

Assessment of the Ryan White Program Recipient Administrative Mechanism For Funding Year March 1, 2024 – February 29, 2025 Surveys Review

Strategic Planning Committee Meeting February 14, 2025

- □ There are two surveys: (1) Ryan White Program Subrecipient, and (2) Miami-Dade HIV/AIDS Partnership Member.
- □ Surveys are administered via Survey Monkey and available as paper copies by request.
- □ A prompt will appear for each rating of "Disagree" or "Strongly Disagree,"; for example:

"For a rating of "Disagree" or "Strongly Disagree," to the statement: The Miami-Dade County Office of Management and Budget-Grants Coordination ("the Recipient") conducted a fair contract negotiation process with our organization, please explain your concern and suggest a solution to the problem."

- □ Unless otherwise noted, the answer options are on the scale of *Strongly agree to Strongly disagree*, with the *Not applicable* option, as appropriate.
 - Strongly agree
 - Agree
 - Neither agree nor disagree
 - Disagree
 - Strongly disagree
 - Not applicable

□ Where statements require a *Yes*, *No*, or *written answer*, that is indicated below.

Subrecipient Fiscal Year 2024-2025 Assessment of the Recipient Administrative Mechanism Survey

The Assessment of the Recipient Administrative Mechanism (AAM) is a Health Resources and Services Administration (HRSA)-mandated evaluation, and a major activity of the Miami-Dade HIV/AIDS Partnership Strategic Planning Committee.

This AAM survey covers the activities of the Ryan White Program grant Recipient: The Miami-Dade County Office of Management and Budget-Grants Coordination, during the Ryan White Program (RWP) Fiscal Year FY 2024-2025: March 1, 2024- February 29, 2025.

All Ryan White Program Part A/MAI-funded subrecipients must complete this survey, no later than April 25, 2025.

A separate survey will be distributed to Miami-Dade HIV/AIDS Partnership members addressing these issues and other concerns. If you represent both a subrecipient AND are a Partnership member, you are asked to complete two surveys.

Responses are tallied and reported in aggregate form without identifying information.

Thank you!

1. Please enter your Organization's Name

Organization

2. Please enter the First and Last Name and Title of the primary person completing this survey. (This is required for tracking responses and will not be included in the final report.) You will have the option in Statement #3 to include additional people who are helping to complete the survey.

First and last name of primary person completing this survey; Title of primary person completing this survey; How many years have you been with your organization?

3. OPTIONAL: Please enter the First and Last Name(s) and Title(s) of additional people who are helping to complete the survey.

- (1) First and last name of additional person completing survey; Title of additional person completing survey; How many years have you been with your organization?
- (2) First and last name of additional person completing survey; Title of additional person completing survey; How many years have you been with your organization?

Contract Negotiation

4. The Miami-Dade County Office of Management and Budget-Grants Coordination ("the Recipient") conducted a fair contract negotiation process with our organization.

Award Notification

5. The Recipient sent notifications/letters to our organization in a timely manner.

Contract Execution

- 6. The Recipient executed our organization's contract in a timely manner.
- **7.** Please indicate the date of your FY 2024-2025 contract execution. (*Question added in 2024.*)

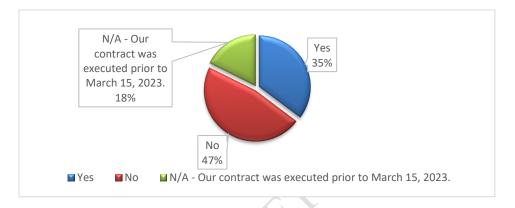
STOP! See # 8, #10, and #12 below, when reviewing Statement #7.

Excerpt from the Final 2024 AAM Report: The dates submitted as answers are available for review, but are not included in this report since they did not align with the dates on record with the Recipient. The Recipient provided FY 2023 and FY 2024 contract execution dates as of August 2024, as noted in the table below. Note, there are 18 contracts indicated because this table includes the Administration/Clinical Quality Management contract, which does not count toward the survey responses.

