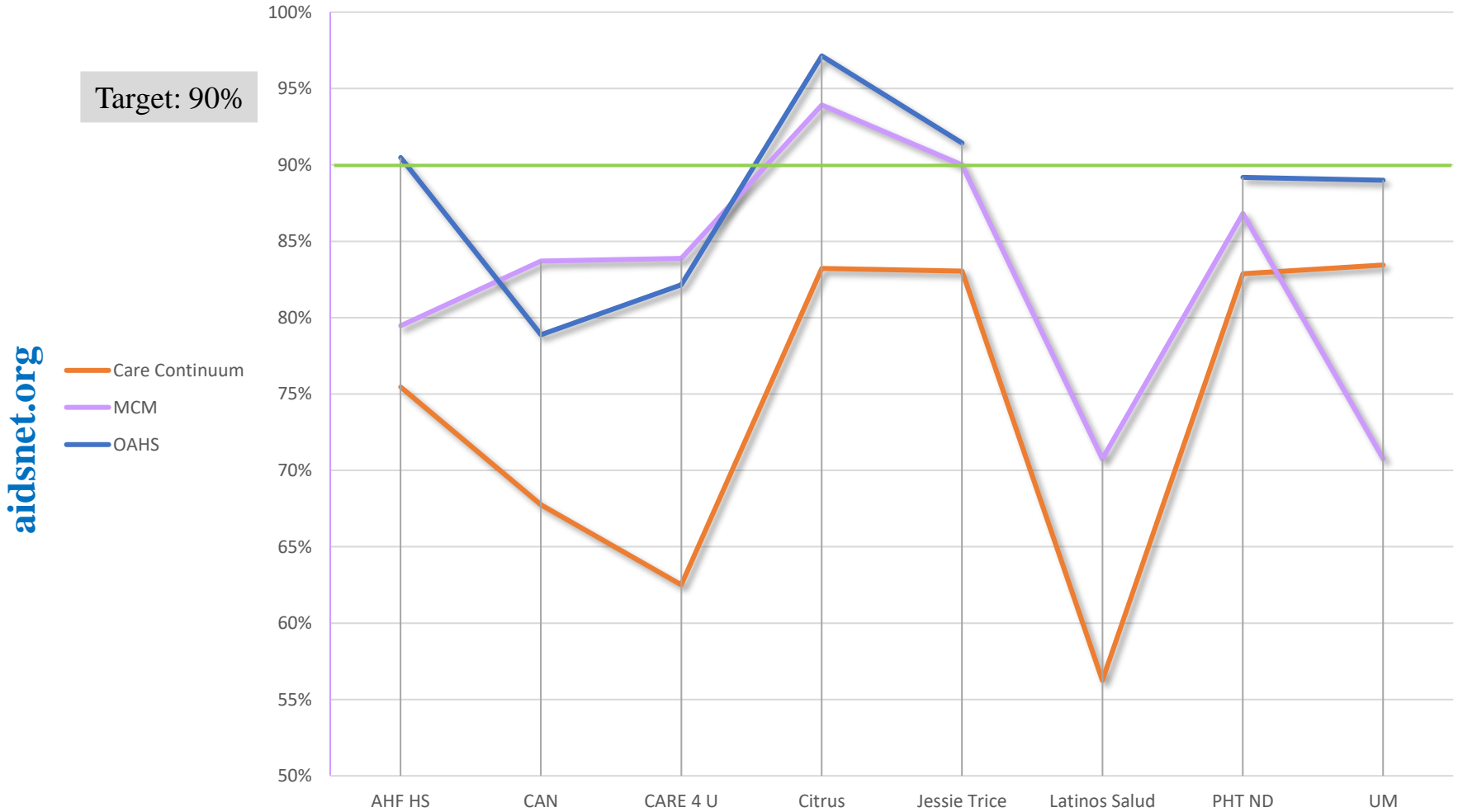
- Provided on a quarterly basis throughout the fiscal year (to who?).
- Critical to understanding the overall health of the MDC RWP population and comparative subrecipient performance.
- Allows subrecipients to compare themselves to peer providers.
- Gives subrecipients a jumping-off point for Quality Improvement initiatives
  - BSR provides each subrecipient with quarterly client-level “Dashboard Data” from Report Card totals, including CIS numbers for all clients receiving MCM and OAHS care.
  - Dashboard Data may be manipulated by ethnic/gender or behavioral factors to find areas of greatest potential improvement.

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# Report Card Overview: Outcome Measures

<b>Medical Case Management (MCM)</b>		
M1.	Active MCM Clients	7,688
M2.	MCM Clients IMC (TG ≥ 95%)	98% 7,523
M3.	MCM Clients RiMC (TG ≥ 90%)	81% 6,250
M4.	MCM Clients w/ suppressed VL (TG ≥ 90%)	91% 6,965
M5.	MCM Clients w/ non-missing VL data (TG ≥ 95%)	97% 7,437
M6.	MCM Clients w/ 2 or more Plans of Care updated/developed 90 or more days apart (TG ≥ 95%)	85% 5,812
M6a.	MCM Clients eligible for M6	6,805
M7.	MCM Clients w/ MCM contact in less than or equal to 90 days (TG ≥ 95%)	82% 6,196
M7a.	MCM Clients eligible for M7	7,539
M8.	MCM Clients w/ contact/update in 210 days or less	99% 7,601
M9.	MCM Clients receiving oral health care (TG ≥ 50%)	33% 2,499
M10.	MCM Clients receiving HIPCSA services	21% 1,595
<b>Outpatient/Ambulatory Health Services (OAHS)</b>		
N1.	Active OAHS Clients	5,681
N2.	OAHS Clients IMC (TG ≥ 95%)	100% 5,681
N3.	OAHS Clients RiMC (TG ≥ 90%)	88% 5,023
N4.	OAHS Clients w/ suppressed VL (TG ≥ 90%)	92% 5,215
N5.	OAHS Clients w/ non-missing VL data (TG ≥ 95%)	98% 5,548
<b>Oral Health Care (OHC)</b>		
D1.	OHC Clients treated by subrecipients	2,713
D2.	OHC Clients w/ annual oral exam (TG ≥ 75%)	71% 1,933

