

Ryan White Part A Program  
Medical Case Management Supervisor Care & Coordination Meeting  
May 21, 2025  
10:00 a.m. to 5:00 p.m.

**AGENDA**



**Microsoft Teams**

Join the meeting now

Meeting ID: 293 047 616 207 9

Passcode: 3bm7SA63

- **Welcome/Attendance**  
Sandra Sergi, CQM Project Manager
  - **Miami-Dade HIV/AIDS Partnership; Resources for Subrecipients; AIDSnet.org Overview**  
Christina Bontempo, Project Manager/Community Liaison
  - **2026 ACA Marketplace Plans Update**  
Javier Romero, MD, MPH / ADAP-Miami ADAP Program Manager Miami Dade Florida Department of Health in Miami-Dade County
- Lunch**
- **Bridging the Gap: Using Training to Improve Client Access and Satisfaction Timeline Review**  
HRSA Site visit January 30, 2024  
RWP Client Satisfaction Survey  
CQM Steering Committee  
Sandra Sergi, CQM Project Manager  
Karen Hilton, CQM Project Manager  
Frank Gattorno, Data Analyst
  - **Miami-Dade County RWP Part A Medical Case Management -Assessment of Training Needs**  
Sandra Sergi, CQM Project Manager
  - **Ryan White Program Medical Case Management CQM Knowledge Assessment – Baseline Proficiency Evaluation**  
Sandra Sergi, CQM Project Manager
  - **Review/Discussion**
  - **Evaluations and Adjournment**