Contract Execution Dates in Chronological Order FY 2023 and FY 2024							
#	FY 2023	#	FY 2024				
1	July 26, 2023	1	April 26, 2024				
2	July 26, 2023	2	May 16, 2024				
3	August 8, 2023	3	May 30, 2024				
4	August 16, 2023	4	June 10, 2024				
5	August 16, 2023	5	June 10, 2024				
6	August 25, 2023	6	June 10, 2024				
7	September 13, 2023	7	June 10, 2024				
8	September 13, 2023	8	July 12, 2024				
9	September 13, 2023	9	July 22, 2024				
10	September 13, 2023	10	July 25, 2024				
11	October 19, 2023	11	July 25, 2024				
12	October 26, 2023	12	August 1, 2024				
13	November 21, 2023	13	August 15, 2024				
14	October 16, 2023	14	August 21, 2024				
15	October 20, 2023	15	Pending				
16	December 22, 2023	16	Pending				
17	December 26, 2023	17	Pending				
18	January 26, 2024 (contract sent	18	Pending				
	to agency to sign at the end of						
	September; returned signed in						
	January)						

- 8. For contract execution later than March 15, 2024, were there internal factors within your organization that led to delays? (*Question added in 2024.*)
 - □ Answer Options: Yes; No; N/A Our contract was executed prior to March 15, 2024.

Excerpt from the Final 2024 AAM Report: Responses as submitted are shown in this chart, however, as noted in the Contract Execution Dates in Chronological Order table, above, it should be noted that contract execution dates submitted by subrecipients did not match the Recipient's official record of contract execution dates. Rewording this statement and/or further instructions may be necessary for future surveys.

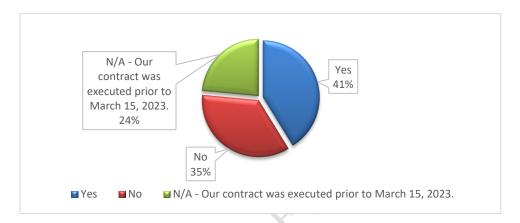


9. Please explain the internal factors within your organization that led to delays of contract execution. (*Question added in 2024.*)

10. For contract execution later than March 15, 2024, were there external factors with the Recipient that led to delays? (*Question added in 2024.*)

□ Answer Options: Yes; No; N/A - Our contract was executed prior to March 15, 2024.

Excerpt from the Final 2024 AAM Report: Responses as submitted are shown in this chart, however, as noted in the Contract Execution Dates in Chronological Order table, above, it should be noted that contract execution dates submitted by subrecipients did not match the Recipient's official record of contract execution dates. Rewording this statement and/or further instructions may be necessary for future surveys.

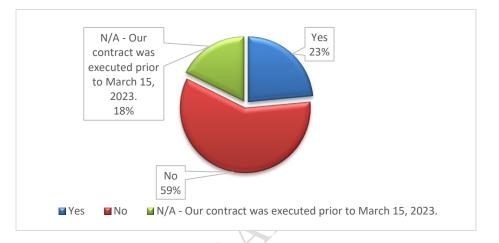


11. Please explain the external factors with the Recipient that led to delays of contract execution. (*Question added in 2024.*)

12. Did delays in contract execution cause service disruptions or organizational disruptions? (*Question added in 2024.*)

□ Answer Options: Yes; No; N/A - Our contract was executed prior to March 15, 2024.

Excerpt from the Final 2024 AAM Report: Responses as submitted are shown in this chart, however, as noted in the Contract Execution Dates in Chronological Order table, above, it should be noted that contract execution dates submitted by subrecipients did not match the Recipient's official record of contract execution dates. Rewording this statement and/or further instructions may be necessary for future surveys.



13. Please detail service disruptions or organizational disruptions resulting from delayed contract execution. (*Question added in 2024.*)

Reimbursements

14. There were no significant differences between billed versus reimbursed amounts for our organization that were not discussed prior to any disallowance.

Utilization and Expenditures

15. The Recipient contacted our organization to review utilization and expenditures that were not on target.

Utilization and Reimbursements

16. The Recipient reviewed our organization's service utilization and reimbursement requests submissions in a timely manner.