# Ryan White Program CQM Performance Report Card Retention in Medical Care Peer Group 1 (≤ 125 MCM Clients) (Cycle 3, FY 2023)

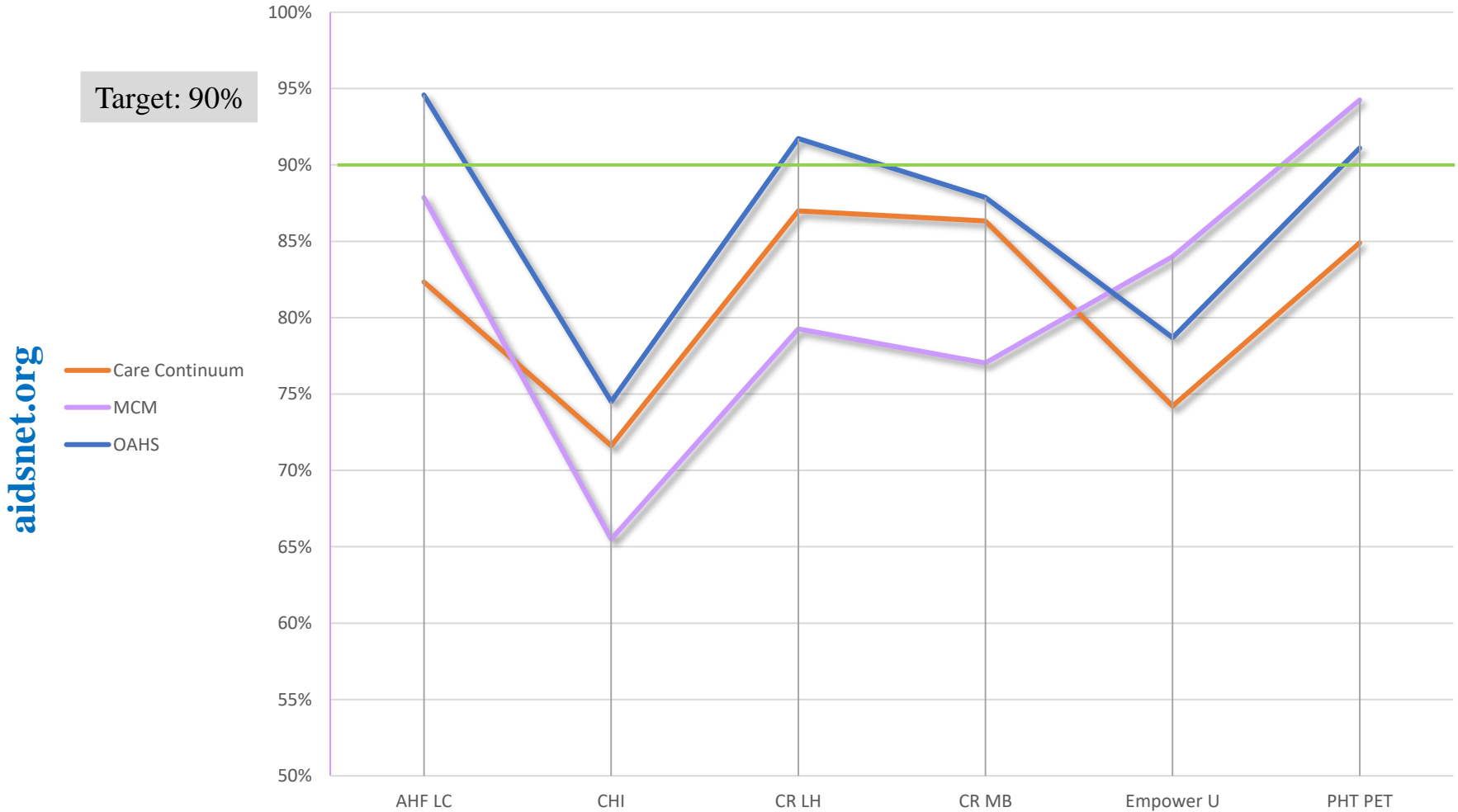


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Target: 90%

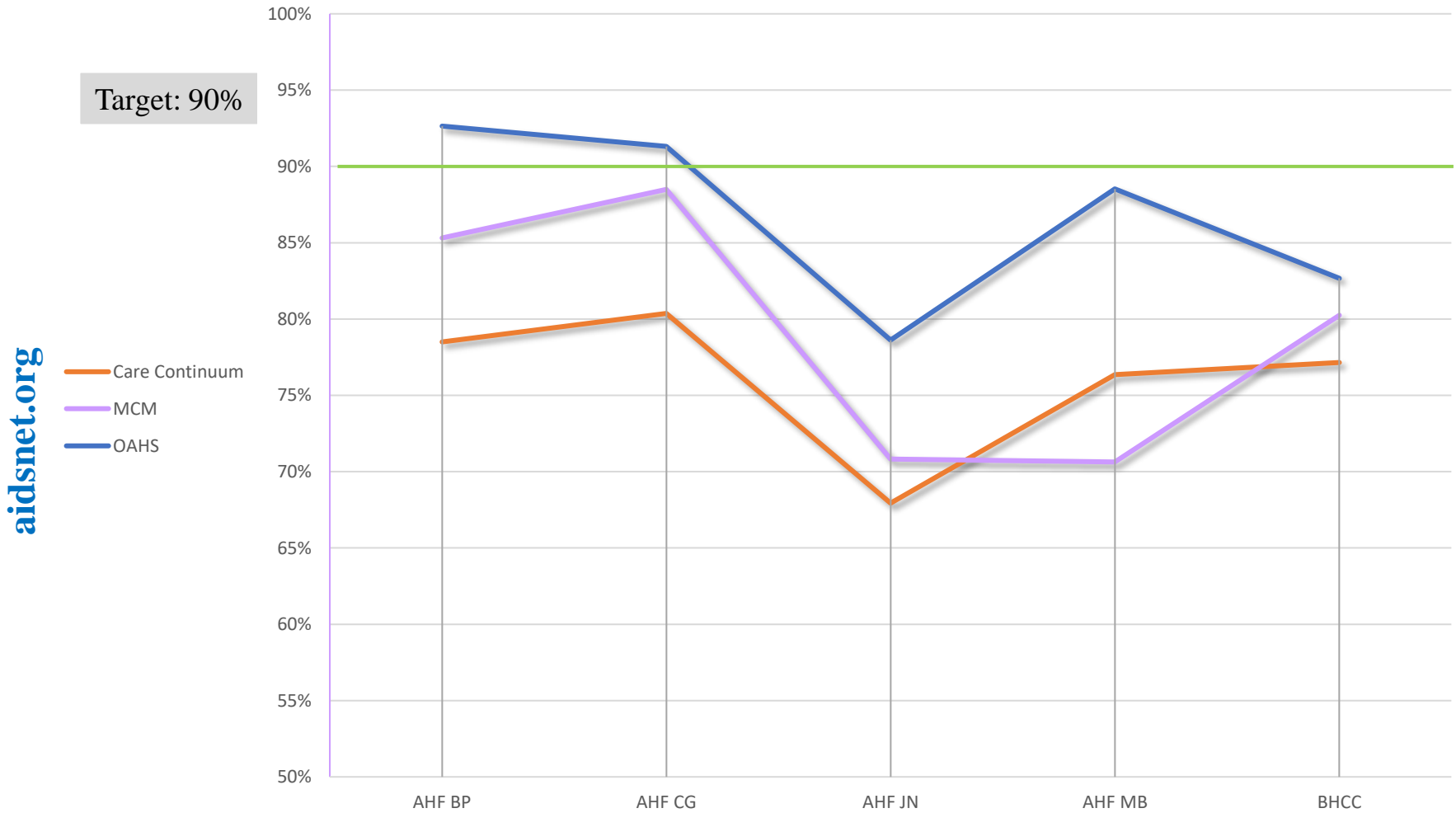
- Care Continuum
- MCM
- OAHs

# Ryan White Program CQM Performance Report Card Retention in Medical Care Peer Group 2 (126 - 300 MCM Clients) (Cycle 3, FY 2023)



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# Ryan White Program CQM Performance Report Card Retention in Medical Care Peer Group 3 (301 - 675 MCM Clients) (Cycle 3, FY 2023)



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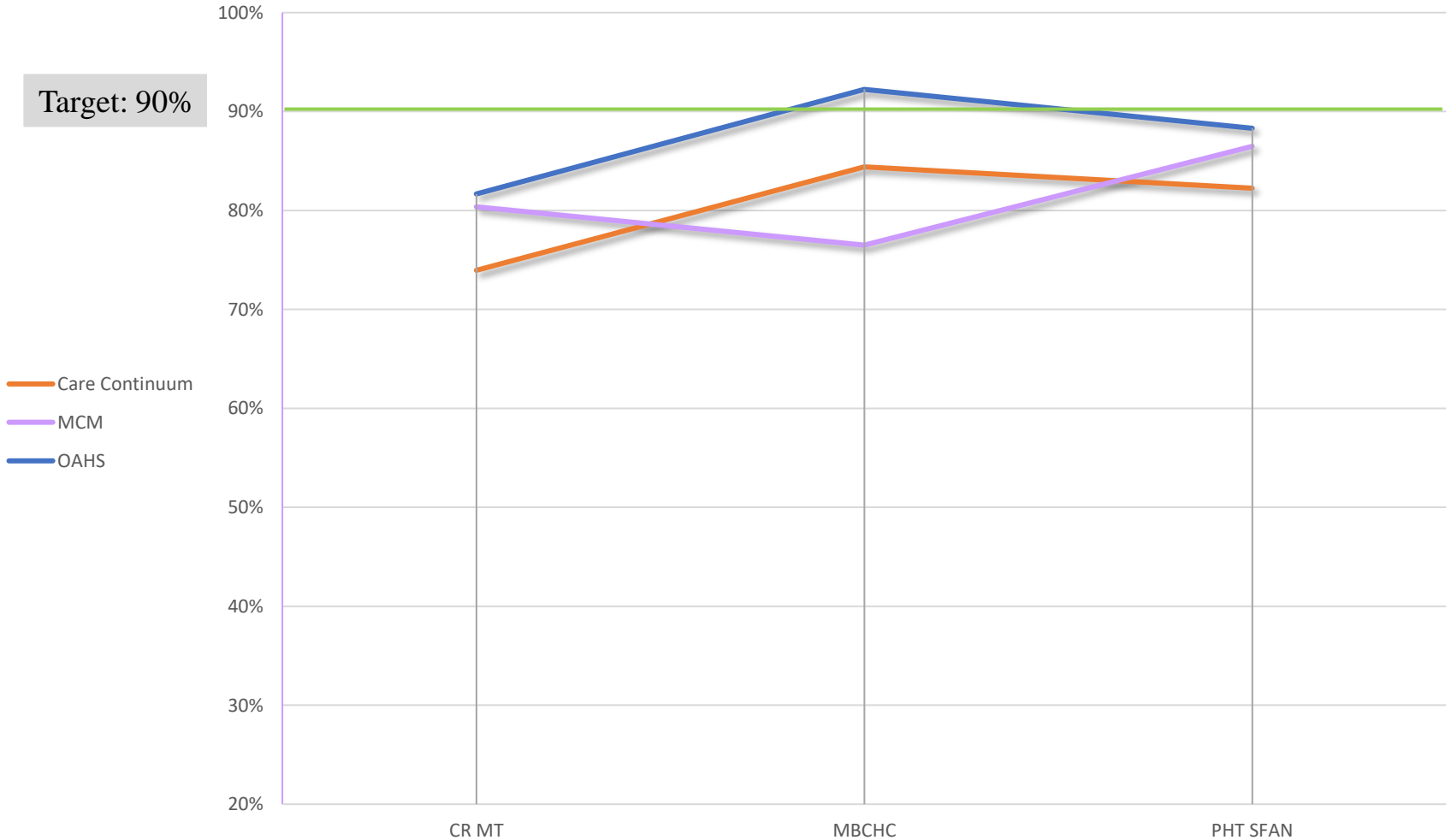
Target: 90%

- Care Continuum
- MCM
- OAHS

# Ryan White Program CQM Performance Report Card Retention in Medical Care Comparison Peer Group 4 (≥ 676 MCM Clients) (Cycle 3, FY 2023)