Payment of Invoices

17. The Recipient provided payment to our organization within 30 days of submission of complete and accurate invoices.

Communication

- 18. The Recipient clearly explained any holds or disallowances on reimbursement requests.
- 19. The Recipient provided our organization with a clear explanation of Ryan White Program reporting requirements (i.e., Ryan White HIV/AIDS Program Services Report (RSR), Annual Progress Report, client eligibility screening, etc.).
- 20. Communication between the Recipient and our organization has been timely.
- 21. Communication between the Recipient and our organization has been effective.
- 22. The Recipient informed our organization of reallocation processes (sweeps) to identify unmet needs or service gaps, and the requirements of a spending plan in order to adjust our organization's budget during the contract year.
- 23. The Recipient kept our organization well informed of Miami-Dade HIV/AIDS Partnership decisions that impact Ryan White Program subrecipients (e.g., approval of or changes to service definitions, notice of Prescription Drug Formulary changes, updates to Allowable Medical Conditions, changes to billable services, etc.).

Compliance

24. When contract non-compliance issues were raised, the Recipient provided adequate time for remediation specific to the issue.

Technical Assistance

- 25. When/if our organization requested programmatic and/or fiscal technical assistance or training, it was provided in a timely manner.
- 26. In response to our requests, the Recipient provided guidance and clarification to our organization for any program-related document, reporting requirement, or other requested items, in a timely manner.
- 27. The Recipient responded adequately to inquiries, requests, and problem-solving needs from our organization.

Staff

- 28. The Recipient's staff was courteous and respectful.
- 29. Behavioral Science Research Corp. (BSR), the Recipient's Ryan White Program Clinical Quality Management contractor, responded adequately to inquiries, requests, and problem-solving from our organization.

Provide® Enterprise Miami

- 30. The Provide® Enterprise Miami (PE Miami) client database system is reliable.
- 31. The PE Miami client database system is easy to use.
- **32.** The PE Miami client database system generates organization-specific data in an efficient and user-friendly manner.
- **33.** The PE Miami client database system vendor, Groupware Technologies, responds promptly and adequately to inquiries, data requests, and system trouble-shooting.

Additional Comments – Optional

34. Please offer additional comments or suggestions regarding the Recipient, BSR, PE Miami, Groupware Technologies, and/or other matters.

Partnership Member Fiscal Year 2024-2025 Assessment of the Recipient Administrative Mechanism Survey

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This AAM survey covers the activities of the Ryan White Program grant Recipient: The Miami-Dade County Office of Management and Budget-Grants Coordination, during the Ryan White Program (RWP) Fiscal Year FY 2024-2025: March 1, 2024- February 28, 2025.

Due no later than April 25, 2025.

A separate survey will be distributed to Ryan White Program Part A/MAI-funded subrecipients addressing these issues and other concerns. If you are a Partnership member and you represent a subrecipient, you are asked to complete two surveys.

Responses are tallied and reported in aggregate form without identifying information.