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Target: 90%

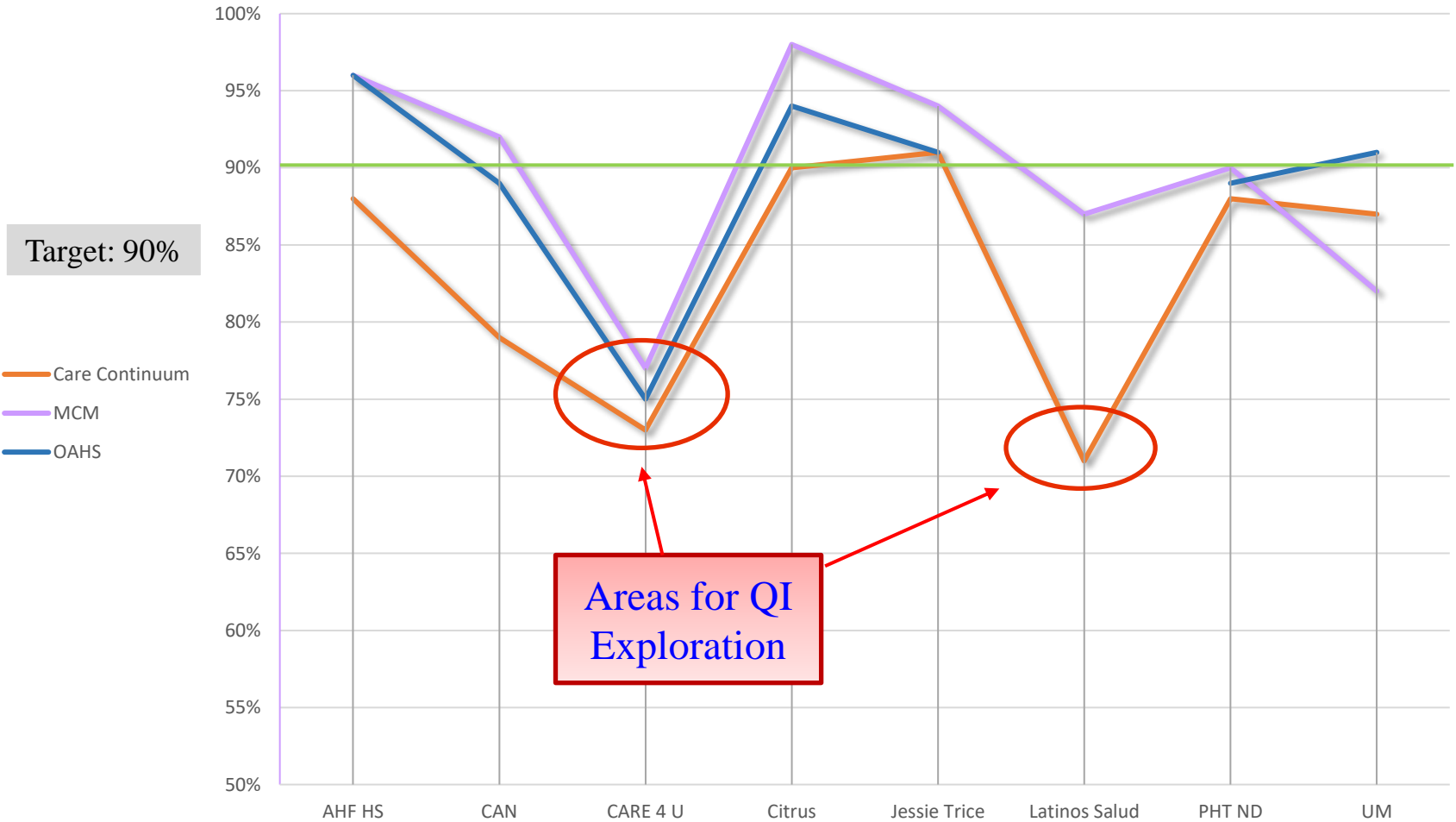


# Ryan White Program CQM Performance Report Card Viral Load Suppression

## Peer Group 1 (≤ 125 MCM Clients)

### (Cycle 3, FY 2023)

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Areas for QI Exploration



# Ryan White Program CQM Performance Report Card Viral Load Suppression

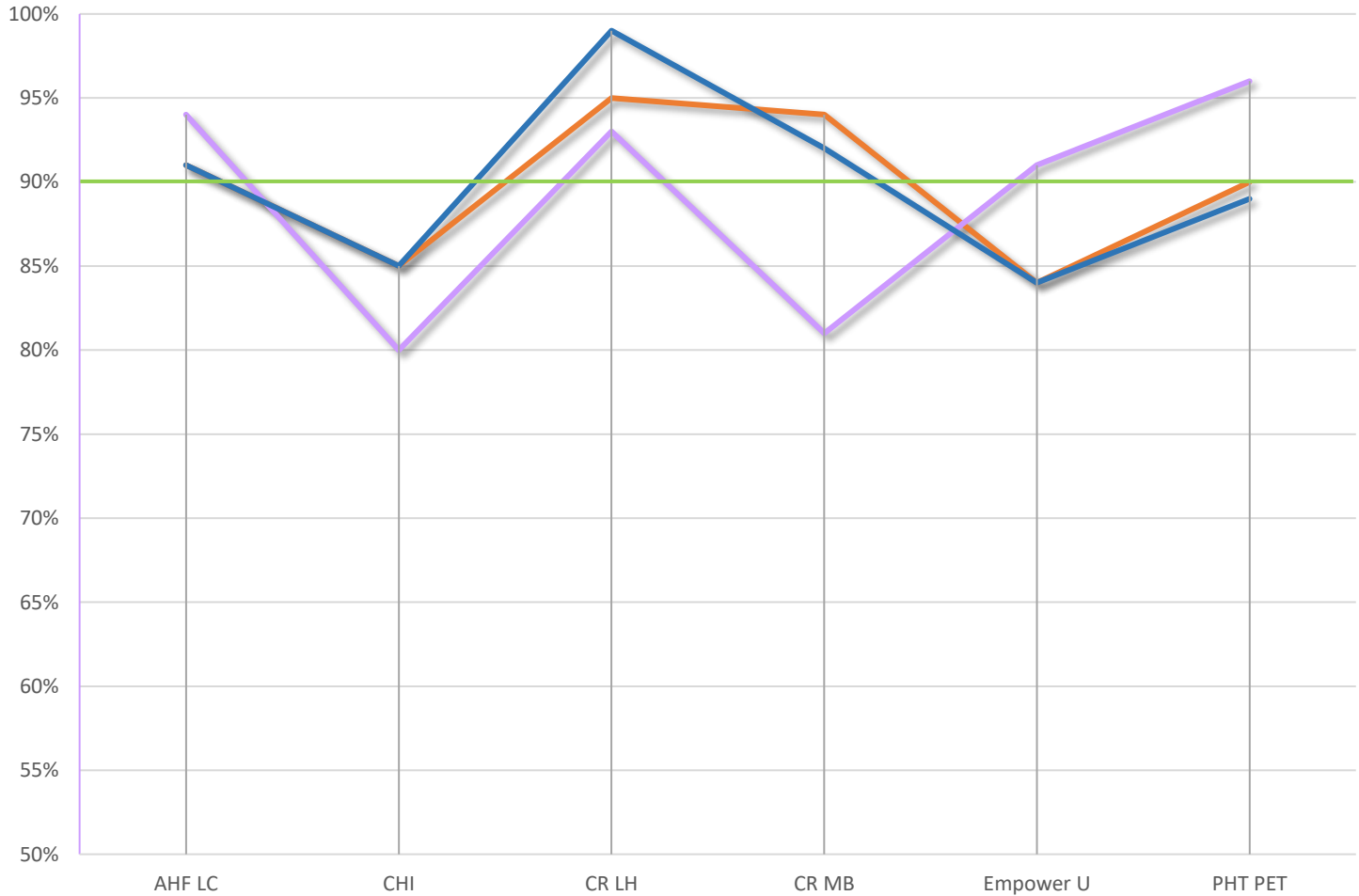
## Peer Group 2 (126 - 300 MCM Clients)

### (Cycle 3, FY 2023)

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Target: 90%

- Care Continuum
- MCM
- OAHS



# Ryan White Program CQM Performance Report Card Viral Load Suppression

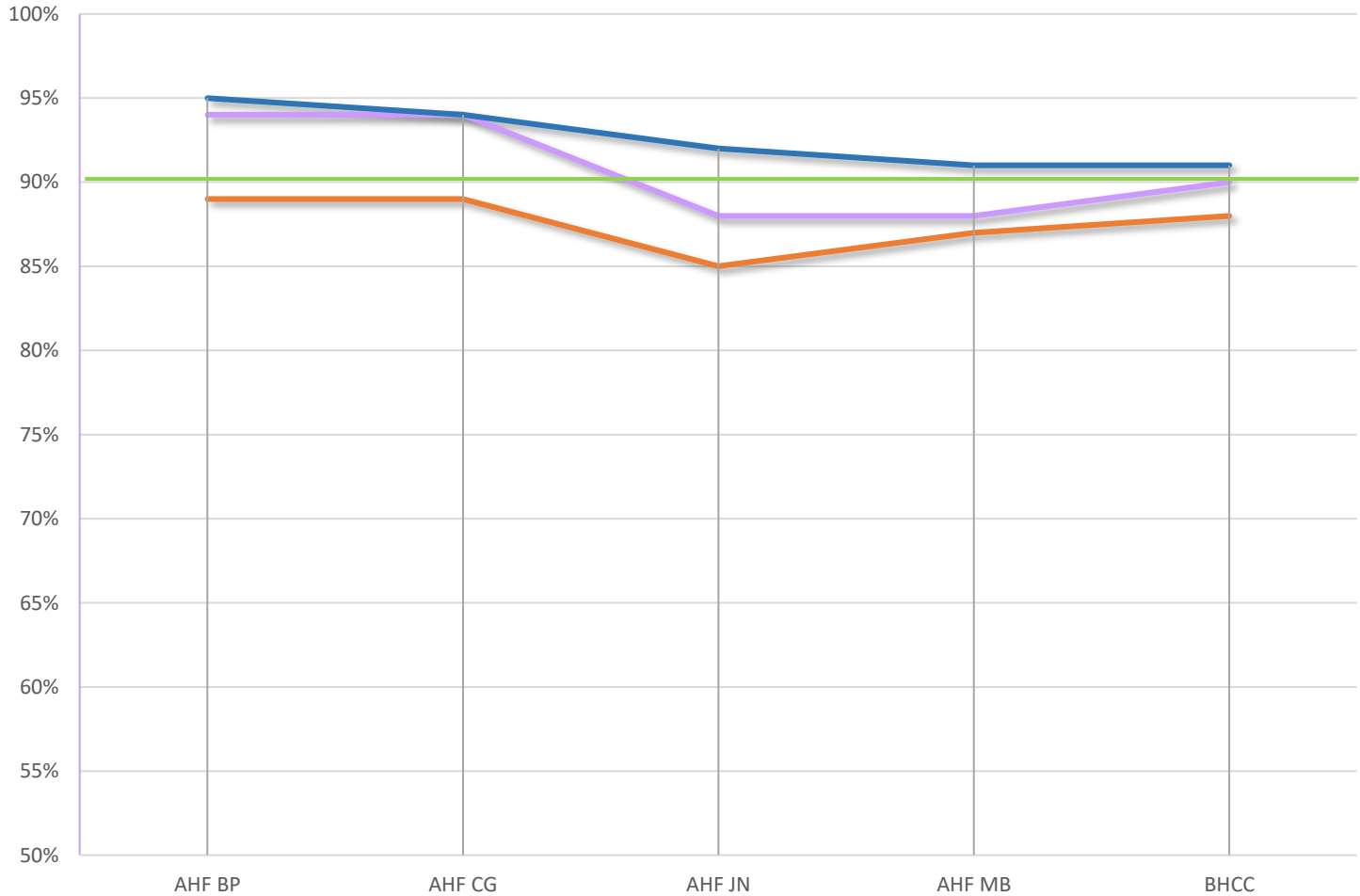
## Peer Group 3 (301 - 675 MCM Clients)