							FY 2023	3 FINAL	1
RYAN WHITE PART A GRANT AV	VARD (Grant #: BU	RW3201)							
EARMARK ALLOCATION AND E	PART A only		1						
FORMULA AND SUPPLEMENTA Per Resolution #s: R-1162-21, R		D 917 10							
,	,			1					
Project #: BURW3302 Grant Award Amount Formula	AWARD AMOUNTS 16,452,284.00	FORMULA	FY 2023 Award		Note:				
Grant Award Amount Supplemental	8,484,983.00	SUPPLEMENTAL	\$24,937,267		The recipient has reached its Form	nula minimum expenditure	es threshold of 90%.		
Carryover Award FY'22 Formula	723,098.00	CARRYOVER							
Total Award	\$ 25,660,365.00								
	ULA, SUPPLEMENTAL & CARRYOVER					DITURES			
DIRECT SERVICES:		Carryover (C/O)			DIRECT SERVICES:		Carryover (C/O)		
Core Medical Services AIDS Pharmaceutical Assistance	Allocations 3 455 00	Allocations			Core Medical Services AIDS Pharmaceutical Assistance	Expenditures	Expenditures		
Health Insurance Services	358,700.00				Health Insurance Services	324,143.01			
Medical Case Management	5,979,259,00			5606870000	Medical Case Management	5,954,905,90			
Mental Health Therapy/Counseling Oral Health Care	61,770.00 3,701,975.00			5606860000	Mental Health Therapy/Counseling Oral Health Care	56,046.25			
Oral Health Care Outpatient/Ambulatory Health Sycs	7,940,909,00				Oral Health Care Outpatient/Ambulatory Health Sycs	7,848,156,83			
Substance Abuse - Outpatient	6,628.00				Substance Abuse - Outpatient	1,410.00			
CORE Services Totals.	18,052,698.00				CORE Services Totals:	17,727,221.46			
		Carryover					Carryover		
Support Services Emergency Financial Assistance	Allocations 0.00	Allocations		Account	Support Services Emergency Financial Assistance	Expenditures 0.00	Expenditures		
Food Bank	1.979.244.00	723.098.00	2 702 342	5000000000	Energency Financial Assistance Food Bank	1.979.131.90	723.098.00	2,702,229,90	
Medical Transportation	196.319.00			5605460000	Medical Transportation	191,280,78			
Other Professional Services	97,449.00			5606890000		71,730.00			
Outreach Services Substance Abuse - Residential	149,281.00			5605950000	Outreach Services Substance Abuse - Residential	117,183.05 1,358,250.00			
SUPPORT Services Totals:	3,990,845.00	723.098.00			SUPPORT Services Totals	3,717,575,73	723.098.00		
FY 2023 Award (not including C/O)	22,043,541.00	120,000.00			FY 2023 Award (not including C/O)	21,444,797.19	120.000.00		
DIRECT SERVICES TOTAL:		22,766,639.00		<	TOTAL EXPENDITURES DIRECT SVC	38%:	\$	22,167,895.19	
Total Core Allocation Target at least 80% core service allocation	18.052.698.00 17.634.832.80								
Current Difference (Short) / Over	\$ 417,863.20			<	Formula Expenditure %	95.17%	>		
Recipient Admin. (GC, GTL, BSR Staff)	\$ 2,293,726.00			5605710000	Recipient Administration	2,008,219.94			
	\$ 600,000.00	2,893,728.00		5606880000	Quality Management	600,000.00		2,608,219.94	
(+) Unobligated Funds / (-) Over Obligated: Unobligated Funds (Formula & Supp) Unobligated Funds (Carry Over)	:		25.660.365.00		Grant Unexpended Balance	FY 2023 Award 884,249.87	Carryover	884,249.87	
Unobligated Funds (Carry Over)	•	• •	20,000,300.00	<	Total Grant Expenditures & %		\$	24,776,115.13	
Core medical % against Total Direct Service Allo Cannot be under 75%	eation (Not including C/O): 81.90%	Within Limit			Core medical % against Total Direct : Cannot be under 75%	Service Expenditures (Not i	neluding C/O):	82.66%	Within
Quality Management % of Total Award (Not inclu Cannot be over 5%	ding C/O): 2.41%	Within Limit			Quality Management % of Total Awar Cannot be over 5%	d (Not including C/O):		2.41%	Within
OMB-GC Administrative % of Total Award (Canno Cannot be over 10%	t include C/O): 9.20%	Within Limit			OMB-GC Administrative % of Total A	ward (Cannot include C/O):		8.05%	Within

- **1.** Please enter your First and Last Name (Your name is required for tracking responses and will not be included in the final report.)
- 2. The Miami-Dade County Office of Management and Budget-Grants Coordination ("the Recipient") kept the Partnership well informed of policies, procedures, and updates from HRSA which impact the Ryan White Program.

- **3.** I understand the information presented on the Recipient's Ryan White Program Part A/Minority AIDS Initiative (MAI) expenditure reports (See Reports, above).
- 4. The Recipient followed the Partnership's recommendations for service priorities and resource allocations. (See Reports, above).
- 5. The Recipient effectively administered Part A/MAI funds according to priorities set by the Partnership. (See Reports, above).
- 6. The Recipient communicated clearly to the Partnership on expenditure changes related to the Part A/MAI sweeps/reallocation process. (See Reports, above).
- 7. The Recipient responded to inquiries, requests, and problem-solving needs from the Partnership, including those related to the Partnership's Needs Assessment (Priority Setting and Resource Allocations) in a timely manner.
- 8. Based on Needs Assessment data, HIV/AIDS services funded by Part A/MAI were directed toward the demographic population(s) of greatest need.
- 9. Based on Needs Assessment data, HIV/AIDS services funded by Part A/MAI were directed toward the geographic area(s) of greatest need.
- 10. The Recipient's staff was courteous and respectful.
- 11. Behavioral Science Research Corp. (BSR), the Recipient's HIV planning council staff support contractor, responded to inquiries, requests, and problem-solving needs from the Partnership.
- 12. OPTIONAL: Additional comments/suggestions regarding the Recipient, BSR, and/or other matters.