### (Cycle 3, FY 2023)

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Target: 90%

- Care Continuum
- MCM
- OAHS

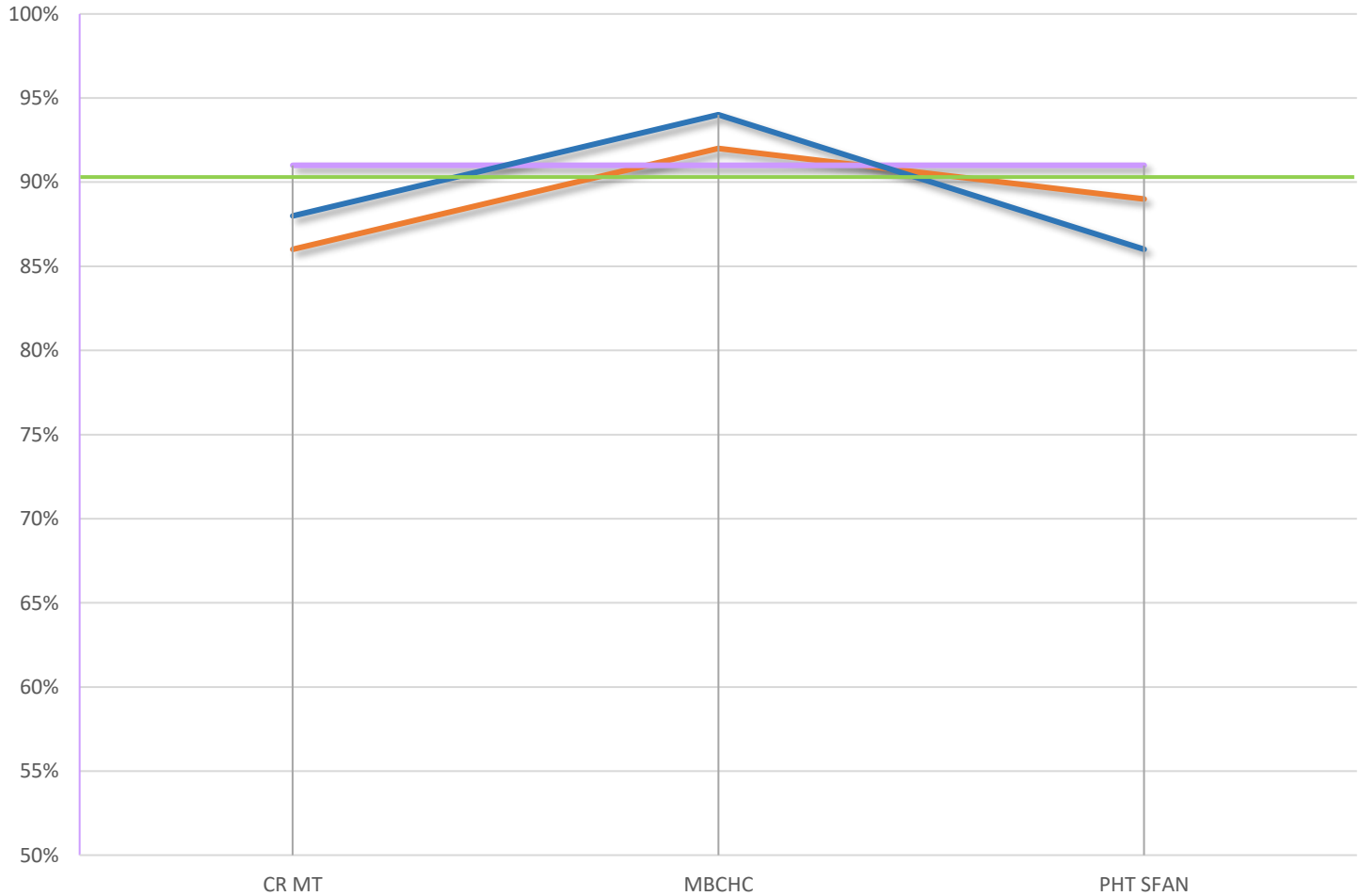


# Ryan White Program CQM Performance Report Card Viral Load Suppression Peer Group 4 ( $\geq 676$ MCM Clients) (Cycle 3, FY 2023)

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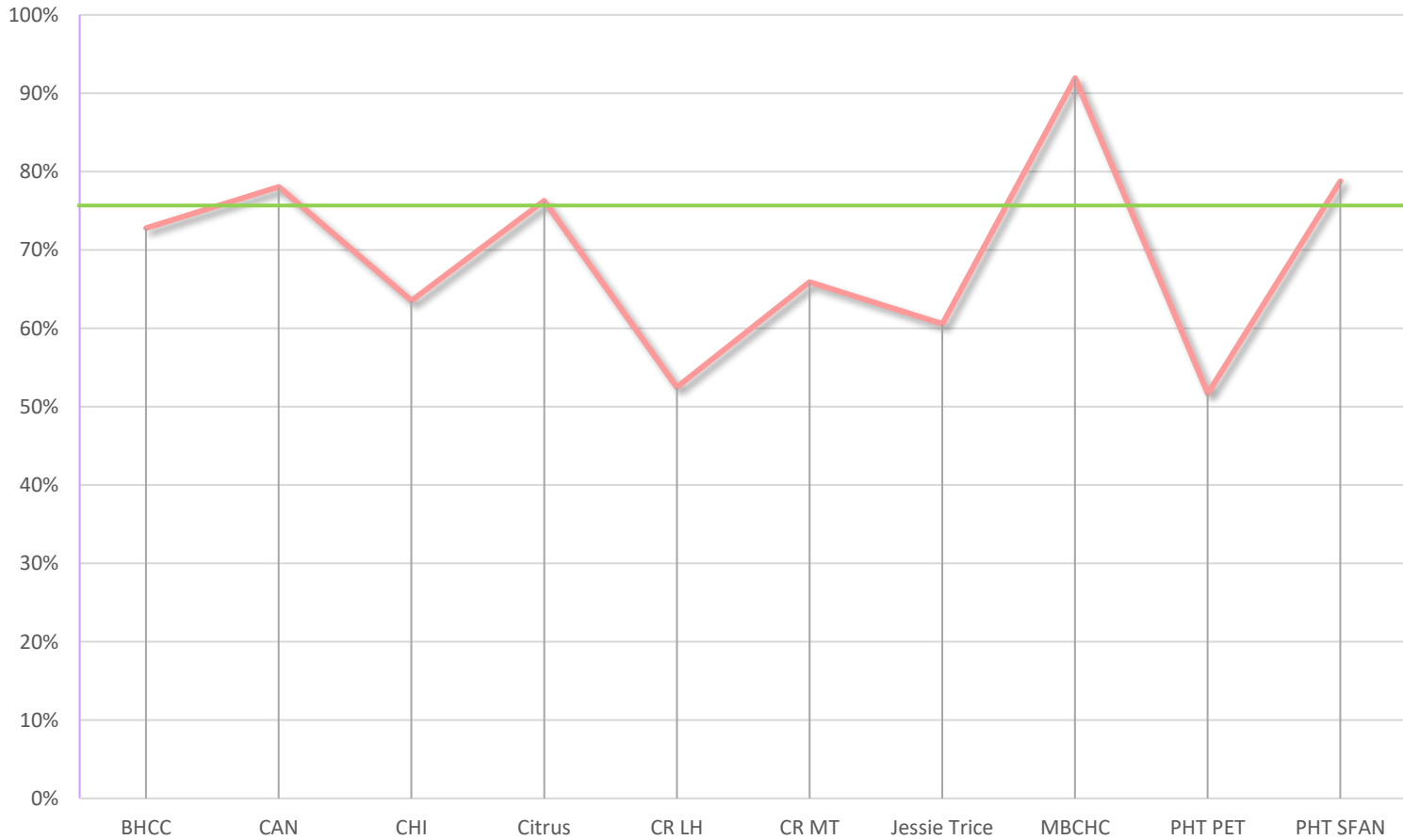
Target: 90%

- Care Continuum
- MCM
- OAHS



# Ryan White Program CQM Performance Report Card

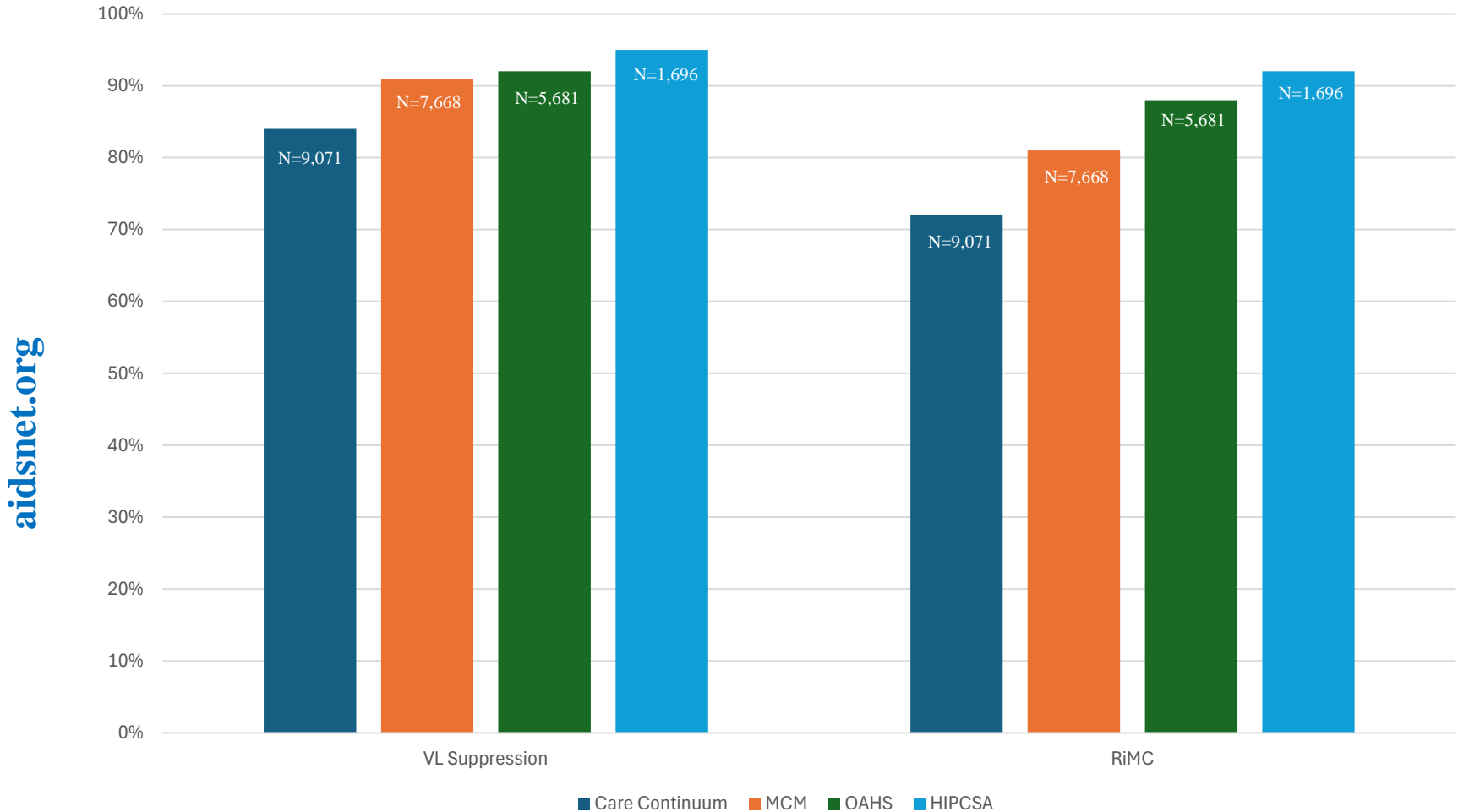
## OHC Clients with Clinical Oral Exam (Cycle 3, FY 2023)



Target: 75%

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# Ryan White Program CQM Performance Report Card VL and RiMC Comparison Among Service Categories (Q3, FY 2023)



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# CQM Performance Report Card Summary

- Report Card data illuminate areas of excellence as well as highlight areas for improvement.
- Coupled with QI Dashboard Data, Report Card data are a powerful tool to improve client care and understand each subrecipient agency's client subpopulations better.
  - Dashboards provide client-level data to identify sociodemographic factors and focus on target populations (including Integrated Plan Disparity and Special Populations) for QI interventions.

**Thank you for your attention.  
Any questions?**

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